

AVENSYS ENDOSCOPY ENGINEERING

WHAT IS AVENSYS ENDOSCOPY?

The Avensys endoscopy service provides maintenance and repair options covering both optical and mechanical requirements for large and small diameter flexible video/fibre scopes.

The highly intricate and specialised nature of endoscopy means that it operates as a stand alone engineering division, with it's own workshop and endoscopy engineers that undertake regular manufacturer specific training.

50% SELECTING AVENSYS INSTEAD OF OEM SERVICING CAN RESULT IN SAVINGS OF 50%, WITH NO LOSS IN REPAIR OR SERVICE QUALITY

WHY SELECT AVENSYS?

Fundamentally, we provide a service that is as good or better than the service received from the major endoscope manufacturer brands, all at a significantly lower cost.

Our offering stands out for the speed and quality of the service we offer. While we understand the attraction of taking out maintenance and repair contracts with the manufacturer, customers that have moved the maintenance of their endoscopy fleet to Avensys are amazed by the service they receive, resulting in a 98% retention rate.

Avensys endoscopy service is the no-compromise alternative to high cost OEM contracts.

**INDUSTRY LEADING
REPAIR TIMES**

KEY BENEFITS



SERVICE & REPAIR

Our endoscopy engineers receive regular training as part of our continuous improvement programme, ensuring that they are always at the forefront of technology and techniques.



LOAN SCOPES

Avensys will provide endoscopes which will remain on your site for the duration of the contract. Should one of your devices develop a fault, you can simply pick up one of the loan pool endoscopes. No need to wait weeks for an endoscope to be sent.



ENDOSCOPE RENTAL

Short term periods of high demand on your endoscopy service do not necessarily warrant the outright purchase of new equipment. Endoscopes, stack systems, scope guides and light sources are all available to rent from Avensys Endoscopy.



AGE NO ISSUE

Like mobile phones and laptop computers, endoscopy OEMs would rather sell you a new device than repair your existing ones. We take pride in keeping many older devices in good working order for our customers. Extending the service life of this valuable equipment is key for many of our customers.



FREE UNLIMITED RECORD ACCESS

Avensys Health – Inventory Management System (H-IMS) gives you visibility of the status of your equipment 24/7.



ACCOUNT MANAGEMENT

Avensys customers are allocated their own Account Manager. This ensures you have one point of contact who knows the exact details of your contract and account requirements.



QUALITY ACCREDITED

ISO14001, ISO9001 and ISO13485 accredited.



TAILORED SERVICE PLANS

Service plans range from Pay As You Go to Fully Comprehensive.



CONTRACT MANAGEMENT

We can manage your OEM contracts and negotiate better pricing on your behalf.



QUALITY ASSURED PARTS, PERFECT REPAIRS



The intricate design and delicate components of an endoscope demand expert care. Every repair must be carried out by highly trained endoscopy engineers using quality-assured parts, ensuring safety, reliability, and optimal performance.

All flexible endoscope repairs and maintenance are carried out at our dedicated endoscopy workshop in Kidderminster, West Midlands (UK).

Our highly trained engineers receive regular manufacturer-specific training, ensuring they stay up to date with the latest repair techniques and are fully equipped to service the newest endoscope models.

At Avensys, we use only quality-assured parts sourced from one of the world's leading endoscopy parts manufacturers, meeting all current regulatory and MHRA requirements.

Because we operate independently of OEM pricing, we can offer significant cost savings on fully comprehensive contracts, without compromising on safety or quality.

As one of the world's leading Biomedical Engineering companies, Avensys provides ISO 9001, ISO 13485, and ISO 14001 accredited repair and maintenance services — delivering guaranteed quality, reliability, and value.



AVENSYS' UNIQUE LOAN PROVISION

When an endoscope develops a fault we understand how important it is to minimise any disruption to your service.



To ensure that you have a back up device ready to use in the event of a device developing a fault, we will, for the duration of your contract, provide you with endoscopes that remain at your site, ready to use at a moment's notice.

The more common industry loan model requires that the faulty device is sent off for repair and a loan unit is sent out to you - a process that can take up to six weeks.

ENDOSCOPY DEVICE SUPPLY

We can supply new and pre-owned endoscopy equipment to meet your requirements.



Endoscopes, light sources, stack systems and scope guides can all be purchased from Avensys, and if you require advice on any aspect of acquisition we are happy to assist.

We are able to provide finance options if you wish and are able to undertake the commissioning of your devices to ensure a seamless process.



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