



# EHR Implement and Operate



## At its best, an electronic health record (EHR) system is a key enabler of success, but in-house EHR management alone is no longer enough

Because system leaders rightly view EHRs as mission-critical technology, many are reconciling past investments and considering how to approach a transformational EHR investment.

Optum® helps partners ensure they maximize their EHR through an innovative, comprehensive EHR-managed service using the collective expertise of our clinical, consulting, delivery, technology and operations teams.

### Common EHR pain points



#### Value

Justify the value of a robust EHR investment



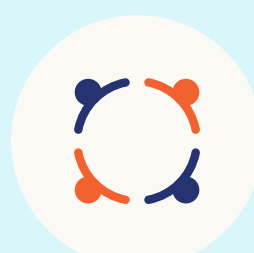
#### Workforce

Find and retain top technical talent



#### Managing costs

Upgrades and maintenance aren't guarantees of optimization



#### Provider engagement

Efficient workflows can help reduce administrative burden

## EHR Implement and Operate is a must-have

Optum solves the affordability barrier that we hear about so often from this market segment, creating predictable cost models within a managed services partnership. This improves speed to value while aligning our incentives and investments to deliver an optimized technology platform for providers and patients.

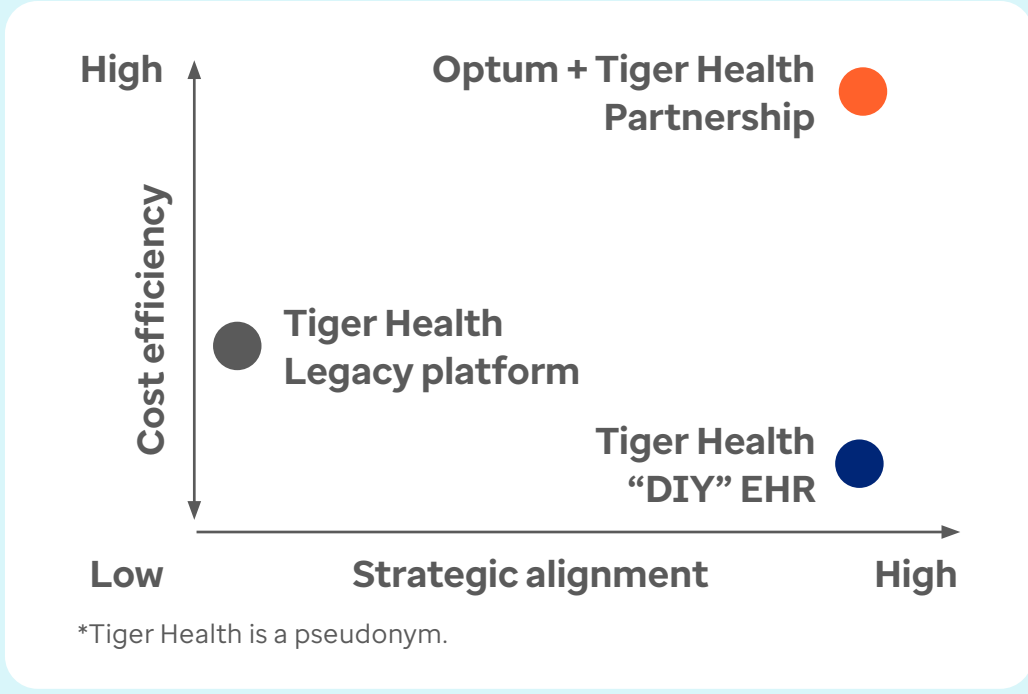
Roll over icons for more information

## Find value in a partner approach – expertise, resources, time and predictable costs

Partnering with Optum provides a path forward that removes barriers to success and accelerates ROI. Our model provides peace of mind by managing downstream financial, staffing and security implications for your organization.

### Compare common legacy platform, DIY with EHR and Optum partnership approaches

Once you decide which EHR to go with, there could be a lag in time and recognition of ROI with EHR Implement and Operate. With the Optum managed service and our EHR Implement and Operate, you're provided a cost-effective path to implementation. You go live faster and we centrally manage your system through an Optum EHR Center of Excellence.



## Drive clinical and financial improvement while easing care team burden

### Reduce after-hours documentation

with enhanced EHR workflow.

Categorize and route-specific InBasket messages (for example, Rx refill requests) more efficiently.



**33%**

reduction in total physician hours spent on Rx refills



**30-60 minutes**

time saved each day through optimized EHR workflows

### Increase efficient documentation

post-EHR implementation.

Decrease total time documenting to prevent burnout and see more patients.



**33%**

average increase in time saved documenting after personalization session improved provider proficiency



**15%**

reduction in total time in the EHR per day, generating 500-700 hours per week of freed-up capacity

Learn more about our transformative partnership model helps health systems achieve their mission while allowing them to remain financially viable and independent.

Visit [optum.com/partnership](https://optum.com/partnership)