



# Complexity costs lives





# Transform Lives Now

Complexity kills.

So everything we do takes complexity out of your operations.

It's harder to give everyone the help they need, when they need it, when you're working with so many complex systems and processes.

With Pega you can transform the way you treat patients now.

So you can make more of your resources make more of a difference, more quickly, to millions of people's lives.

Simon Haydn-Lee,  
Managing Director, Public Sector,  
Pega

# How Pega helps you transform lives



## Seamless patient care

Use intelligent automation and AI to put the patient at the centre of everything you do.



## Joined up healthcare

Break down the silos that stop your colleagues from providing integrated care.



## Change faster at scale

Integration doesn't mean knocking everything down and starting again. That's why we work with your existing systems.

A photograph of a young man with a beard and dark hair, wearing a white lab coat over a blue shirt. He has a stethoscope around his neck and is resting his head on his hand, looking down with a thoughtful or stressed expression. The background is a blurred clinical setting.

An example of our  
approach brought  
to life

We want to help you make  
national screening better  
for patients and staff

NHS screening programmes are run on different technologies, many of which are outdated and hard to use.

This wastes staff time and increases the risk of error.

And it means many appointments are wasted as patients don't get the correct information in the way they need.

We can help. We will act as the connective tissue that pulls data from all your disparate systems so you can ensure that nobody is left behind.



## For patients

Patients will get the right invite, at the right time, with the right information. With records that move with them and the ability to book appointments online and see their screening history.

## For clinicians

Clinicians will get full patient information at their fingertips. We will automate manual work to free them from drudge work so they can spend more time helping people.

## For managers

And managers will get data and reporting to monitor performance and the assurance that updates to systems and reports can be made quickly and easily.

**Nobody left behind**



## Move faster, safer Aligning to your tech vision

You don't need to commit to a total overhaul of all your operations.

Because only Pega can do this by working hand in hand with your existing systems and processes across the entirety of the NHS.

You can start small and then move faster, safer - decoupling from your legacy systems. And you can build for change, sharing and reusing components you develop for one screening programme in all your other screening programmes too. We will add intelligence behind your screening efforts, at scale.

# Pega are working across the UK government

## 5 million

EU residency applications processed using Pega technology, developed in just 18 weeks

## 23 departments


Reusing help desks that are powered by Pega across the UK government

## 3 weeks

We have worked with HMRC for 18 years. And when the pandemic hit, we helped them build a furlough scheme in 3 weeks.


## From 91 to 54 days

Working with the Health Research Authority to reduce the application and approval process so researchers can provide life-saving benefits to the public faster.



**“We have started the journey with Pega to deploy more efficient processes to help researchers bring their knowledge to the public faster.”**

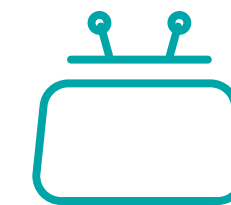
**Mary Cubbitt,**  
Research Systems Programmes Director,  
UK Health Research Authority



Our first meeting will show you how you can start transforming lives now.



**Serve** – Use our industry leading automation to make service better for patients, clinicians and managers



**Save** – Cut waste, time, cost and potential so more people live healthier lives for longer



**Scale** – Use our low code and centre out architecture to move faster, share and reuse success, and scale with confidence



[simon.haydn-lee@pega.com](mailto:simon.haydn-lee@pega.com)



**Transform Lives Now**

