

WebTools and Software Solutions for Primary Care

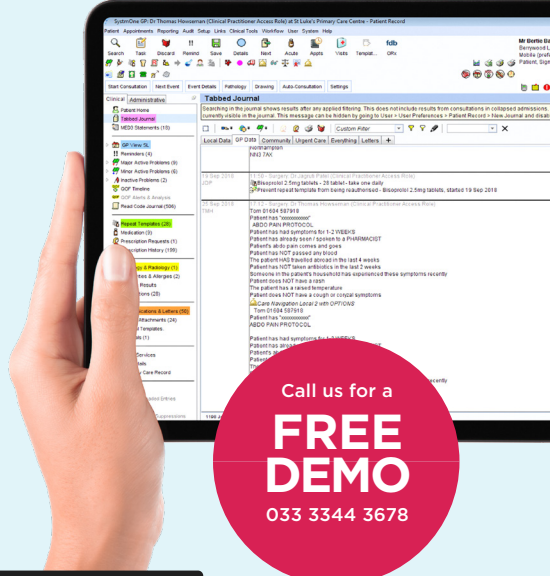
EMIS Web

TPP SystemOne

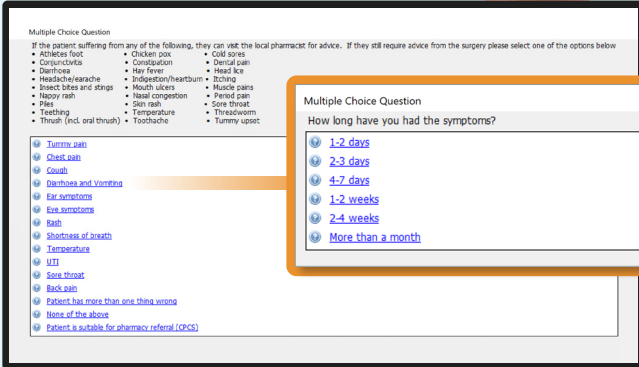
Pre-Triage Process

Our Pre-Triage Process

- ✓ Guides receptionists through a bespoke and concise process to help direct patients to the most appropriate service.
- ✓ Build signposting to additional roles or local schemes e.g. minor eye conditions with opticians.
- ✓ Provides clinicians with a history of the presenting complaint to save time during consultations.



Call us for a
FREE DEMO
033 3344 3678



Multiple Choice Question
How long have you had the symptoms?

- 1-2 days
- 2-3 days
- 4-7 days
- 1-2 weeks
- 2-4 weeks
- More than a month

“ All going very well at the moment with the **Pre-Triage Process**. Everyone loving it and very happy patients.
Managing Partner - Warwickshire ”

Welcome to PrimaryCare IT

Working as a GP and IT Manager we began by creating resources that made our day to day lives as efficient as possible. By sharing what we were doing in our own practice we could see that every practice was trying to reinvent the wheel, but many didn't have the time or resources to embrace the full potential of their clinical system.

We wanted to share our knowledge of optimising systems and creating efficiencies to help as many as possible. As we began to share our tools, it became clear that to do it properly we would need registration with appropriate

regulatory authorities. As well as developing a team who could continue to evolve and grow the tools, embedding new guidelines and best practice, **PrimaryCare IT** was born.



Dustyn Saint
CEO / Founder



Will Bamber
Development Lead

Our Products and Packages

The products in the table below can be purchased individually to compliment and enhance any existing tools you may have.

| Standalone Products | EMIS | SystemOne |
|---------------------|------|-----------|
| GP Contract Pro | ✓ | ✓ |
| PCN DES Toolset | ✓ | ✓ |
| OneResults | ✓ | ✓ |
| OneMonitoring | ✓ | X |
| Pre-Triage Process | ✓ | ✓ |
| OneAnalytics | ✓ | ✓ |
| Referral Tree | ✓ | ✓ |
| OneContact | ✓ | ✓ |
| Localisation | ✓ | ✓ |

Our customers find this helpful in solving access problems.

We also offer packages of our products which provide a comprehensive suite of tools to assist our users.

| Packages | Enhanced Toolset | | Professional Toolset | | OR & OM Toolset |
|-----------------|------------------|-----------|----------------------|-------------|-----------------|
| | EMIS | SystemOne | EMIS | SystemOne | EMIS |
| PCIT Toolset | ✓ | ✓ | ✓ | ✓ | |
| GP Contract Pro | ✓ | ✓ | ✓ | ✓ | |
| PCN DES Toolset | ✓ | ✓ | ✓ | ✓ | |
| OneResults | ✓ | ✓ | ✓ | ✓ | ✓ |
| OneMonitoring | ✓ | X | ✓ | X | ✓ |
| OneAnalytics | X | X | Choice of 1 | Choice of 1 | |
| Referral Tree | X | X | Choice of 1 | Choice of 1 | |

These packages can be more cost effective.

GP Contract PRO

GP Contract PRO is a comprehensive solution designed to support GP practices in meeting their contract requirements, including QOF, vaccinations and weight management Enhanced Service.

It provides users with a range of features and resources to simplify data management, ensure accurate and complete documentation, and optimise care delivery.

KEY FEATURES:

- 1. Data Management Tools:**
A suite of searches which allow data you to regularly keep up to date with work required for the GP contract.
- 2. Templates and Alerts:**
GP Contract PRO has covered every angle of QOF with alerts and prompts to ensure that users are guided in meeting contract requirements.
- 3. QOF Lesson for Clinicians:**
Supporting educational resources: The package includes lessons for all user groups, highlighting what they need to know and how to use the resources to maximum effect.
- 4. Data Entry Templates and Alerts:**
Simple data entry templates: no more cluttered templates, just what you need to hit QOF making it simple.

BENEFITS:

- 1. Maximise QOF Points:**
Maximise QOF points with minimum of effort.
- 2. Clean and Accurate Data:**
Keep data clean and accurate, meaning no year end rush.
- 3. Enhanced Patient Care:**
Implementing **GP Contract PRO** ensures patients receive the care they need and enhance their care.
- 4. Clear Contract Guidance:**
Awareness of QOF in your team: Your team will all be aware of what is needed to achieve QOF targets in a simple and efficient way.
- 5. Time Saving:**
Implement a routine way of keeping QOF up to date, built into usual workflow in the practice.

PCN DES Toolset

The **PCN DES Toolset** allows the requirements of the PCN DES to be met with ease.

It provides all the necessary resources, including alerts, templates, searches, and performance monitoring, to achieve the various specifications under the **PCN DES**. This includes all specifications of the **PCN DES**, including: IIF, medicines optimisation, access improvement plans, enhanced health in care homes, cardiovascular disease prevention, early cancer diagnosis, health inequalities, social prescribing, and weight management.

KEY FEATURES:

- 1. Templates and alerts:**
Simple to understand alerts linked to streamlined data entry templates to ensure accurate and efficient input of information required for **PCN DES** compliance. The optional Foundry RAG system provides an easy way of identifying those who need continuity of care.
- 2. Patient Identification Searches:**
Searches to identify patients who require specific actions to meet the **PCN DES** requirements.
- 3. Performance Monitoring:**
Dashboard displaying performance at both individual practice and PCN levels, tracking progress over time and visualising the impact on income.
- 4. Clinician Lessons:**
Lessons for clinicians to understand meeting the **PCN DES** requirements.

BENEFITS:

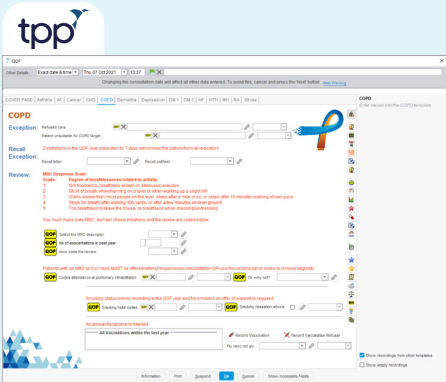
- 1. Comprehensive Set of Time Saving Resources:** Save time and effort for users, providing ready-to-use templates and guidance to meet **PCN DES** specifications.
- 2. Performance Management:** The dashboard helps users track their progress at individual practice and PCN levels, facilitating effective performance management.
- 3. Informed Decision-Making:** The allows practices to rapidly identify their patients that need continuity of care.
- 4. Knowledge Enhancement:** Our lessons enhance users' understanding of the PCN DES requirements, ensuring a coordinated approach within the PCN.
- 5. Quality Improvement:** Access to patient survey performance helps practices review and analyse feedback for quality improvement initiatives.

PCIT Toolset

One Template

PrimaryCareIT has developed a comprehensive suite of clinical system templates

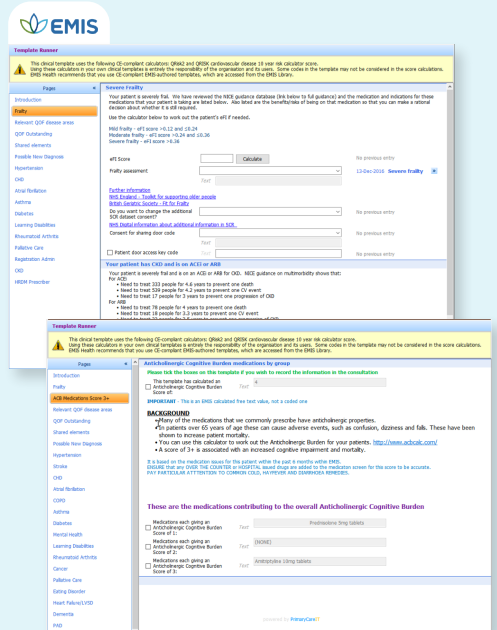
These templates work dynamically, highlighting what is needed for the presenting patient.



Our templates are built according to user role and user activity, with simple QOF and IIF data entry being linked to comprehensive reviews covering every area if required, and these are also specific to user role and the activity undertaken (chronic disease review vs acute disease assessment).

The user roles are divided into:

- Prescribers
- Non-Prescribers
- Additional roles
- Admin



SEARCHES

Primary Care IT searches cover all elements of managing a practice that you could need.

- ✓ Built in a way that allows them to run as quickly as possible.
- ✓ Contract searches updated within your site automatically.
- ✓ Over 30 different folders of searches containing thousands of individual searches refined over 10 years.



Call us today 033 3344 3678

Email us theteam@primarycareit.co.uk

Handy Protocols

Our Handy Protocols are the little hints and tips within your system that make your day to day life easier.

Examples include:

- ✓ Flagging any personally administered or FP34D items that don't have a prescription generated or a code recorded.
- ✓ Working out a QRISK and sending a bespoke communication to a patient about what their risk means for them.
- ✓ Quickly prescribing end of life drugs in just a few clicks.

They are all designed to save time and enhance care.

Did you know?

We have over

200 Handy Protocols

included within subscription packages. These can be switched on or off to suit your individual practice needs.

They cover the following categories:

- Admin tools
- Clinical and decision support
- Contract tools
- Data quality
- Medicines safety
- Practice income
- Public health
- Time saving clinical tools

DUCK, Donald (Mr) 01 Jan 1950 (71 y) M
1, Pottery Road, Bovey Tracey, Newton Abbot TQ13 9DS Applied, Primary Care Pathways

HP200 Military Service Status
Records indicate that this person has an active or history of serving in the military.
Active duty military (XAdCS)
Recorded 22 Jun 2021

Consider Additional Needs?
This is a YOUNG PERSON (<16y). There are clues in their records that they may be eligible for palliative care planning. They are NOT on the palliative care register. What has been found?

24-May-2022 Diagnosis associated with palliative needs: Chronic kidney disease stage 5
(this list may not be exhaustive)

Powered by Primary Care IT
(HP102)

Consider Additional Needs?
High ACB Score = 5

High ACB Score = 5
This person has been identified as being prescribed medications which collectively carry a high Anticholinergic Burden (ACB score is 3 or more).

Drugs with anticholinergic effects are associated with an increased risk of cognitive impairment and all cause mortality in older people.

Please consider REVIEWING MEDICATIONS or ((Double Clicking)) this alert for more information and help with DEPRESCRIBING.

Powered by Primary Care IT
(HP103)

Consider Additional Needs?
High ACB Score = 5

OneResults

OneResults is a unique tool designed to inform users about every blood test needed for a patient based on their medications or conditions. It provides crucial information on whether these tests are up to date or outstanding, how frequently they are needed, and why they are needed.

BENEFITS:

1. **Time-Saving:** By providing comprehensive information readily available, it saves clinicians time which would otherwise be spent consulting for advice.
2. **Ensures Compliance:** It helps ensure compliance with best practice and national guidance.
3. **Convenient for Patients:** When taking blood, phlebotomists can ensure they're taking every test that is needed all at the same time - saving the patient from having to come back multiple times.

OneMonitoring

OneMonitoring is a unique tool that allows users to easily identify and manage monitoring requirements for patients based on their medication and conditions. It provides a consolidated view of all monitoring needs, including QOF, IIF, medication monitoring, and more. It displays diseases and last review dates, targets aligned with NICE guidance, and health status prompts like smoking status and BMI.

BENEFITS:

1. **Enhanced Coordination of Care:** All members of the GP practice can ensure patients receive the necessary elements of care, optimising patient outcomes.
2. **Improved Efficiency:** More care can be delivered during the initial visit, reducing the need for repeat attendances and enhancing patient satisfaction.
3. **Optimal Long-Term Condition Management:** Helps ensure comprehensive and timely care for patients with long-term conditions.
4. **Achieving Contractual Requirements:** Aids in meeting targets for QOF, IIF, and other contractual obligations, optimising practice income.

Localisation

PCIT is especially proud of its localisation product. With real world evidence that it enhances care for patients and drive income for practices which exceeds the cost of our subscription several times over, the question is why wouldn't you implement this in your region?

PROCESS:

- ✓ We assess your local Enhanced Services.
- ✓ We suggest searches, alerts and protocols that make the achievement of any targets as simple as possible.
- ✓ We get feedback from customers on our initial thoughts.
- ✓ Then we build the resources and deploy them.



Working with Primary Care IT has been a pleasure. The team are very approachable, supportive, and extremely knowledgeable. Solutions and development requests are responded to quickly, which is a plus in my view.

IT Co-ordinator
Hereford & Worcester CCG

CASE STUDY RESULTS:

- Enhanced Performance and Savings: PCNs achieved impressive results, with 90% of diabetes targets met compared to the regional average of 77%. This led to substantial financial savings of £453,311 for the NHS. If replicated across the ICB region, these savings could amount to £3,718,346.
- Financial gains: 4 PCNs achieved an average additional income of £145,542 each compared to other practices in the NW London ICS for the Diabetes Enhanced Service.
- Improved Quality of Life: Meeting the three treatment targets resulted in an additional 656 healthy years of life for diabetics in the region. If extended across the ICB, it could result in an additional 5,379 years of healthy life.

Referral Tree

Referral Tree is a streamlined document repository embedded within major Primary Care EHRs, such as EMIS Web and TPP SystemOne.

It provides a centralised and easy-to-navigate system for accessing required documents, including referral forms, care plans, and other documentation.

Referral Tree ensures that documents are always up to date and optimises information extraction from the EHR using mail merge.

KEY FEATURES:

1. **Streamlined Document Navigation:** Provides quick and easy access to required documents within the EHR system.
2. **Tailored Document Repository:** Displays only documents relevant to the user's specific needs, eliminating unnecessary clutter and improving user experience.
3. **Mail Merge Optimisation:** Extracts as much information as possible from the EHR using mail merge, saving time and effort for users.
4. **Up-to-Date Documents:** The PCIT team keeps the documents up to date as part of the product subscription.

PRODUCT BENEFITS:

1. **Time Saving:** Saves time for surgeries by eliminating the need to optimise forms and providing quick access to required documents.
2. **Efficient Information Extraction:** Optimises information extraction from the EHR, ensuring accurate and comprehensive information for referrals.
3. **Improved Adherence:** Customisable checks can be implemented to ensure adherence to local guidance or pathways.
4. **Enhanced Workflow:** Increases efficiency by centralising and standardising document access within the EHR.

OneAnalytics

OneAnalytics offers a comprehensive set of dashboards to support patient care and enhance practice efficiency, which are viewed in a web browser.

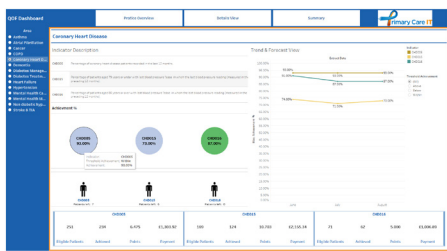
It is designed to assist practices in assessing their performance, identifying high-value and high-risk patients, analysing utilisation patterns, and monitoring medication usage. **OneAnalytics** helps practices make data-driven decisions and improve patient care by providing automated data integration, performance level data visualisation, and patient level data analysis.

- See performance management information for national contracts.
- Quickly identify where you have the most work to do to hit targets – QOF, PCN or your locally enhanced services.
- Easily identify patients that need recalling for QOF, PCN or your locally enhanced services
- View patient safety information easily as well.
- Data can be viewed at practice, PCN or ICB level with access based on user role.

Dashboards are updated monthly to maintain an overview of different channels within the practice to help manage delivery of care.

PRODUCT BENEFITS:

1. **Performance Assessment**
2. **Target Work at high value interventions**
3. **Identify high risk patients**
4. **Analyse the utilisation of your practice resources**
5. **Ensure your practice is running safely for CQC**



Working with

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Red Whale

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Nurses



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