



NHS PRIMARY CARE TRANSFORMATION CONFERENCE

Welcome to the 13th NHS Primary
Care Transformation Conference!



29th October 2024
15Hatfields Conference Centre,
London SE1 8DJ



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Chair Opening Address



Dr Gurnak Singh Dosanjh
GP - LLR ICB



CONVENZIS Keynote Presentation

NHS PRIMARY CARE TRANSFORMATION CONFERENCE



Dr Minal Bakhai

GP and National Director for Primary
Care and Community Transformation
and Improvement - NHS England



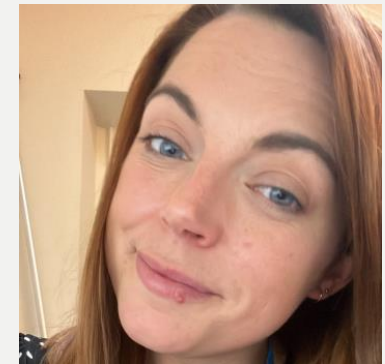
Joe Qiu

Practice Operations Manager
Minet Green Health Practice



Andrea Schollar

Reception Manager – Senior
Leadership team - WellBN



Louise Bridle

Deputy Practice Manager –
Senior Leadership Team - WellBN



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The Evolving Role of Primary Care in the NHS Panel Discussion



Dr Gopesh Farmah
Chief Clinical
Information Officer East
& North Herts CCG, GP
Herts & West Essex ICB



Dr Sheikh Mateen Ellahi
**MBBS, MRCGP, MBA Health
(UCL- Distinction)**
NHS GP Partner and GP
trainer, Private GP, PCN lead
in teaching and training - Elm
Tree Medical Centre



Lucy McLaughlin
Head of Cancer
Commissioning for
NCL Cancer Alliance
and NCL ICB



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Main Sponsor





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Harry Thirkettle
Director of Health and
Innovation - Aire Logic



Mike Odling-Smee
Co-Founder - Aire Logic
and Aire Innovate



A Fireside chat with Mike from Aire Innovate

How can flexible digital tools empower clinicians and patients to improve care?



Dr Harry Thirkettle

Director of Health
and Innovation



Dr Mike Odling-Smee

Co-Founder: Aire Logic
and Aire Innovate



**NHS PRIMARY CARE
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Refreshments & Networking



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Chair Morning Reflection



Dr Gurnak Singh Dosanjh
GP - LLR ICB



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Case Study





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Case Study



Dr Jude Gordon
Clinical Director - C the Signs



Transforming Early Cancer Detection in Primary Care

Dr Jude Gordon
Clinical Director
C the Signs



390k

Patients diagnosed
with cancer
annually in the UK

£14bn+

Annual cancer
expenditure

Late-stage detection implications:

Patients diagnosed at
the late stages:

50%

5-year patient survival
rate in late stages:

<30%

Death rates in non-
screenable cancers:

75%

Opportunities in cancer detection:

Cancers diagnosed
after a symptomatic
presentation:

95%

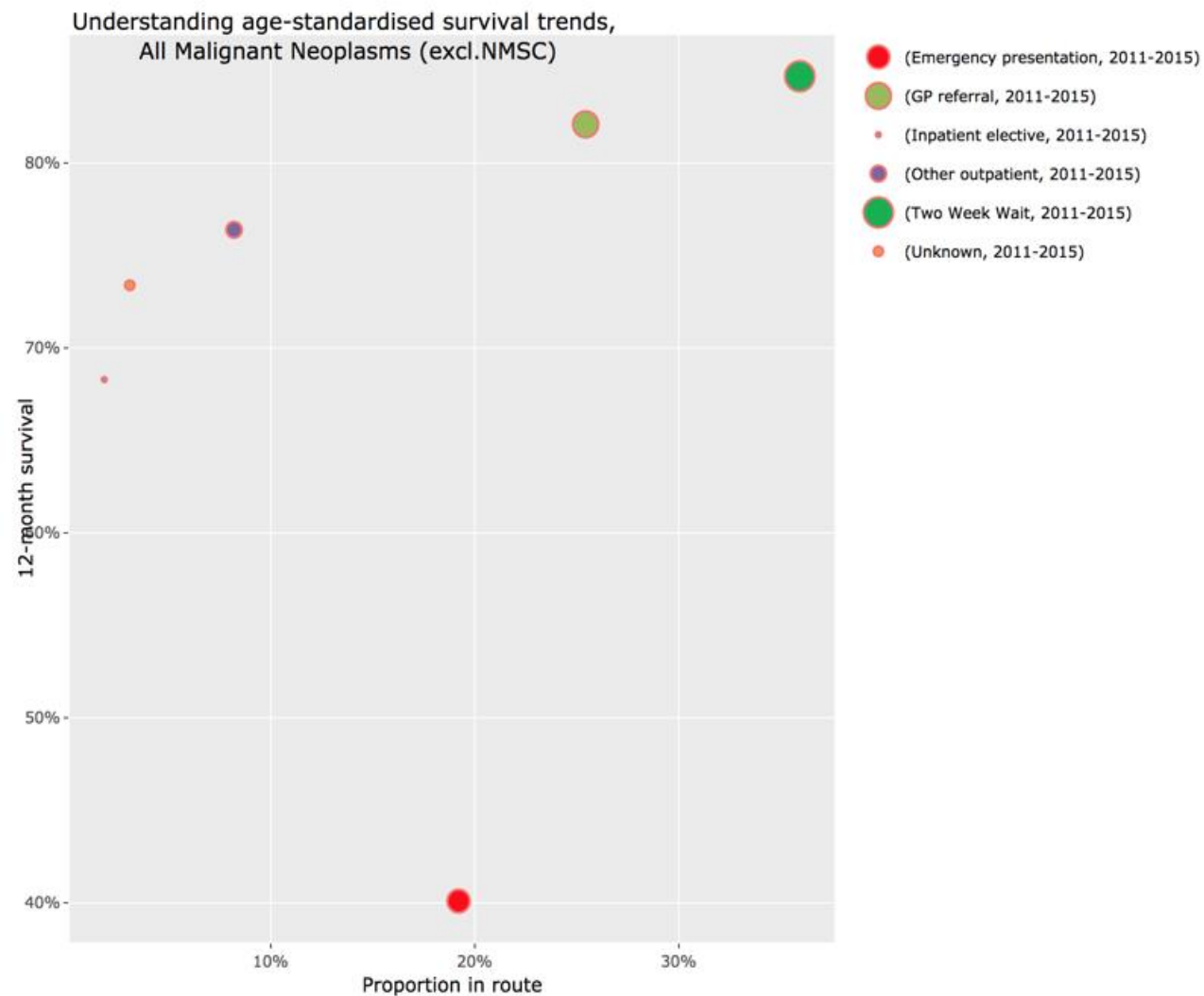
10-year patient
survival rates when
diagnosed early:

>80%

Cost savings achieved
through early
detection of cancer:

£1bn

One year survival by route to diagnosis



20% diagnosed in A&E

two-thirds saw their GP in the preceding 12 months with accelerating symptoms. <40% of patients survive to 1 year.

Increasing the Cancer Detection Rate in Primary Care

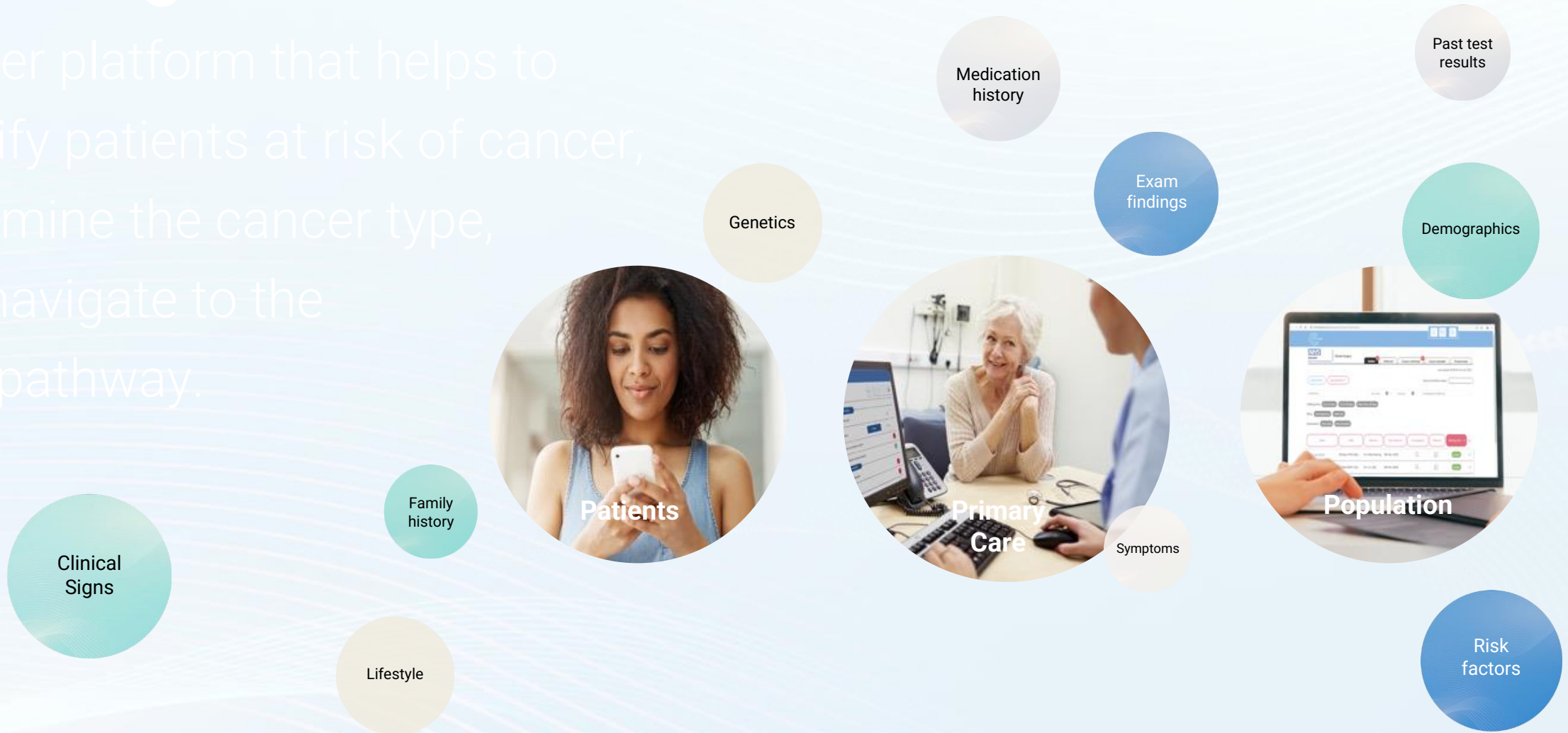
has been shown to lead to stage shift and improved survival rates.

Challenges in primary care

GPs detect only 8 new cases of cancer per year and have a 54% sensitivity for cancer.

C the Signs

Cancer platform that helps to identify patients at risk of cancer, determine the cancer type, and navigate to the best pathway.



1,400 GP practices, radiology departments and trusts using the platform in partnership with ICBs and Cancer Alliances



NHS
Somerset
Integrated Care Board

NHS
Suffolk and North East Essex
Integrated Care Board (ICB)

NHS
Norfolk and Waveney
Integrated Care Board

East of England
Cancer Alliance



NHS
Somerset
NHS Foundation Trust


North West London
Integrated Care System

South Yorkshire and Bassetlaw
Integrated Care System



NHS
Dorset

NHS
South Liverpool

NHS
Bury



NHS
Hull University
Teaching Hospitals
NHS Trust

Bradford District and Craven
Health and Care Partnership


ACTasONE

Testimonials

"Excellent tool for helping to identify correct referral pathways and the dashboard is excellent for safety netting referrals."

Dr Sabah Ahmad GP, Brunel Medical Centre, North West

"Don't know how I worked

without it. When the 'gut feeling' hits and I know something is wrong, this app often helps guide to the most appropriate investigations or referrals. It has been essential in preventing over investigating and ensuring appropriate management of patients."

Advanced Nurse Practitioner, Doncaster

"Superb resource, all in one place, clear and helpful. Practice dashboard and safety netting are excellent features."

Dr Daniel Dietch, GP, Lonsdale Medical Centre, North West London, Brent

"Very positive experience.

Helpful to both clinicians and patients. For example, the advice on differential diagnosis is very good. The patient finds the information useful."

Dr Cyril Evbuomwan, GP, Church End Medical Centre, Brent

"A very young patient with tenesmus who we may not have referred had a rectal carcinoma"

GP, NW London

"On adding to C-the-Signs, the **suggestion came up to add a Ca-125** - this was done, raised and the patient was diagnosed **with a gynaecological cancer** after assessment."

GP, Newham PCN

"Invaluable, diagnosed Ca pancreas in a female 70yr old pt presenting with diarrhoea as C the Signs suggested CT pancreas."

GP, Newham PCN

Supporting the end-to-end patient journey

Patient Assessment

- Real-time decision support
- Identify cancer risk and tumour type
- Supports Vague & non-specific presentations
- Over 50+ types of cancers
- Access to USC, diagnostics & non-urgent pathways

Patient Navigation

- Real-time, notifications for accurate patient referrals
- Accelerate diagnosis and treatment
- Eliminate inappropriate referrals
- Customisable criteria to optimise conversion rates
- Cloud-based technology with real-time updates

Patient Safety-netting

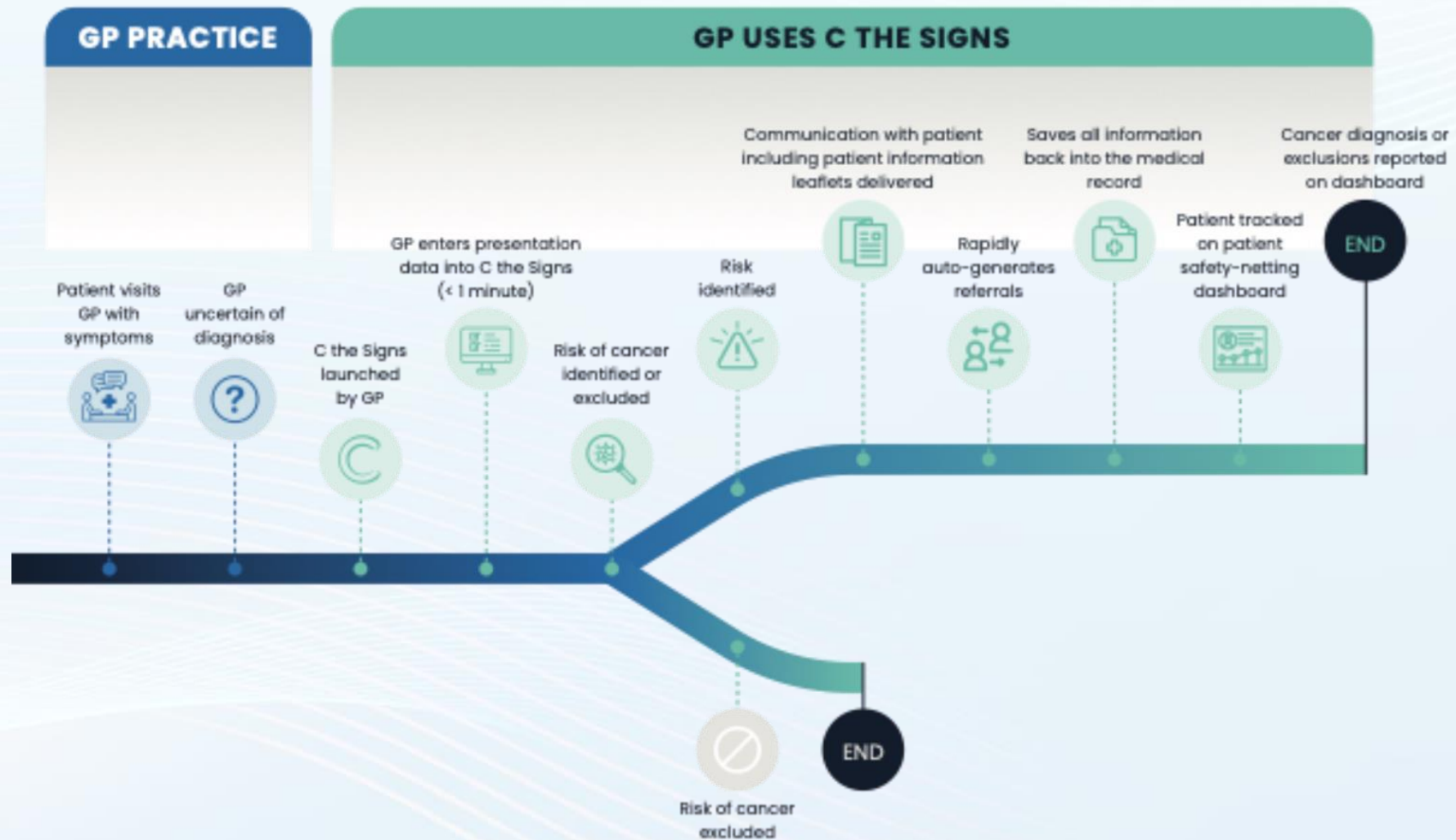
- Automated tracking of all patients on USC and diagnostic pathways
- Automated tracking of test results, and pre-population of abnormal results for further actioning
- Support with timed pathways for alerts and flags
- Removed human to human handovers and errors

Patient Diagnosis

- Tracking of all newly diagnosed cancer patients
- Real-time notifications for cancer care reviews
- Data analytics to support with PCN DES, QOF and IIF targets
- Real-time Dashboard for ICB's, Cancer Alliances and Practices
- Data reports for cancer detection rate, conversion rate, pathway utilisation and real-time improvements.



The patient pathway with C the Signs



Supporting the PCN DES, IIF and QOF requirements for cancer

Increase early
diagnosis

Align with NICE
guidelines

Right pathway,
first time

Direct access tests,
NSS pathways,
teledermatology

FIT safety netting

Cancer analytics

PHE cancer
performance data

Cancer register

3 and 12 month
cancer care reviews

C the Signs: real-world evidence and research

350,000

patients' risk assessed

25,000

Cancers detection

8-12%

Increase in rate of
cancer detection

20%

Increase in Faster
Diagnosis Standard
performance

50+

Pan-cancer detection

99%

Sensitivity for cancer

99%

Negative
predictive value

94%

Accuracy in predicting
tumor origin

Accuracy of an AI prediction platform in predicting tumour origin: A real-world study.

An observational study was conducted between January 2021 and October 2022 in the NHS, looking at all patients who were risk-assessed with C the Signs.

Patients were followed up 6 months post-risk assessment to determine if they had a cancer diagnosis.

C the Signs demonstrated a 99% sensitivity for cancer, a 99% negative predictive value, and achieved 93% accuracy in predicting tumour origin.

122,193

Patients risk assessed by the C the Signs system in a real-world setting across 878 GP practices

7,673

Diagnosed with cancer, between the ages of 0-94

7,622

Patients identified by C the Signs, getting it right first time, preventing duplicate referrals

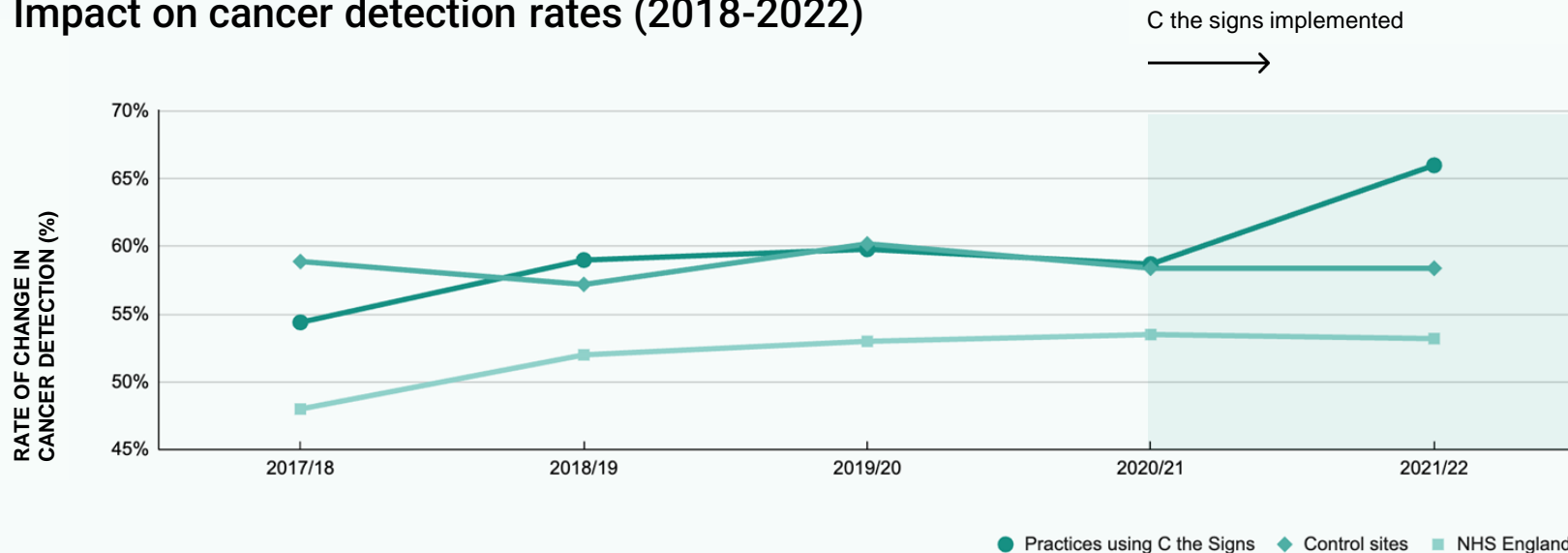
Using an AI platform to enhance cancer detection rates in primary care

NHS
Suffolk and North East Essex

ASCO
AMERICAN SOCIETY OF
CLINICAL ONCOLOGY

Between May 2021 and March 2022, 35 practices in the East of England (population of 420,000) were offered the use of C the Signs, with the practices opting out acting as controls. Practices had the same access to referral and diagnostic pathways.

Impact on cancer detection rates (2018-2022)



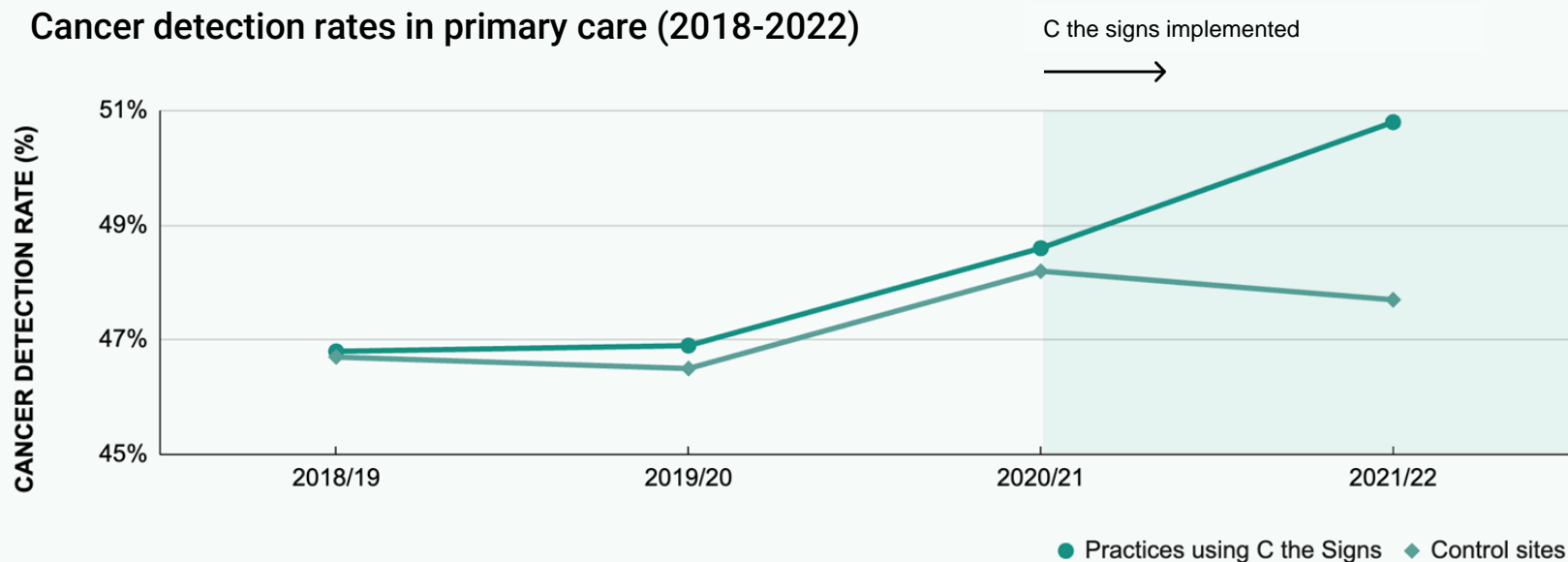
In practices using C the Signs, CDR increased from 58.7% to 66.0%, reflecting a rate of increase of 12.3% ($p < 0.05$)

The role of clinical decision support systems in reducing cancer diagnosis disparities

South Yorkshire and Bassetlaw
Integrated Care System



A retrospective observational study was conducted in South Yorkshire, which was in the top quartile of the Index of Multiple Deprivation 2019. 106 practices used C the Signs between June 2021 and March 2022, with the other 78 the practices in the area acting as controls.



In practices using C the Signs, Cancer detection rates improved from 48.6% to 50.8% ($p < 0.05$).

Improving the Faster Diagnostic Standard for colorectal cancer in the NHS

A retrospective analysis was conducted using data from the Somerset Cancer Registry looking at the achievement of the FDS standard for colorectal referrals in Somerset ICB. The analysis compared pre- and post- C the Signs.

Faster Diagnostic Standard performance increased from 46.4% to 69.5% ($p < 0.001$) following the implementation of C the Signs

Prior to C the signs, our turnaround time for referrals to be triaged was over 6 days, sometimes 18, 20 days, waiting for information from GPs. We're now triaging within 24 hours.

Rosie Edgeley, Cancer Program Manager

25,000 Cancers Diagnosed

Finding rare & harder to detect cancers across 50+ cancer types

6,557 Skin



Basal Cell Carcinoma
Squamous Cell Carcinoma
Melanoma
Unspecified

48.9%
25.0%
18.3%
7.7%

6,218 Urological



Prostate Cancer
Bladder Cancer
Kidney Cancer
Testicular Cancer
Unspecified
Penile Cancer

73.5%
16.5%
7.0%
1.9%
0.7%
0.4%

3,355 Breast



Breast Cancer

100%

2,152 Lower GI



Colorectal Cancer
Anal Cancer

91.6%
8.4%

1,502 Upper GI



Esophageal Cancer
Pancreatic Cancer
Stomach Cancer
Liver Cancer
Unspecified
Small Intestine Cancer
Biliary tract Cancer
Gallbladder Cancer

32.5%
27.6%
13.3%
11.1%
5.5%
3.9%
3.2%
3.0%

1,468 Chest



Lung Cancer
Mesothelioma

91.6%
8.4%

1,502 Hematological



Lymphoma
Leukemia
Myeloma
Non-Hodgkins Lymphoma
Hodgkins Lymphoma
Unspecified
Myeloproliferative Disorder

30.0%
20.7%
19.3%
10.5%
8.2%
6.7%
4.7%

1,212 Gynecological



Endometrial
Ovarian Cancer
Cervical Cancer
Vulva Cancer
Unspecified
Vagina Cancer

55.8%
26.2%
8.1%
6.2%
2.6%
1.2%

760 Head and Neck



Thyroid Cancer
Ear, Nose or Throat Cancer
Tongue Cancer
Unspecified
Tonsil Cancer
Laryngeal Cancer
Oral Cancer
Salivary Gland Cancer
Throat Cancer
Nasopharyngeal Cancer
Neck Cancer
Pharyngeal Cancer
Lip Cancer
Sinonasal Cancer

22.6%
14.7%
13.7%
12.8%
9.6%
9.1%
7.0%
2.4%
2.1%
1.7%
1.7%
0.8%
0.8%

179 Cancer of unknown primary



Cancer of unknown primary

100%

177 Sarcoma



Sarcoma
Tissue Sarcoma
Bone Cancer

49.7%
41.2%
9.0%

82 Brain and CNS



Brain Cancer
Occular Cancer

89.0%
11.0%

33 Neuroendocrine



Carcinoid Tumour

100%

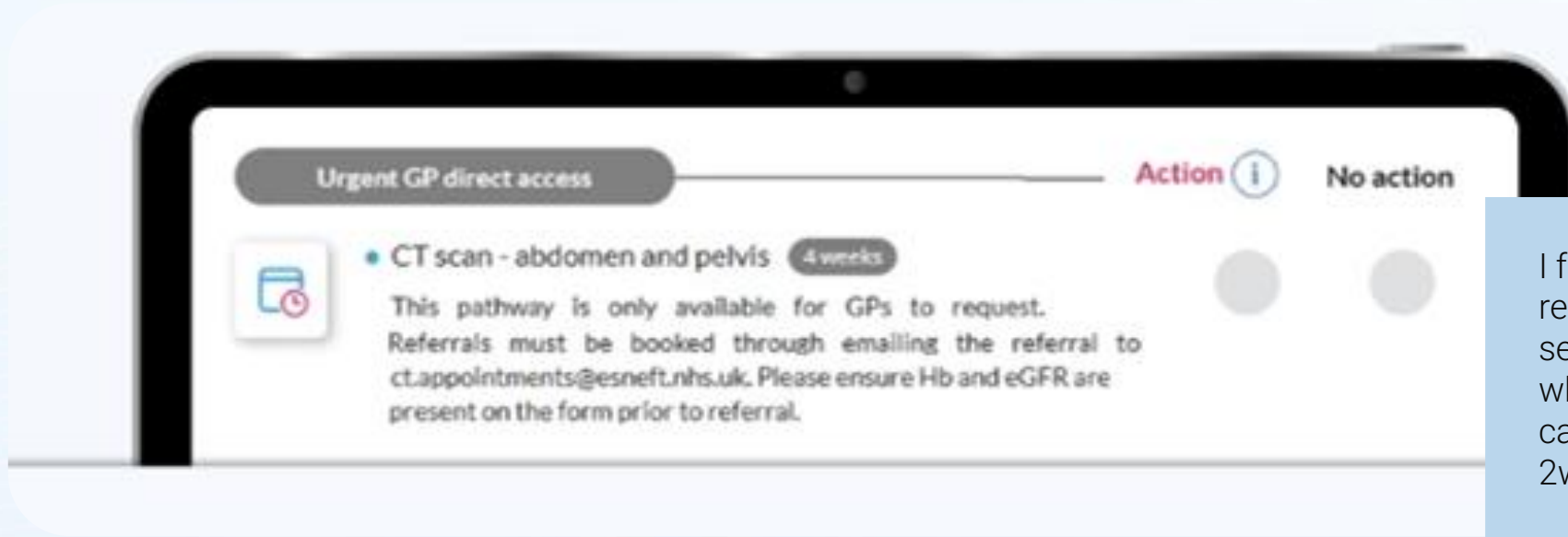
2 Pediatrics



Wilms Tumour

100%

Direct access diagnostics pathways



Access to diagnostics (CT/MRI/USS) for patients at risk of cancer, but who do not meet the Urgent Suspected Cancer Referral Criteria

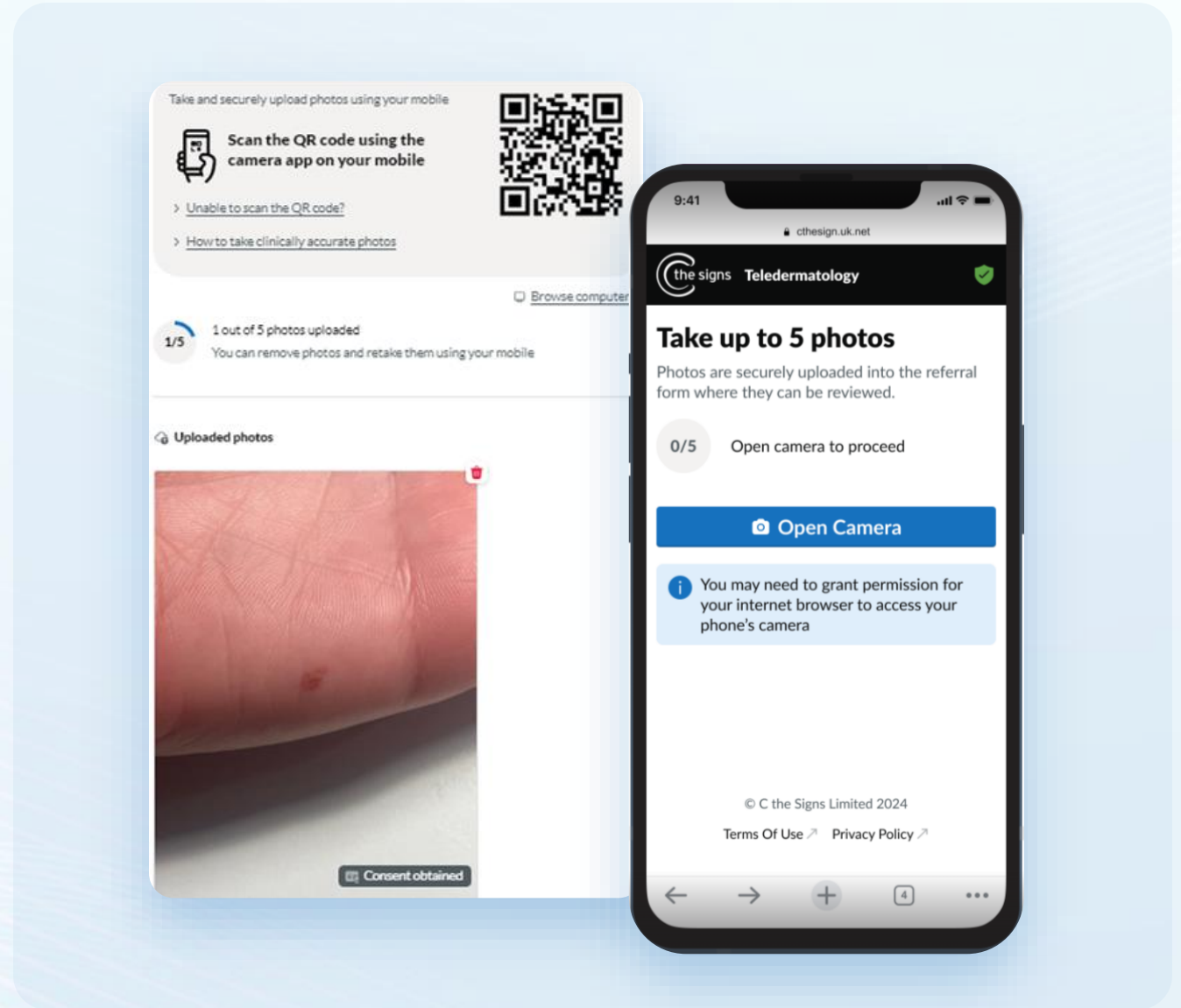
I find the service very useful. I have requested a CT scan twice using this service. This is particularly useful when there is high suspicion of cancer/concern, and it doesn't fit the 2ww pathway.

Both patients received an appointment within a few weeks. The quick response helped me to decide whether onward referral was required or not.

GP, Ipswich and East Suffolk

Teledermatology

- Use your phone to take and securely upload photos of skin lesions to referral forms within seconds
- Nothing saved into the phone camera roll
- Compression of image size to meet e-RS restrictions without losing image quality



Direct access patient pathways



Cancer Case Finding

Automated identification of at risk patients



Patient Self-Assessment

Patient triage based on criteria to the correct pathway



Hospital Dashboard

Eligible patients tracked on to hospital Dashboard



Cancer Analytics

Real-time data on utilisation, conversion rates and outcomes

Post menopausal bleeding pathway: Somerset Foundation Trust

Baseline performance:

- 60 days from initial GP contact to seeing a specialist in secondary care.
- 48 days to receive a primary cancer diagnosis.

Since service launch:

- A median of 5 days from completing the self-referral form to being seen by a specialist.
- 22 days to a receive a cancer diagnosis.

Pathway access:

- Patients validated through their GP practice.
- Average patient age: 60
- Support provided via telephone helpline.
- Full triage, ensuring 100% of patients referred were clinically appropriate.
- Strong primary care support

We will be launching pathways for colorectal, lung, breast, and pancreatic cancer.

The image displays four sequential screens of a mobile application for 'Post Menopausal Bleeding' from the Somerset Foundation Trust. Each screen is shown on a smartphone mockup.

- Screen 1: Bleeding After Menopause Self Referral**
The screen contains introductory text about menopause and a list of instructions for using the service. It includes the NHS Somerset logo and 'the signs' logo.
- Screen 2: Which GP Surgery are you registered with?**
This screen features a search bar and a list of GP practices. 'Axbridge & Wedmore Medical Practice' is highlighted in yellow.
- Screen 3: Have you had any unexplained vaginal bleeding in the last 3 months?**
The screen asks for the frequency of bleeding with radio button options: 'Yes' (selected), 'No', 'Once', 'Several episodes', 'Continuous', and 'Other'. A blue 'Continue' button is at the bottom.
- Screen 4: Thank you for completing the form**
This final screen informs the user that their responses will be reviewed and they will be contacted regarding the outcome. It includes a 'Results saved' green banner at the bottom stating that answers and results have been sent to 'joanna.patel@email.com'.



Technical Compliance

Governance, security & integrations

- UKCA Class 1 medical device
- Filing for DeNovo FDA this year
- CE Marked with MHRA
- ISO 27001 & ISO 20000 Compliant
- Data Protection Act & GDPR compliant
- NIST SP 800-53 (FISMA & FedRAMP)
- FHIR/HL7 Integration compliant
- NHS Clinical Risk Management DCB0129/060 compliant
- NHS Data Security & Protection Toolkit Compliant
- Digital Technology Assessment Criteria Compliant
- Cyber Essentials PLUS certified.
- NHS Digital IM1 Approved Supplier
- G-Cloud 13 & Spark DPS frameworks

Thank you.
Any questions?

judegordon@cthesigns.net



Come and see us
at our stand to
learn more





**NHS PRIMARY CARE
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Case Study

Deloitte.



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Case Study



Dr Karen Kirkham
Chief Medical Officer - Deloitte UK



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Fireside Chat - Saving General Practice

Sabrina Khan

Consultant Practice Business Manager -
Parson Drove Surgery



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Keynote Presentation



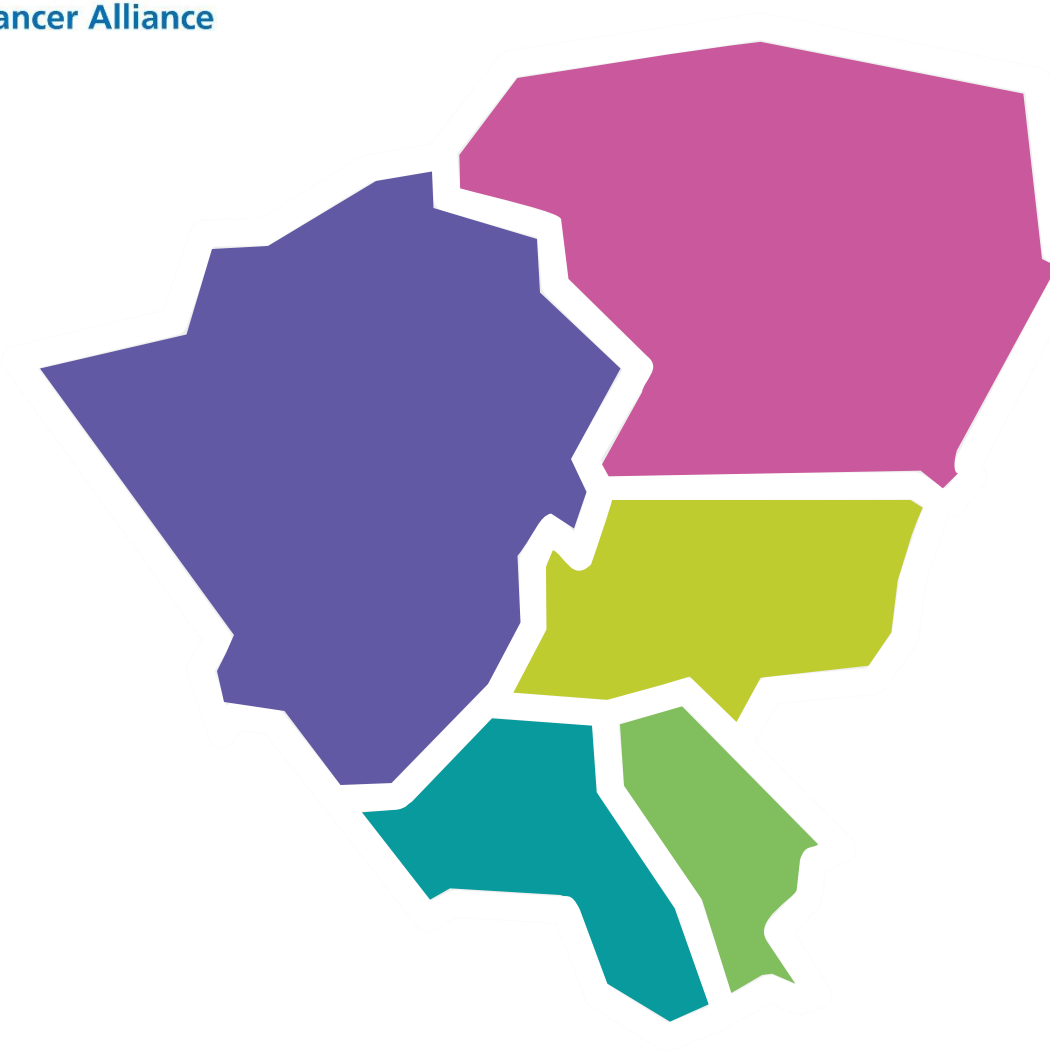
Dr Clare Stephens
Co Clinical Director - North Central London
Cancer Alliance



North Central London
Cancer Alliance



North Central London
Integrated Care System



NCL PRIMARY CARE CANCER STRATEGY 2022-25 AND BEYOND

Dr Clare Stephens
MBBS, MRCP, DRCOG, DFFP

GP, Barnet, NCL & NMH RDC
Cancer & Diagnostics NCL-ICS
Co-Clinical Director, NCL Cancer Alliance

DEMOGRAPHIC AND CANCER STATISTICS

NORTH CENTRAL LONDON



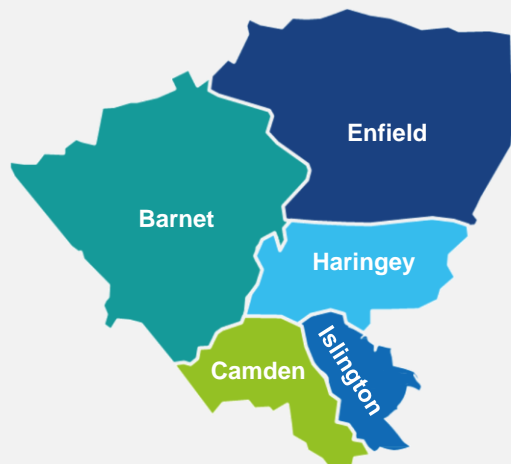
North Central London
Cancer Alliance



North Central London
Integrated Care System

OVER
25%

of wards in NCL are within the most deprived quintile nationally¹



THERE ARE
206 GP

practices in NCL and 31 PCNs in 5 places/boroughs²

25%

of people in NCL do not have English as their main language¹

THE LARGEST
BME

communities in NCL are Turkish, Irish, Polish and Asian (Indian and Bangladeshi) people¹

Islington, Haringey & Enfield rank amongst the

20%

most deprived local authority areas in the country¹

NCL has an ethnically diverse, resident population of approximately

1.5 MILLION people¹

Ethnic diversity varies across NCL, ranging

from **32%** of people in Islington from a

BME group to **42%** in Enfield¹

NCL Screening Data 2020-21³

Place	Breast Persons, 50-70, screened for breast cancer in last 36 months (3 yr. coverage, %)	Bowel Persons, 60-74, screened for bowel cancer in last 30 months (2.5 yr. coverage, %)	Cervical 25-49 Persons 25-49, attending cervical screening within target period (3.5 yr. coverage, %)	Cervical 50-64 Persons, 50-64, attending cervical screening within target period (5.5 yr. coverage, %)
Haringey	42.20%	57.60%	62.40%	72.90
Enfield	53.80%	64.40%	65.30%	74.50%
Barnet	54.90	60.20	60.20	70.40
Camden	40.10	55.70	48.50	64.60
Islington	44.50	56.50	56.40	71.30
England	70.1	58.0	68.0	74.7
National target	70%	55%	75%	75%

Sources:

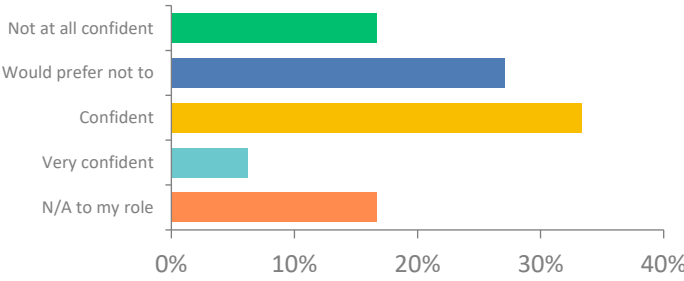
¹ North Central London Cancer Inequalities snapshot. 2019. Available at <https://www.healthylondon.org/wp-content/uploads/2019/10/NCL-Final-snap.pdf>

² NCL PCN cancer dashboard. Accessed: July 2022

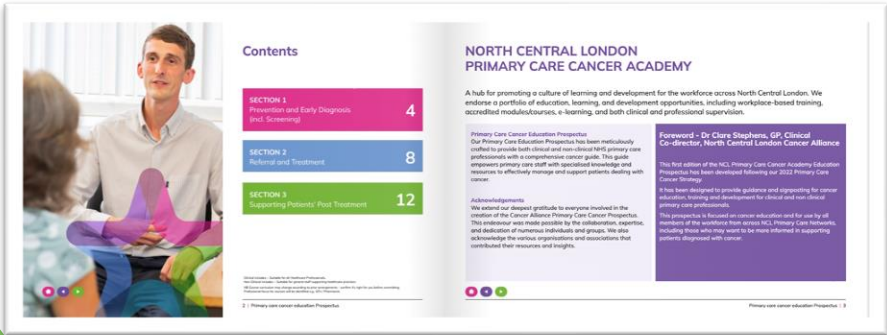
³ Dr Ali Dogan, Dr Nicholas Lucas. Cancer Screening. An Enfield perspective. 2020-21

3 PHASES OF THE PRIMARY CARE CANCER PROJECT

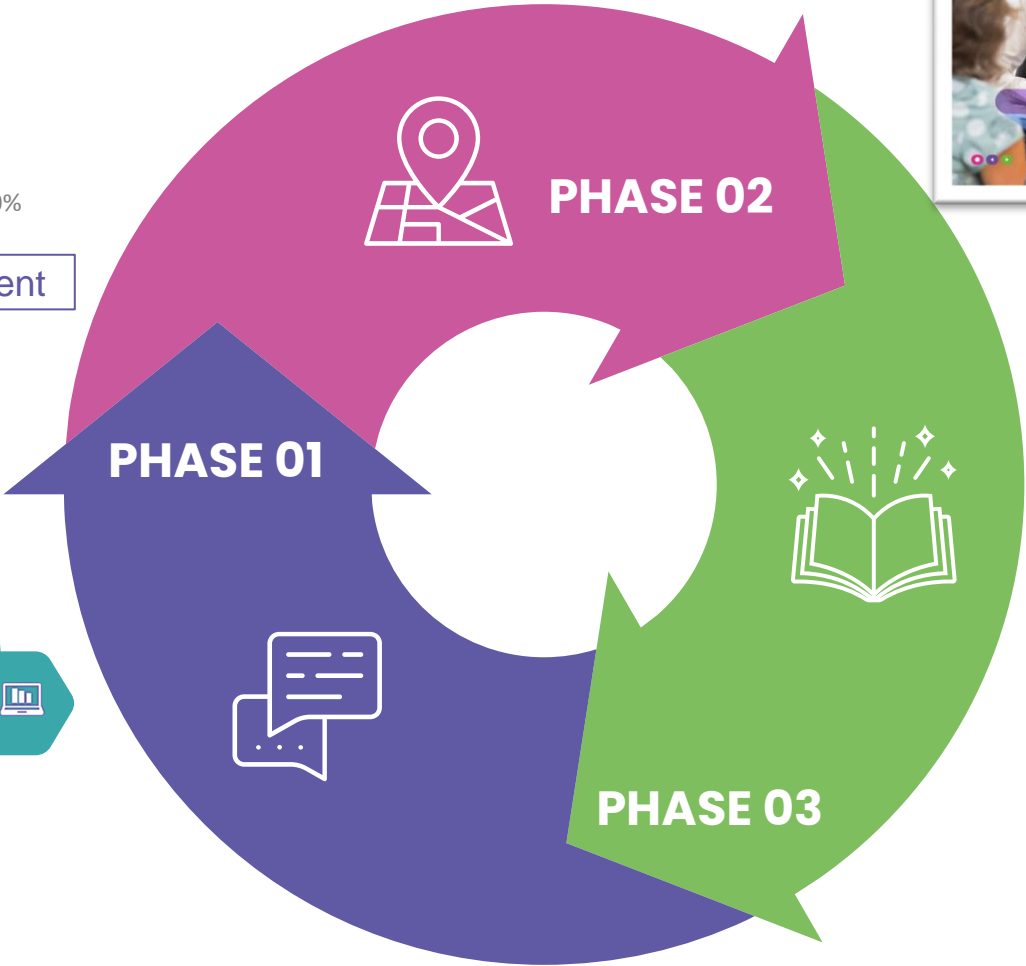
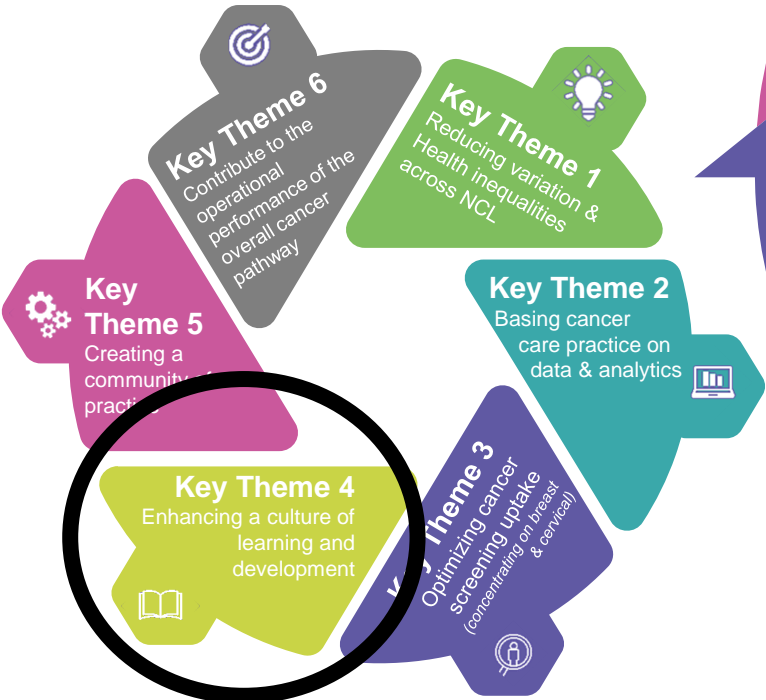
When it comes to discussing cancer diagnoses and treatment options with your patients, how would you rate your confidence level?



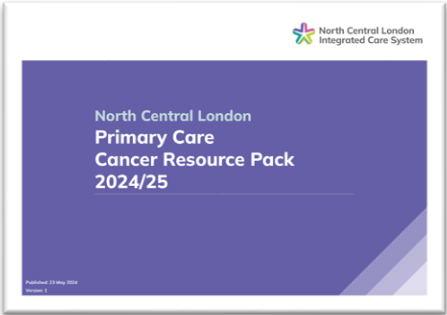
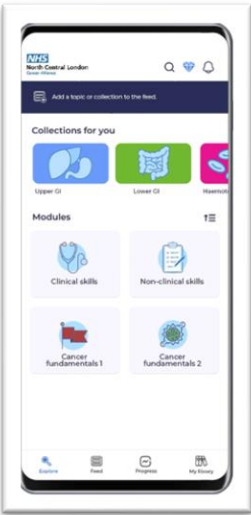
Enhancing a Culture of Learning and Development Programme Development.



Primary Care Cancer Strategy Development

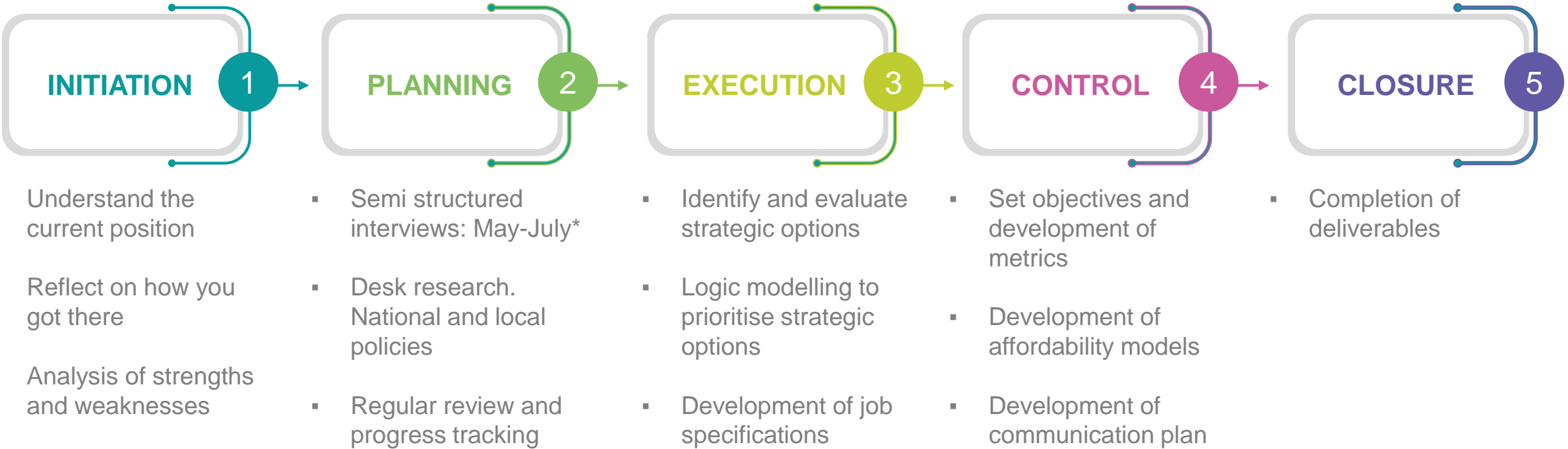


Enhancing a Culture of Learning and Development Programme Implementation



APPROACH AND METHODOLOGY

North Central London ICS and Cancer Alliance are extremely grateful to all those, too numerous to mention by name, who have contributed their views for the purposes of developing this primary care cancer strategy; whether you provided insights via our forums, had 1:1 conversations or emailed us, we extend our sincere thanks.



* Individual interviews – 37 Engagement at forums – 9	Patient representatives / Charity	Local GP Practices	GP Federations	Primary Care Networks	NCL CCG	Clinical Leads	Clinical Directors	Program Leads	Lead Cancer Nurses	NCL Cancer Alliance	NCL Providers	Public Health
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KEY ACTIVITIES 6

20. Clarity on national 'must do' initiatives and engagements with national programmes



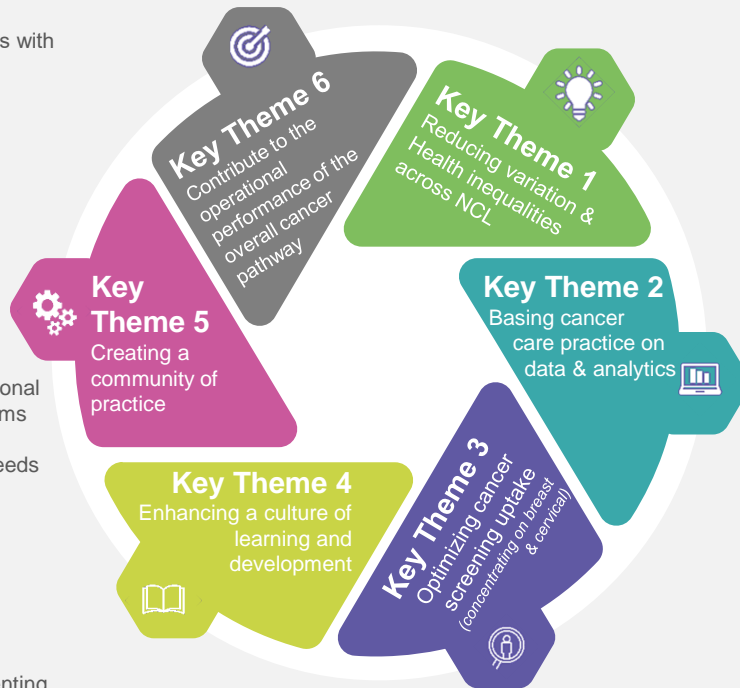
KEY ACTIVITIES 5

16. Provide primary care and secondary care key contact details
17. Develop a programme of visiting cancer clinicians/rotational CNS input at federation/PCN level to Primary Care forums
18. Promote the use of Consultant Connect
19. Implement routine audit of Practice referrals, Holistic Needs Assessment and Cancer Care Reviews



KEY ACTIVITIES 4

13. Improve information and communication when implementing new initiatives (FIT, RDC for cancer (Non-Specific Symptoms Service), Community Diagnostic Centres)
14. Enhancing primary care cancer education. Development of a Primary Care cancer education prospectus to upskill all staff
15. PCN buddying / learning system in place (SEA)



KEY ACTIVITIES 1

1. Work with Community Development Workers to proportionally target resource to match the needs of communities
2. Develop a baseline of Place/PCN inequalities cancer data.
3. Implement and embed cancer data registry to support recording, analysis and reporting of inequalities data



KEY ACTIVITIES 2

4. Standardise primary care coding procedures (SNOMED)
5. Deliver a series of primary care cancer data education and interpretation events
6. Hold service improvement meetings
7. Review and revision of clinical system template coding



KEY ACTIVITIES 3

8. Active communication of National and local screening campaigns
9. Development of patient champions to target population cohorts with known poor screening uptake
10. Work in collaboration with NHSE and the screening service to increase locations capacity and accessibility for our populations with a focus on breast and cervical screening
11. PCNs to implement a robust re-call system for screening
12. Coding all breast screening results that are fed back by the breast screening programme, irrespective of the outcome

IMPACT

Reduction in health inequalities



Increased system resilience & efficiency



Increased proportion of patients diagnosed at stages 1 & 2



Improved primary care professionals experience

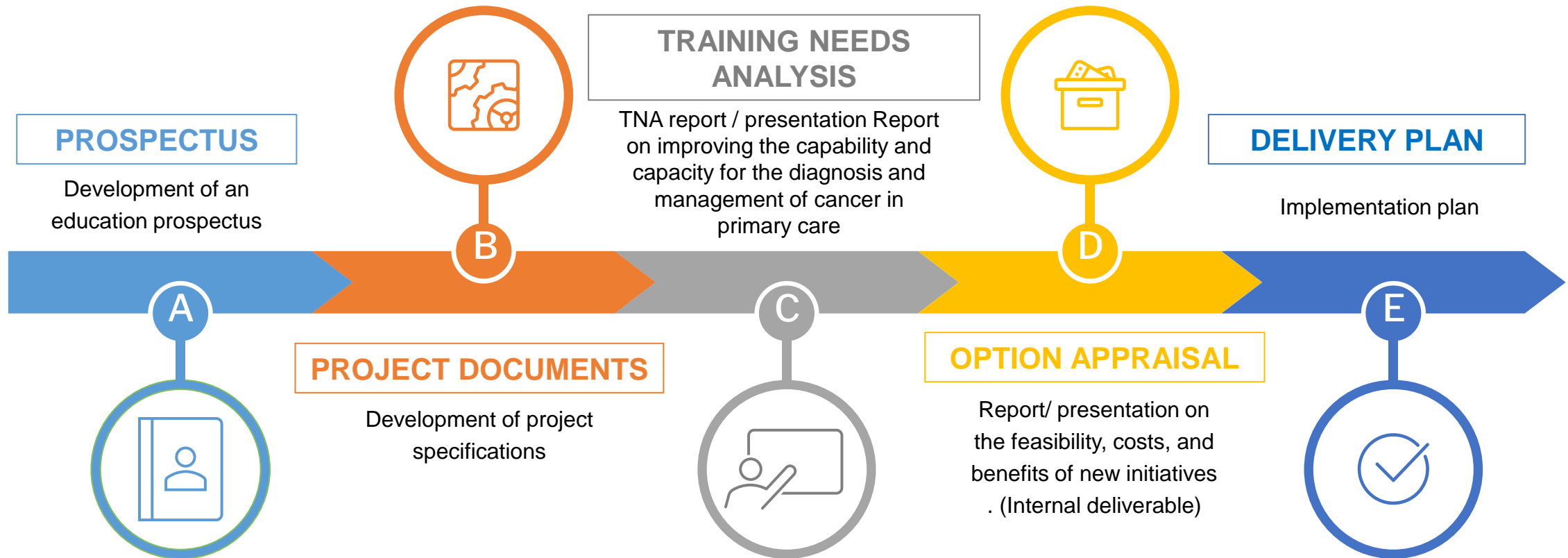


Improved patient experience



Increase in faster diagnosis of cancer





PRIMARY CARE CANCER STRATEGY PHASE 2

Contents

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SECTION 2 Referral and Treatment	8
SECTION 3 Supporting patients' post-treatment	12

CLINICAL

NON CLINICAL

Clinical includes - Suitable for all Healthcare Professionals.
Non-Clinical includes - Suitable for general staff supporting healthcare provision.
NB Course curriculum may change according to prior arrangements - confirm it's right for you before committing.
Professional focus for courses will be identified e.g., GPs / Pharmacist.

NORTH CENTRAL LONDON CANCER ACADEMY

A hub for promoting a culture of learning and development for the workforce across North Central London. We endorse a portfolio of education, learning, and development opportunities, including workplace-based training, accredited modules/courses, e-learning, and both clinical and professional supervision.

Primary Care Cancer Education Prospectus - Empowering Excellence in Primary Care Cancer Education

Our Primary/Community Care Education Prospectus has been meticulously crafted to provide both clinical and non-clinical NHS primary/community care professionals with a comprehensive cancer guide. This guide empowers primary care staff with specialised knowledge and resources to effectively manage and support patients dealing with cancer within the context of the North Central London Cancer Alliance.

Acknowledgements

We extend our deepest gratitude to everyone involved in the creation of the Cancer Alliance Primary Care Cancer Prospectus. This endeavour was made possible by the collaboration, expertise, and dedication of numerous individuals and groups. We also acknowledge the various organisations and associations that contributed their resources and insights.

Foreword - Dr Clare Stephens, Clinical Co-Director North Central London Cancer Alliance

I would like to take this opportunity to thank NCL primary care colleagues for their continued resilience, hard work, and expertise. It is deeply appreciated by all of us in the NCL Cancer Alliance.

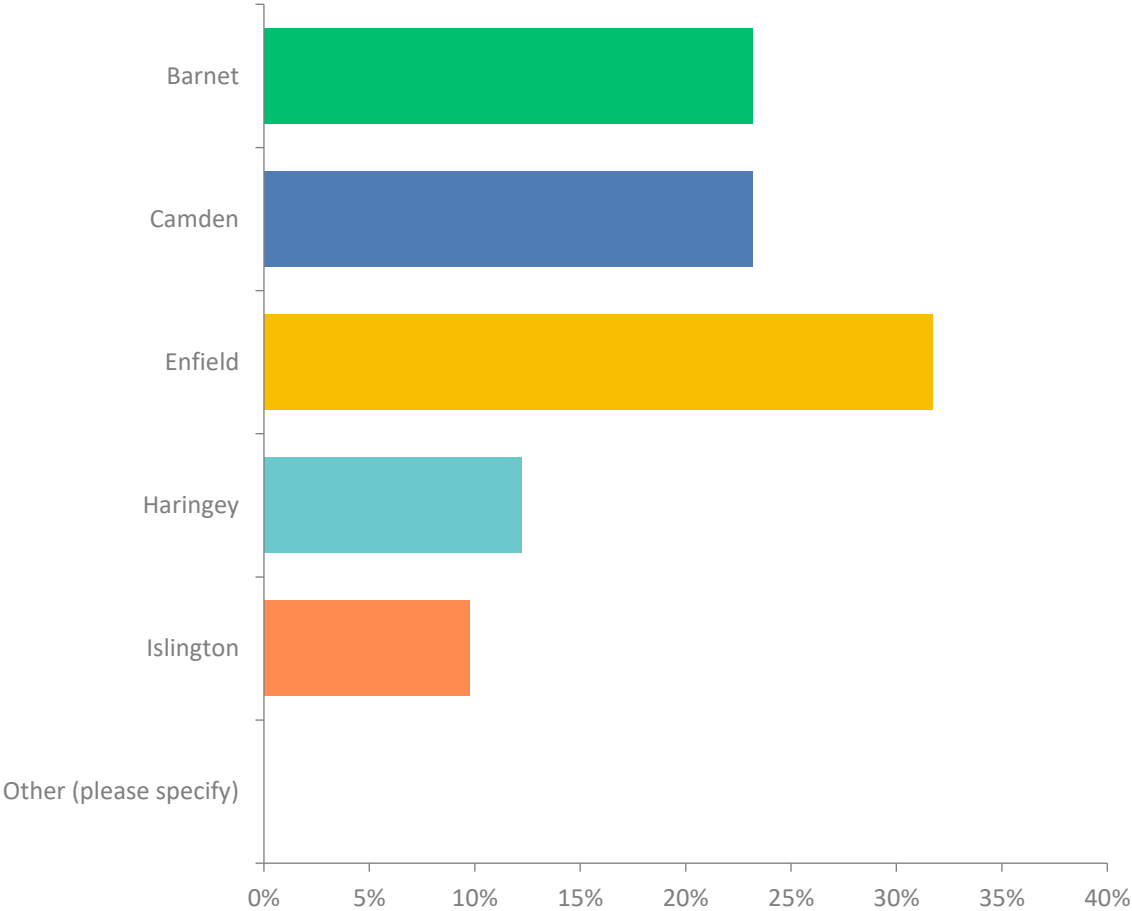
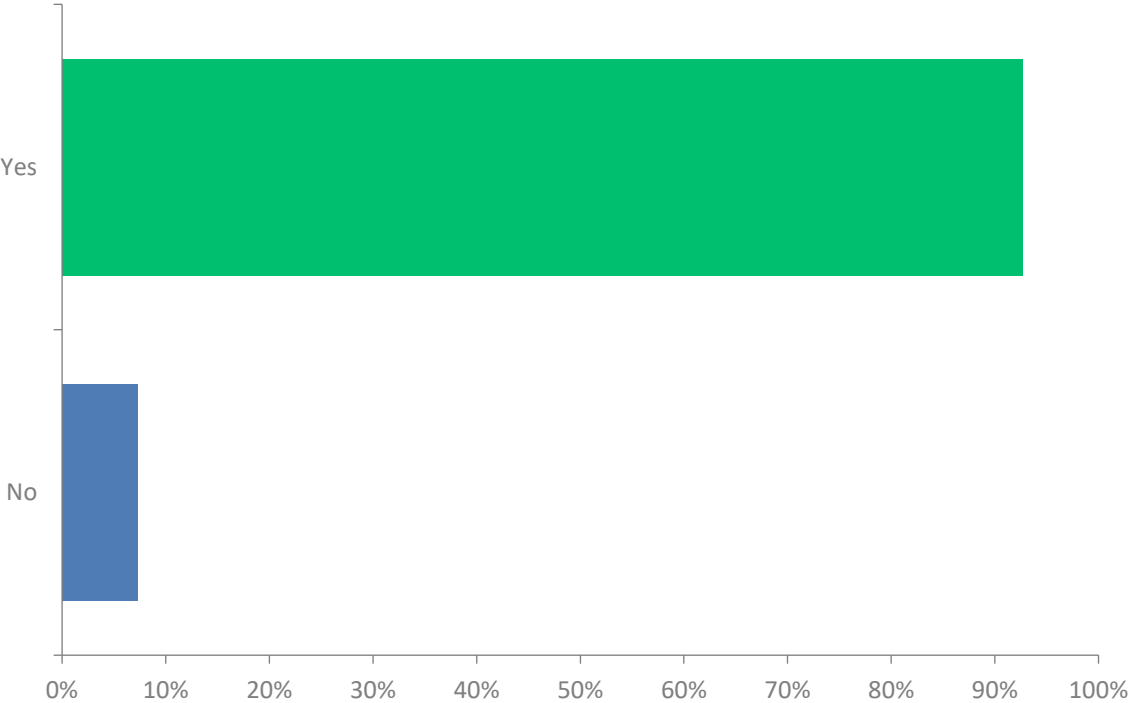
This first edition of the NCL Primary Care Cancer Academy Education Prospectus has been developed following our 2022 Primary Care Cancer Strategy and is underpinned by research and comprehensively captures the input of our local primary care professionals. It has been designed to provide guidance and signposting for cancer education, training and development for clinical and non clinical primary care professionals.

This prospectus is therefore mainly primary care centric, focussing on cancer education and for use by all members of the workforce from across NCL Primary Care Networks, including those who may want to be more informed in supporting patients diagnosed with cancer. This prospectus is also an information resource for those wanting more knowledge on cancer pathways, developing communication skills as well as current learners.



TNA SECTION 1 – CONTINUING PROFESSIONAL DEVELOPMENT

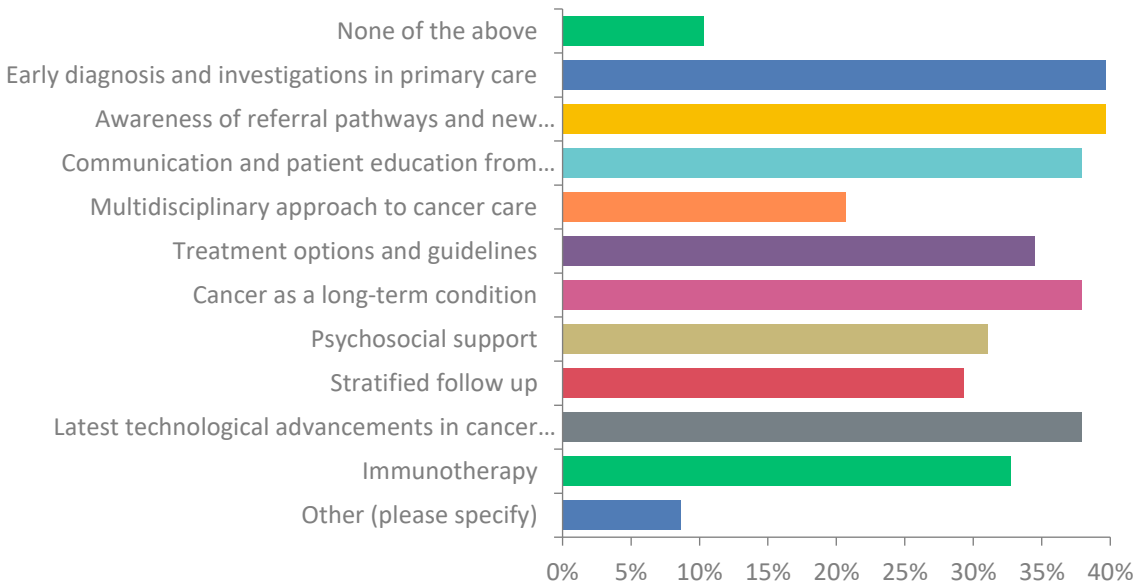
Does having knowledge about cancer align with the requirements and responsibilities of your role?



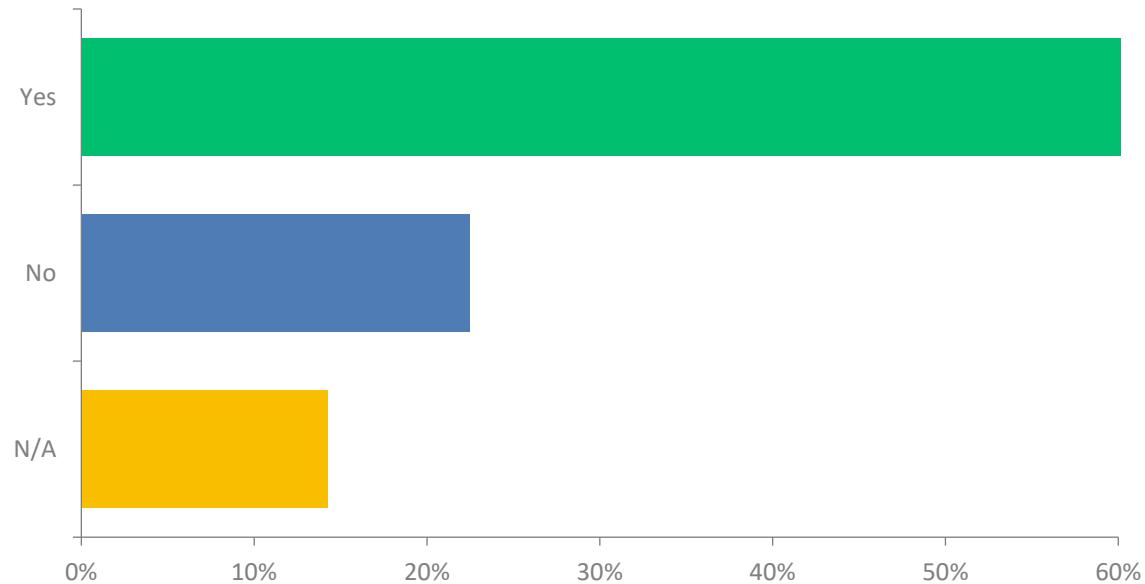
What factors, if any, hinder the advancement of your cancer-related knowledge in your current Primary Care role?



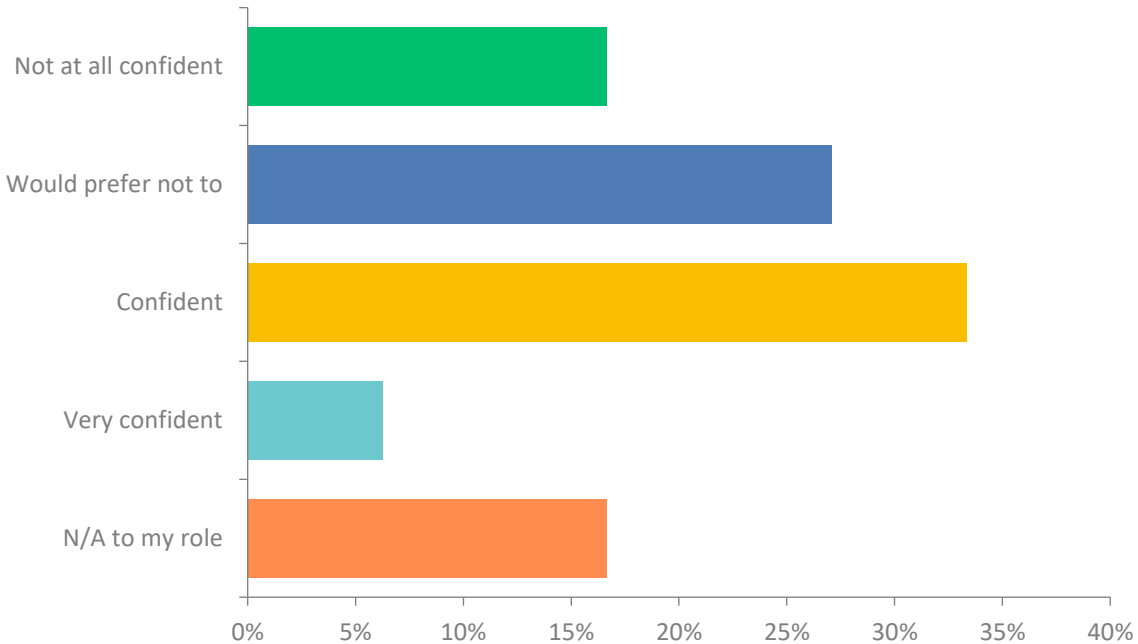
Are there specific areas within cancer care that you feel are under represented in your current education and training programs?
Please click all that apply.

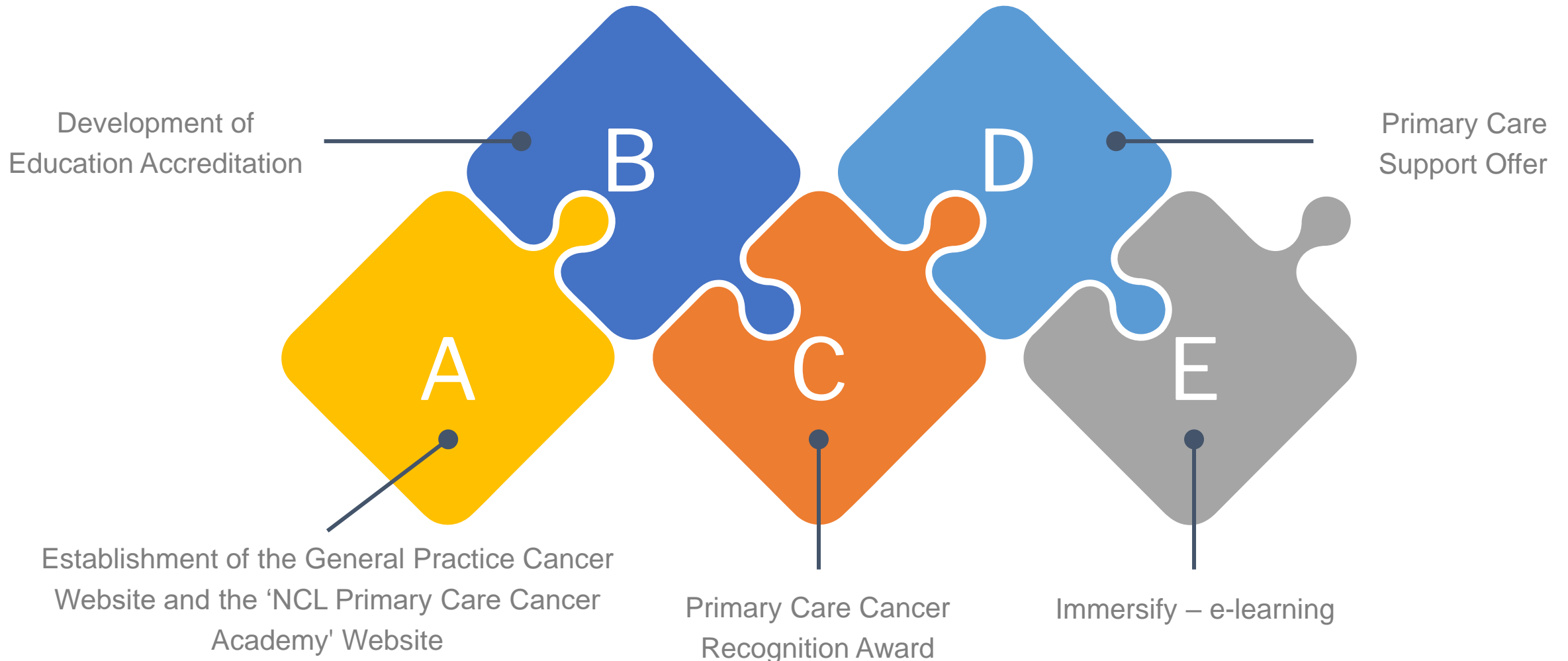


Do you believe you can address patient inquiries and misconceptions regarding diagnosis and treatment effectively currently?



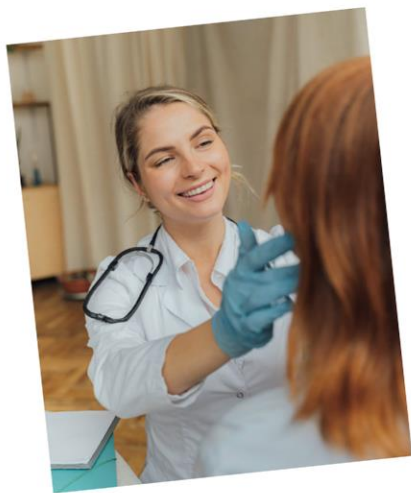
When it comes to discussing cancer diagnoses and treatment options with your patients, how would you rate your confidence level?







NCL PRIMARY CARE ACADEMY



The NCL Primary
future-proof online
centralised hub for
training materials
within the NCL



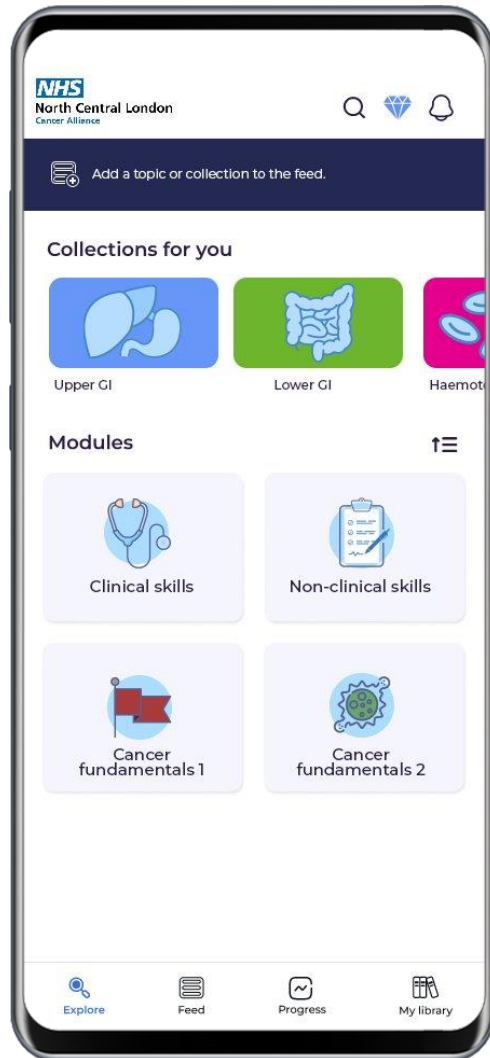
NCL E-Learning Courses

At NCL eLearning, we are committed to providing top-notch, flexible, and comprehensive online courses designed to fit your busy lifestyle and help you achieve your career goals. Our cancer eLearning courses for primary care are tailored to empower both clinical and non-clinical healthcare professionals with the latest knowledge and skills needed to improve patient outcomes and stay at the forefront of medical advancements.

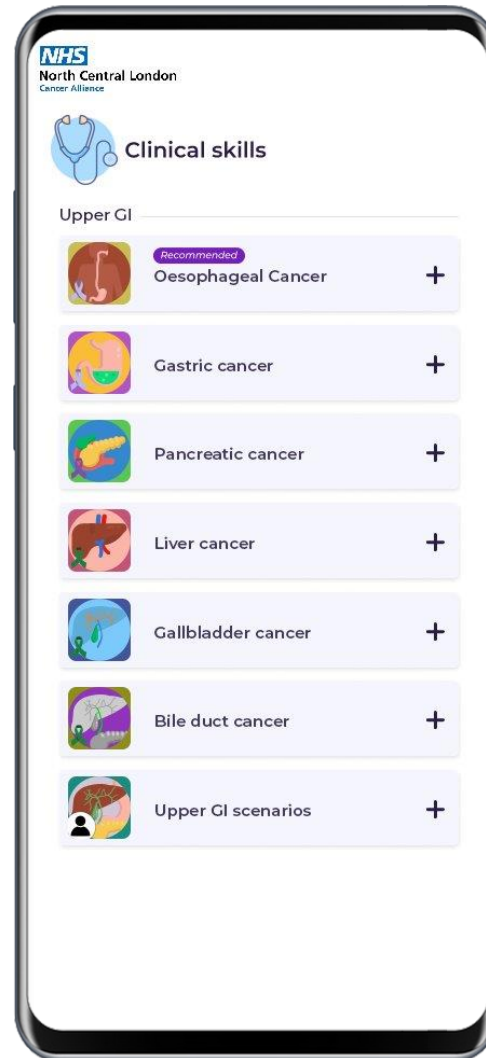
[VIEW COURSES](#)

PRIMARY CARE CANCER STRATEGY PHASE 3

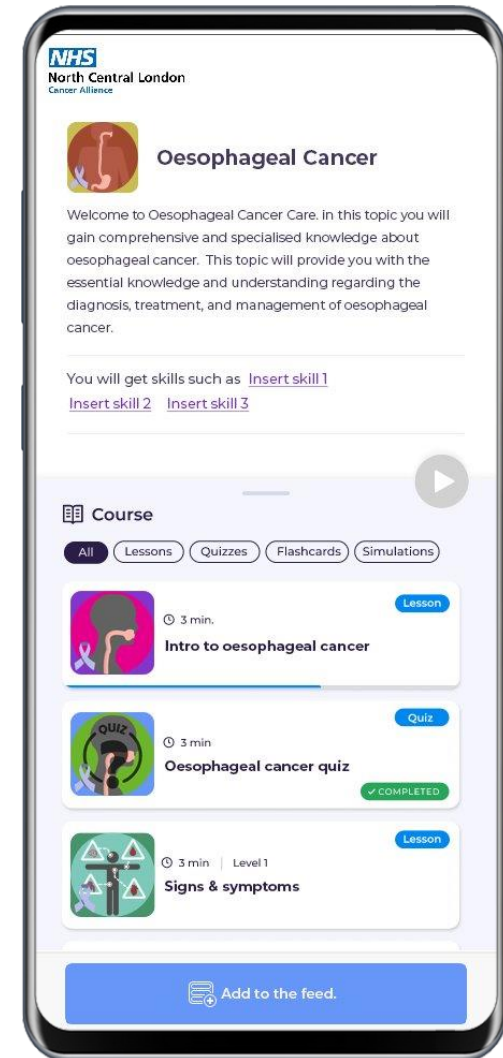
MODULES



TOPICS



LEARNING ACTIVITIES WITHIN A TOPIC





Good morning, Liv Bradbury

Modules



Introduction to Oncology
2 topics



Clinical Staff
7 topics



Non-clinical Staff
6 topics

Topics



Test Topic



Explore



Feed





Progress




My Library

GAINING POWERFUL INSIGHTS WITH IMMERSIFY'S DATA PORTAL AND REPORTING

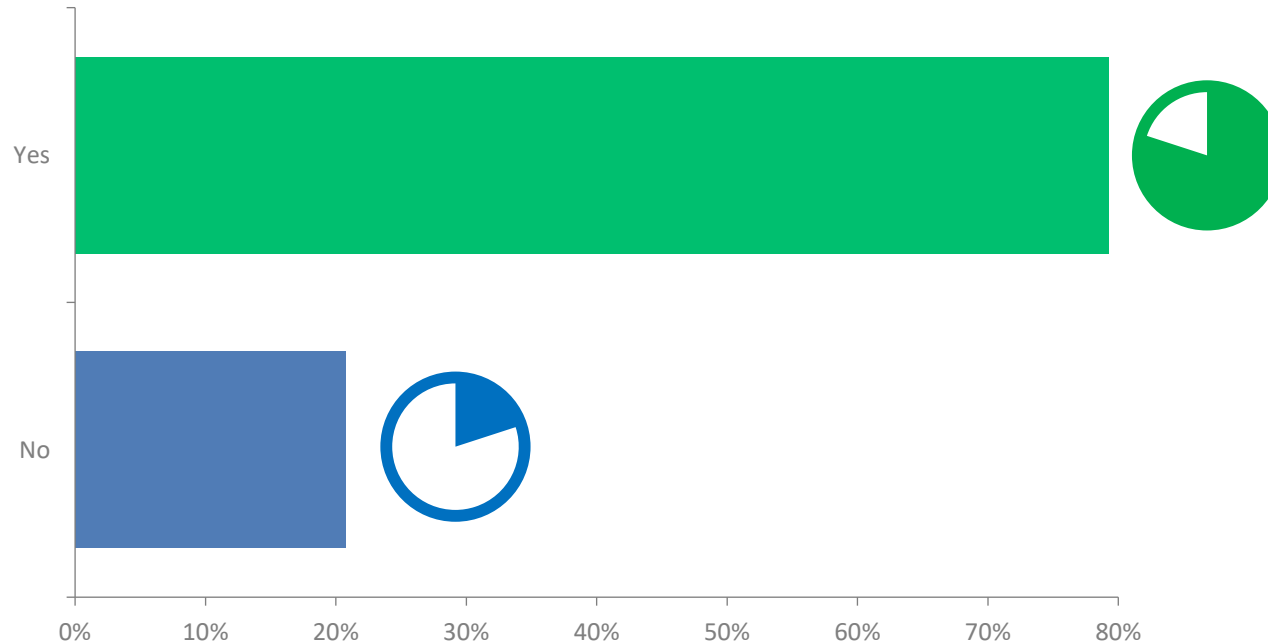
 **Track Progress:** Track engagement and success across different modules, offering insights into learning outcomes and areas for improvement.

 **Data-Driven Interventions:** Use performance data to proactively support learners and adjust priorities.

 **Enhance Curriculum Planning:** Leverage insights from student data to continuously refine and adapt materials, ensuring alignment with learning outcomes and clinical competencies.

EDUCATION ACCREDITATION

Is attending accredited training on cancer important when you undertake professional development?



NCL PRIMARY CARE CANCER SUPPORT OFFER

1. Introduction: aims

North Central London (NCL) has had the best one-year survival for combined cancer sites for the last six years (England for combined cancer sites for the last six years (joint highest five-year survival for patients diagnosed in published data). Our hypothesis is that our good survival are in part linked to high referral rates for suspected cancer. NCL is in the top quartile nationally.

The focus is on delivering action



The latest National Cancer Patient Experience Survey (2022)

explored patient experience across North Central London, outlining areas where we can make local improvements.

At a primary challenge Cancer Ca high only 17.5% though Cancer

• NCLCA will keep (e.g. updat

CONTENTS

2. Summary of resources on DES and QOF

Directed Enhanced Service (DES)

Indicator	Details of support
Bowel (FIT) (current priority)	<p>Our focus for improving referral practice for bowel cancer is on ensuring that urgent suspected cancer referrals for lower GI cancers are accompanied by a FIT result.</p> <p>We are offering support to practices that want to improve their FIT uptake on a voluntary basis. This is by sharing a guide which will allow them to audit their lower GI referrals and compare this to best practice for ensuring that FIT tests are processed and coded in an optimal way. Where relevant, we will support with resolving coding issues or providing education about the correct use of FIT and/or the LGI pathways available. Please get in touch with us at uclh.ncl.primarycarecancer@nhs.net if you would like to discuss support for improving the use of FIT within your practice.</p>
Lung (GP Direct Access) (current priority)	<p>To support faster diagnosis, Wood Green CDC is piloting a direct access straight to CT pathway, these resources will improve the referral practice and will be open to all NCL patients. This pathway designed to detect primary lung cancer when a patient undergoes a chest X-ray. If any abnormalities are seen, the patient will receive a CT scan during the same appointment. Community Diagnostic Centre (CDC) Radiologists are required to report CT scans within 48 hours and notify the referring physician through standard channels, such as report notifications or emails to the referring GP. Patients with abnormal chest x-rays at other sites should be referred on the urgent suspected lung cancer pathway.</p> <p>There is a different process to other diagnostic requests. The referral form and more information is available on the CDC imaging webpage. This is a walk-in service and patients must bring the referral form with them.</p> <p>A new direct access referral forms and Order Comms system will be going live in 2024-25. These will improve the referral process for diagnostics.</p>
Non-Specific Symptom (NSS)	<p>We are continuing to promote the use of Non-Specific Symptom (NSS) pathways. We will be hosting webinars on this topic later in the year.</p>

CAN004
Cancer Care Review using a structured template (within 12 months of diagnosis)

Purpose

A Cancer Care Review (CCR) is a discussion about a patient's experience of cancer, delivered by a health or social care professional. The review can be carried out by primary care professionals with the right training including GPs, nurses, or other allied health professionals.

- The achievement threshold set for this in QOF is 50-90%

The QOF includes the percentage of patients with cancer, diagnosed within the preceding 24 months, who have a patient Cancer Care Review using a structured template recorded as occurring within 12 months of the date of diagnosis.



Tips and resources for Cancer Care Reviews

Macmillan Cancer Care Review guide

The Macmillan guide is an extensive and recommended source of information. It includes, among other things:

- Electronic Cancer Care Review templates (and instructions on how to access these templates on Ardens and EMIS) – EMIS diary can be used to set up a recall system
- Guidance on how to prepare for a Cancer Care Review (including templates for sending an invitation by letter and sending a digital questionnaire)
- 10 top tips for Cancer Care Reviews

How to carry out a Cancer Care Review effectively

- North Central London Cancer Alliance has produced this video to help GP practices carry out Cancer Care Reviews to a high standard.



PRIMARY CARE CANCER GENERAL PRACTICE RECOGNITION AWARD

BRONZE



The Bronze Level of the Cancer Recognition Award is designed to be an easy and accessible entry point for practices, focusing on recognition and engagement rather than significant additional workload. This level offers an opportunity to be rewarded for implementing the foundational aspects of high-quality cancer care.

SILVER



The Silver Level award builds on the foundational work recognised at the Bronze level, encouraging practices to integrate more advanced elements of cancer care. This level focuses on enhancing the quality of care through targeted improvements in early diagnosis, patient support, and multidisciplinary collaboration. Practices will be recognised for their ongoing commitment to excellence and for implementing more substantial interventions that align with national cancer care goals..


GOLD



The Gold Level Award represents the pinnacle of achievement in cancer care within primary care settings. At this level, practices demonstrate leadership in innovation, patient-centred care, and system-wide collaboration to deliver the highest standards of cancer care. Recognition at the Gold level indicates that a practice has embedded sustainable, cutting-edge practices that not only meet but exceed national benchmarks.

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Cancer & Diagnostics NCL-ICS
Co-Clinical Director, NCL Cancer
Alliance





**NHS PRIMARY CARE
TRANSFORMATION
CONFERENCE**

**Lunch &
Networking**



NHS PRIMARY CARE TRANSFORMATION CONFERENCE

Chair Morning Reflection



Dr Gurnak Singh Dosanjh
GP - LLR ICB



NHS PRIMARY CARE TRANSFORMATION CONFERENCE

Keynote Presentation



Hadleigh Stollar
Chief Executive Officer
Healthcare Innovation Consortium



Healthcare Innovation Consortium

Because innovation is everyone's business, we've made it ours

Unlocking the Power of Digital Transformation: Driving Innovation and Integration in Primary Care

Hadleigh Stollar | Chief Executive Officer
Healthcare Innovation Consortium

About Us

Healthcare Innovation Consortium (HIC) is a health innovation agency committed to supporting the adoption, implementation and spread of innovation within and across the sector.

Support NHS, public, private and supplier sectors.

Facilitate adoption and spread of UK and International technologies.

Collaborate through partnerships and community.

Promote innovation through engagement and events.



Healthcare
Innovation
Consortium

our chosen partner
for digital health

Healthcare Innovation Consortium

A circular inset image showing a group of five people (three men and two women) smiling and standing together. They are dressed in business casual attire. The background of the inset shows a blurred banner with the text "our chosen partner for digital health".

Key Themes

- 1 How digital solutions can empower healthcare professionals with real-time information and integrated care pathways.
- 2 The importance of patient-centric approaches in using technology for better access and personalised care.
- 3 Addressing the challenges and opportunities in driving digital adoption within primary care, from local strategies to national frameworks.
- 4 Insights into creating a digitally connected ecosystem that supports continuous improvement and innovation.

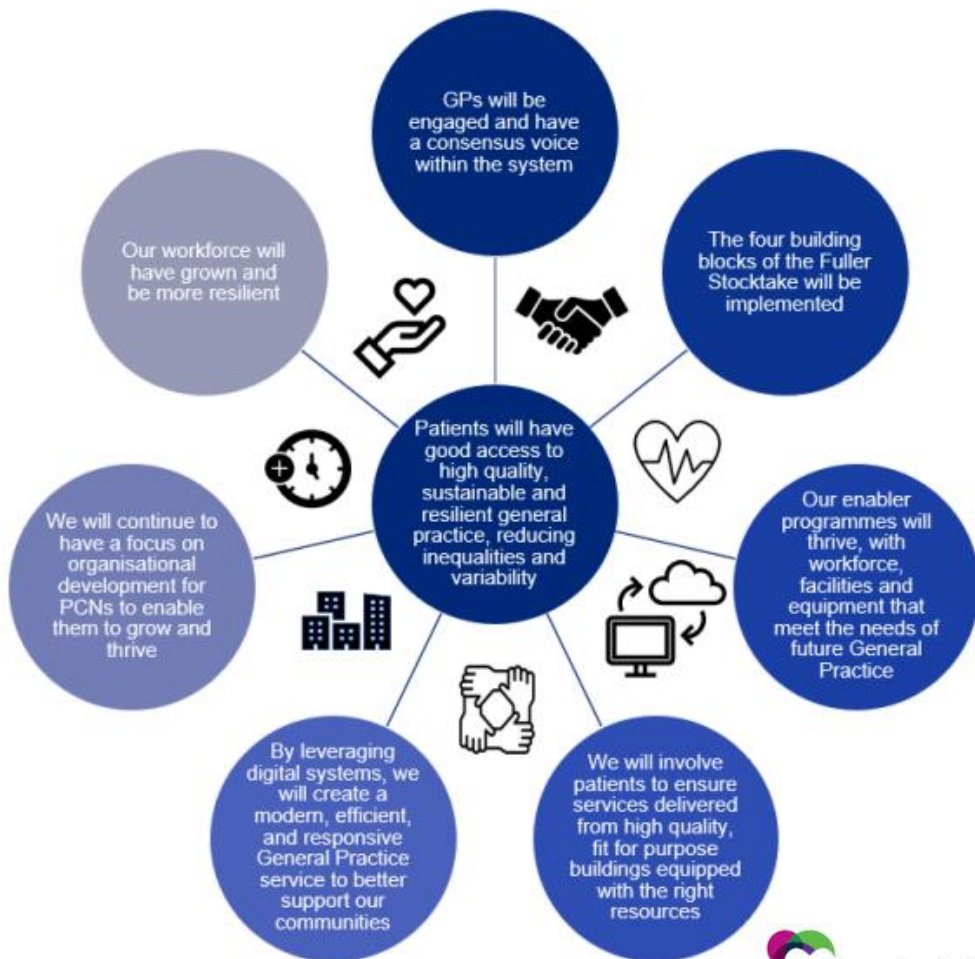
South East London ICS

- 1 Work to understand the needs of primary care from a digital perspective – working across all aspects of the pathway.
- 2 Curated a forward-thinking Digital Primary Care Delivery Plan/Strategy which aligns with national priorities and local need.
- 3 This engagement showed that stakeholder engagement is key to understanding the challenges but also how to navigate the complex landscape – and why.
- 4 Collaboration is key but siloed working is never a scalable model!

Cambridgeshire and Peterborough ICS

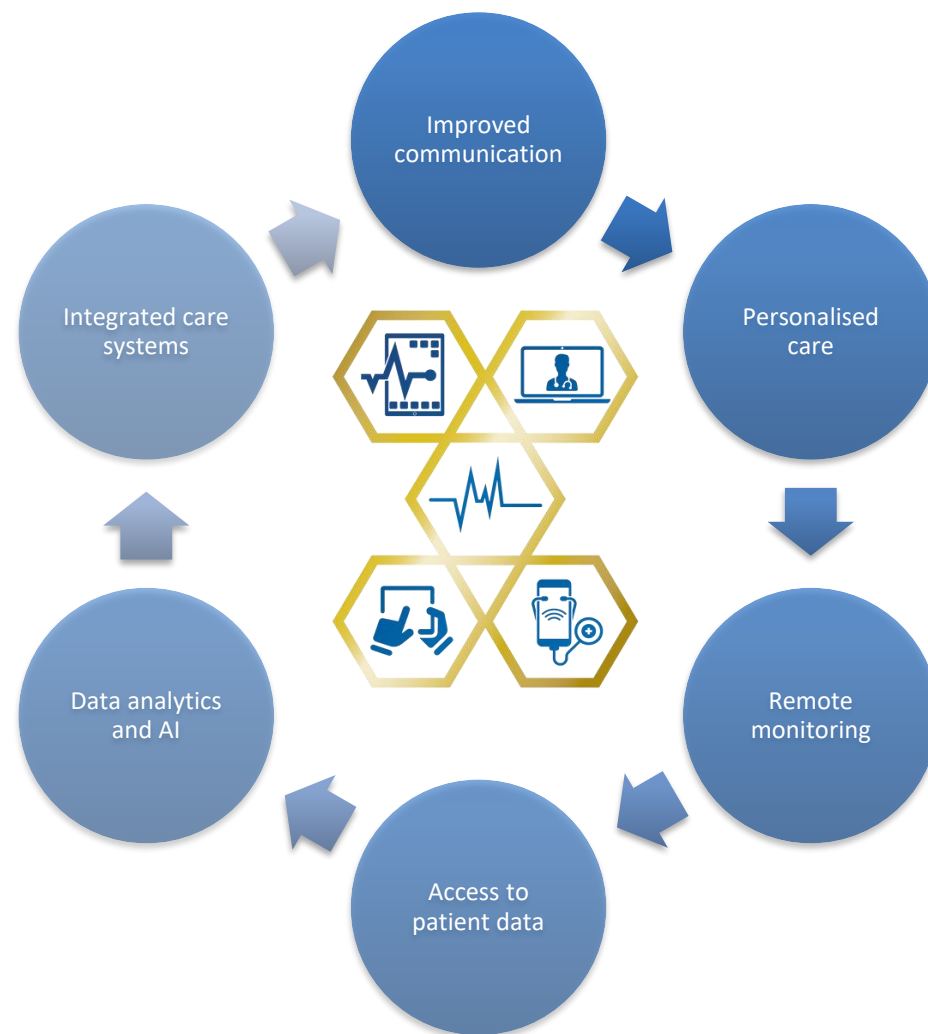
General Practice (GP) access is one of the NHS's top priorities. As such, a plan has been launched by NHS England to improve GP access to patients across the UK, with Integrated Care Boards delivering their own improvement plans for local people.

The national plans overarching objective is to tackle some of the pressures facing GPs and other services as they work to get back to normal after the pandemic.



How Digital Solutions Can Empower Healthcare Professionals

Digital health technologies can empower healthcare professionals with real-time information and integrated care pathways in several ways, however, there are challenges to the widespread implementation of digital health technologies, including data security and acceptance in the healthcare sector.



The Importance of Patient-Centric Approaches in Using Technology

A patient-centered approach fosters better patient engagement, as it encourages patients to take an active role in their healthcare decisions. This engagement has been linked to better adherence to treatment plans and improved overall health outcomes.



Addressing the Challenges and Opportunities in Driving Digital Adoption Within Primary Care

Challenges

- 1 Keeping general practice and patients safe.
- 2 Supporting general practice to deliver their contracted services.
- 3 Enabling service improvement, transformation, and digital innovation.
- 4 Supporting new models of care and contracts.
- 5 Supporting general Practice to meet patients' digital expectations.
- 6 Building on success and learning lessons.

Insights Into Creating a Digitally Connected Ecosystem

Digital ecosystems are founded on mutually beneficial relationships, and partners work together toward a common goal.

An ecosystem is a dynamic and growing set of relationships between different companies.





Healthcare Innovation Consortium

Because innovation is everyone's business, we've made it ours

Thank You



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sales@hicdigital.co.uk



NHS PRIMARY CARE TRANSFORMATION CONFERENCE

Navigating the Future of Primary Care Panel Discussion



Denise Smith
Practice Manager
Merepark Medical
Centre, Alsager,
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Dr Sheikh Mateen Ellahi
MBBS, MRCGP, MBA Health
(UCL- Distinction)
NHS GP Partner and GP
trainer, Private GP, PCN lead
in teaching and training - Elm
Tree Medical Centre



Dr Barry Coakley
Deputy Chief Medical
Officer & GP - Bath & North
East Somerset, Swindon
and Wiltshire Integrated
Care Board



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**Scan here for the next
Primary Care Conference**

