



Imaging Innovation South



Advancing NHS Radiology

Headlined by:  Managed
Healthcare
Services

Wednesday 18th October | 15Hatfields, London

Agenda for today:





Welcome to Imaging Innovation
Conference South 2023!

Imaging Innovation South



Advancing NHS Radiology

Headlined by:  Managed
Healthcare
Services



18th October 2023
8am – 4pm
15Hatfields, London



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Imaging Innovation South



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Welcome to the conference, what are you looking to gain out of today's conference?

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Chairs Opening Address

Imaging Innovation South



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Services



Dr Rizwan Malik

Radiologist & Managing Director -
South Manchester Radiology



Imaging Innovation South



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Speaking Now...



Sheila Black

Deputy head of Imaging
Transformation - NHS England

Imaging Transformation Team Update

Sheila Black,
Deputy Head of Imaging Transformation
October 2023





Declaration of Interest

None to declare



Imaging Transformation Team



Kim Robertson
Head of
Imaging
Transformation



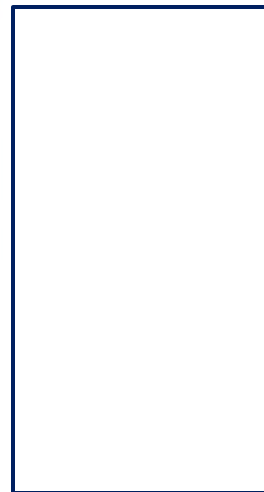
Shelia Black
Deputy Head
of Imaging
Transformation



Prof. Sam Hare
National
Speciality
Advisor
for Imaging



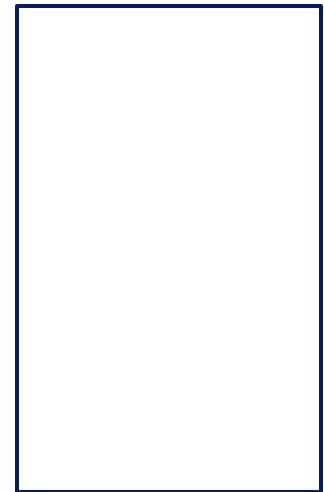
Josh Day
Imaging
Implementation
Lead



Vacant
Network
Implementation
Lead



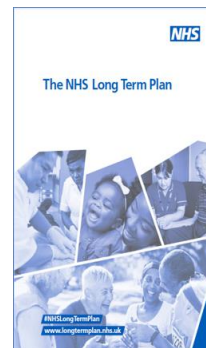
Barry Lethem
Senior Project
Manager



Oyin Adebajji
Project
Manager

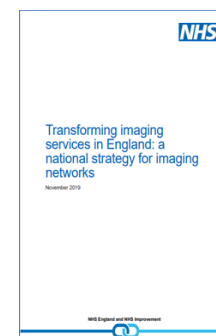
Key National Policy Statements for Imaging

Imaging Transformation work is underpinned by these key documents to ensure patients receive the right imaging test at the right time, by the right healthcare professional, for faster treatment and optimal care.



The NHS Long Term Plan

Included the commitment to establish 22 imaging networks across England by 2023, with the aim of securing improved population outcomes and achieving quality patient care and sustainable imaging services.



Transforming imaging services in England

Recognised significant historic challenges facing imaging services across the NHS, including rising demand, severe shortages in the imaging workforce, ageing imaging equipment and inadequate estates and facilities.




Diagnostics: Recovery and Renewal

Richards Review - Diagnostics Recovery and Renewal, provided the blueprint for imaging transformation over the Spending Review period 2022/23 - 2024/25


Imaging Transformation 2023-24 Plan on a Page

Imaging Networks




- Support the ongoing maturity of Imaging Networks to “Developing” status or above by Dec 2023 & support ongoing maturity assessment.
- Complete the 2022/23 Imaging Clinical Leadership Programme and deliver the 2023/24 programme.
- Deliver Imaging Network engagement events to share learning and guidance on establishing and maturing Imaging Networks.
- Develop and rollout Imaging Demand & Capacity and Workforce modelling to standardise the planning approach.
- Update current Imaging Network Guidance to support imaging networks develop their maturity.
- As maturity of networks increase, leverage network leads to ensure shared capacity and waiting list management within the network.

Performance




- Gain insight from Imaging KPIs, Performance metrics and Imaging dashboards to monitor performance, track imaging network development, additional equipment benefits and support wider diagnostic planning and performance.
- Support the reduction of 6-weeks and 13-week waits for CT, MRI and NOUS.
- Insights shared with regions and ICS's to support and deliver an optimal throughput per hour for CT and MRI scanners.
- Increased use of MRI acceleration technology and standardised protocols for CT and MRI - where applicable in the clinical setting.
- Increased use of shared acquisition, reporting and administration capacity across the Imaging network in partnership with DDC team.

Equipment




- Allocation and delivery of SR21 2023/24 additional acute imaging equipment capital funding.
- Monitoring of SR21 and underspend allocations, to support equipment installations and associated additional activity.
- Track additional activity delivered from investments and support projections of future investment requirements.

Workforce




- Delivery and evaluation of 10 Virtual Support Tool pilot sites.
- Support the wider imaging workforce objectives from the imaging workforce group, such as: deployment of Imaging Academies, apprenticeships, international recruitment.
- Roll out of the imaging demand & capacity and workforce strategic and operational tools to support workforce planning within trusts, networks, systems and regions.
- Increased use of collaborative banks and insourcing models to reduce agency and outsourcing cost.
- Enable the impact of adoption of new roles and changes in skill mix across imaging to be shared effectively.

Data




- Use of imaging dashboards to support ICS's to benchmark data insights.
- Delivery of the improved and updated 2022/23 National Imaging Data Collection.

Policy



- Conclusion of the PHSO report recommendations ‘Unlocking Solutions in Imaging: Working together to learn from failings in the NHS’ July 2021.
- Publication and implementation of Imaging Reporting Turnaround Time Guidance.

Over-arching Project

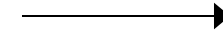
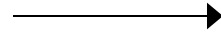
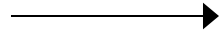
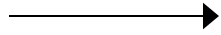


Support maturity development of 22 Imaging networks across England by December 2023 with the aim of securing improved population outcomes and achieving quality patient care and sustainable imaging services.

Outcome Ambitions

- Improved population outcomes, quality and productivity of imaging services.
- Improved productivity and throughput of imaging modalities within Imaging networks.
- Improve waiting times & DNAs across imaging.
- Improved use of staff collaborative banks and insourcing models.
- Increased acute imaging capacity and CT resilience at acute sites.
- Demonstrate benefits of innovative technology to support training, complexity and education in imaging.
- Create and utilise planning tools to support imaging services for demand & capacity and workforce to support more robust service planning.
- Improved use of skill-mix initiatives within imaging networks.

Imaging Transformation Priorities



Imaging Networks

Performance and Data

Equipment

Workforce

Policy

- **AI networked approach**
- **National Imaging Registry**
- **Continued formation** of imaging networks.
- All networks to be at a maturity of **Developing by December 2023**.
- Next milestone is **70% of networks to be operating at Maturing status with a further 5 operating at Thriving by March 2025**.

- **Reduction** of 6-week and 13-week waits.
- Optimisation of **MRI acceleration software** & sharing of capacity across networks.
- **Sharing insights** gained from national data on KPIs.
- Improve quality of data from the **NIDC**.
- **Demand, capacity & workforce tools** published in Aug 2023.

- Allocation and delivery of the SR 21 funding for **additional Imaging assets**.
- **Increase resilience** for CT in type 1 A&E hospital sites.
- **Track and report** on the additional activity gained from **SR21** investments.

- Delivery and evaluation of **10 VST pilots**.
- Support with the implementation of wider workforce objectives- academies, apprenticeships etc.
- Support the increased awareness of **collaborative banks** and **insourcing** opportunities.
- Adoption of new roles and changes in skill-mix across imaging services.

- Conclusion of the **PHSO report recommendations** – ‘Unlocking Solutions in Imaging’.
- Delivery of the publication and implementation of **Reporting Turnaround Time Standards** for Imaging.
- Ongoing collaborative work with other **diagnostic pillars and programmes**.

*NIDC (National Imaging Data Collection)

Imaging Networks

Where are we now?

22 Imaging Networks across 7 Regions

South West

- PenRad
- West of England

South East

- Thames Valley
- Frimley, Surrey & Sussex
- Wessex
- Kent & Medway

London

- North West London
- North Central London
- North East London
- South East London
- South West London



East of England

- EDIN
- East of England 2

Midlands

- EMRAD
- West Midlands

North West

- Greater Manchester
- Cheshire & Merseyside
- Lancashire & South Cumbria

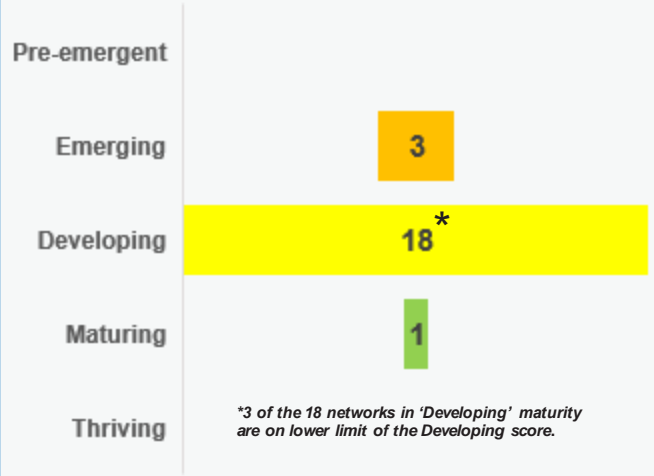
North East & Yorkshire

- Yorkshire Imaging Collaborative
- Humber & North Yorkshire
- South Yorkshire & Bassetlaw
- North East & North Cumbria

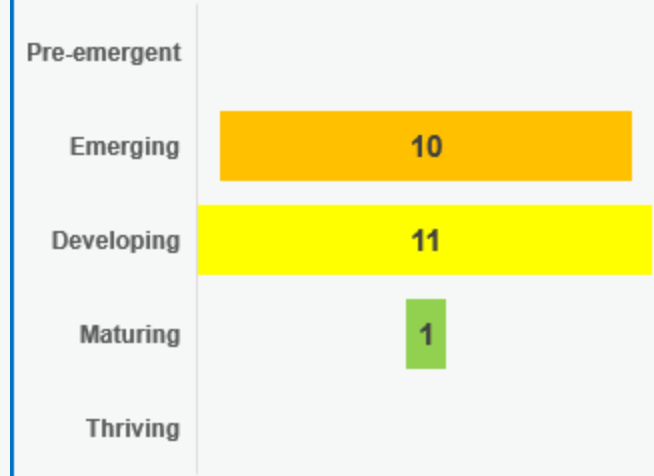
Imaging Network Maturity National Overview



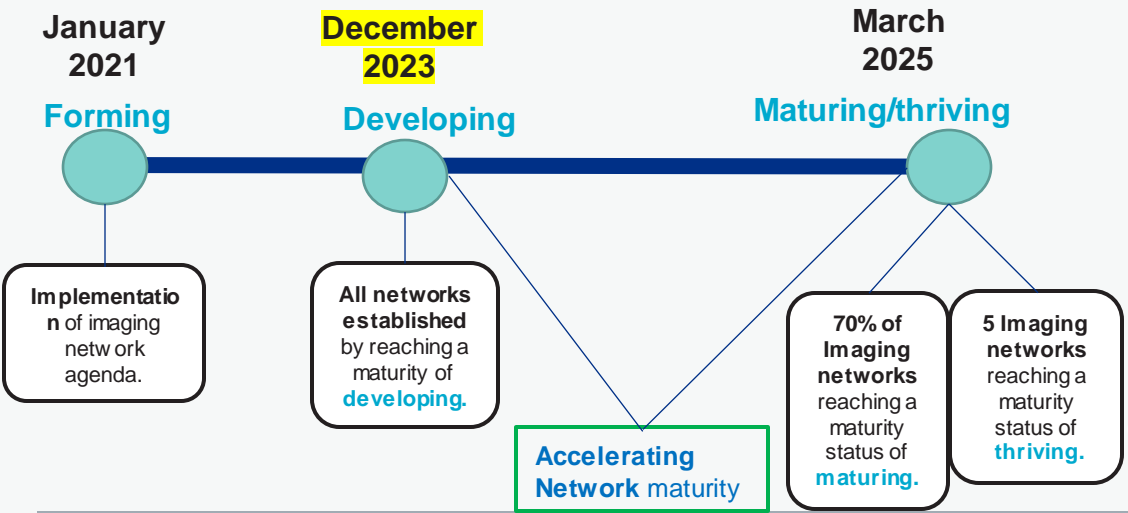
Imaging Network Maturity July 2023



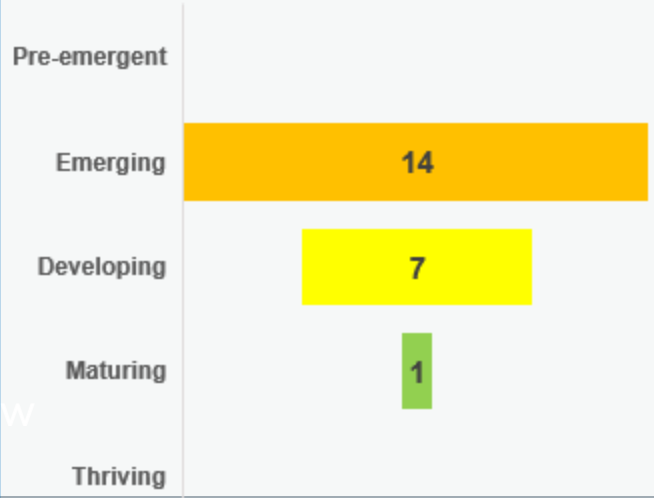
Imaging Network Maturity January 2023



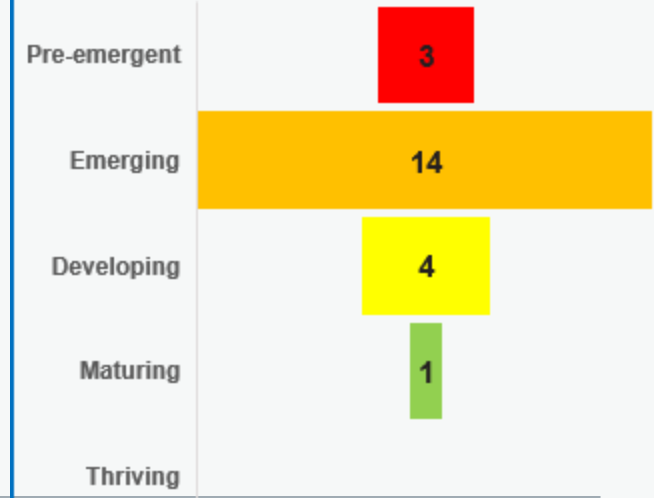
Network Timeline



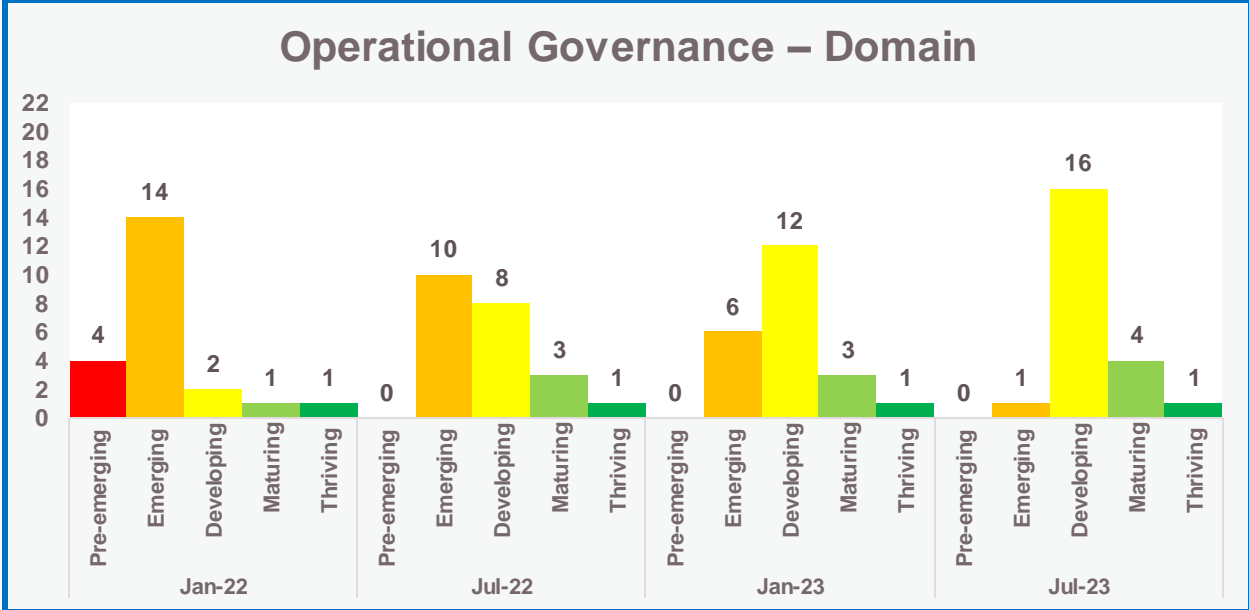
Imaging Network Maturity July 2022



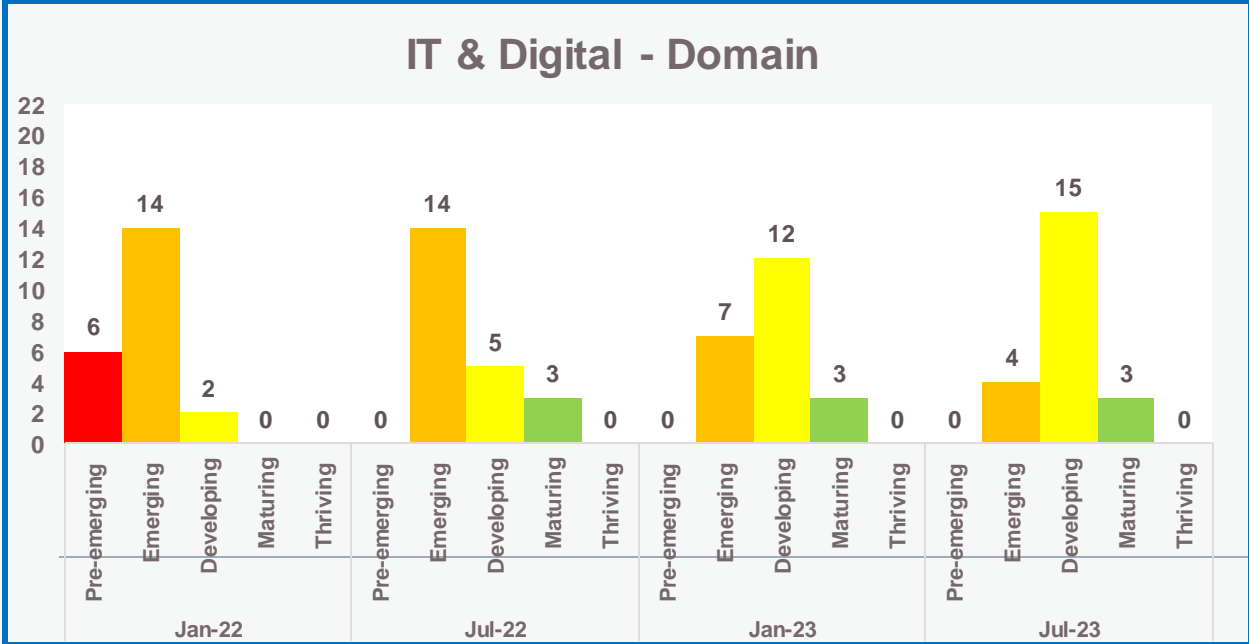
Imaging Network Maturity January 2022



Growth in Domain Maturity – Jan 2022 - July 2023



Submission Date	Jan-22	July-22	Jan-23	July-23
Pre-emergent	4	0	0	0
Emerging	14	10	6	1 (4.5%)
Developing	2	8	12	16 (73%)
Maturing	1	3	3	4 (18%)
Thriving	1	1	1	1 (4.5%)

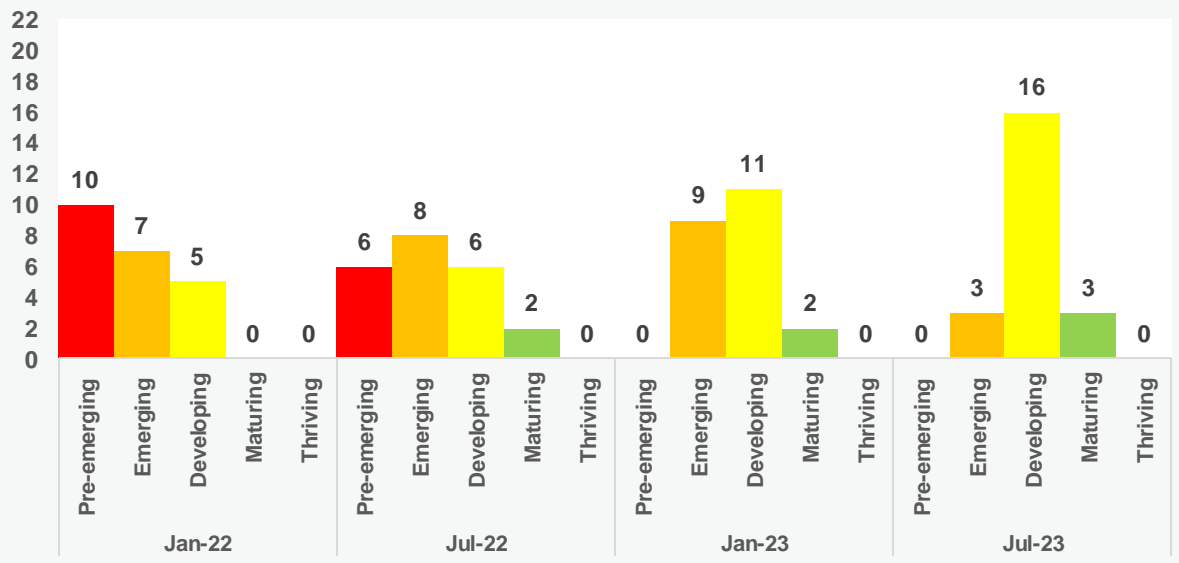


Submission Date	Jan-22	July-22	Jan-23	July-23
Pre-emergent	6	0	0	0
Emerging	14	14	7	4 (18%)
Developing	2	5	12	15 (68%)
Maturing	0	3	3	3 (14%)
Thriving	0	0	0	0

Growth in Domain Maturity – Jan 2022 - July 2023

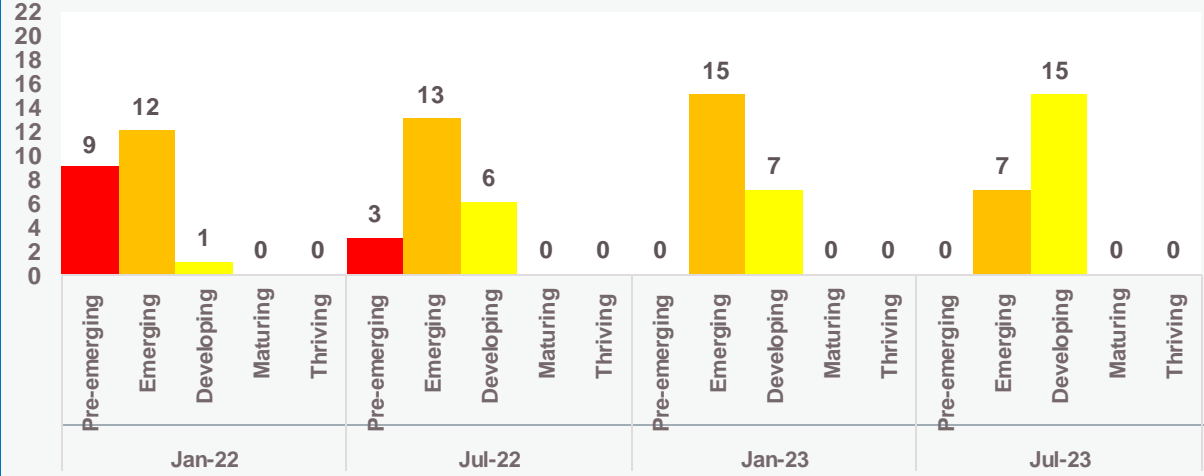


Workforce - Domain



Submission Date	Jan-22	July-22	Jan-23	July-23
Pre-emergent	10	6	0	0
Emerging	7	8	9	3 (13.5%)
Developing	5	6	11	16 (73%)
Maturing	0	2	2	3 (13.5%)
Thriving	0	0	0	0

Capital Planning & Equipment - Domain



Submission Date	Jan-22	July-22	Jan-23	July-23
Pre-emergent	9	3	0	0
Emerging	12	13	15	7 (32%)
Developing	1	6	7	15 (68%)
Maturing	0	0	0	0
Thriving	0	0	0	0

Domain Average Maturity for 22 Networks

Imaging Network Maturity Summary Overall Average Score by Domain	Average Maturity			
	Jan-22	Jul-22	Jan-23	Jul-23
Submission period				
Operational Governance	1.9	2.3	2.5	2.7
	Emerging	Developing	Developing	Developing
IT & Digital	1.8	2.2	2.3	2.5
	Emerging	Developing	Developing	Developing
Workforce	1.8	1.8	2.1	2.5
	Emerging	Emerging	Developing	Developing
Capital Planning & Equipment	1.5	1.7	2.0	2.2
	Emerging	Emerging	Developing	Developing

Maturity	Score
Pre-emerging	1
Emerging	1-2
Developing	2-3
Maturing	3-4
Thriving	4-5

Milestones Next Steps



Scoping

Long-term plan commitment to establish 22 Imaging Networks by December 2023. Network formation and geographical footprint agreed.



22 Networks Established

December 2023 Long-Term Plan commitment achieved.



Long-Term Plan March 2025

All networks operating at a maturing or above level.



Formation

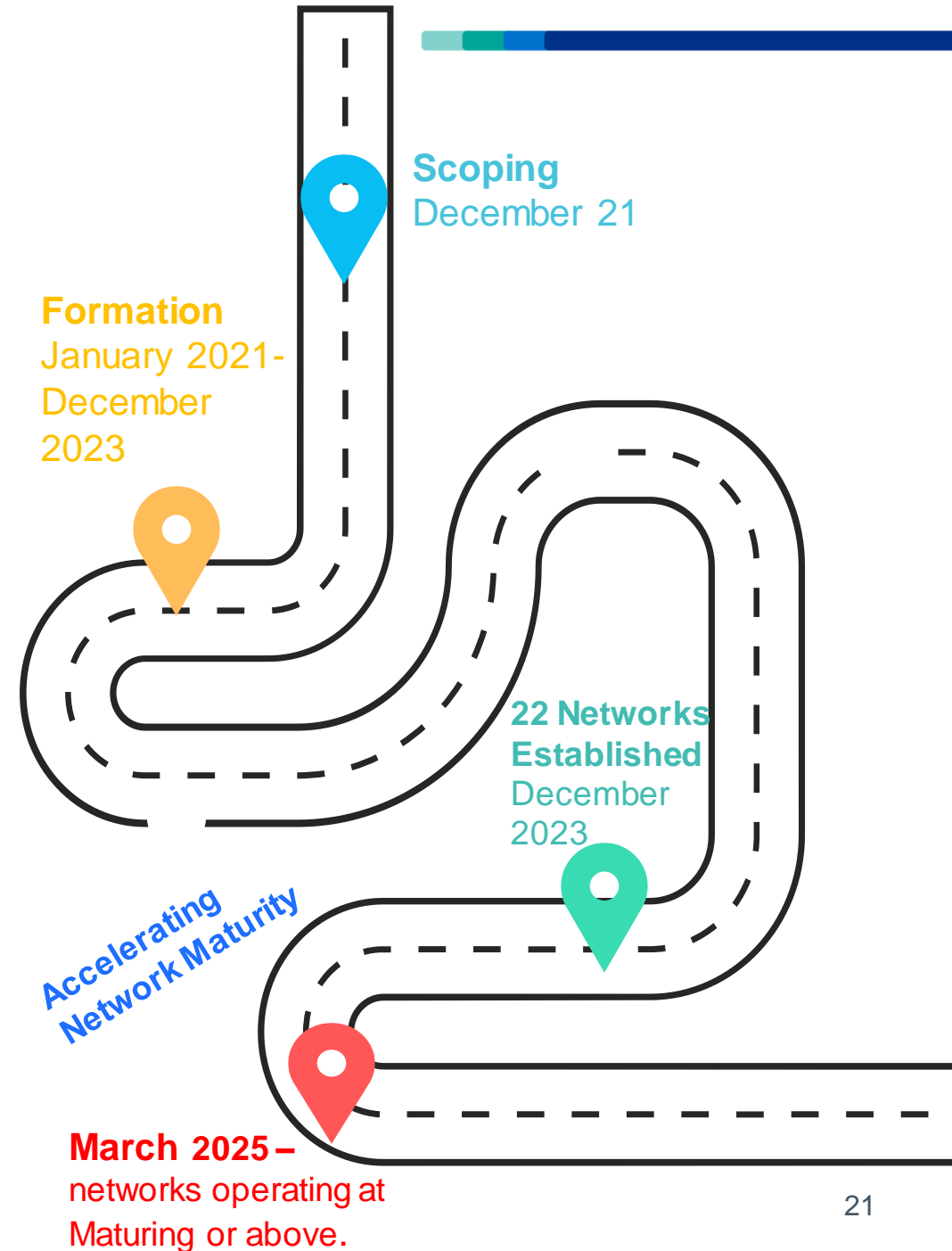
Funding of Imaging Networks included in the SR21 allocation. Digital Roadmaps in place. Maturity self-assessment cycle initiated.



Accelerating Network Maturity

Work ongoing to capture and share the benefits of working as an Imaging Network. Trajectory plans to be in place for all 22 networks to outline expected maturity from January 2024 to March 2025.

Interested Networks requested to support with benefits realisation work with national team.



Performance & Tracking of Investment

How are we doing?

Focus on Diagnostics Months - March & October 2023

Focus on Diagnostics I - March 2023

Across March there was an increased focus on the optimisation of services in Diagnostics.

In Imaging a webinar was held '**Framing the Image**' To show case initiatives, including:

- Automation in Imaging
- Patient Portal/ Appointment management
- Improving waiting list management: Vetting radiographers
- Optimising pathways utilising Imaging Navigators

Following the success in **March**, a second Focus on Diagnostics month is being held from **9th October to 9th November 2023**.

The aims of the Focus on Diagnostics Months for Imaging:

- Peer-to-peer **support initiatives**.
- **Lunch and learn sessions** that make best practice case studies accessible.
- '**How to**' guides that transform best practice case studies.
- Series of nationally hosted **best practice webinars**.
- **Dedicated Futures Platform page** providing access to best practice case studies and a community of interest - [Focus on Diagnostics Month - National Diagnostics Transformation Programme - FutureNHS Collaboration Platform](#)
- Achieve a consistent **reduction in 6-week wait backlogs month on month** - while achieving the optimal level of tests per hour: (CT: 3-4 scans per hour, MRI: 2-3 scans per hour, NOUS: 3 scans per hour).

Focus on Diagnostics II – October 2023



National Webinars

- **MRI Acceleration project** – Siemens case study
- **Demand & Capacity Operational Tool** – Imaging Team
- **Report Turnaround Time Standards** - Imaging Team
- **Collaborative Bank** – NCL Imaging Network
- **NOUS – Deep Dive** – National, Regional & SCoR input

Lunch & Learn Sessions

- **CT Chest Pathway supporting GPDA** - NCL Academy
- **Supporting deteriorating patients in Acute & CDC settings** - NCL Academy
- **Non-medical run cardiac stress and CT cardiac delivery** - NCL Academy

[Focus on Diagnostics Month - National Diagnostics Transformation Programme - FutureNHS Collaboration Platform](#)

Imaging Services across the NHS in England

Imaging is a core diagnostic service, central to patient pathways across secondary, primary and community care. Imaging is critical to almost all cancer pathways, with over 40m imaging exams are carried out in England per year.

Diagnostic Imaging Dataset (DID) 2022/23 Total Imaging Activity

2022/23 Annual Imaging Tests	Annual Tests
Computerised Tomography	6,512,160
Diagnostic Ultrasonography	9,806,340
Fluoroscopy including IR	828,630
Magnetic Resonance Imaging	3,858,220
Nuclear Medicine Procedure	305,345
Plain Radiography	20,913,335
PET CT	245,240
SPECT CT	38,985
Total	42,508,225

CT & MRI have seen a significant increase in demand since 2019/20.

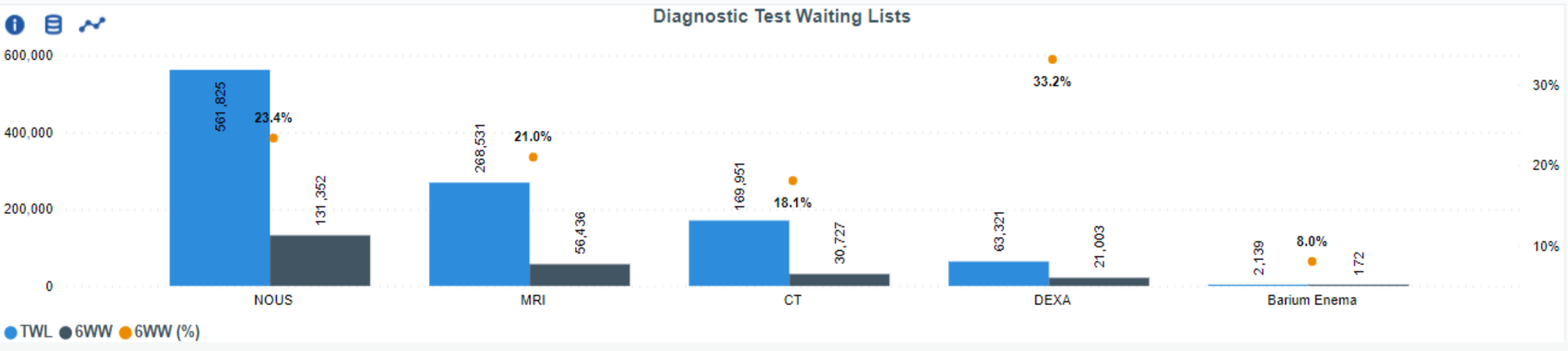
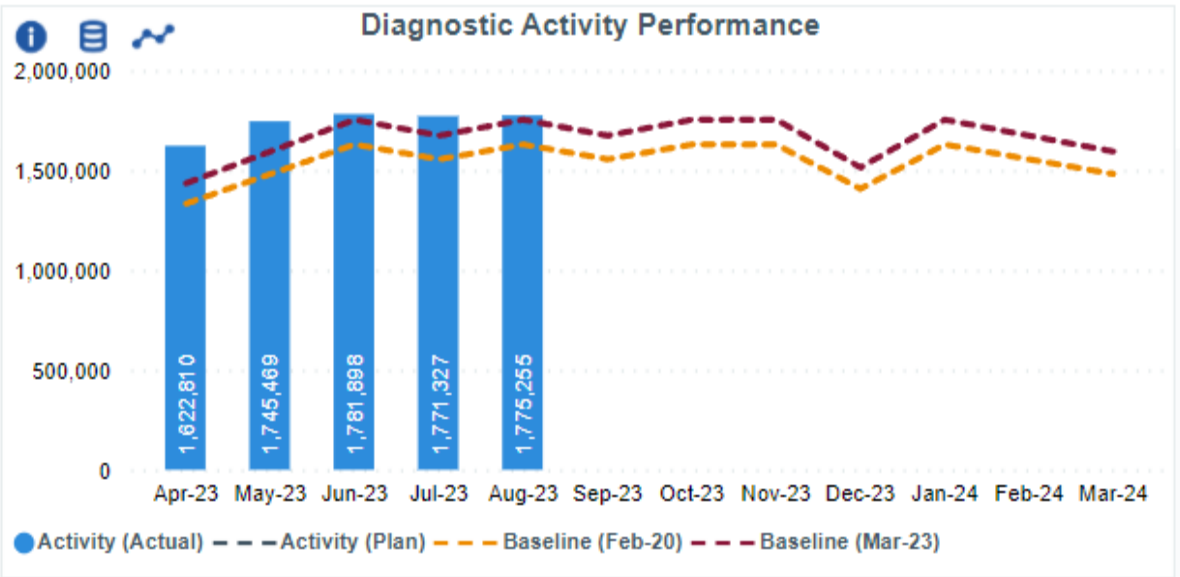
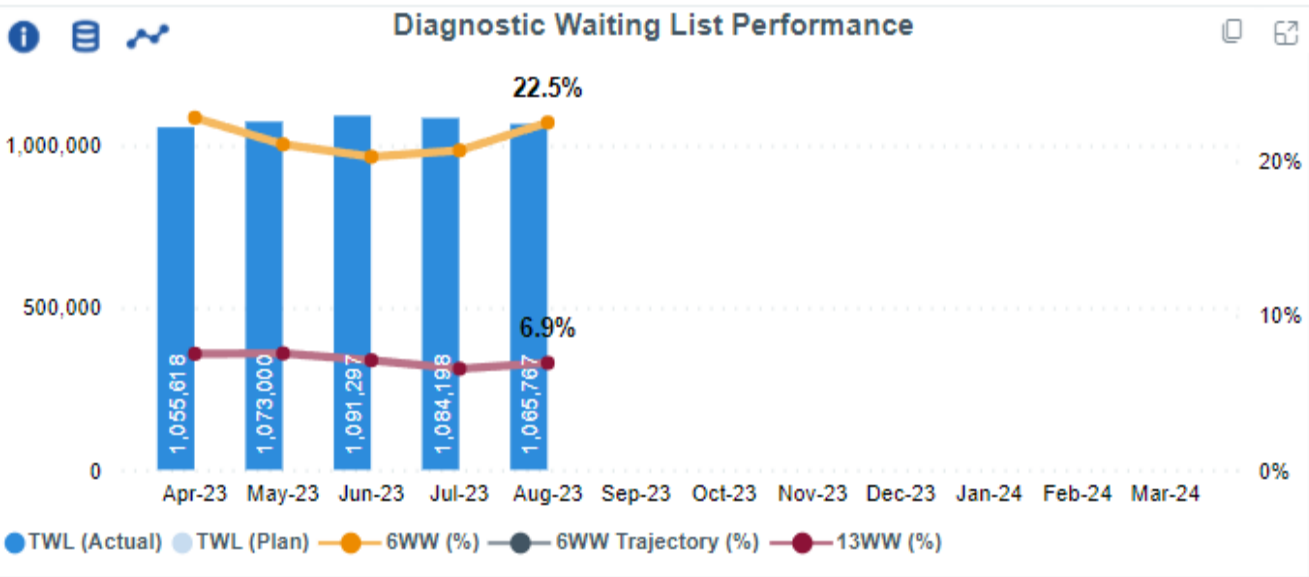
% change in Demand year vs year	2018/19-2019/20	2019/20-2020/21	2020/21-2021/22	2019/20 vs 2021/22
CT	12.2%	-4.8%	19.8%	15.9%
MRI	9.8%	-20.1%	21.2%	5.4%

Demand pressures are further increased as systems progress recovery efforts across key healthcare services, such as - elective care, cancer pathways, and wider diagnostic pathways.

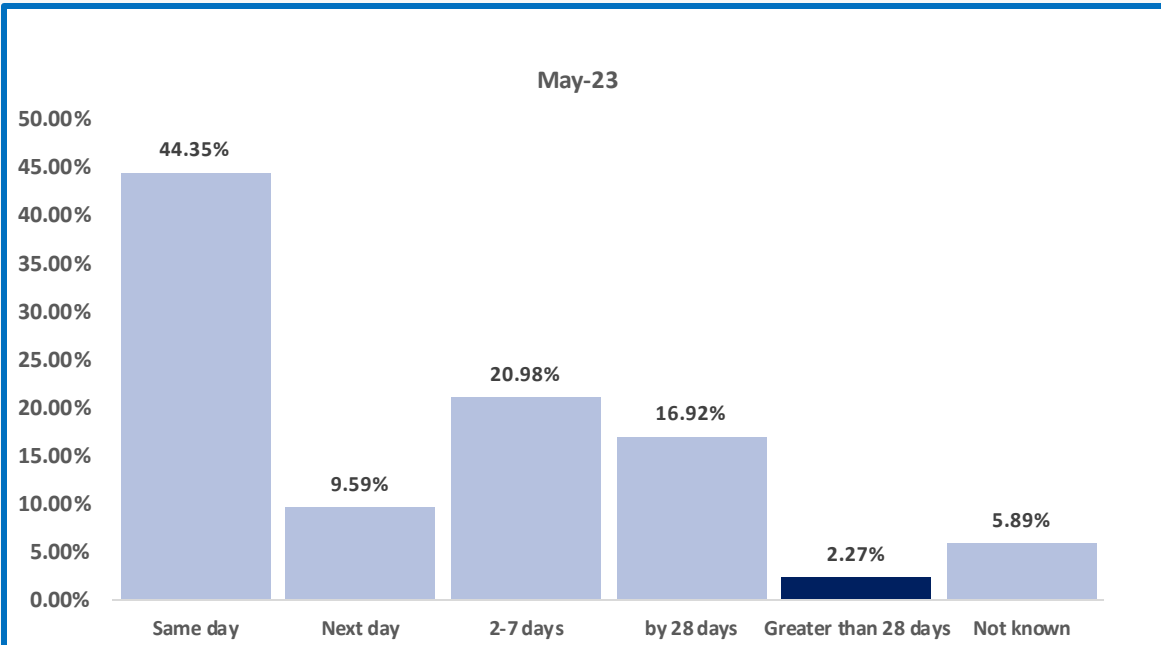
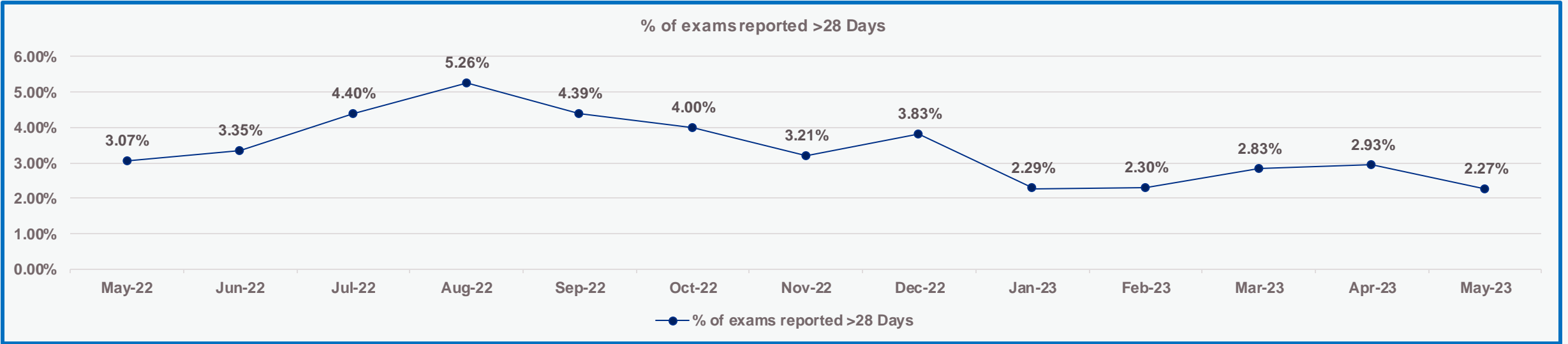


Imaging Performance Tracker – National Position

Region All System All Diag. Group Imaging Diag. Test Imaging Core Modality Yes No

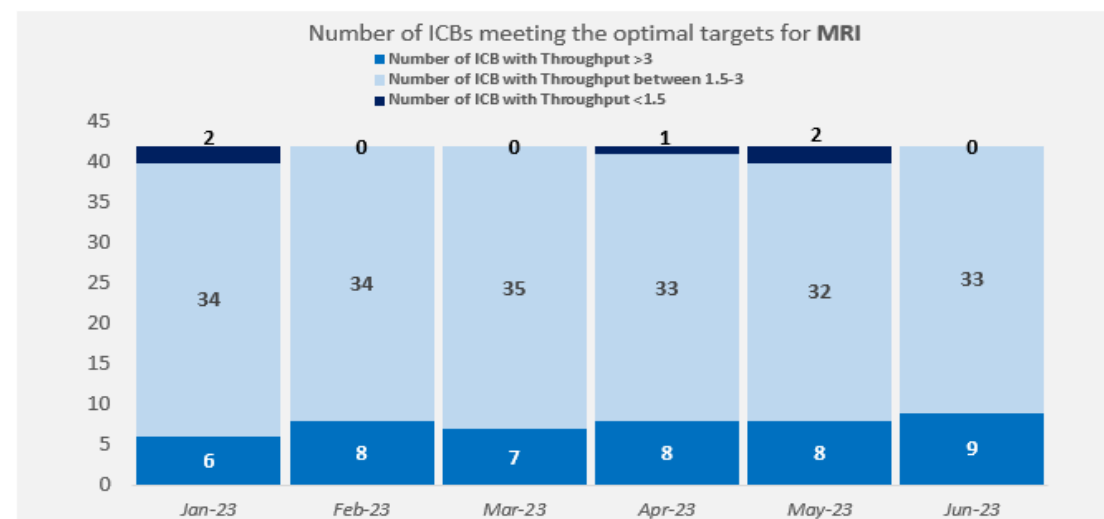
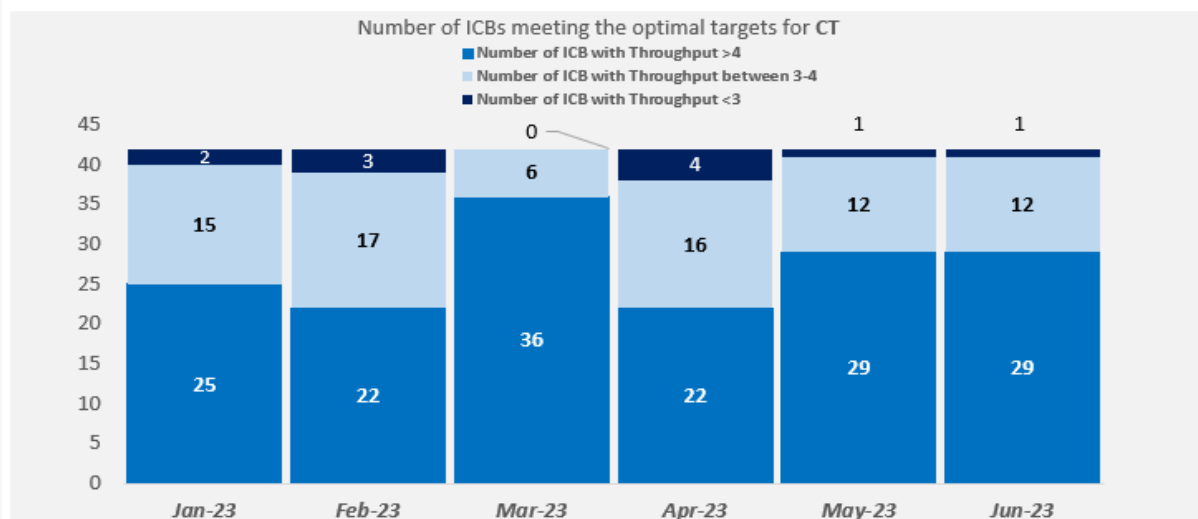
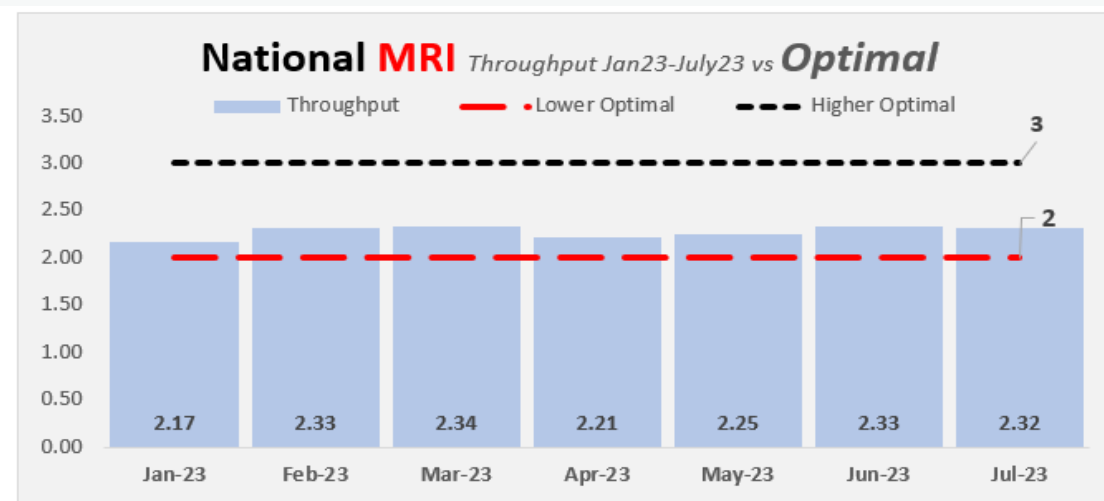
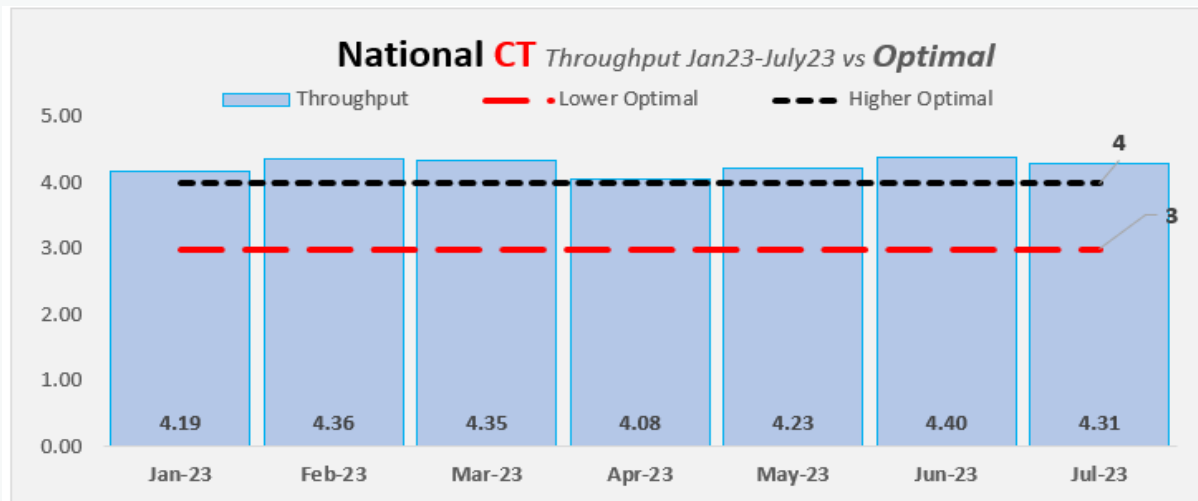


Report Turnaround Times – National Tracker DM01



Month	% of exams reported >28 Days	Exams Reported >28 days	Total exams reported all TAT
May-22	3.07%	27,560	898,265
Jun-22	3.35%	28,335	846,725
Jul-22	4.40%	37,345	848,820
Aug-22	5.26%	44,280	841,610
Sep-22	4.39%	36,120	822,595
Oct-22	4.00%	34,020	851,345
Nov-22	3.21%	28,225	880,490
Dec-22	3.83%	30,925	808,400
Jan-23	2.29%	20,795	907,635
Feb-23	2.30%	19,020	827,280
Mar-23	2.83%	24,945	882,575
Apr-23	2.93%	24,170	824,430
May-23	2.27%	16,650	734,155

National Throughput View for CT & MRI – NIDC 2021-22



a) Hourly throughput = Monthly CT activity / (daily scanning hours available x calendar days in a month)
 b) Scanning hours = average daily **core** scanning hours available x number of CT scanners
 c) Daily **core** scanning hours available across 7 days a week, excluding out of hours.
Analysis includes any activity that has been performed Out of Hours and outsourced to outsourced providers which could explain over-performance for some systems.

Asset opening hours data based on 21/22 NIDC returns. This asset base is due to be refreshed shortly, which will update the asset base for 22/23.

a) Hourly throughput = Monthly MRI activity / (daily scanning hours available x calendar days in a month)
 b) Scanning hours = average daily **core** scanning hours available x number of MRI scanners
 c) Daily **core** scanning hours available across 7 days a week, excluding out of hours
 d) For acute sites with a proven higher than average case mix complexity, the optimal range for MRI is 1-3 scans per hour
Analysis includes any activity that has been performed Out of Hours and outsourced to external providers which could explain over-performance for some systems.

Asset opening hours data based on 21/22 NIDC returns. This asset base is due to be refreshed shortly, which will update the asset base for 22/23.

Additional Imaging Capital Allocation

£69.4m over 3 financial years (2022/23 – 2024/25) for **additional** Imaging assets at acute Trust Imaging services.

- Funding will need to be used to increase CT resilience and capacity at acute sites that currently only have 1 CT scanner as per the planning guidance. (9 sites regionally validated)
- Remaining capital at regional level will be allocated for additional imaging capacity to support elective recover and reduce cancer waits.

Funding Split for Acute Services.	Acute Single site CT	Year 1 2022/23	Year 2 2023/24	Year 3 2024/25	Total
	9 regionally validated	£14.8M & £50.1M for Underspend	£26.5M	£28.1M	£119.5M

Year 1 (2022/23) Additional Acute Imaging Capital Summary

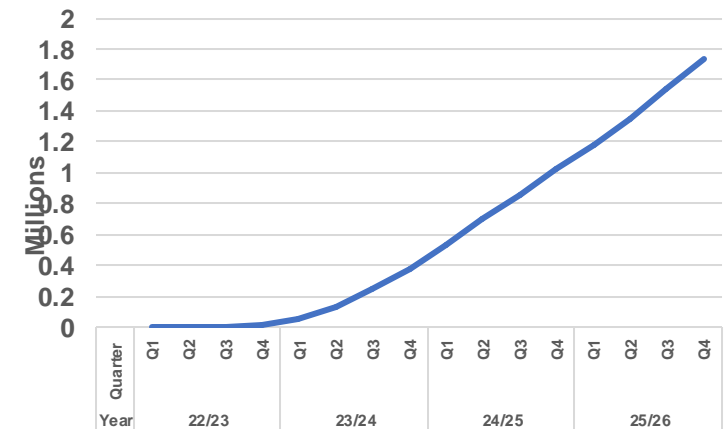
- 57 assets funded
- 5/9 Acute single site CTs funded
- Spent in full

Diagnostic Underspend Year 1

- £50.1 million Imaging bids were approved.
- Funding allocated and spent in 2022/23 FY.
- Additional - 6 CT & 6 MRI
- Replacement - 10 CT & 8 MRI

Year 2 (2023/24) Additional Acute Imaging Capital Summary

- 43 Assets funded
- Additional – 6 CT & 6 MRI
- 100% capital allocated/bids approved.

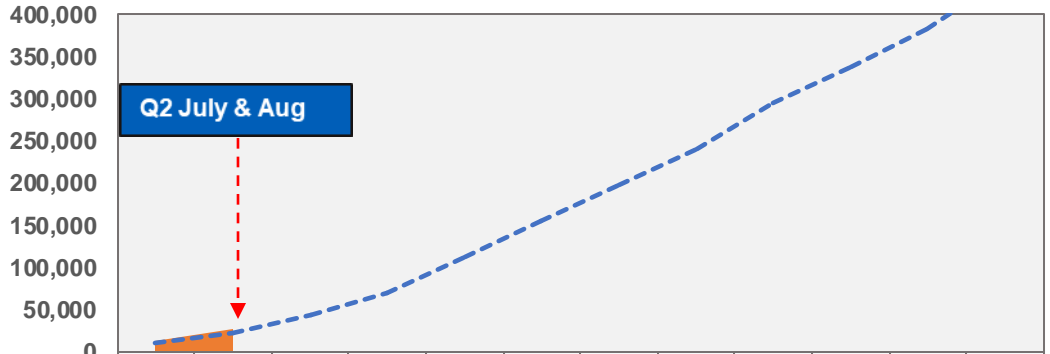


Capital investment - Graph shows cumulative forecast additional SR21 Diagnostic Imaging Activity

Tracking of Impact of Additional Imaging Funding

CT cummulative Quarterly Activity: Planned Vs Actual

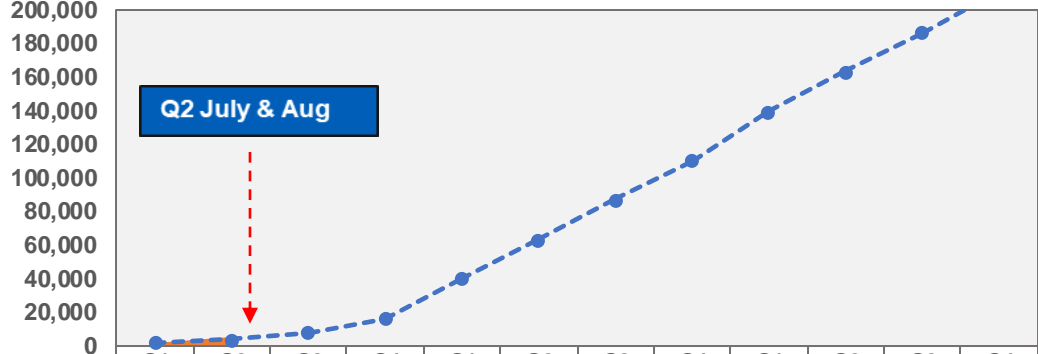
Actual Activity (Orange bar) Planned Activity (Blue dashed line)



	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	Year 1 (2022/23)				Year 2 (2023/24)				Year 3 (2024/25)			
Actual Activity	12,665	27,407										
Planned Activity	9,706	22,234	42,327	70,187	112,90	155,62	198,35	241,07	295,79	338,51	383,92	444,64

MRI cummulative Quarterly Activity: Planned Vs Actual

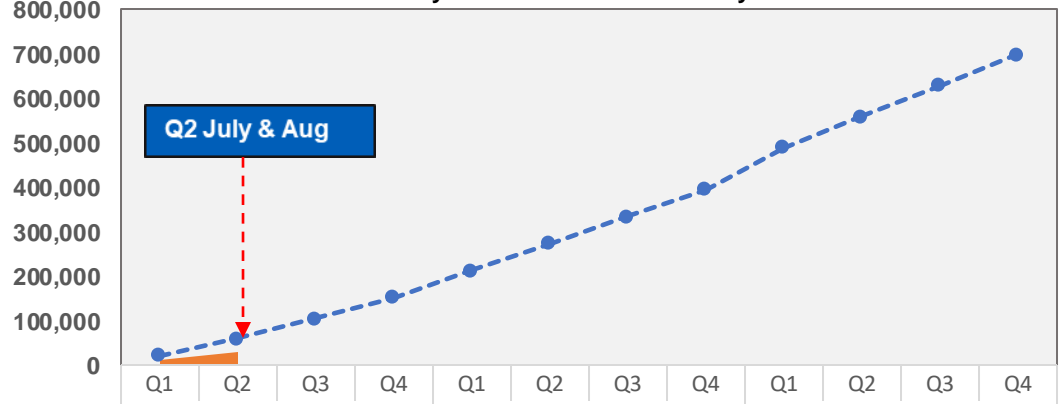
Actual Activity (Orange bar) Planned Activity (Blue dashed line with dots)



	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	Year 1 (2022/23)				Year 2 (2023/24)				Year 3 (2024/25)			
Actual Activity	1,688	4,341										
Planned Activity	1,717	3,556	7,305	16,126	39,612	63,098	86,584	110,070	139,439	162,975	186,511	211,042

NOUS cummulative Quarterly Activity: Planned Vs Actual

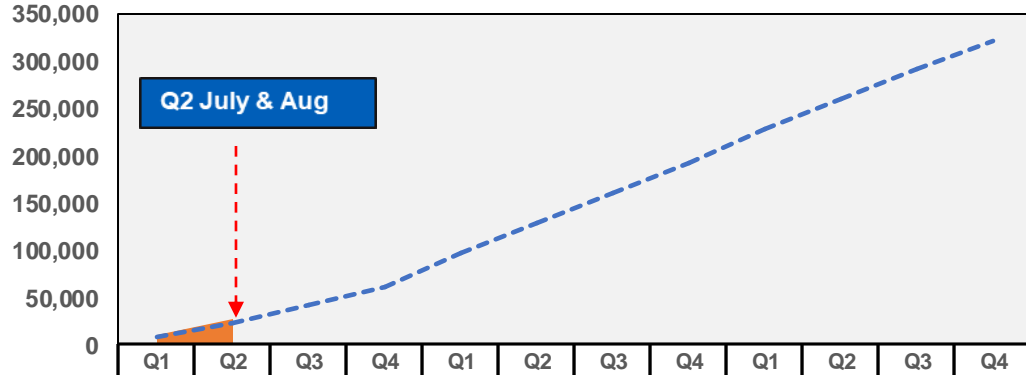
Actual Activity (Orange bar) Planned Activity (Blue dashed line with dots)



	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	Year 1 (2022/23)				Year 2 (2023/24)				Year 3 (2024/25)			
Actual Activity	11,096	27,900										
Planned Activity	21,160	58,112	102,840	151,047	211,895	272,743	333,591	394,439	488,287	558,135	627,983	697,831

All Other Modalities cummulative Quarterly Activity:Planned Vs Actual

Actual Activity (Orange bar) Planned Activity (Blue dashed line)



	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	Year 1 (2022/23)				Year 2 (2023/24)				Year 3 (2024/25)			
Actual Activity	9,518	26,704										
Planned Activity	7,705	22,486	41,089	60,201	96,861	128,74	160,62	192,51	228,22	259,16	290,10	321,04

National Imaging Data Collection

NIDC collection started in 2016 to support the NHS Improvement for the Carter review recommendations.

The collection is an annual retrospective of data across imaging services - including breast screening, Targeted Lung Health Checks and Community Diagnostic Centres.

Split into two parts:

- **Part one:** Imaging assets, asset costs, hours of operational and IT and digital information
- **Part two:** substantive, agency and bank workforce, insourcing and outsourcing, non-pay costs, activity and KPIs

Why do we collect data?

Data has informed; the Richards Review - Diagnostics Recovery and Renewal, National Strategy for Imaging in England and Imaging Turnaround Times standards.

Benchmarking

- Planning at a national, regional and local levels.
- Benchmarking against peers, regionally and nationally.
- Feeds into the imaging demand & capacity and workforce tools at an operational, network and strategic level.

Investment

- Used as part of NHSE Diagnostic business case for DHSC funding contributing to:
 - Additional Acute Imaging asset Capital programme
 - 2020 capital equipment replacement
 - HEE revenue
 - Improved digital connectivity
 - Maturity of imaging services
 - MRI acceleration software

Insight

- Supports delivery of imaging networks, transformation and improvement objectives.
- Data presented with year-on-year comparison at National Boards.
- Assumptions from data supported the national workforce dashboards

Impact

- To inform and support imaging transformation across England.
- Improve outcomes to patients.
- Year-on-year comparison of data allows tracking of trends and impact of interventions.
- Informs Imaging investment and support across other diagnostic programmes.

National View – Imaging Assets 2020/21 to 2022/23

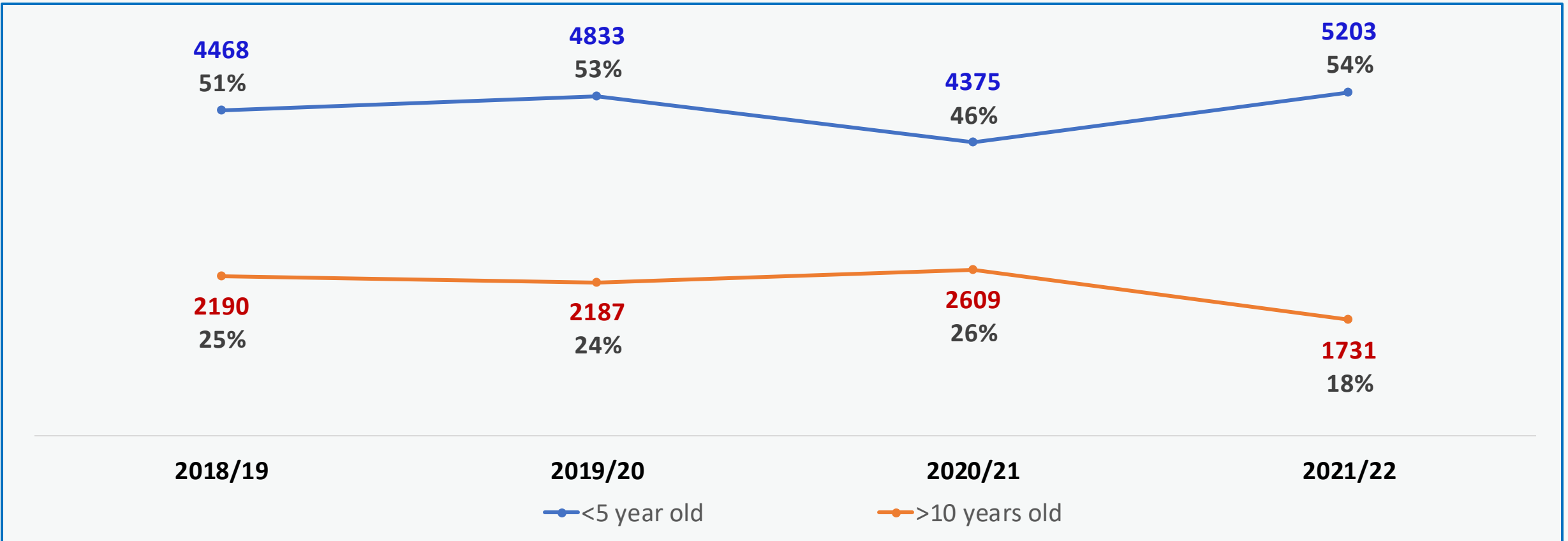
Modality – Including CDC & TLHC assets	2020/21	2021/22	2022/23	% Difference
CT	572	602	677	12%
MRI	478	518	587	13%
Ultrasound (Obstetric and Non-Obstetric)*	2,902	2,961	3,469	17%
Interventional Radiology	345	345	378	10%
Mammography**	667	682	487	-29%
Nuclear Medicine***	305	298	289	-3%
Fluoroscopy	1,372	1,353	1,465	8%
DEXA	124	127	129	2%
X Ray (static and mobile)	2,940	2,921	2,999	3%
Dental	397	402	480	19%
Total	10,102	10,209	10,960	8%

***Ultrasound** - increased numbers due to mobile assets being submitted by a small number of trusts for financial year 2022-23.

****Mammography** - Decrease in numbers due to screening excluded in financial year 2022-23.

*****Nuclear Medicine** - decreased numbers due to accessory assets being submitted by a small number of trusts in previous financial years

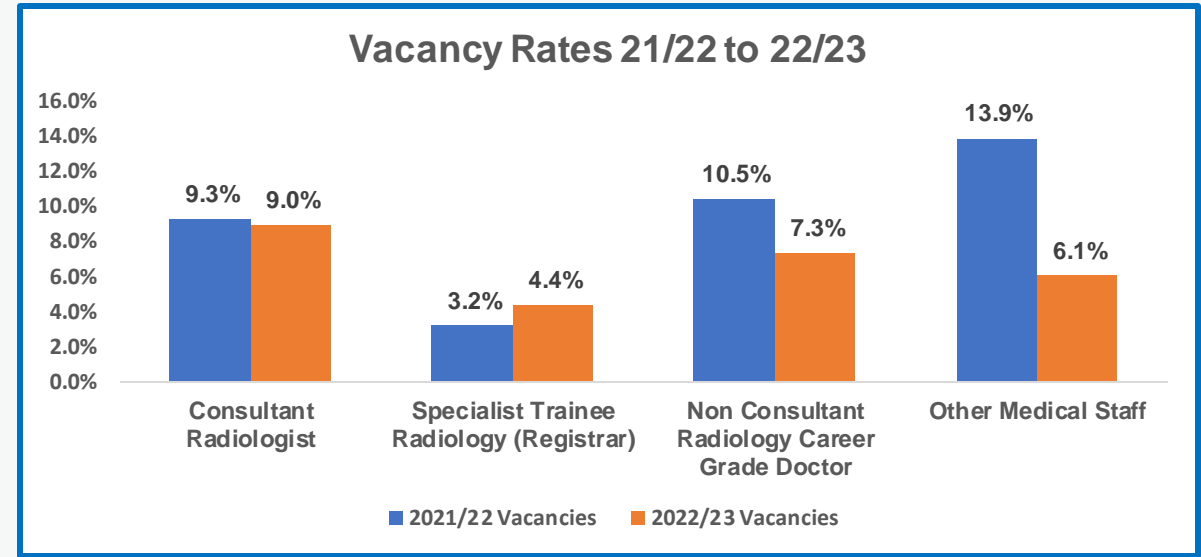
Nationally - Percentage of Assets under 5 years & over 10 years old – (NIDC 2021-22)



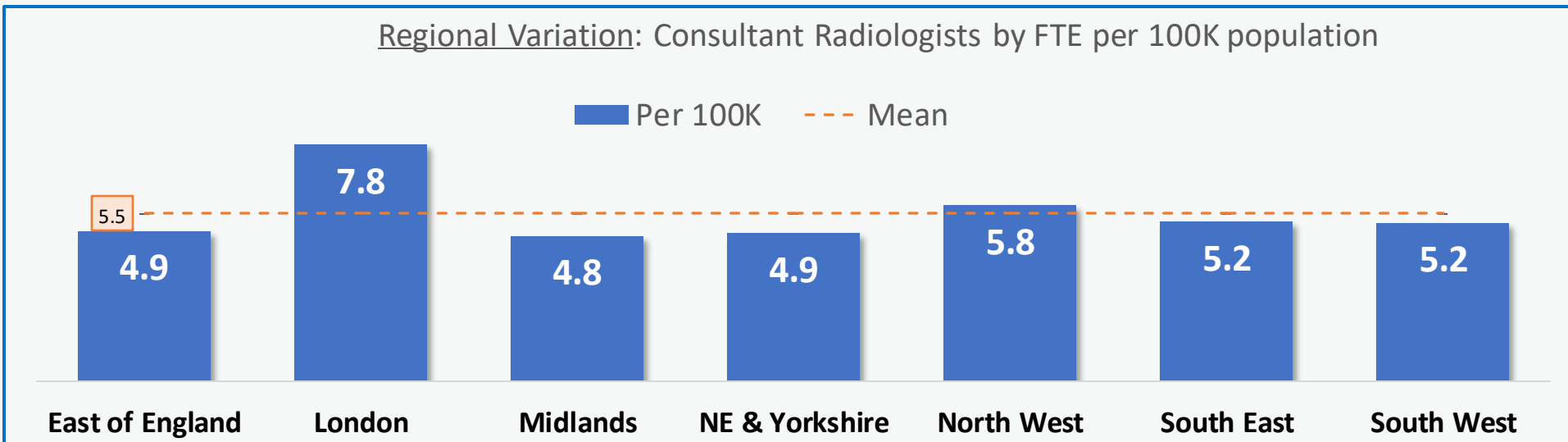
Nationally the percentage of assets over 10 years old has decreased by 7% since 2018/19

National View - Medical Substantive Workforce (NIDC)

	2019/20	2020/21	2021/22	2022/23	Difference 21/22 - 22/23	% Difference 21/22 - 22/23
Consultant Radiologist	3,134	3,305	3,386	3,650	264	8%
Radiologist Career Grade	186	173	167	242	75	45%
Trainees	1,174	1,243	1,281	1,442	161	13%
Total	4,551	4,787	4,911	5,334	423	9%

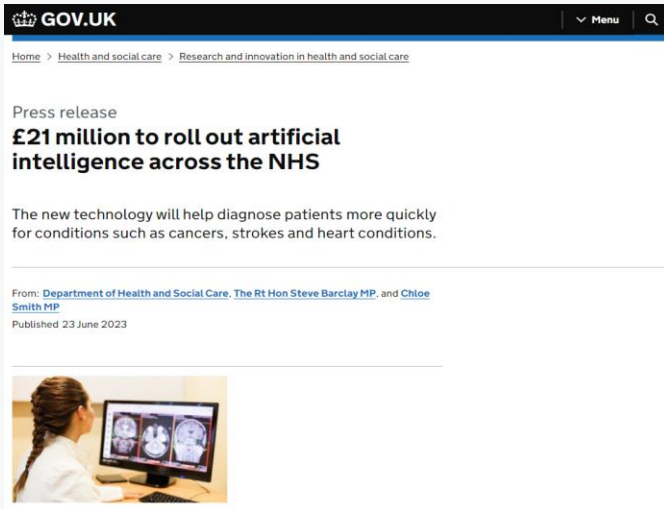


Number of Consultant for 2021/22 per head of population by region



AI Diagnostics Fund

£21m ring-fenced fund to procure AI diagnostics imaging technologies and begin deployment ahead of Winter 2023 was announced in June 2023



- The policy was based on recommendations from the RCR paper, 'Overcoming barriers to AI Implementation' - <https://www.rcr.ac.uk/posts/overcoming-barriers-ai-implementation-day>
- The fund was opened to bids to deploy **diagnostic AI tools** in target clinical areas, particularly chest XR.
- Trusts bid through existing **Imaging Networks** to deliver the scale of adoption of AI tools.
- Funding could be used for the technology **licenses for 2 years** and other wraparound services to support deployment and evaluation.

- **Network/Trust Awareness Session – 3rd August 2023 - complete**
- **Suppliers ROM costs will be shared with networks – 4th August 2023- complete**
- **Bid Window Opens – 7th August 2023 - complete**
- **Bid Window Closes – 4th September 2023- complete**
- **Bid Moderation via expert panel – 2nd October 2023- complete**
- **Procurement commences – by 16th October 2023 –**

In progress

- **Networks/trusts complete mini-competitions and award contracts – by 30th November 2023**
- **Capital funding to be distributed in November 2023, revenue funding to be distributed in November 2023 and July 2024**
- **Implementation – from December 2023**
- **Service evaluation – post-implementation**

Summary

- We are in period of unprecedented challenge and change in Imaging Services in England.
- There has been significant capital investment during this spending review period.
- Imaging Networks have significantly matured in the preceding 18 months with a clear appetite for the Imaging network agenda.
- Increasing the reach and traction of networks in removing unwarranted variation and contributing to a shared approach.
- New planning tools, will support services and networks to understand workforce and capacity requirements.
- Workforce is increasing, with vacancy rates decreasing – pace remains a problem.
- Communication and deeper engagement with Imaging Services is vital.



Thank You



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Speaking Now...



Susan Shelmerdine

Consultant Radiologist - Great Ormond
Street Hospital NHS Foundation Trust



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Speaking Now...



Rahul Singh

Consultant spine surgeon & medical
devices regulatory expert - NHS & MHRA



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Up next...



**Managed
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Grant Roberts

Chief Executive Officer - Managed
Healthcare Services Limited



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Q&A Panel



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Morning Break



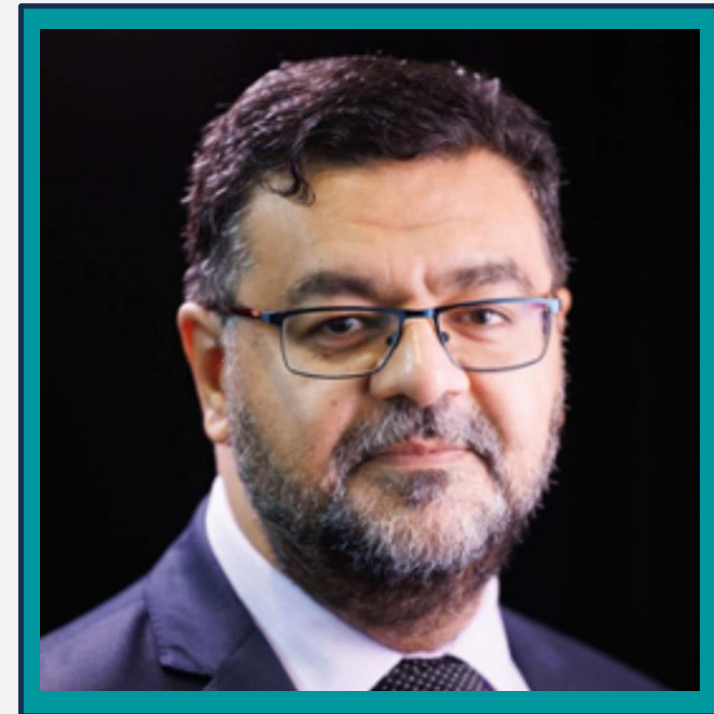
Chairs Morning Reflection

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Dr Rizwan Malik

Radiologist & Managing Director -
South Manchester Radiology



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FUJIFILM
Value from Innovation



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Speaking Now...

Imaging Innovation South



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Dr Sarim Ather

Radiology AI Lead - Oxford University
Hospitals



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Up next...

PROACT



Speaking Now...

Imaging Innovation South



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Services



Darius Virabi

Healthcare Account Director -
Proact IT

PROACT

Imaging Anywhere

Where digitalisation has
underpinned
a transformation in
patient care

healthcare.proact.co.uk



Speaker



Darius Virabi

Healthcare Account
Director



Northern Care Alliance
NHS Group

PROACT

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Where digitalisation has
underpinned
a transformation in
patient care

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Speaker



Darius Virabi

Healthcare Account
Director

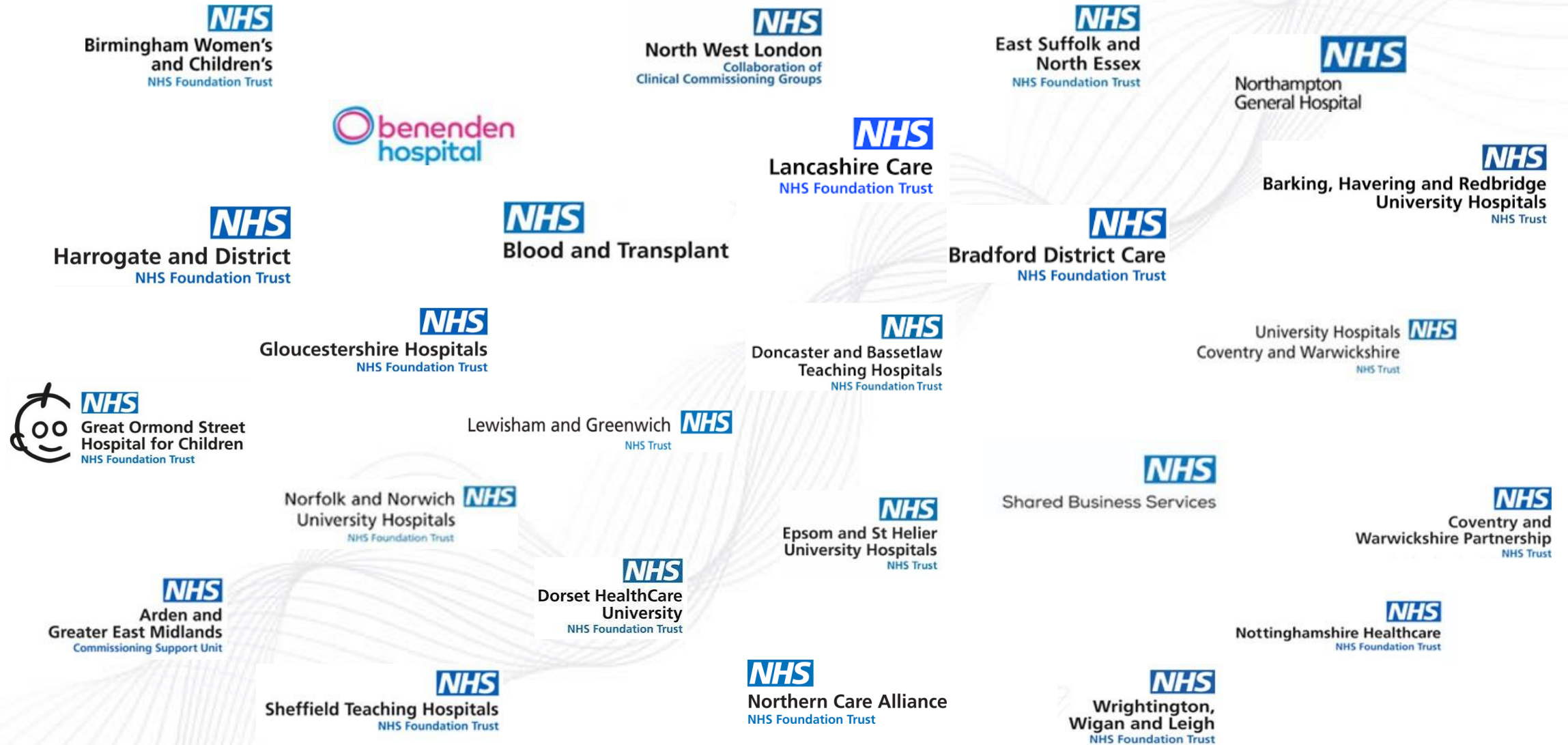


Northern Care Alliance
NHS Group

Our pedigree:

PROACT

Supporting over 75 Healthcare organisations drive digital transformation





Northern Care Alliance
NHS Group

Improving Patient Care

Radiology Challenges

NHS

Northern Care Alliance
NHS Foundation Trust

PROACT



Increase in demand



Nationwide shortage of Radiologists



Efficiency and speed of current VPN access



Employee Satisfaction



Operational Management

TeleRadiology = Imaging Anywhere

PROACT

Delivering pixel-perfect images over 'thin wires'



26 min

20GB CT Scan
VPN @ 100Mbps



< 5
sec

20GB CT Scan
Accessed Remotely via VDI @ 100Mbps

Imaging Anywhere Benefits

NHS

Northern Care Alliance
NHS Foundation Trust

PROACT



Reduce the backlog / waiting lists



Access Global talent pool of Radiologists



Increase efficiency



Improved work life balance



Scalable Operational Management



PROACT

#ThePowerOf **People**
Data
Innovation



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Q&A Panel



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Lunch & Networking



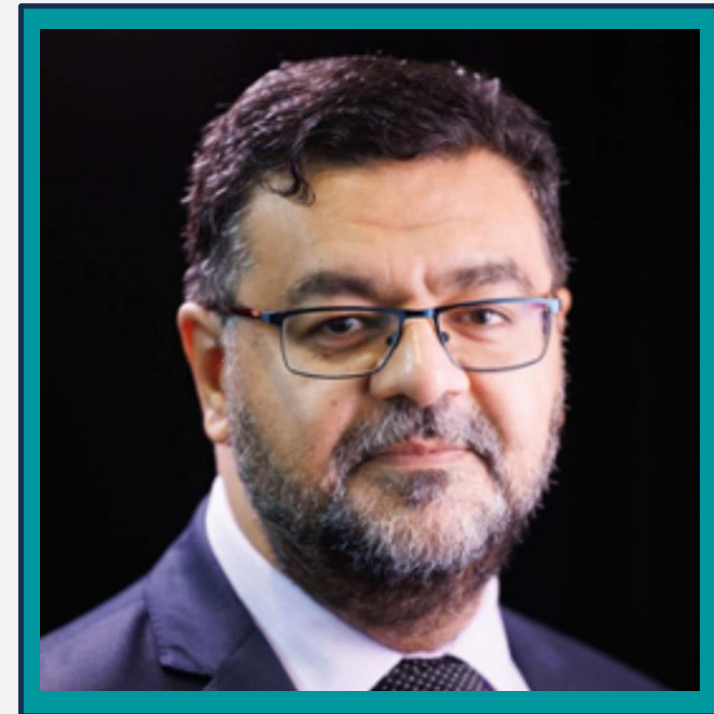
Chairs Afternoon Address

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Dr Rizwan Malik

Radiologist & Managing Director -
South Manchester Radiology



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Up next...





Speaking Now...

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Philip Baker

Business Manager UK & Ireland,
Digital Solutions - Bayer



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Speaking Now...

Imaging Innovation South



Advancing NHS Radiology

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Dr Amrita Kumar

Consultant Radiologist & Clinical AI Lead -
Frimley Health NHS Foundation Trust

Deploying AI in Imaging

Dr Amrita Kumar

Consultant Radiologist & AI Clinical Lead, Frimley Health NHS Trust
Chair AI & Innovation Committee, British Institute of Radiology

Agenda

01

Why NHS needs
to be involved

02

Implementation
plan &
Governance

03

Pilot Studies &
preliminary
results

04

Impact to date

English hospitals in urgent need of more scanners and staff to deal with backlog

Exclusive: more than half of NHS patients referred for imaging diagnostics are waiting six weeks or more

- [Coronavirus - latest updates](#)
- [See all our coronavirus coverage](#)



Why is everyone talking about AI?

- Imaging backlog
- Radiologist/radiographer shortage
- Precision medicine/consumerism
- Big data revolution & exponential increase in computational power



HOW AI IMPLEMENTATION DIFFERS FROM OTHER TECHNOLOGIES

Key Differences



AI projects can appear costly without any immediate gains in real time



AI projects require different problem-solving skills



Significant cultural change is needed



Robust IT infrastructure is needed



Different governance demands



Requires a diverse set of stakeholders

A top-down view of a wooden desk with a spiral-bound notebook. The notebook is open to a page with several hand-drawn wireframes for a user interface. The word "Content" is written in large, black, cursive letters at the top of the page. The wireframes consist of various rectangular boxes, lines, and arrows, representing different UI elements and their relationships. Some boxes are highlighted in green. A hand is visible in the bottom right corner, holding a black pen and pointing towards the wireframes. A white computer keyboard is partially visible in the top right corner. The overall scene is dimly lit, with a dark red jacket or bag visible on the left side of the frame.

IMPLEMENTATION FRAMEWORK

STAGE OF IMPLEMENTATION	MEASURABLE OBJECTIVE	ACTION ITEMS	DESIGNATED ACTORS
1. DISCOVERY & EVALUATION	Identify clinical priorities Define metrics of success & failure	Scoping document to align with existing vision & 5-year strategy	Exec Team – CEO, Medical Director & Trust Board
2. BUILD THE TEAM	Set up AI & Innovation Working Group	Buy-in from executive team; engage all relevant stakeholders	Clinicians, IG, digital/ PACS, R&D, Procurement, Contracts, HR, ICS

Key Knowledge Stakeholders

Clinicians	IG & Contracts	Digital	IT/PACS
Intended use case	DPIA	Aligned with Trust Digital strategy	Cloud vs On Premises deployment
Peer reviewed journals	Identify data for processing	Digital compliance- CSO/DTAC	Network security
Aware of UK Regulation/ certifications	GDPR regulation	Interoperability: fits with current infrastructure	Server/ hardware requirements

Key Decision Expert Stakeholders

R&D Team	ICS	Trust Board/ Governors	Patient Groups
Maintain portfolio	System wide vision	Aligned with Trust Digital strategy	Advocates
Governance	Help with AI Strategy	Support work & support structures	Align with core values important to patient group
Capability & capacity	Funding access	Advocates	Needed for PPI

Key External Stakeholders

NICE ESF/EVA	MAAS (Multi-agency advisory service)	MHRA	CQC
21 evidence standards relating to different aspects of product life cycle	Understanding regulations for developers, adopters & advisory service	Regulatory Guidance for Medical Devices	Guidance for providers

National AI Strategy	NHS Innovation Service	National Screening Committee	AHSN
UK Government proposals on future regulation of AI	Advice/ information/ courses in Innovation	Reviewing evidence for AI in Breast cancer screening	Projects/ Advice/ courses in innovation & health & tech innovation

STAGE OF IMPLEMENTATION	MEASURABLE OBJECTIVE	ACTION ITEMS	DESIGNATED ACTORS
3. IDENTIFY OPPORTUNITIES & VALUE	<p>Build in-house dataset to leverage AI to create value from available data</p> <p>Vs.</p> <p>Buy evidenced models to address bottlenecks like cancer diagnosis delays</p>	<p>Discuss hybrid approach to build vs buy</p> <p>Scoping document to discuss projects and governance</p> <p>Project requirements</p>	<p>AI Board members, clinical head of depts, analytics team, ICS</p>

STAGE OF IMPLEMENTATION	MEASURABLE OBJECTIVE	ACTION ITEMS	DESIGNATED ACTORS
4. PROJECT PLAN	Consider partnership with external vendors/ academic institutions for help to implement	Bring in funding Gain implementation & evaluation expertise	Industry partners, Regional academic hubs, National AI teams
5. BUILD MINIMUM VIABLE MACHINE	Simple implementation testing Observe biases & mitigate Act fast, fail fast approach	Create scorecard for each study Modification from feedback loop generated from MVM	Liaise with team members in Quality Improvement/ Digital transformation teams

STAGE OF IMPLEMENTATION	MEASURABLE OBJECTIVE	ACTION ITEMS	DESIGNATED ACTORS
6. DEPLOY & SCALE	<p>Build a productive model and test intensively</p> <p>Carry out evaluation(silent vs live) studies of external vendor models</p> <p>Observe any biases & mitigate accordingly</p>	<p>Appropriate governance in place</p> <p>Present & publish initial results locally & nationally</p> <p>Attract funding/national projects with established infrastructure</p>	<p>AI Board</p> <p>NHS England AI Award/ CQC/ MHRA/NICE</p>

A top-down view of a desk with various school supplies. In the top left, there is a wooden ruler and a pencil. A spiral notebook is open in the center, with a yellow pen resting on it. Below the notebook, a black pencil case is open, revealing several colorful highlighters. In the bottom left corner, a pair of white headphones is visible. The background is a plain, light-colored surface.

AI PORTFOLIO

Current AI projects



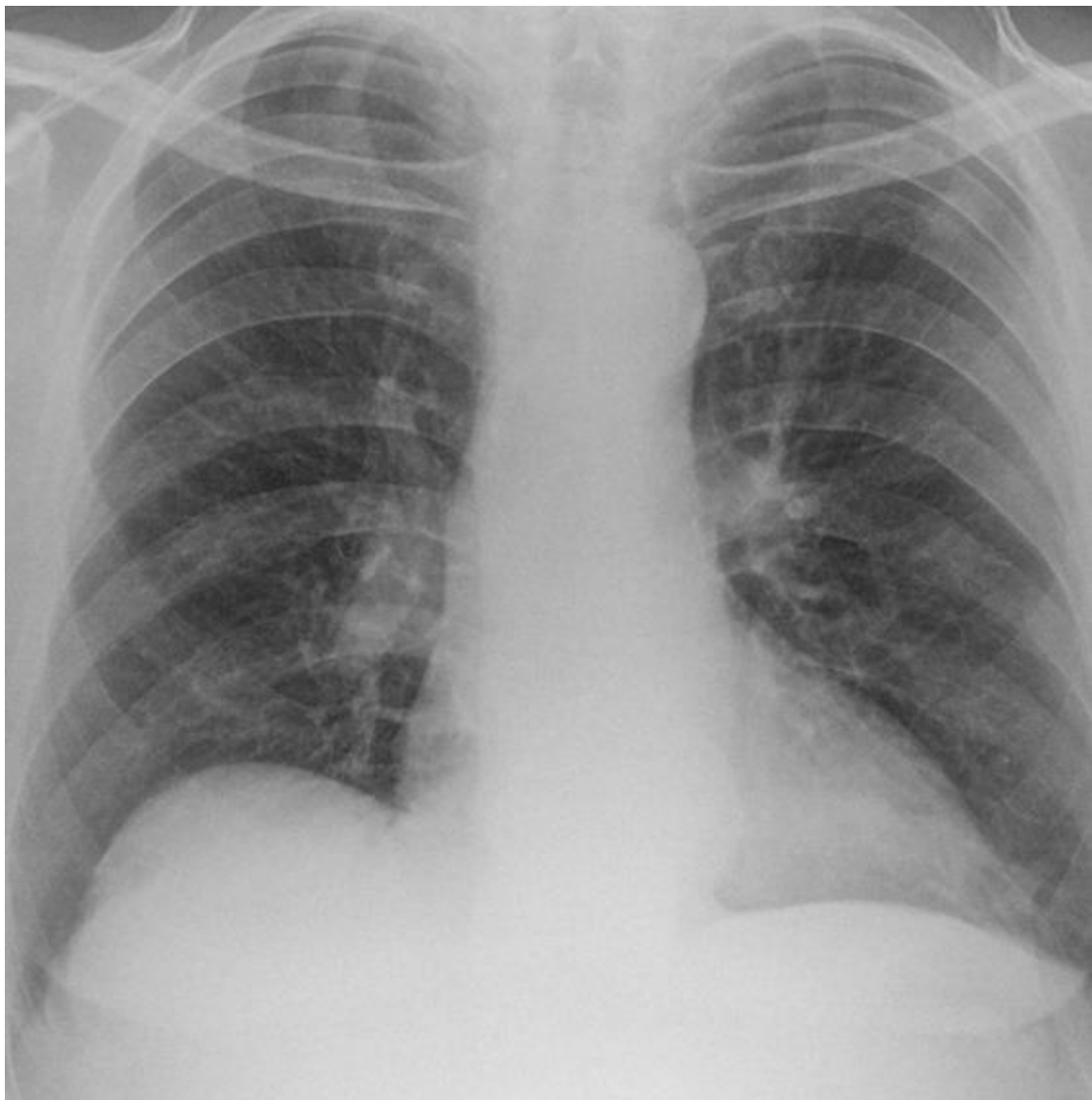
Frimley Health
NHS Foundation Trust

- **NCIMI Research Portfolio – COMPLETED March 2023**
 - **Chest x-ray AI** reader study
 - **HOST Covid AI** risk stratification study
- **Imaging (service evaluation studies)**
 - **Kheiron** Medical Breast Screening Mammogram AI reader
 - **Qure.AI** Chest x-ray prioritisation & reporting reader
- **Others**
 - **Aria-Cydar NIHR Trial** AI image guidance for endovascular surgery (research)
 - **Ufonia** Autonomous telemedicine for follow-up for cataract patients (pilot)

Qure.AI



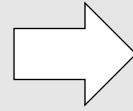
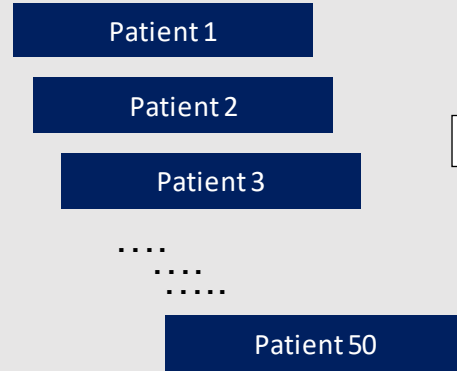
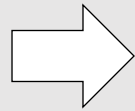
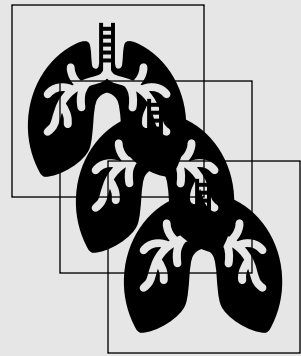
- **Aim:** qXR is an AI enabled software that can detect and create comprehensive interpretation of chest X-rays. AI to triage and report normal chest radiographs to reduce burden on radiologists
- **Patient recruited: pilot** aim 1000 (first **real-world prospective stealth mode** deployment)
- **Patient Benefit:** Faster diagnosis & treatment of lung cancer
- **Other Benefits:** Faster turnaround time; Potentially reduce burden on radiologists for reporting of normal chest radiographs; CQC KPI improvement; independent external cost benefit evaluation – Initial results show 58% normal CXR can be triaged away to radiographers saving up to 2 hours of radiologists' time – can be used for CT/MRI backlog
- **Risks:** IG/data governance
- **Open:** Ongoing



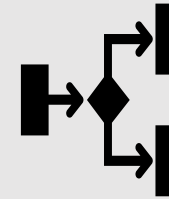
The need for Chest X-ray AI

- GP and OP approx. 150 Chest X-ray daily
- GP CXR are reported within 24-48hours
- OP CXR are at risk of late diagnosis given the high workloads
- Hypothesis: AI - qXR has the potential to triage at least 40% of normal CXR away from the consultant radiologist reporting workload
 - Allowing faster diagnosis for lung cancer
 - More time given back to Radiologists for CT/MRI specialist reporting

Current Reporting Workflow



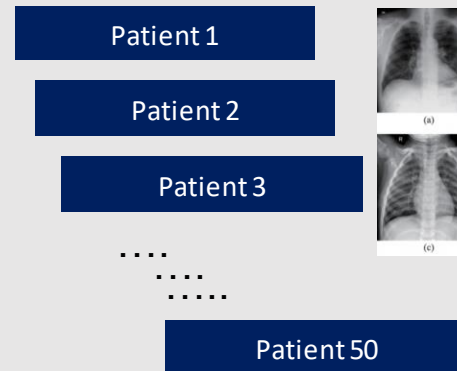
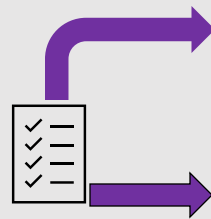
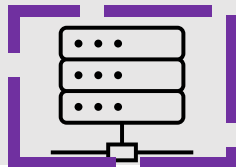
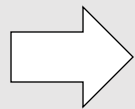
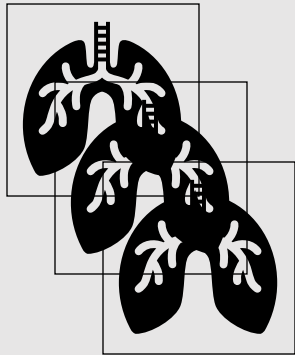
Reporting Turnaround time 1-30 days



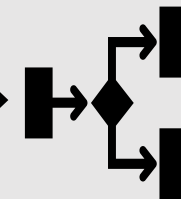
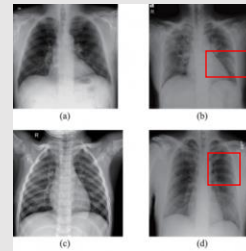
Normal

Abnormal – further investigation & biopsy

Pilot Proposed - Reporting Workflow with AI



AI Tool Reading prioritisation

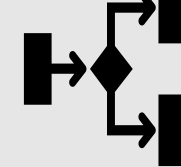


Normal **TRIAGE TO TRAINED RADIOGRAPHER**

Abnormal / Suspected Abnormal



Final Report

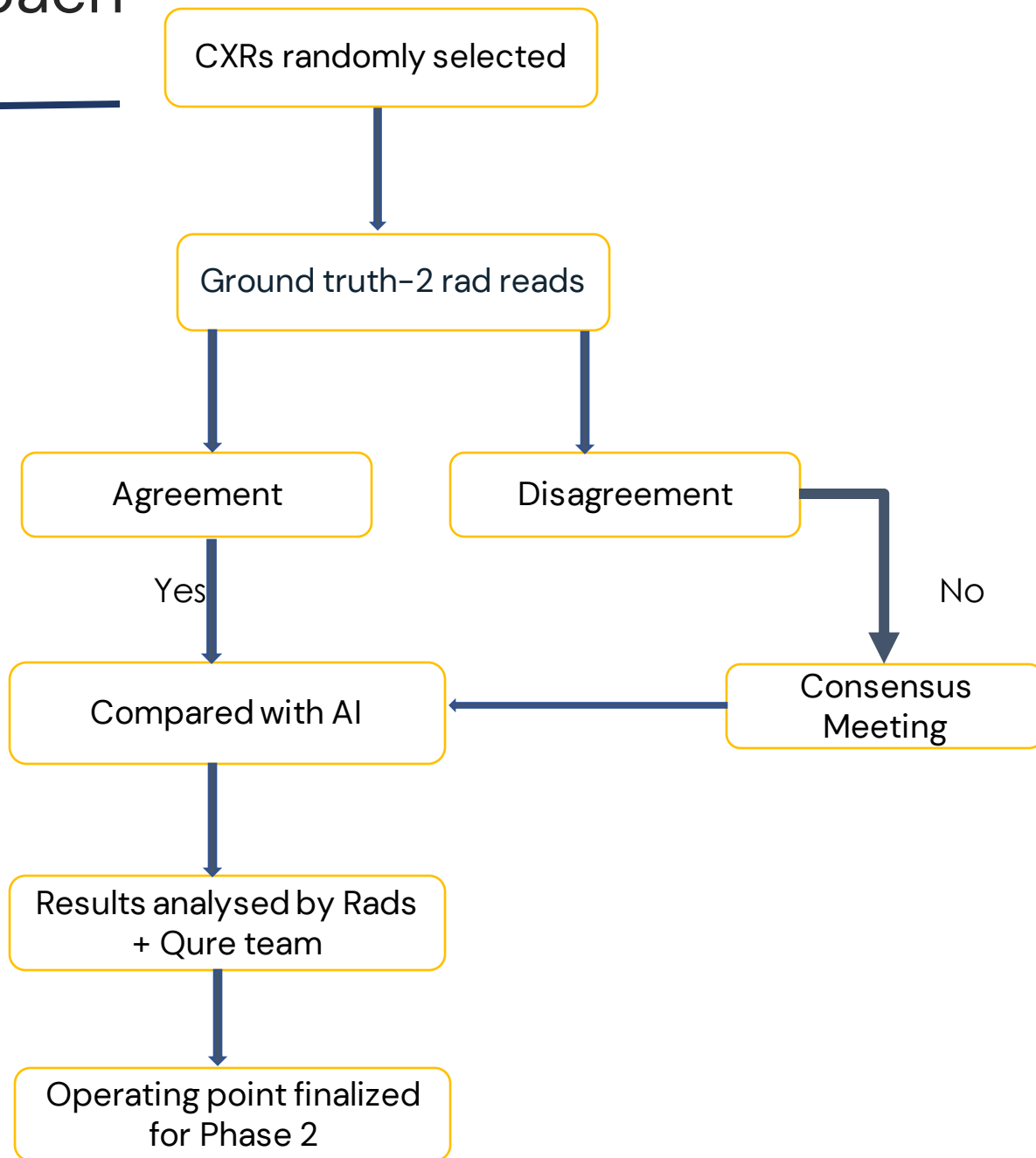


Normal

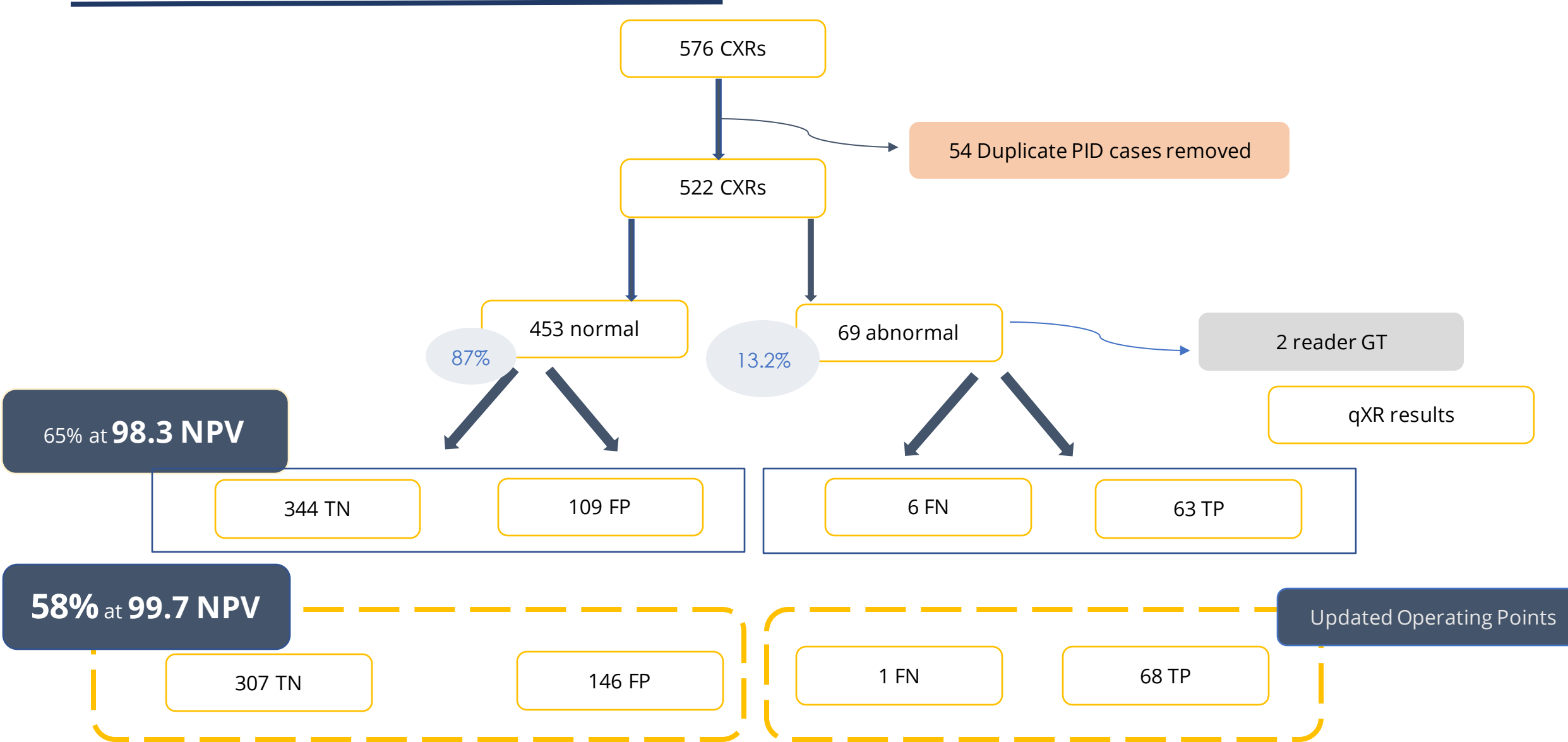
Abnormal

Methodology- A Collaborative Approach

- ❑ 522 Chest X-Ray randomly selected ~ 3 months
- ❑ OP and GP Pathway
- ❑ 2 independent reads by Consultant Radiologist
- ❑ Discordant cases were discussed
- ❑ AI and Radiologist was compared on QureApp Application
- ❑ Data was recorded and analysed



Results of the Phase-1 study



Post analysis- identifying the ideal operating point

	pid	Free text	Category	opacity_pred	opacity_score	abnormal_pr	hilar_pred	hilar_score
	273	1 nodule - ct normal	False Negative	0	0.48794398	No	0	0.08911676
	477	2 inflamm changes left base	False Negative	0	0.44619873	No	0	0.25263718
	187	3 nodule - CT performed	False Negative	0	0.40480459	No	0	0.21677023
	507	4 Lung cancer	False Negative	0	0.37349525	No	0	0.10701009
	58	5 Rt hilar fullnes. CT Normal	False Negative	0	0.17822313	No	0	0.87487537
	126	6 Rt vascular markings, CT normal	False Negative	0	0.10974643	No	0	0.22672613

Metric	Computation	Value (95% CI)
Negative predictive value	342/348	98.28 (92.29 - 99.21)
Sensitivity	63/69	91.30 (82.30 - 95.95)
Positive predictive value	63/174	36.21 (29.44 - 43.57)
Specificity	342/453	75.50 (71.33 - 79.23)

Metric	Computation	Value (95% CI)
Negative predictive value	307/308	99.68 (97.77 to 99.95)
Sensitivity	68/69	98.55 (92.19 to 99.96)
Positive predictive value	68/214	31.78(28.89 to 34.81)
Specificity	307/453	67.78 (63.25 to 72.06)

The image features a dark, semi-transparent background with a grid of various data visualization elements. These include line graphs with fluctuating data points, bar charts, and a pie chart. The overall aesthetic is technical and data-driven. The text 'AI GOVERNANCE' is centered in a large, white, sans-serif font, enclosed within a thin white rectangular border.

AI GOVERNANCE

Governance Objective



The objective of the Project Plan and Dashboard for our Research & Development Artificial Intelligence study portfolio is to provide a structured, organised and transparent method for managing the lifecycle of AI studies from setup to closedown.

This will enable Frimley Health NHS Foundation Trust to:

- Improve and streamline AI study set up and delivery
- Ensure the focus is on high quality implementation while maintaining clinical excellence
- Formally close-down and archive a completed study.

Committed to excellence

Working together

Facing the future



Frimley Health AI Governance

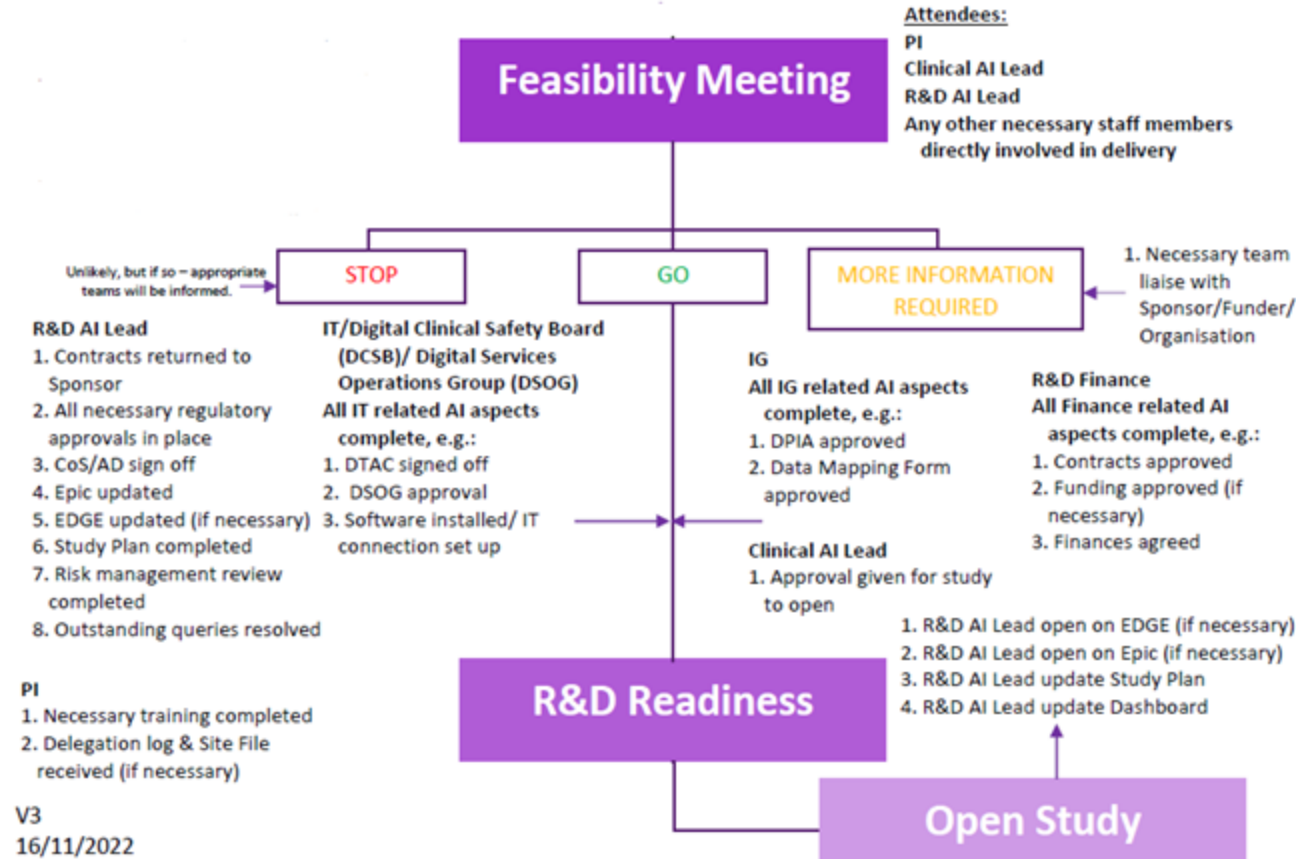
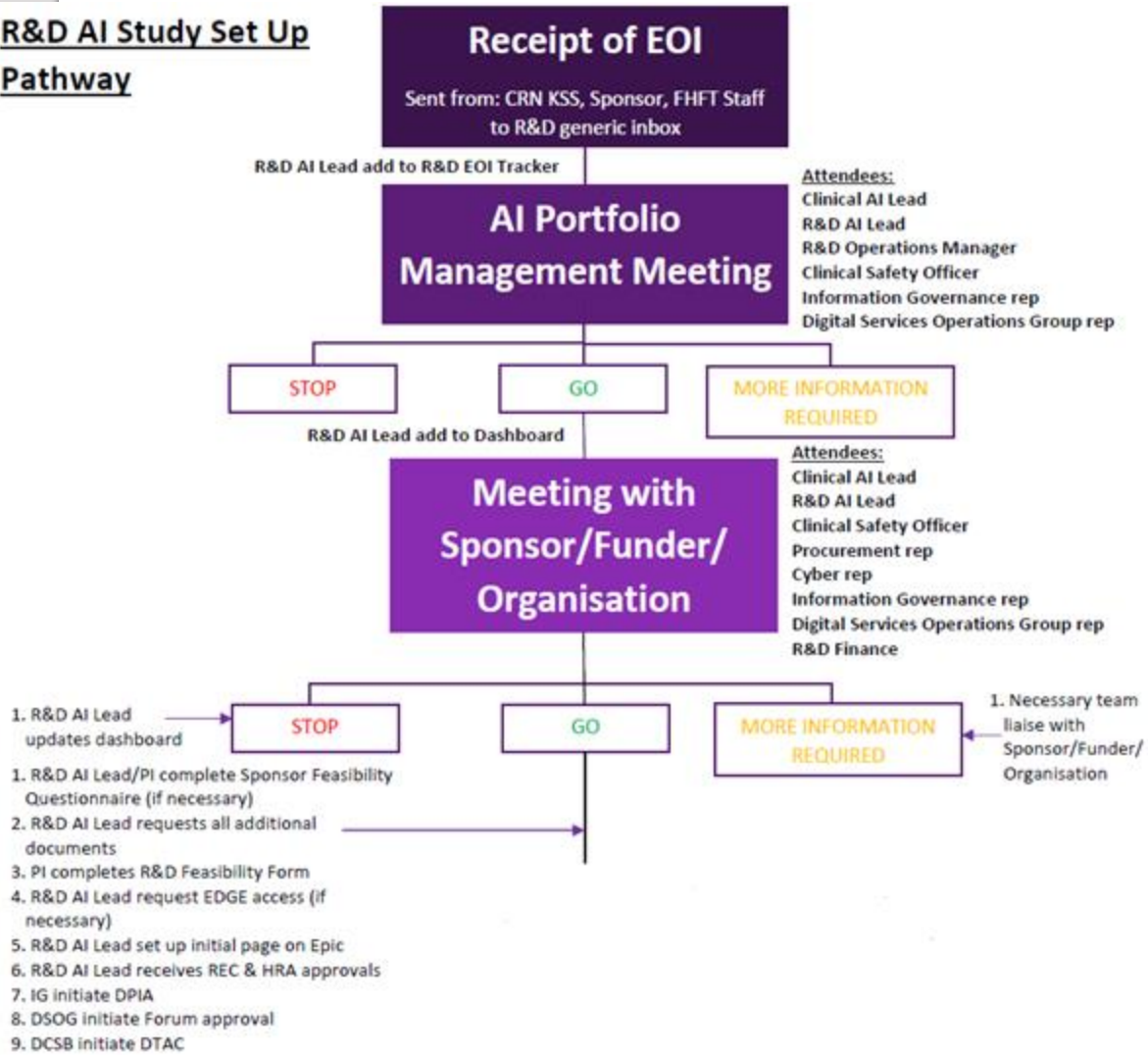
1. With the current gap in AI governance guidance, we set out to create our own pathway.

1. Collaborated with Frimley Excellence to build a pathway and contacted stakeholders within Frimley Health.



AI Study Set Up Pathway

R&D AI Study Set Up Pathway



Project Plan

AI Generic Project Plan

PURPOSE OF THIS PLAN IS TO CAPTURE AND COMPLETE ALL KEY TASKS & ACTIVITIES TO DELIVER THE OBJECTIVE(S).

RAG	TASK	Owner	Status	Date Required
1	Initiation			
1.01	Send EOJ to R&D	R&D AI Lead		
1.02	Add to EOJ Tracker	R&D AI Lead		
1.03	Request HRA & REC approvals	R&D AI Lead		
1.04	Request protocol	R&D AI Lead		
1.05	Decision Point: AI Portfolio Management Meeting -> Stop/Go/More Information Required			
1.06	Add to Dashboard and R&D Study Tracker	R&D AI Lead		
1.07	Protocol received	R&D AI Lead		
1.08	Arrange meeting with FHFT AI Team and Sponsor/Funder/Organisation	R&D AI Lead		
1.09	Decision Point: Meeting with Sponsor/Funder/Organisation -> Stop/Go/More Information Required			
1.1	Complete Sponsor Feasibility Form (if applicable)	PI		
1.11	PI identified	Clinical AI		
2	R&D Feasibility			
2.01	Update Dashboard and R&D Study Tracker	R&D AI Lead		
2.02	Request Local Information Pack	R&D AI Lead		
2.03	Local Information Pack received	R&D AI Lead		
2.04	HRA & REC approval received	R&D AI Lead		
2.05	Request EDGE access (if applicable)	R&D AI Lead		
2.06	Set up initial page on Epic (if necessary)	R&D AI Lead		
2.07	Complete Data Mapping Form	R&D AI Lead		
2.08	Arrange Feasibility Meeting	R&D AI Lead		
2.09	Complete R&D Feasibility Form	PI		
2.1	DPIA initiated	IG		
2.11	CODA approval initiated	CODA Forum		
2.12	DTAC initiated	DCSB		
2.13	Decision Point: Feasibility Meeting -> Stop/Go/More Information Required			
2.14	R&D Feasibility Form sign off	R&D AI Lead		
2.15	Communicate with Sponsor regarding outstanding queries	R&D AI Lead		
2.16	Sponsor provided answers to all queries	R&D AI Lead		
2.17	Identify Project specific deliverable variables	R&D AI Lead/PI/Clinic		
3	R&D Readiness Preparation			
2.01	IT	CODA approved	IT	
2.02		Software installed	IT	
2.03		Connection set up	IT	
2.04		DTAC approved	IT	
2.05	IG	IT Requirements complete	IT	
2.06		DPIA Approved	IG	
2.07		IG Requirements Complete	IG	
2.08	Finance	Funding approved (if necessary)	R&D Finance	
2.09		Costings reviewed & approved	R&D Finance	
2.10		Contracts reviewed & approved	R&D Finance	
2.11		Finance Requirements complete	R&D Finance	
2.12		Contracts Signed & returned to Sponsor	R&D AI Lead	
2.13		All necessary regulatory approvals in place	R&D AI Lead	
2.14		CoSIAD Sign Off (Chief of Service & Associate Director)	R&D AI Lead	
2.15	R&D	Epic Updated (if necessary)	R&D AI Lead	
2.16		EDGE Updated (if necessary)	R&D AI Lead	
2.17		Study Tracker complete	R&D AI Lead	
2.18		Research Investigator Agreement signed by PI	R&D AI Lead	
2.19		Outstanding queries resolved with Sponsor	R&D AI Lead	
2.20		Delegation Log and Site File received (if applicable)	PI	
2.21		Training complete	PI	
2.22	Risk management review complete	PI		
2.23	Project to Open approval	Clinical AI		
4	R&D Readiness			
4.01	Decision Point: R&D Readiness to open Project	R&D AI Lead		
4.02	Readiness email sent to PI, Sponsor & Project team for handover	R&D AI Lead		
4.03	Open Project on EDGE (if necessary)	R&D AI Lead		
4.04	Open Project on Epic (if necessary)	R&D AI Lead		
4.05	Open Project on R&D Study Tracker	R&D AI Lead		
4.06	Update Dashboard	R&D AI Lead		
5	Project Open			
5.01	Insert Project specific deliverables	R&D AI Lead		
6	Project Completed			
6.01	Above Project specific deliverables met (e.g. Recruitment target reached, data transfer comp)	R&D AI Lead		
7	Project Closed			
7.01	Close out checklist requested from Sponsor	PI		
7.02	Close out checklist completed	PI		
7.03	Close out checklist signed	PI		
8	Project Open			
8.01	Project documentation filed into appropriate boxes	R&D Support Officer		
8.02	Project boxes sent to Iron Mountain	R&D Support Officer		

Risk Management

RISK REGISTER - AI Projects

Risks should be registered in accordance with the FHFT Risk Management Strategy 2021-2025

Descriptor <small>Refer FHFT Risk Strategy</small>	Risk Title & Description <small>[Format = Cause & Effect]</small>	Likelihood (0-5)	Consequence (5)	Rating (1-25)	Risk Owner	Target Close date	Response (Tolerate, Treat, Transfer, Terminate)
Sample ie: Patient/Staff Safety	Title: If X was to happen, then Y would or could be the outcome resulting in the objective not being met to the expected Time, Quality or Cost. within it (Epic) may not be MHRA compliant resulting in breach of regulations.	2	3	6	Sunil	31/10/2022	Treat: The action that is being taken to reduce the impact or likelihood
Regulations/Compliance		3	5	15			
		2	5	10			
		4	4	16			
		5	5	25			
				0			
		2	2	4			
		3	2	6			
		4	2	8			
		5	2	10			
		1	3	3			
		2	3	6			
		3	3	9			
		4	3	12			
		5	3	15			
		1	4	4			
		2	4	8			
		3	4	12			
		4	4	16			
		5	5	25			

R (risk) = C (consequence) x L (likelihood)

Likelihood	Consequence				
	1	2	3	4	5
1	1	2	3	4	5
2	2	4	6	8	10
3	3	6	9	12	15
4	4	8	12	16	20
5	5	10	15	20	25

- Treat - take actions to **reduce** the level of risk – prevent, correct (contingency), direct (e.g. training)
- Tolerate - can the level of risk be tolerated without further action?
- Transfer - can the responsibility for the risk be transferred to someone else?
- Terminate - can you stop doing this activity?

The background features a vertical ladder on the left side, extending from the bottom to the top. The top half of the background is a blue sky with white clouds, while the bottom half is a brown, textured ground. Overlaid on this are faint, repeating floral and leaf patterns in shades of blue and green. A white rectangular frame is centered on the page, containing the text.

IMPACT SO FAR

- **6 Technologies supported over last 3 years >£300K funding**
 - **1 project with NHS England AI Award**
 - **1 project with Innovate UK via NCIMI**
- **Raised social media coverages**
 - **>25,000 impressions made over Twitter & LinkedIn**
- **Impacting potentially 4500 patients to date (silent evaluations)**
 - **Great potential for triage & prioritisation (58-85% normal studies reported correctly by AI)**
 - **Improve productivity – saving up to 2hrs of Consultant time**
 - **Faster reporting turnaround time – reduce 32-day pathway**
 - **Faster cancer diagnosis – faster treatment – faster recovery back to work**

Local Impact

- **Frimley health have created framework for safe & effective implementation of AI into clinical pathways**
 - **Showcased at NHS England SE and uploaded into NHS Futures website 2022**
 - **Presented to DOHSC Jan 2023**
 - **BBC documentary through DOHCS May 2023**
 - **Invited to present at the HM Treasury May 2023**
- **5 National presentations at Conferences UK 2023**

National
Impact

An aerial photograph of a multi-lane highway bridge spanning across a body of water. The bridge has several lanes in each direction, with a few vehicles visible. The water is a deep teal color with visible ripples. The text "THANK YOU" is overlaid in the center of the image in a white, sans-serif font. The text is enclosed within a white rectangular border.

THANK YOU



Speaking Now...

Imaging Innovation South



Advancing NHS Radiology

Headlined by:  Managed
Healthcare
Services



Chris Sleight

Chief Officer - Greater Manchester Imaging &
Pathology Networks -
Greater Manchester Provider Federation Board



**GREATER MANCHESTER
IMAGING AND PATHOLOGY NETWORKS**



The Sustainable Workforce of the Future – Do Generations Z and Alpha have the solution?

**Mr Chris Sleight
Chief Officer**

Greater Manchester Pathology & Imaging Networks
Email: Chris.Sleight@nca.nhs.uk



**Imaging Innovation
Conference South
– Advancing NHS
Radiology**

18th October 2023



Who am I am what is my role?

- *I started my career as a Junior B MLSO (with degree in Physics & Mathematics!?!)*
- *Divisional Director for Diagnostics at Pennine Acute Hospitals in 2008*
- *Various Operation and Strategic Senior Roles in Greater Manchester – member of GM PACS Collaborative Board and became SRO for the Board in 2018*
- Chief Officer for the Greater Manchester Imaging Network
- Chief Officer for the Greater Manchester Pathology Network
- SRO for GM Community Diagnostic Centre Programme
- Chair of GM Diagnostics Digital Board
- I have Programme Director responsibilities for GM Pharmacy programmes.....and I am a father of 4 boys



The Sustainable Workforce of the Future Do Generations Z and Alpha have the solution?

- *Priorities for GM Imaging Network; with a focus on*
 - *Reducing Health Inequalities*
 - *Digital Enablers*
 - *Workforce*
- *Why a short-, medium-, and LONG-TERM Workforce Focus is critical now to sustain future services*
 - *An ageing Population*
 - *New Generations with different stereotypes*



Greater Manchester





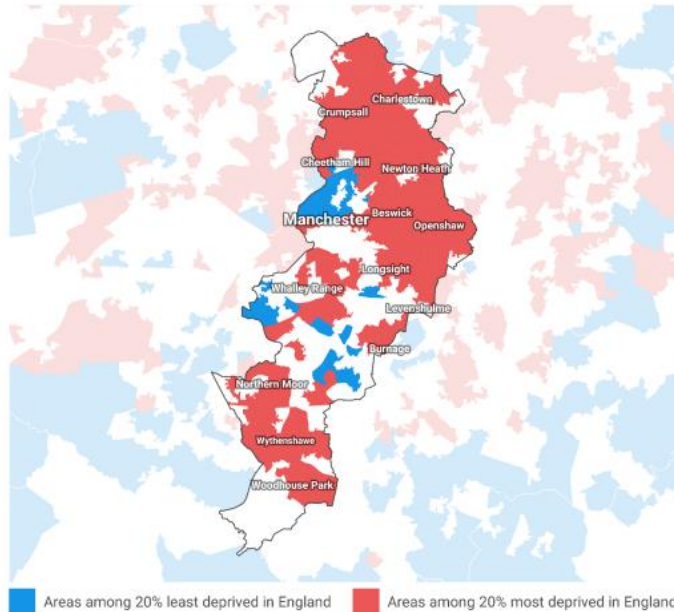




650



Measures of deprivation and inequality in Manchester based on Indices of Deprivation (IoD) 2019



Gini coefficient
0.35

This is the Gini coefficient for Manchester. It is a measure of household income inequality within the area. The Gini coefficient ranges from 0 (perfect equality) to 1 (perfect inequality) so that a higher figure indicates a higher level of inequality.

Economic imbalance
28:159

This is the 20:20 Index. It is the ratio of small areas (LSOAs) within the Local Authority that are among the 20% least (blue) or 20% most (red) deprived nationally, based on the income Domain of the 2019 English Indices of Deprivation. It is used here as an indicator of local economic imbalance.

Spatial concentration
0.54

This value (Moran's I) tells us how similar or different nearby areas are. Values closer to 1 indicate similar areas are clustered together. In general, values over 0.4 generally indicate that similar areas are significantly clustered.

Analysis by Elvis Nyanzu and Alasdair Rae, University of Sheffield.
This work was funded by the Nuffield Foundation - www.nuffieldfoundation.org



Life expectancy at birth for Manchester residents fell by an estimated 3.1 years for men and 1.9 years for women in 2020.

42% of children under-16 in Manchester are living in poverty. Approximately two thirds of those children are in a family where at least one parent is working.

1 in 4 of Manchester's 16-19 years old are unemployed

1 in 3 Manchester children are not school-ready when they start reception

1 in 5 of all unemployed residents aren't in work due to long-term sickness

The ethnic diversity of Manchester's population is increasing. We are the only city outside London to have residents in each of the 90 listed ethnic groups in the census. Over 200 languages are spoken here.

Source: Manchester City Council – Building Back Fairer - Tackling Health Inequalities in Manchester 2022–2027

GM Health and Care System has made a commitment to tackling digital inclusion, directly linked to improving inequalities.

Digital inclusion is a key element of Manchester's approach to reducing Health Inequalities

Linked to GM Health Priorities, the Digital Inclusion Action network has been established to drive mainstream digital inclusion in the transformation of public services, place – making and economic growth.

Also, “Building Back Fairer in Manchester - The action plan”, includes one of its primary objectives as “Preventing illness and early death through killers like heart disease, lung disease, diabetes and cancer”

The Diagnostics Digital Enterprise Solution is a key enabler to support early diagnosis for imaging and pathology.

Our ambition for PBR and Digital Pathology is to introduce GM wide operating models so patients receive not only better access to image acquisition, but reporting is undertaken Trust wide by appropriate experts to smooth waiting times across the conurbation, thus improving patient outcomes through faster diagnosis and early intervention.

THE GM Imaging NETWORK



- Bolton NHS Foundation Trust
- Northern Care Alliance Foundation Trust
- Manchester University Foundation Trust
- Tameside and Glossop Integrated Care NHS Foundation Trust
- Stockport NHS Foundation Trust
- Wrightington, Wigan and Leigh NHS Foundation Trust
- The Christie NHS Foundation Trust
- East Cheshire NHS Trust

Priority Themes for GM Imaging



**GREATER MANCHESTER
IMAGING AND PATHOLOGY NETWORKS**

- Workforce,
- Workforce,
- Workforce!
- Increasing Capacity
- Improving Efficiency and Productivity
- Pathway Improvement
- Ensuring Demand is Appropriate
- Levelling Up (working as a GM system by sharing and **implementing** best practice & Reducing Health Inequalities)
- Communication



GREATER MANCHESTER IMAGING AND PATHOLOGY NETWORKS



Current Governance and network structure

Trust Provider
Collaborative



Diagnostics and
Pharmacy Collaborative



Imaging Network



Network Subgroups (Clinical Reference Group, Operational and Performance Group, Modality Groups (Ultrasound, MR, CT, General Radiology, Interventional Radiology, Workforce))

Current major project/programmes of work

Project/Programmes	Impact on service users
Digital Pathology	Introduction of digital pathology in Histopathology, reduce health inequalities across the network.
PACS and PBR	Now we have a single PACS system, swiftly implement and role out PACS based reporting.
CDC	Increase diagnostic capacity, reduce wait time for diagnosis.
Imaging Network Maturity	Collaboration between Imaging services, reduce patient (and staff) inequality and increase efficiencies and robustness of Imaging services in GM.



GREATER MANCHESTER
IMAGING AND PATHOLOGY NETWORKS

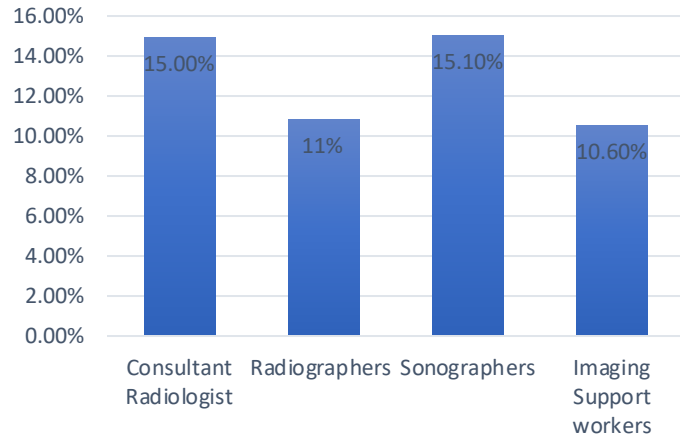


Greater Manchester Imaging Network

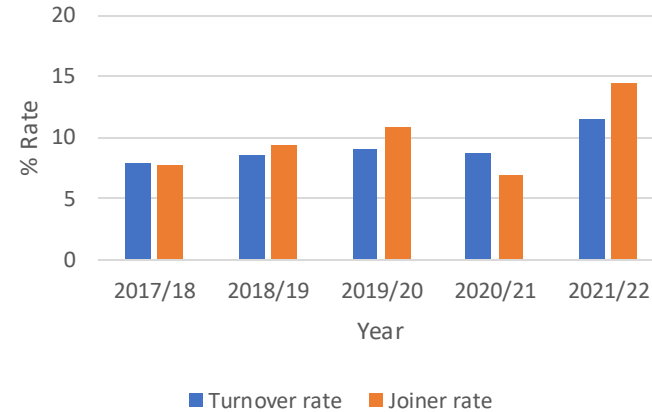
**WORKFORCE
WORKFORCE
WORKFORCE**

Overview of Imaging Workforce and challenges

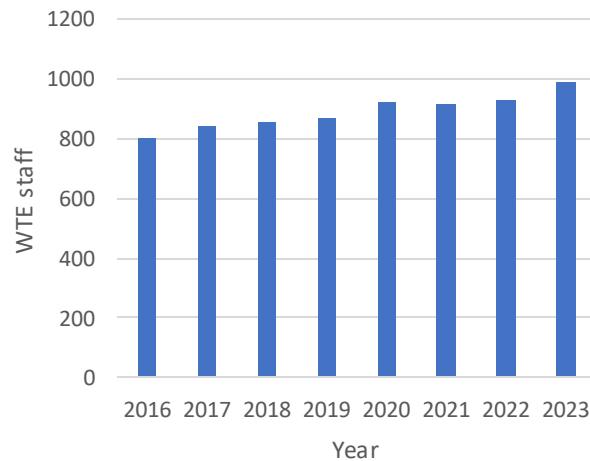
GM Vacancy rates average 2021/22



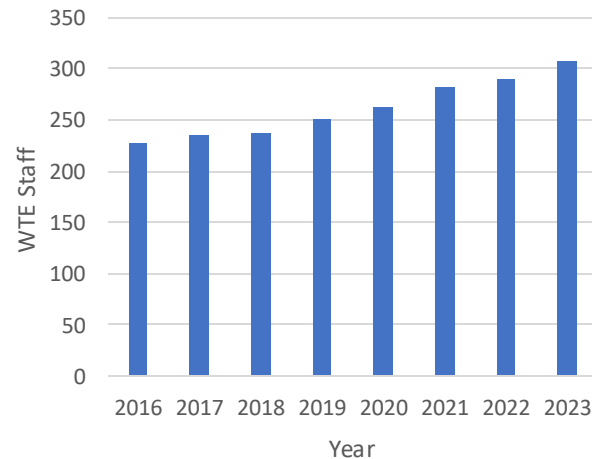
Historic Turnover and Joiner rates for diagnostic radiographers



WTE Diagnostic Radiographers



WTE Radiologists



- High vacancy rates across all staff groups in Radiology, difficult to recruit radiologists and sonographers, national shortages.
- Total WTE diagnostic radiographers workforce has increased year on year, majority of joiners are newly qualified. International recruitment has been widely used to bring new radiographer workforce into system. Lots of initial training and lots of newly qualified/new staff in service.
- Majority of leavers are <55 years old and leaving NHS, large attrition to independent sector, especially at band 6 and 7 grade. Loss of skills and experience.
- Total WTE radiologist increased year on year, numbers coming through speciality training have increase slightly across entire NW region, however numbers of completing CCT fairly consistent year on year (approx. per year)
- Due to high vacancy rates, high use of agency/locum staff
- Limited capacity to expand training for apprenticeships and placement students
- Shortage of radiologists resulting in limited capacity to expand reporting radiographer training.
- Significant challenges in sonographer workforce, large attrition to independent sector or to trusts offering better rates of pay.



GM Imaging workforce strategy

NHS
in Greater Manchester

Greater Manchester NHS Provider Federation Board
Part of Greater Manchester Health and Social Care Partnership

GM Pathology Network Workforce Strategy

Report to:	GM Pathology Board / GM Pathology Network Operational Managers group	
Report of:	Gareth Richardson, GM Pathology Network Workforce Development Lead	
Paper prepared by:	Gareth Richardson, GM Pathology Network Workforce Development Lead	
Date of paper:	01/03/22	
Subject:	GM Pathology Network Workforce Strategy	
Purpose of Report: <i>Please tick ✓</i>	Information to note	<input checked="" type="checkbox"/>
	Support	<input type="checkbox"/>
	Accept	<input type="checkbox"/>
	Resolution	<input type="checkbox"/>
	Approval	<input type="checkbox"/>
	Ratify	<input type="checkbox"/>

Purpose:

The purpose of this paper is to provide overview of the strategic achievements and aims of the Greater Manchester Pathology workforce in 2021/22 and going forward into 2022/23.

[GM Pathology Workforce Achievements 2021/22](#)

Pathology workforce group

Pathology workforce sub group has been created and now well established to tackle to ongoing workforce issues experienced in the network. Key deliverables have been identified by the group by completing a mini gap analysis to find the areas of focus. Group has started to work collaboratively together, and become platform for sharing of best practice and ideas. Group has also created a network for distribution of information from NHSEI, HEE, IBMS and other professional bodies so pathology workforce is getting equal opportunities across the network.

NHSEI & HEE engagement

Good working relationships established with NHSEI and HEE colleagues, workforce lead and group now single point of contact for engagement around workforce. This has allowed for quicker decision making and rapid deployment of information and funding opportunities. Also created better equality across the network, all trusts are now being given the same opportunities. NW Pathology workforce task and finish group now established to drive forward workforce agenda across the region.

Funding

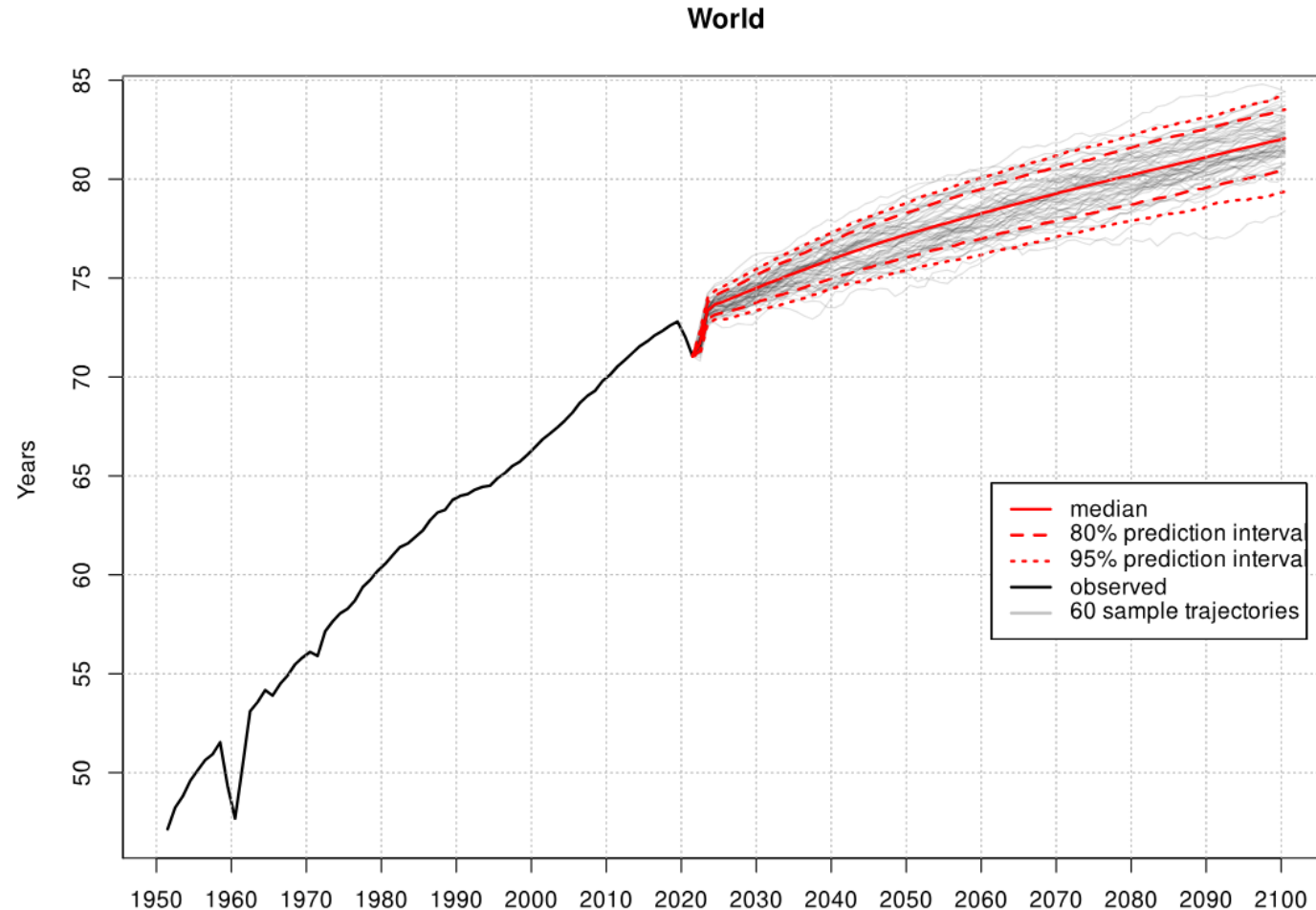
Successful in receiving funding to support upskilling of support staff to create future Biomedical scientist, total funding received for network was £68k from NHSE&I and £80k

Objective 1 – to attract and retain talent in the network, to decrease vacancy and turnover rates.

Objective 2 – to create clear development opportunities for all Imaging staff to maximize staff potential and create equality in training across the network

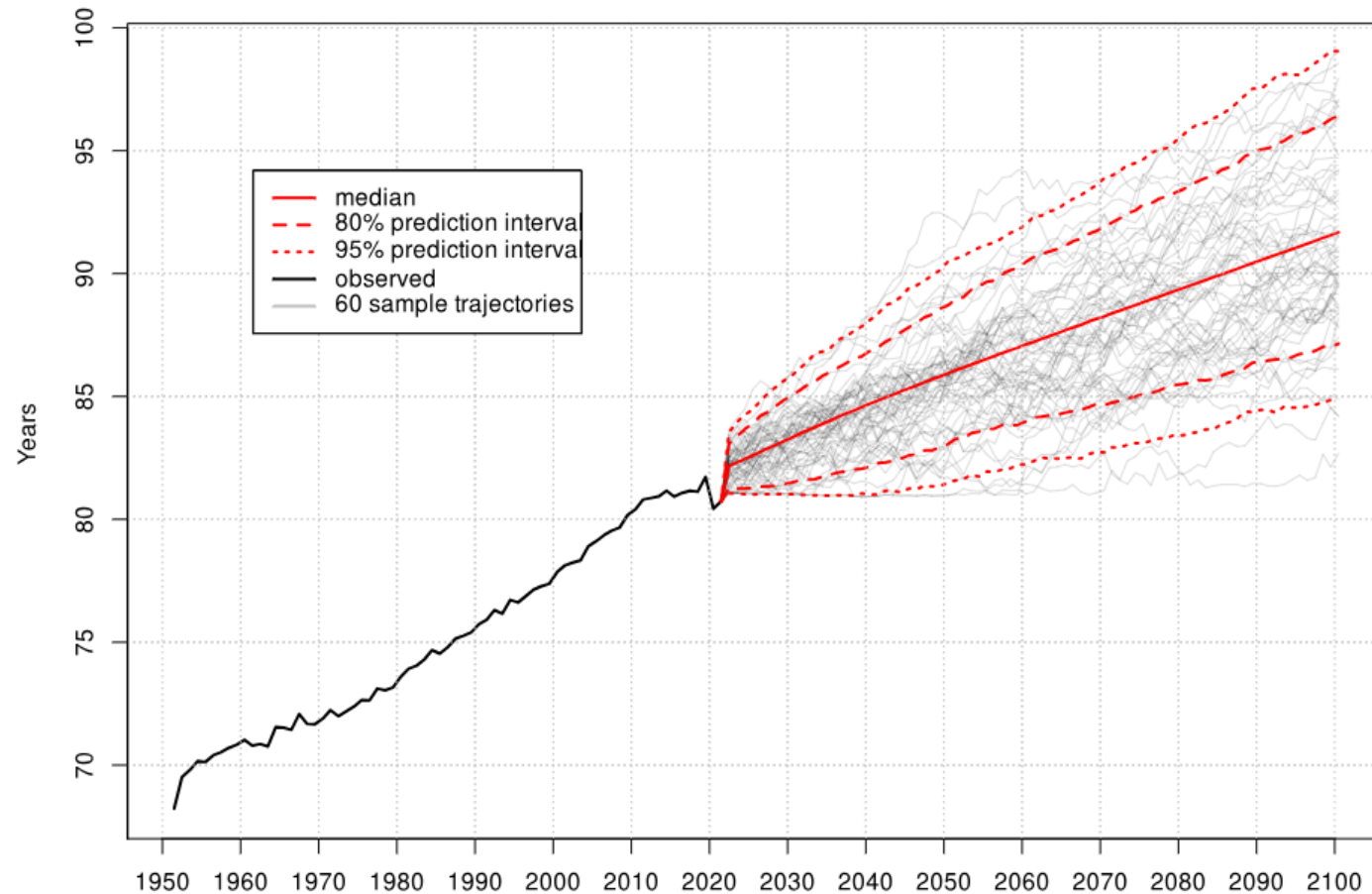
Objective 3 – to better understand the workforce needs in Imaging and create a workforce sustainable for the future.

World > Probabilistic Projections > Life Expectancy > Both Sexes

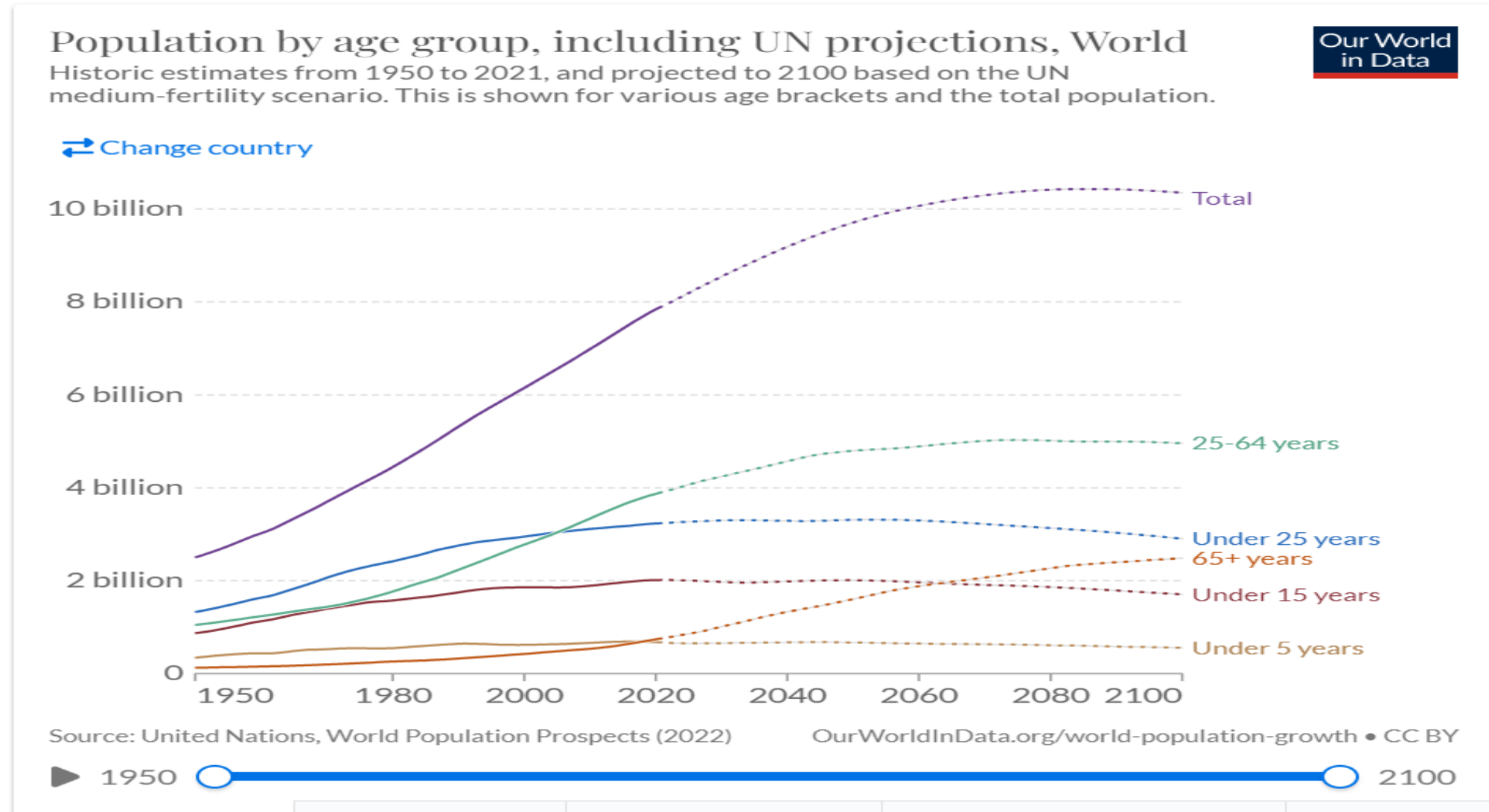


UK > Probabilistic Projections > Life Expectancy > Both Sexes

United Kingdom



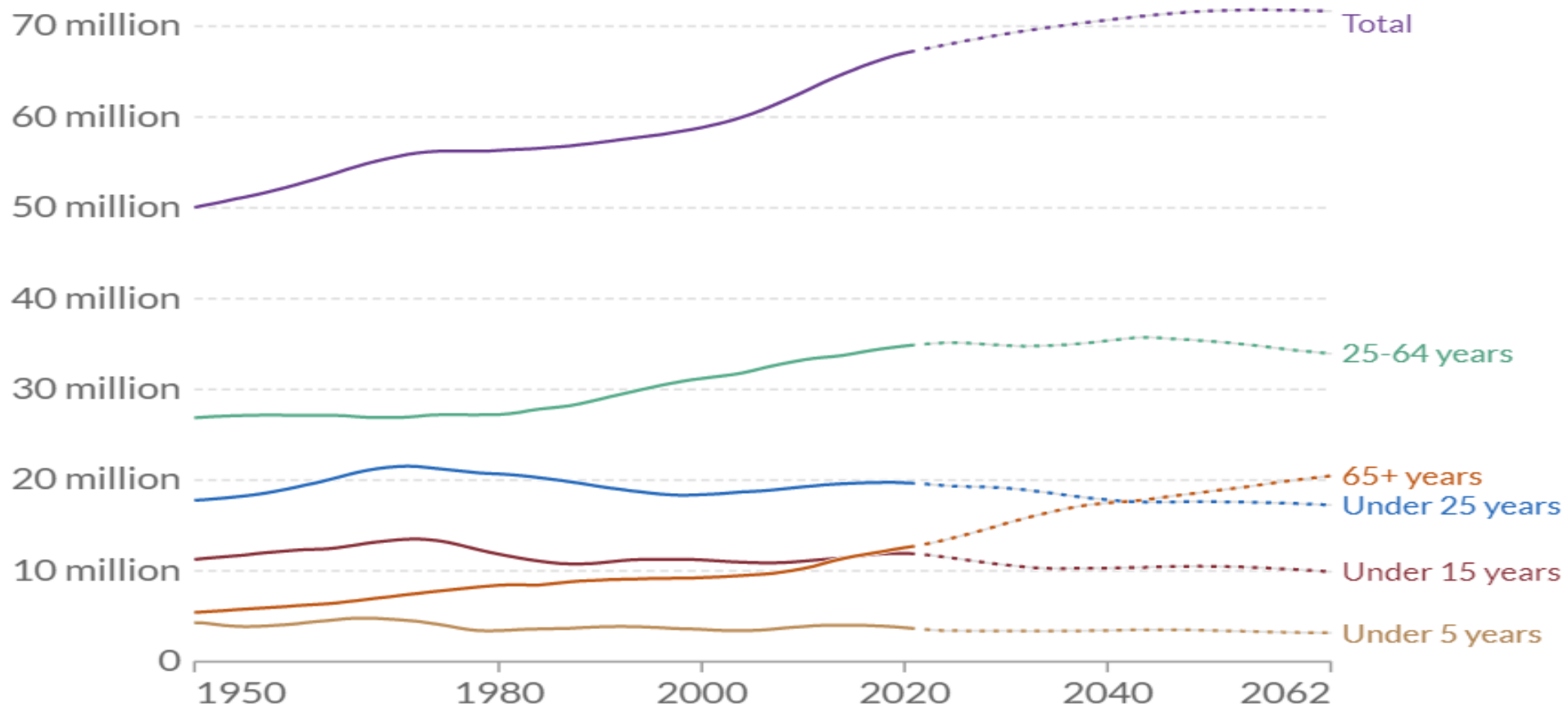
So is it all great news?



Population by age group, including UN projections, United Kingdom

Historic estimates from 1950 to 2021, and projected to 2100 based on the UN medium-fertility scenario. This is shown for various age brackets and the total population.

[↔ Change country](#)



Source: United Nations, World Population Prospects (2022)

OurWorldInData.org/world-population-growth • CC BY

	Generation Alpha	Generation Z	Millennials	Generation X	Baby Boomers	Silent Generation
Born	2012 - 2024	1997-2012	1981-1996	1965-1980	1946-1964	1926-1945
Age	Up to 13	14-26	27-42	43-58	59-77	78+
Stereotype	Very short attention span. All information needed instantly available. Allergies, obesity and health problems related to screen time. Family Oriented. 80% dictate family activities such as holidays! Exceptional learning abilities and opportunities.	More racially and ethnically diverse than any previous generation. No memory of life before the internet. Give more voice to social causes than previous generations. Ambitious. Confident. Higher Diagnosis of mental health. Prone to anxiety. Puberty onset earlier.	Most educated generation of humans to ever exist, with around 40 percent having a university degree or higher. Ambitious, Confident, Curious, but often labelled as "Spoilt and Lazy" the "Me, Me, Me" generation.	"Latch Key" Generation - left at home alone whilst parents worked. Resourceful. Logical. Problem-Solvers.	So called because of huge increase in birth rates following end of the second World War. Committed. Self sufficient. Competitive.	Grew up during and after World War II; taught to be "seen and not heard". Disciplined. Loyal.
Communication	Social networks, and streaming services; low interest in TV. Create on line communities.	Hand held or integrated in clothing comms device / Facetime	Text / social media / on line real time text messaging /face to face	e-mail / text	Face to Face / Telephone Landlines	Speaking Face to Face / Formal letters
Major events	Covid 19	Global financial crisis 2008	Nine Eleven (2001)	Fall of Berlin wall (Nov 89)	Moon landing	World War Two
Iconic Toys	Fidget Spinners Playstation 4 X Box 360	Nintendo DS Scooters Fashion Dolls (BRATZ)	Cabbage Patch Kids BMX Bike Little Tykes (Log Cabin/Cozy Coupe)	Lego Rubix Cube Chopper Bikes	Etch A Sketch Spacehopper Frisbee	Bubble Solution Roller Skates Toy Soldiers
Music	Smart Speakers	Spotify	iPod	Walkman /CDs	Audio Cassette	Record Player
Major Influences on lives	Internet. Tik Tok. Pandemic.	Youtubers. Internet. Parents.	Peers. Television. Internet. Parents.	Parents. Television. Books. Magazines.	Parents. Newspapers. Music (e.g. Beatles). World events. Books.	World War Two. Parents /Grandparents/ Siblings. Books.

Unsure Which Generation You Are?

Generation Alpha

Samsung Galaxy Z Flip 5G

(other suppliers are available!)

Generation Z

Smartphone

Millennials

Phone

Generation X

Mobile Phone

Baby Boomers







	Generation Alpha	Generation Z	Millennials	Generation X	Baby Boomers	Silent Generation
Attitude to Technology	<p>They don't just use technology; they intuitively understand it. Navigating digital spaces, for them, is as natural as breathing. "Technoholics".</p> <p>Totally dependent on IT - have no grasp of alternatives. More digitally savvy than any previous generation. Will not understand and will become quickly irritated by previous generations "lack of understanding" of modern technology.</p>	Totally dependent on IT - (born with a smartphone and a tablet) - very limited grasp of alternatives.	<p>Digital natives - technology is part of their everyday lives. Activities mediated by a screen. Don't need to be problem solvers as internet does it for them.</p>	Digital immigrants. Technology was growing fast but in its infancy. Understand the importance of digital and non-digital.	Early adopters. Extremely cautious and sceptical. Seen as a luxury.	Largely disengaged. Lack of understanding or interest.
Attitude to Work	<p>No constraints on geography; massively influenced on climate change and saving the planet. Like Generation Z, but moreso, they will have jobs that do not exist in today's world. Extremely curious – will want to learn new things. As yet unknown when they will want to retire – theories on this are diverse.</p>	Career "multitaskers" - will move between employers and job roles. Very low limitation on geography. Want to retire early.	<p>Digitally driven. Work "with" an employer rather than "for". Diminished geography constraint. Want to retire early.</p>	Professionally loyal (not necessarily to employer). Geography constrained. Expect to retire at 65 or earlier. "Workaholics"	Organisational loyalty. High dependence on geography. Expect to retire at 65 or return to work.	Jobs are for Life. Totally dependant on geography.
Aspiration	Predicted to be the wealthiest generation ever, financial savvy and will demand financial stability.	Security and Stability (due to global economic turbulence in formative years)	Freedom and Flexibility	Work Life Balance	Job Security	Home Ownership



- To build a sustainable Imaging services to meet the needs of our growing population we need a workforce that meets not only the needs of our patients, but the needs of our future workforce... “Generation Z” have very different career aspirations to previous generations. And there are less of them to look after a growing and aging population.
- By 2030 Generation Alpha predicted to be 13% of the workforce; by 2040 could be 50%.
- We have to adapt now!!



This means asking ourselves some very difficult questions; for example -

- Do we need develop new roles perhaps even working across “traditional professional boundaries?”
- Are we as “attractive” as we can be to meet the needs and aspirations of our future workforce? (Opportunities for Career Change, Cutting Edge Technology, Financial Reward?)
- Do we need to take more control of ensuring demand on services is appropriate and making a difference to patient care?
- Is “Generation X” able to design a strategy to meet the aspirations of “Generations Z and Alpha”?



IN SUMMARY - We need to do things differently, and we need to act now to tackle the long-term workforce challenges.

“State of the Art” digital systems and AI in healthcare have never been so important, not just for our patients, managing increasing demand and improving productivity and quality, but because our workforce will expect it – they will only be attracted by high performance technology.

We must create new roles that are attractive to new generations, well remunerated, and which allow for their curiosity and need to learn.

Imaging will remain increasingly critical to the health of our population, and we all have a responsibility to ensure our great profession continues to provide an inspirational and rewarding career for our current and future workforce.



GREATER MANCHESTER
IMAGING AND PATHOLOGY NETWORKS



Thank you for listening, any
questions?

Imaging Network Twitter:

[@GM_Imaging](https://twitter.com/GM_Imaging)

Imaging Network LinkedIn: [@GMImagingandPathologyNetworks](https://www.linkedin.com/company/GMImagingandPathologyNetworks)

Visit our Website

<https://greatermanchesterdiagnostics.nhs.uk/>

Or you can even send me a
written letter 😊





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