

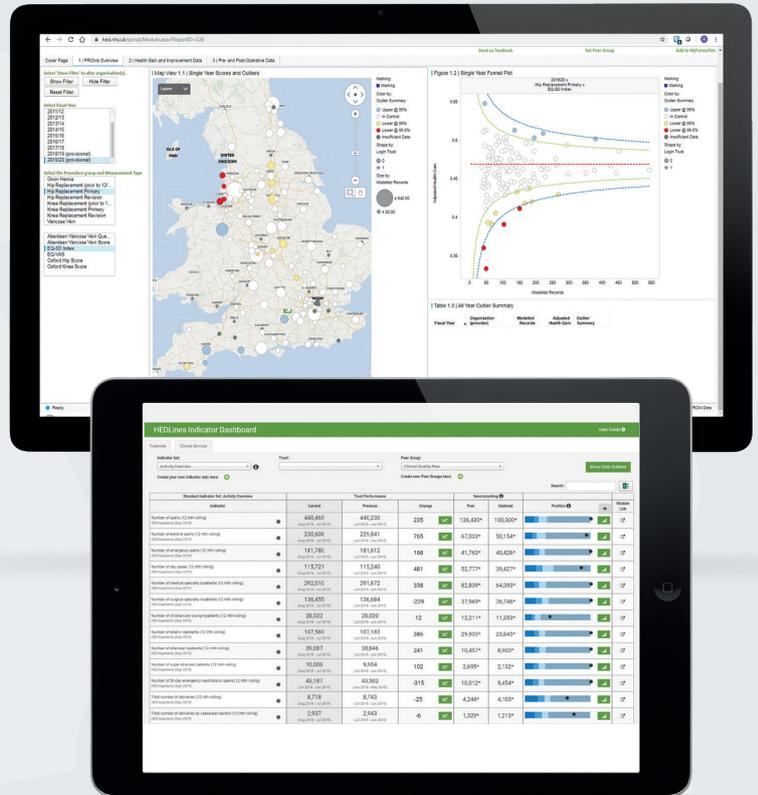
# INTRODUCTION

HED is an online benchmarking solution designed for healthcare organisations. HED has developed a flexible and interactive tool with numerous dashboards and in depth modules.

This web-based system is designed to deliver intelligence to enable healthcare organisations to drive clinical performance improvement and financial savings.

The HED suite of dashboards and modules allows healthcare organisations to utilise analytics which harness HES (Hospital Episode Statistics), national inpatient, outpatient and ECDS and ONS (Office of National Statistics) Mortality data sets.

The system is interactive, intuitive and easy to use and the reports are updated monthly by a dedicated quality support team, providing relevant, timely and robust data.



# KEY HED SECTIONS

- ✔ **CLINICAL QUALITY** monitoring within HED has been developed in collaboration with consultants, nurses and healthcare managers to support the continued observation of clinical outcomes. It offers a range of clinical dashboards and modules which offer dynamic drill down functionality to enable users to understand the root cause of potential problems and optimise case note reviews.
- ✔ **PATIENT SAFETY INDICATORS** covers a range of key areas allowing your organisation to focus on improving quality of patient safety. Metrics are represented in dashboards and modules with user feedback key to effective presentation.
- ✔ **OPERATIONAL EFFICIENCY** focuses on ways to support your organisation to improve Trust-wide, site, divisional or specialty efficiency in order to prevent loss of income and meet national targets.
- ✔ **FINANCIAL OPPORTUNITY** modules allow reporting for both Inpatient and Outpatient data. This enables generation of meaningful analyses specifically directed to support strategic decision making and transformation strategies.
- ✔ **CONSULTANT APPRAISAL** working closely with consultants, HED has created a range of consultant appraisal reporting metrics. These online tools allow consultants to view their own performance, benchmark against colleagues and compare nationally.
- ✔ **DATA QUALITY** focuses on the depth and quality of clinical coding and compares local, regional & national coding to help drive improved data quality.