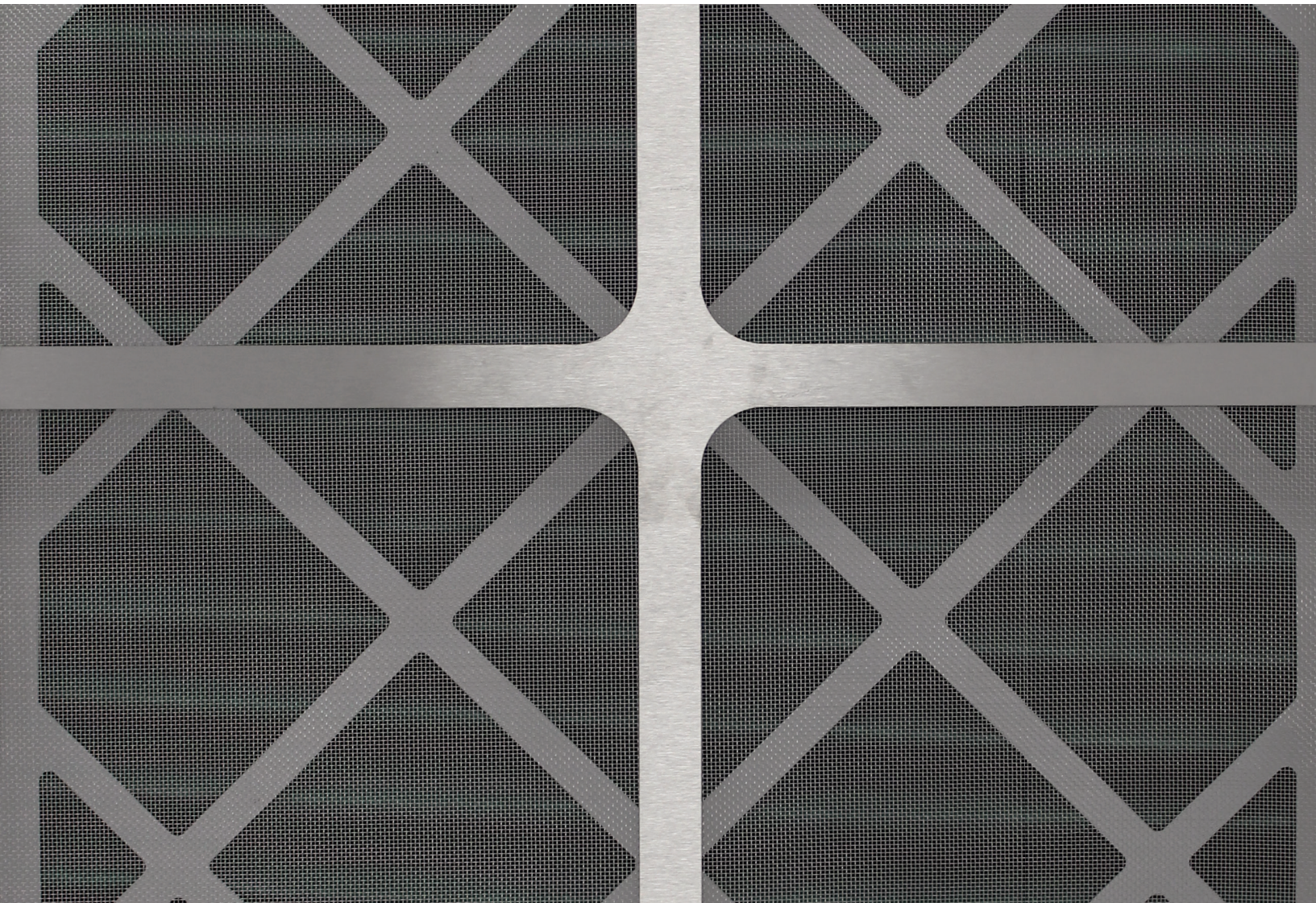


# Service & Maintenance

for UCV canopies, operating theatres & plant rooms









# Service & maintenance

from your system designer

As the manufacturer of your ultra clean canopy and ventilation, we offer the best value service and maintenance for your system as we know it inside and out.

## CRITICAL FUNCTIONALITY

Your ultra clean canopy and ventilation system is **critical to the functionality** of your operating theatre, hospital or healthcare setting.

At Medexs, we understand the importance of keeping your ventilation system operating at peak performance for as long as possible. A malfunctioning system not only causes **costly disruption** and **unplanned downtime** but could also impact on **patient safety** and operational costs too.

To help you ensure that your system remains **fully compliant** and functioning at its best, we offer a range of both planned preventative and reactive service options, whether you require a standard UCV service, or a full servicing and re-verification package, complete with reporting and replacement consumables.

## VALUE FOR MONEY

We will always try to deliver the best **value for money** during our time on-site.

If additional works are required outside of your service plan, these can be bolted onto any planned service visits to **keep costs down** and **reduce disruption** to your operational activities. We will discuss these with you prior to a scheduled service visit, to enable efficient planning.

Should we discover any repairs or replacements are required during our visit, in the majority of cases, we are able to deal with them at the time.

Our **dedicated team** of engineers will work with you to ensure minimal disruption to your day to day operation. Servicing can be planned during weekdays, evenings or weekends, or to coincide with a scheduled shut-down.

Minimal disruption,  
Maximum value,  
Peak performance

# Key benefits

## of our service & maintenance plans



We take great pride in the design and engineering of our canopies and ventilation systems, but because we understand reliability and peace of mind are so incredibly important, all Medexs ultra clean ventilation canopies now come with a **FREE extended warranty\*** of up to 5 years.

### QUALITY & DURABILITY

Up to 5 years extended warranty, **FREE!**

Our extended warranty is valid for the duration of the service and maintenance plan (max 5 years). Should a fault occur, Medexs will replace or repair any faulty parts during the agreed period\* including costly items such as motors, sensors and controllers.

We are very proud of the **quality and durability** of our canopies and systems, so an extended warranty not only provides an additional safeguard against expensive, unforeseen repairs, but demonstrates how confident we are in our products.

## Why choose us?

- ✓ **Peace of mind** - Knowing there's support available if you need it
- ✓ **Preparation** - a planned service regime enables us to advise on the possibility of any larger repairs before they occur
- ✓ **Reliable** - we work with you until the point of resolution
- ✓ **Who better?** Than the team who designed & installed your critical ventilation & knows it inside & out

Peace of mind, knowing support is on hand



# Our plans

safety & reliability guaranteed

## BASIC



Annual UCV  
re-verification & service  
ONLY

- Available on an 'As needed' or PAYG basis

## ESSENTIAL



As Basic Plan, PLUS

- 3 or 5 year plan options

## COMPLETE



As Essential Plan, PLUS

- 3 or 5 year plan options

### BASIC

- Motor inspection & adjustments
- Sensor functionality check & adjustment
- Control system functionality check & adjustment
- CG screen inspection & adjustments
- Particle scan of canopy
- 2m velocity tests
- 1m velocity tests
- Noise level checks
- System condition report
- UCV performance & re-verification report

### ESSENTIAL

- Supply & replace UCV ceiling mounted pre filters
- System re-balance x1 (filter change)
- Supply & replace UCV HEPA filters (Yr 3)
- Supply & replace CG screens (Yr 5)
- Provide maintenance report

### COMPLETE

#### PLANT ROOM RE-VERIFICATION

Annual inspection of critical ventilation systems AHU, plant room equipment & HTM03-01 / SHTM compliance including:

- General condition inspection
- Maintenance regime review
- BMS system function review
- Full inspection, recommendation & re-verification report

#### THEATRE RE-VERIFICATION

Annual re-verification of theatre ventilation systems, theatre suite information & HTM03-01 / SHTM, including:

- Assessment of compliance with HBN26 & HTM03-01 / SHTM
- Review maintenance regimes
- Measure & record all supply air & extract air volumes
- Measure & record room pressure & cascade
- Check BMS & surgeons panel functions
- Check noise levels in all rooms & areas
- Run all tests in ultra clean & conventional modes
- Full inspection, recommendation & re-verification report

### FLEXIBLE & COST EFFECTIVE

A choice of flexible and cost-effective maintenance options, available on a PAYG, 3-year or 5-year basis depending on your needs. Plus, up to 5 years extended warranty **FREE\*** on all new Medexs UCV canopies when they are serviced by us.

Our service and maintenance plans offer a great preventative service solution to ensure that your canopy and critical ventilation system continues to provide optimal performance and remain **safe and reliable** for many years to come.

Call 01484 661 120 or email [service@medexs.co.uk](mailto:service@medexs.co.uk) to book your service

# Supporting you

whenever you need it

Our teams operate **throughout the UK and Ireland**, carrying a stock of spares so most repairs or replacements can be completed on the spot, reducing disruption and ensuring visits are as efficient as possible.

We also offer servicing and maintenance for systems by **most major UCV canopy manufacturers** – please ask for details.

## PEACE OF MIND

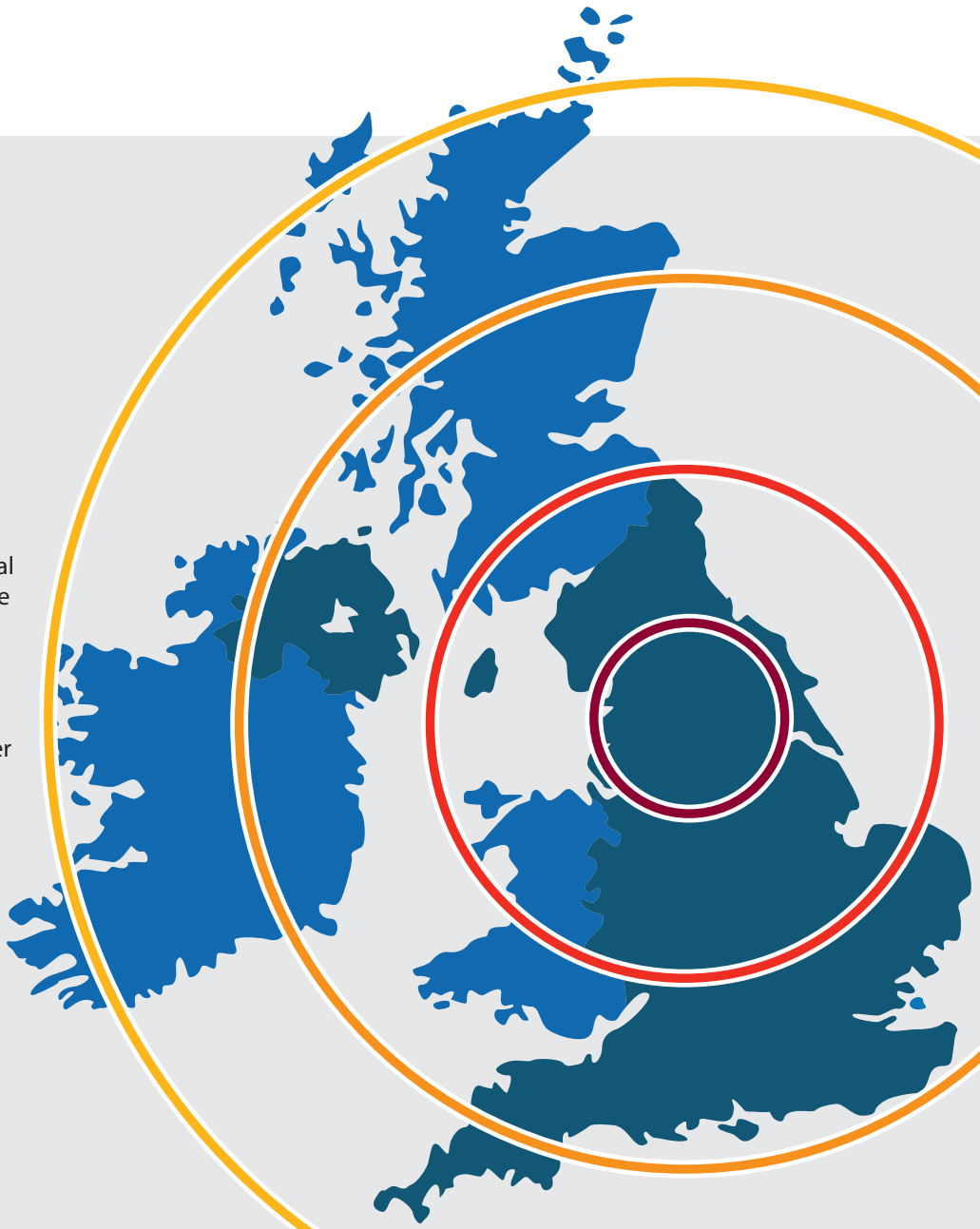
Our engineers carry a range of spares and parts on their service vans and arrive **fully equipped** to complete the relevant replacements for your service schedule.

For any repairs or replacements that fall outside of the service schedule, we can have parts on site quickly to prevent disruption and additional costs.

## National Coverage

- ✓ Fast response times - minimal downtime
- ✓ Skilled Engineers - fully qualified to inspect & test to latest Health Technical Memorandum (HTM / SHTM) guidance
- ✓ Cost effective repairs/replacements
- ✓ Range of spares & filters - suitable for your systems (including those by other canopy manufacturers)

Eliminating costly  
downtime for your  
facility





# Screen replacement & repair

without any fuss

Our screen replacement and repair service is an **easy and cost effective** solution which helps to keep your UCV canopy in good working order and reduce theatre downtime.

For a screen suffering from damage or staining, simply return it to us and we'll either **re-skin or replace** and send it straight back to you.

Or, if you prefer to have an additional screen available for immediate use, we can supply you with a spare and once it goes into use, just return the old one for a re-skin or replacement.

## MADE IN THE UK

Our dedicated manufacturing facility is based right here in the UK, making it quick and easy to order a repair or replacement, without extended delivery times or import costs.

Manufactured on site at  
our factory right here in  
the UK



[www.medexs.co.uk](http://www.medexs.co.uk)



**Medexs**  
Daiwa House Group

**Head Office**

Unit 4 - Bullhouse Mill  
Lee Lane, Millhouse Green  
Sheffield S36 9NN

**Contact us**

01484 661120  
[sales@medexs.co.uk](mailto:sales@medexs.co.uk)  
[www.medexs.co.uk](http://www.medexs.co.uk)



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