

OneRecall

Over a period of 5 years, we have iteratively developed a collection of tools and utilities that will help you to recall a diverse population, with varying health needs, conditions and intervals for their health checks. Done in a way that fits in with the workflow of a busy practice.

KEY FEATURES:

1. **Searches and Reports** which take account of month of birth as well as a number of other diary entries commonly used by practices for recall
2. **Invitation Templates:** The system offers customisable invitation templates for text message or letters
3. **Protocols & Data Entry Templates:** designed for receptionists, clinicians and admin teams.
4. **Modular Patient Categorisation:** based on their unique combinations of health conditions, ensuring they are matched with the appropriate care providers and resources.
5. **Seamless EHR Integration:** with leading Electronic Health Record systems including EMIS and SystemOne.

BENEFITS:

1. **Streamlined Patient Recall Invitation** Reducing the need for multiple visits and optimising practice efficiency
2. **Time-saving:** The system simplifies care processes, saving valuable time for both patients and healthcare providers
3. **Optimised Income:** Helping practices meet their contractual targets, ensuring optimal income and compliance.
4. **Enhanced Patient Care:** by matching patients with the right care providers and resources, OneRecall improves patient care outcomes.

Call us for a

**FREE
DEMO**

033 3344
3678

We utilise both:

EMIS Web

TPP SystemOne



All members of the primary care team have a role in the smooth running of the OneRecall System.

COVER PAGE | All Recalls and Reviews | **HCA Recalls** | Nurse Recalls | Prescriber Recalls | Admin Recalls | PCIT Information

RECALLS DUE - HCA

Please arrange recall for this patient for the items listed below.

- BP** This patient has CHD and no BP recorded in the last 12m
- BP** This patient has Hypertension and requires a BP less than 150/90
- The pt has AF and raised CHADsvASC and is NOT on Anticoagulant
- This pt requires non-HDL cholesterol - please review

This patient has either Coronary Heart Disease, Peripheral Arterial Disease, or Stroke/TIA and requires a non-HDL cholesterol in the preceding 12 months that is lower than 2.5 mmol/L, or where non-HDL cholesterol is not recorded a recording of LDL cholesterol in the preceding 12 months that is lower than 1.8 mmol/L - please review

Blood Tests Required

FBC		
Haemoglobin concentration	140 g/L	17 Jan 2023
U&E		
eGFR using creatinine (CKD-EPI) per 1.73 square metr.	46 mL/min	17 Jan 2023
GFR Calculated abbreviated MDRD	58 mL/min/1.73m ²	02 Oct 2015
HbA1c		
Haemoglobin A1c level - IFCC standardised	52 mmol/mol	17 Jan 2023
Cholesterol		
Serum total cholesterol level	No numeric reading ...	
Serum HDL cholesterol level	1.71 mmol/L	17 Jan 2023

Only reviews not completed within the current QOF year will have visible actions above.

Multiple Choice Question

RECEPTION RECALL REMINDER

THIS PERSON HAS RECEIVED A RECALL INVITATION :
01-Nov-2023 QOF (Quality and Outcomes Framework) diabetes mellitus quality indicator-related care invitation

REVIEW STATUS:
X Their review has NOT YET BEEN CODED x

Blood test diary: Diary for HbA1c Diary for FBC Kidney Function Bloods

IF THE PERSON THINKS THE REVIEW HAS ALREADY BEEN DONE, send a task to the LAST PERSON who saw them to check.

APPOINTMENT IDEAS FOR SOME CONDITIONS

- THYROID DISEASE: Appointment for bloods

(Diabetes screening blood tests should be 12 hours FASTED for this patient)

***NOTE - this box may still appear after the patient has had their tests but before they have completed their review. Some of the above may have been completed and a Nurse or GP just need to code the review.

WHERE SENSIBLE COMBINE APPOINTMENTS FOR MULTIPLE PROBLEMS.

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- [I will book the REVIEW appointments](#)
- [I will send a TASK to the last Nurse/GP to CODE THE REVIEW](#)
- [I am not here to book an appointment I audited](#)

OneRecall NO CURRENT INVITE

===== RECALL FOR =====
[High risk of diabetes based on past codes/tests][Thyroid]

===== DIARIES FOR =====
17-Nov-2016 HbA1c level (DCCT aligned) -05-Apr-2021 FBC - full blood count -02-Sep-2021 Serum creatinine level -

===== LATEST INVITATION =====
02-Mar-2022 QOF (Quality and Outcomes Framework) quality indicator-related care invitation

===== LATEST REVIEW =====
30-Oct-2023 Chronic disease annual review
Date of last diabetes test: 10-Nov-2022
===== NEXT REVIEW =====
The earliest of: Their Month of Birth *or the diary entry for the month: 01-Oct-2020

===== MEDICATION REVIEW/ OVERDUE A MEDICATION REVIEW - due on: 07-Oct-2022

===== LATEST OPT-OUTS =====
No previous recall system opt-outs
No previous QOF exception reporting

▼ (Double Click here to update plans) ▲

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DUCK, I

- High ACB Score = 5
- IIF actions outstanding
- Offer Asthma Management Plan
- Severely Frail
- COVID-19: Eligible for autumn ...
- Consent to share data
- Patient No Longer Housebound...
- OneRecall NO CURRENT INVITE

OneRecall SUPPORT (Overdue)

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DUCK, I

- OneRecall SUPPORT (Overdue)

OneRecall is the solution for busy primary care practices seeking a comprehensive patient recall and monitoring system.

It ensures that all members of the care team can efficiently manage patient care and compliance with ease.

For more information:
www.PrimaryCareIT.co.uk