

Driving down the cost of safer patient transport.



Transport Marketplace is a pre-approved network of safe and cost-effective transport providers for health and social care enabling you to compare and find the right transport provider for you and provide safe travel to your patients at any time.

Quickly and easily compare compliant transport providers in your area to reduce transport costs and control your patient flow. The system creates a wealth of data around your transport service, giving a holistic view of transport requirements and spend, allowing you to drive targeted improvements and increase productivity and deliver a more efficient service to your patients.



Compare and book transport providers

Access a simple cloud-based platform so you can compare and book compliant transport providers to provide safe travel for your patients to wherever they need to go.



Access to operational transport data

Collect vital data for analysis on your transport requirements and spend, enabling you to complete targeted improvements and increase productivity.



Access to compliant transport providers

Access to a network of compliant transport providers who have been vetted against the appropriate regulations and standards ensuring a safe and positive transport experience for your patients that meets their needs.



Save costs on your transport fees

Compare our fully compliant, competitively priced transport providers, who are price-ranked based on bidding outcomes allowing you to choose cost-effective suppliers without compromising patient safety.

We have the solution. An online marketplace of approved and competitively priced providers.

The only solution of its kind, Transport Marketplace helps to dispatch 19 million journeys with pre-approved providers. They do this through a secure cloud-based platform that enables users to publicise their requirements. Providers then bid for your work, from individual journeys to block bookings, meaning you'll always have your pick of the best prices and most reliable transport.

Save up to 15% on your patient transportation costs

“We previously used paper-based systems to plan our journeys, so it was difficult to identify and resolve delays in the system.

We predominantly manage hospital discharges so we are looking forward to highlighting our inefficiencies and extracting the data to drive service improvements.”

Gary Murray,
Business Development Manager,
NHS Lothian



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Features

Accreditation Process

- Assisted onboarding process for transport providers
- NHS LPP framework approved
- 365 Assure application process for insurance, policies and procedures

Booking Flexibility

- Individual journeys to block shift booking
- From taxis, ambulances, specialised mental health vehicles and high dependency transport
- Advance booking for time and cost-saving

Provider Bidding

- Transportation requirements submitted through online platform
- Providers bid on the transportation request
- Results presented and priced-ranked based on best competitive criteria



**Compliant transport for patients.
Operational data at your fingertips.
Lower costs.**

Benefits

Accreditation Process

- Quick access available with full training provided
- A pool of pre-approved providers at your fingertips
- Assurance that the providers you select are safe, compliant and reliable
- Competitive pricing from providers who bid for your work
- Helping to reduce out-of-area taxi movements through a wider pool of providers
Improve patient flow with reliable providers who are on time for collections and arrivals
- Encouraging accurate invoicing with journey validation
- Fully auditable history with support at hand when you need it from a dedicated booking team