



Biobanking Excellence



**BioDock Limited**  
(Company number: 12913956)

A Future Health Group company

**Future Health Technologies Ltd**  
(Company number: 04431145)



**BioDock Limited**  
(Company number: 12913956)  
A Future Health Group company  
**Future Health Technologies Ltd**  
(Company number: 04431145)



## INTRODUCTION

Biodock is proud to be an industry leader in the storage of biological materials, with state-of-the-art facilities based in the UK. Storing over 1,000,000 samples from a wide range of institutions, we are well practised in the requirements and processes needed to store a extensive array of biological materials.

We understand that organisations are facing unprecedented demand for storage - hospitals and research institutions must procure extra space to expand, or relocate archive samples to another provider, in order to avoid reaching maximum capacity. Utilising off-site storage enables you to free up vital storage space at your site, while ensuring your samples are maintained at the correct temperature and secured against unauthorise access.

## FACILITIES

Our brand new storage facilities opened in 2023 facilities are of the highest quality, highly regulated and operate to GMP standards. Over 100 storage vessels are monitored using round-the-clock, real-time temperature monitoring systems with experienced scientific officers on standby to handle any unexpected issues.

This, coupled with multiple contingency plans and 24/7 security, ensures that all samples are securely stored at all times.

- **24/7 On-site Security**
- **ISO9001 Compliant QMS**
- **Full Site Wide Access Control**
- **Back-up Equipment Readily Available**
- **Part 11, 21 CRF Compliant Systems**
- **Back-up Supplies for Power and Liquid Nitrogen**
- **All Equipment is Fully Validated, Maintained and Serviced**



## QUALITY

We are one of the UK's largest private cryo-storage facilities and an industry leader in the storage of stem cell products. With this comes an expectation of accreditations and high standards, an area in which we are proud to excel.



**HTA** ✓  
licence

**HFEA** ✓  
licence

**ISO<sub>9001</sub>** ✓  
certification

**GMO** ✓  
class 1

**APHA** ✓  
licence

**CYBER** ✓  
essentials

**21CRF** PART 11 ✓  
compliant systems







**BioDock Limited**  
(Company number: 12913956)  
A Future Health Group company  
**Future Health Technologies Ltd**  
(Company number: 04431145)

“

A total of 16,040 samples were catalogued and shipped offsite ... This service offered by Biodock is a major part of the Crick's business continuity plan, to ensure that all genetically modified lines that we freeze are secure

Genetic Modification Service at the Francis Crick Institute

”

## SERVICES

Utilising years of experience and a state-of-the-art facility, Biodock is equipped to offer a range of comprehensive services. Our services have been developed into two areas:

### Sample Storage and Bio-services

- Sample Storage
- Bio-Services

### Planning and Consultancy

- Contingency Planning
- Biobanking Consultancy

We hold contracts with multiple NHS trusts, research institutions and biobanks, and are rapidly expanding to become the leading off-site storage provider.

At Biodock, we recognise that each client's requirements are unique, we therefore provide a bespoke solution for every client, whether that be small or large sample quantities, specialized racking systems, precise temperature requirements or specialized sample logistic requirements.

UK-BID-brV3



## WHAT MAKES US UNIQUE

As industry leader and consultant in the storage of stem cell products, we are able to offer a unique mix of experience, scalability and security that is second to none.



**Dedicated specialist courier service**



**Over 20 years experience in sample storage**



**1,000,000 samples stored across 100+ storage vessels**



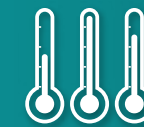
**Quality management system controlled processes**



**On-site 24 hour security**



**Fully validated equipment**



**Range of temperature conditions**



**Secure data management systems**



**State-of-the-art facility**



**Multiple storage sites**



**Part 11, 21 CRF Compliant Systems**



**On-site Laboratory**

UK-BID-brV3





**BioDock Limited**  
(Company number: 12913956)  
A Future Health Group company  
**Future Health Technologies Ltd**  
(Company number: 04431145)

## CONTINGENCY PLANNING

Regulatory bodies are becoming increasingly aware of the need for contingency planning to demonstrate the ability to relocate samples in the event of an emergency.

As standard, we first conduct a free-of-charge site disaster recovery assessment, to discuss your existing contingency plans. This impartial review is the first step to highlight potential improvements and any previously overlooked requirements.

We are able to assist in preparing for a wide range of circumstances, including:

- **Natural Disasters – such as flooding**
- **Business Continuity Risk – such as insolvency**
- **Supply Risks – key supplier inability to deliver**
- **Facility Risk – such as fires or power failure**

Contingency planning is suitable for any institutions storing valuable and irreplaceable biological samples, including our existing clientele of multiple NHS trusts, research centers and private hospitals. Behind the scenes, we conduct regular site reviews to ensure the service continuously meets your needs.

Each year, the site visit and plan will be repeated and reviewed to ensure your contingency plan is both up to date and fit for purpose.

In the event of an emergency, we can provide assistance from providing loan equipment to relocation of material to dedicated space in our facility.



## BIOBANKING CONSULTANCY

When choosing us as your biobanking consultant, you are assigned a dedicated consultant with expert knowledge across every pocket of the biobank industry – commercially, logistically and scientifically.

As with all our planning services, the first step of our consultancy process is to conduct a site visit to assess the current business and identify any nuances that may need advising on before devising a tailored plan to suit you. Whether an issue is new or previously identified, we are able to construct a solution and guide you to rectifying this in the best way possible, considering key factors such as efficiency, cost and impact on the wider business.

This tried and tested method has enabled us to advise a range of clients, from biobanking management to recommending suppliers for established institutions.

By choosing this service you are able to tap into and take advantage of more than 20 years of experience, industry relationships and regulator insight to benefit your business in any way that you require.



### Areas we have previously consulted on:

- Equipment Procurement
- Biobanking Management
- International Cold Chain Logistics
- Equipment Validation and Qualification
- Cell and Tissue Processing and Cryopreservation





**BioDock Limited**  
(Company number: 12913956)  
A Future Health Group company  
**Future Health Technologies Ltd**  
(Company number: 04431145)



## SAMPLE STORAGE



## SAMPLE STORAGE



### Stem Cell, Fertility and Clinical Sample Banking

Being part of the Future Health Group gives Biodock access to nearly two decades of experience in stem cell sample storage. With strong experience storing samples for organisations such as the NHS, leading hospitals as well as private healthcare providers, Biodock is the perfect choice for clinical sample banking services; holding both HTA and HFEA licenses.



### Covid-19 Related Sample Storage

Throughout the pandemic, Biodock has been working closely with existing and new clients; providing solutions to Covid-19 related contingency requirements or sample storage issues.



### Archival / Working Cell Line Storage

With fluid and flexible storage capacity, Biodock is the ideal archival storage provider. Long or short-term projects can lead to large sample inventories being created which take up valuable freezer and laboratory space. Biodock provides the ideal solution of archival storage for these samples; to be shipped back with little notice or stored indefinitely.



### Master Cell Lines

At Biodock, we understand that your Master Cell Lines are valuable and essential to your business or organisation. We therefore pride ourselves in offering a service whereby these precious cells can be stored in a dedicated storage vessel.



### Reagent Storage

Bulky reagents can take up a significant amount of laboratory storage space; Biodock can provide reagent storage to the same high standards samples are stored, in a fully-traceable, temperature monitored environment which is maintained to the highest degree. Reagents can be shipped back to laboratories or collaborators quickly and easily through a range of courier options.

**As added security for any samples stored on your behalf, we hold agreements with multiple HTA licensed facilities within the UK as contingency providers, in addition to our multiple cryogenic storage facilities which are available to support one another.**

All storage vessels are equipped with a fully traceable (21 CFR Part 11), 24/7 continuous temperature monitoring systems to ensure that sample integrity is maintained at all times. In the event of an alarm, one of our experienced technicians will attend 365 days a year. Temperature and alarm reports can be generated quickly and provided as part of our service; ensuring a fully documented cold chain.







**BioDock Limited**  
(Company number: 12913956)  
A Future Health Group company  
**Future Health Technologies Ltd**  
(Company number: 04431145)

## BIO SERVICES

Following a growing demand for bio-services in addition to sample storage, Biodock launched its bioservices portfolio; utilising the equipped and experienced laboratory on site, services include:

- Aliquoting
- Sample processing
- Flow cytometry
- Sterility testing
- PCR and more

UK-BID-brv3

## GET STARTED

Each and every BioDock service and cost is bespoke – we tailor the service to your business and for your samples. We are fully flexible with all requests and often implement special measures when requested by any of our clients.

The first step to get started with any of our services is to email us at [Info@bio-dock.com](mailto:Info@bio-dock.com) or to call us on 0115 9078 613

Next, one of our specialists will be in touch to design your bespoke service, based on the requirements of your samples and business.

After signing a service level agreement, we can take care of the rest.

Our experts will construct all documentation required for the service including Standard Operating Procedures, Quality Control forms and Risk Assessments - these will be incorporated into our extensive Quality Management System.

Each service is priced individually depending on your business needs or the storage requirements of the samples. Factors affecting storage prices include the number of samples to be stored, and temperature and transport requirements.



Get in touch with our cryogenic experts today to claim your free service assessment.  
email: [info@bio-dock.com](mailto:info@bio-dock.com)  
phone: 0115 9078 613

UK-BID-brv3





Biobanking Excellence



CONTACT US

**BioDock Limited**

Unit 7 Harrimans Court  
Alcester Street  
Nottingham  
NG7 2UR  
United Kingdom

[info@bio-dock.com](mailto:info@bio-dock.com)

[www.bio-dock.com](http://www.bio-dock.com)

0115 907 8613



**HTA** ✓  
licence

**HFEA** ✓  
licence

**ISO**<sub>9001</sub> ✓  
certification

**GMO** ✓  
class 1

**APHA** ✓  
licence

**CYBER** ✓  
essentials

**21CRF** PART 11 ✓  
compliant systems