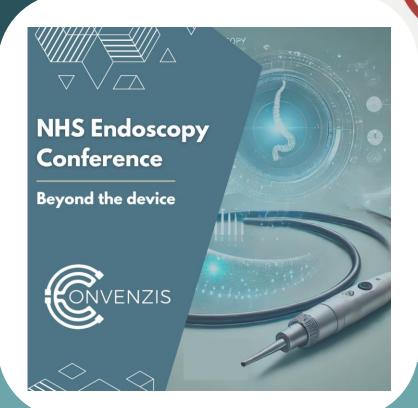




Welcome to the NHS Endoscopy Conference!



01st May 2025 15 Hatfields Conference Centre, Chadwick Court, London, SK1 8DJ

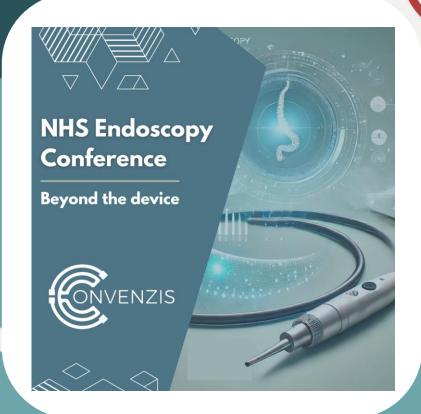


**Chair Opening Address** 

**NVENZIS** 



Mr Anil Vara, Bsc (Hons), Msc, MBA, CMgr, FCMI
Director of Elective Recovery (Ex) and Clinical
Technologist in Nuclear Medicine
University Hospitals Sussex NHS Foundation Trust



## Keynote Speaker

**NVENZIS** 



Dr Umakant Dave
Consultant Gastroenterologist
Swansea Bay University Health Board

# How to maintain wellbeing and reduce burnout in endoscopy workforce

Dr Umakant Dave, MBE, MD, FRCP, FAcadMEd
Welsh Ass for Gastro & Endoscopy (WAGE) President,
Consultant Gastroenterologist, Swansea Bay UHB & Honorary Senior Lecturer

- Conflict of interest: ESRT instructor
- I claim no expertise!
- Listen to your own wisdom
- Systems and organisations need to do more to support us

# My story

#### Stress and Burn-out

- Stress is the body's reaction to feeling threatened or under pressure.
- Stress is the mediator for many negative outcomes, but not all stressful situations are bad!
- Burn-out **results from chronic workplace stress that has not been successfully managed**. It is characterized by: exhaustion; detachment from one's job, feelings of being ineffective

# Gastroenterology/ Endoscopy scenario

- Most gastroenterologists in the USA experienced moderate levels of burnout, while junior gastroenterologists had higher levels of stress than senior gastroenterologists (Keshwani et al 2011)
- Burnout in gastroenterology trainees within the East of England Deanery was 35% (Ong et al BMJ Open Gastroenterol. 2020)
- Statistically significant associations between work satisfaction and burnout among gastroenterologists and endoscopy staff was found in Germany.

#### Burnout Impact

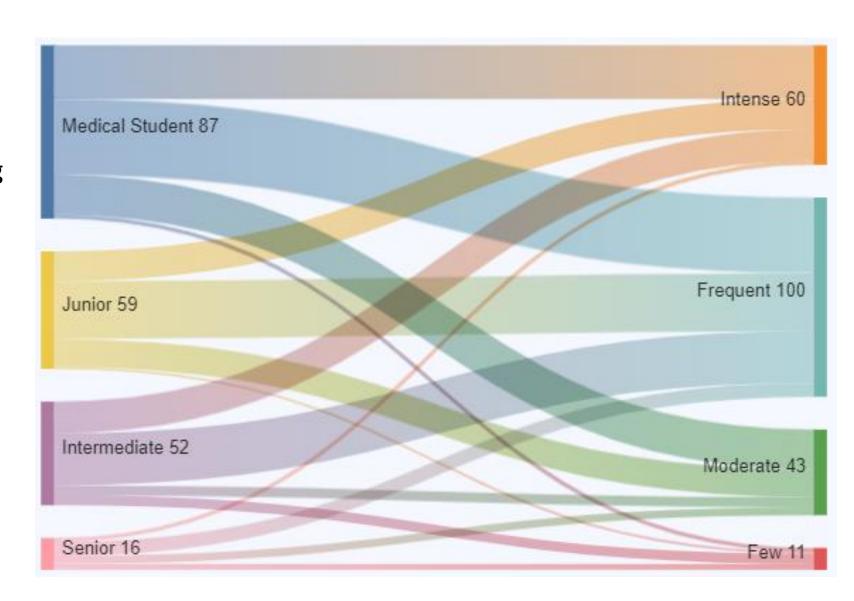
- Patient safety
- Staff health and Wellbeing
- Maladaptation (Alcohol, drug, gambling...)
- Productivity and resource utilisation
- Patient satisfaction and Complaints
- Staff retention

#### Causes of burnout

- Excessive workload and dysfunctional workplace
- Lack of control, sense of unfairness
- Breakdown of community
- Discrimination, bullying and harassment (27% staff)
- Systems and culture: moral injury
- Neuroticism as a predictor of Burnout and extent of Exhaustion
- Imposter Phenomenon

#### Imposter Phenomenon (IP)

- Measured levels of IP, burnout, wellbeing and perfectionism
- Overall, 75% of medical students reported experiencing frequent to intense levels of IP
- Similarly in clinicians 75% of respondents also reported experiencing frequent to intense levels of IP
- No significant difference between different levels of training



# Some solutions for personal wellbeing

# How Confidence Works

The new science of self-belief, why some people learn it and others don't

# Confidence

- Control attention
- Action
- Attitude towards failure
- Attitude towards oneself
- It not only helps with success but significantly improve our wellbeing

# Prevent Musculoskeletal injury

• 89% of endoscopists report musculoskeletal injuries (MSI) compared to 37% of physicians in other specialties.

 Similarly, studies show that over 50% of endoscopy nurses suffer from MSI injuries related to their work.

 Training and adherence to preventive aspects reduces injury and improves wellbeing

# When you change your mind about stress it changes your body.

Physiological response when stress is viewed as a challenge were similar to experiencing joy- **Courage response** 

Stress makes us social, reaching out to others for help and to give help (Oxytocin response)- **Tend and Befriend response** 

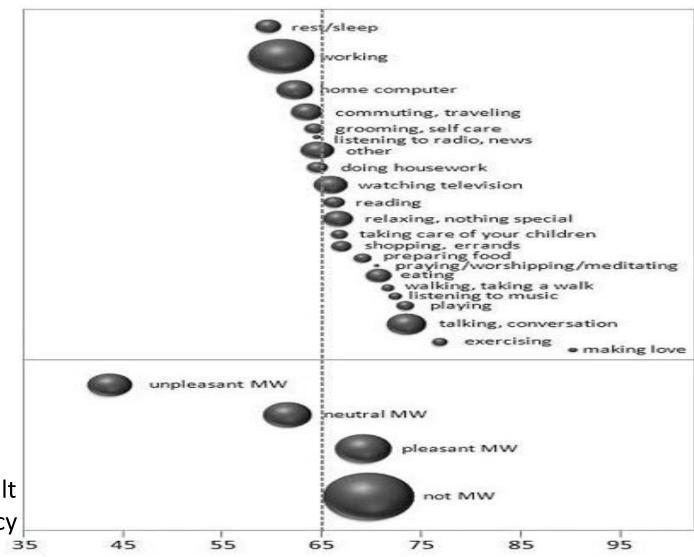
We have option to use them apart from Flight/ Fight response

Dr Kelly McGonigal, Harvard Health Psychologist.

A Wandering Mind Is an Unhappy Mind (and increases stress)

KILLINGWORTH MA AND GILBERT D

SCIENCE • 2010



Mind wondering to negative aspects is a default so learning to be present reduces that tendency

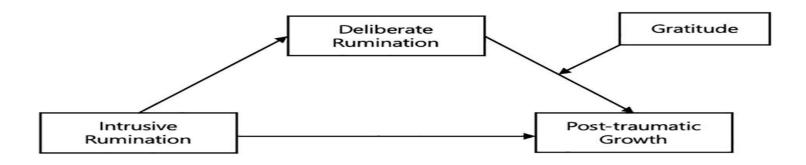
### It's the second arrow



that causes the most pain.

#### PTSD V/G PTG and role of reflection

- 80% of doctors in USA experienced trauma in the previous year- Arch Surg 2012
- PTSD prevalence 15% in doctors compared to 3-4% in population- Eur J Psychiat 2016
- Self-reporting screening measures showed very high prevalences of PTSD in HCW (25.4%), the diagnostic interview showed the prevalences to be 7.9% for PTSD (twice rate of public)- The Lancet Psychiatry, 2022

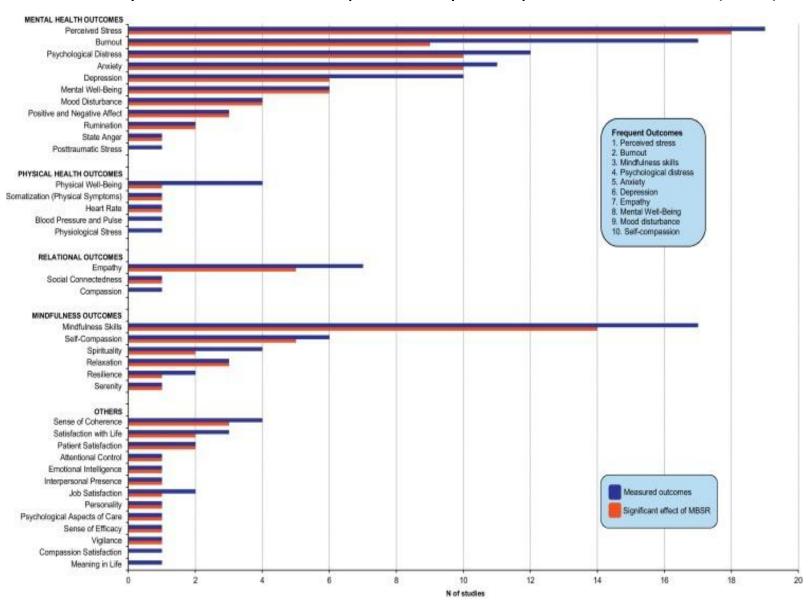


Kim E, Bae S; Front. Psychol. 2019

#### Dispositional mindfulness

Trainable ability to pay attention to inner thoughts, emotions, and experiences in a non-reactive way

#### A systematic review. Complementary Therapies in Medicine 24 (2016) 19–28



# ENHANCED STRESS-RESILIENCE TRAINING (ESRT) FOR Graduate-Entry Medical Students

A Mixed-Method Investigation



L Sanders, G Budd, C Lebares, U Dave, A Kemp

Acknowledgement: Prof Andy Grant

# Results

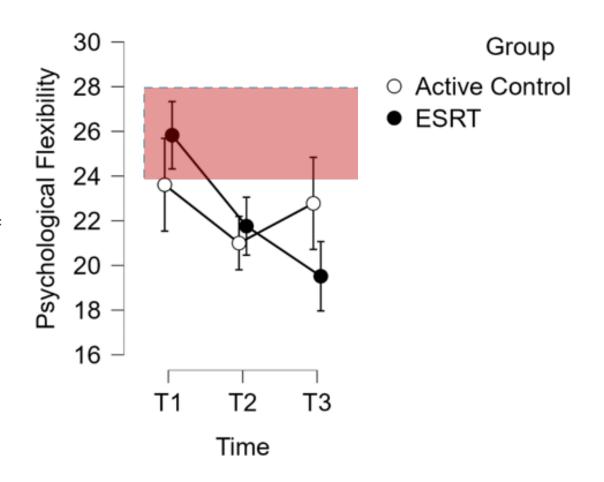
#### **Psychological Flexibility**

(n = 47)

Significant time x group interaction:

F (2, 90) = 6.30, p = .003, n2p = 0.123, BF10 = 18.18.

Scores at or exceeding 24-28 are associated with higher levels of depression and anxiety (Bond et al., 2011).



Note. Error bars show confidence intervals of 95%.

<sup>a</sup> Lower scores indicate greater psychological flexibility.

## Welsh Nurses Pilot Study:

PM-344 Capstone Project Year: 2023, Swansea University Liam J. Williams, Dr Alice Hoon, Dr Umakant Dave and Ms Heather Whitaker

- 6 endoscopy/ GP surgery nurses
- 3 minutes mindfulness meditation at the beginning of a shift
- Post-study WEMWBS scores increased, fairly significantly compared to the original mean scores of the pre-study versions (the most significant differences were seen in participants who had poorer wellbeing prior to starting the study)
- Helping them to be more present and aware in their work, enhancing their ability to deal with job-related stresses and to further ameliorate the nursepatient relationship.
- 5 out of 6 will highly recommend it to colleagues

# Are benefits long term?

- 288 medical & psychology students were given either a 15 hour mindfulness course (144 students) or normal curriculum (144 students).
- Six years later effects on wellbeing and better coping strategies persisted.

PLoS One. 2018 Apr 24;13(4)

open access to scientific and medical research



**PERSPECTIVES** 

# Mindfulness in Gastroenterology Training and Practice: A Personal Perspective

This article was published in the following Dove Press journal: Clinical and Experimental Gastroenterology

Umakant Dave (1)

Anjali Dave (1)

Simon David Taylor-Robinson<sup>3</sup>

<sup>1</sup>Department of Gastroenterology, Morriston Hospital, Swansea, Wales SA6 6NL, UK; <sup>2</sup>Department of Psychology, Birmingham University, Birmingham B15 2TT, UK; <sup>3</sup>Department of Surgery and Cancer, Imperial College London, St Mary's Hospital Campus, London W2 INY, UK **Background:** Work-related stress is becoming an increasingly recognised occupational hazard that can have detrimental effects on the health of both patient and doctor. The practice of gastroenterology not only includes the demands of clinics and in-patient work faced by other medical specialities but also the additional burden of complex, and often high-risk, endoscopic interventions. Mindfulness, a secular form of meditation, can relieve stress, even if only practiced for a few minutes a day.

**Methods and Results:** We present a personal perspective of the burnout experienced in stressful gastroenterology careers and the personal use of mindfulness in the daily routine to provide a source of calm when surrounded by many different pressures. We review some of the literature exploring the role of mindfulness in clinical practice with an emphasis on gastroenterology. While the practice of mindfulness is not designed to obviate immediacy and quick decisions in a rapidly changing clinical environment, it has been held widely useful to mitigate the stress involved in making those decisions.

**Conclusion:** Practicing mindfulness, meditation and mindful living offers many advantages to gastroenterologists' wellbeing as well improved patient care. We advocate its teaching to both gastroenterology trainees and consultants who are not familiar with the technique.

**Keywords:** mindfulness, gastroenterology, stress, meditation, wellbeing

## 8 steps to Wellbeing

- Diet and Nutrition
- Sleep
- Exercise
- Reappraisal of Stress
- Mindfulness
- Gratefulness

Being part of a supportive network

Self-compassion and Self-care

International Journal of General Medicine



open access to scientific and medical research



**PERSPECTIVES** 

#### Maintaining Resilience in Today's Medical Environment: Personal Perspectives on Self-Care

Umakant Dave (1)<sup>1</sup>, Simon D Taylor-Robinson (1)<sup>2</sup>

<sup>1</sup>Department of Gastroenterology, Morriston Hospital, Swansea, Wales, SA6 6NL, UK; <sup>2</sup>Department of Surgery and Cancer, Imperial College London, St Mary's Hospital Campus, London, W2 INY, UK

Correspondence: Simon D Taylor-Robinson, Department of Surgery and Cancer, Imperial College London, St Mary's Hospital Campus, London, W2 INY, UK, Tel +44 203 312 6254, Email str338333@gmail.com

# ROI of wellbeing initiatives

 For every £1 spent on supporting the mental health and wellbeing of their workforce, employers get (on average) about £4.70 back in increased productivity.

#### For doctors:

- Improved patient satisfaction
- Better morale
- Higher quality of care
- Reduced medical errors
- Improved recruitment and retention





#### The American Journal of Surgery

journal homepage: www.americanjournalofsurgery.com

Key factors for implementing mindfulness-based burnout interventions in surgery

Carter C. Lebares <sup>a, b, \*</sup>, Ekaterina V. Guvva <sup>a</sup>, Aditi Desai <sup>a</sup>, Amy Herschberger <sup>a</sup>, Nancy L. Ascher <sup>a</sup>, Hobart W. Harris <sup>a</sup>, Patricia O'Sullivan <sup>a</sup>

a Department of Surgery, University of California San Francisco, San Francisco, CA, USA

b Osher Center for Integrative Medicine, University of California San Francisco, San Francisco, CA, USA



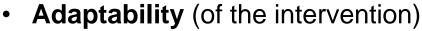
- Stigma
- Disruptions
- Retribution
- Increased Burden
- Zero Sum Game



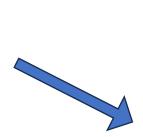
- Champions
- Evidence dissemination
- Beta-test with thought/opinion leaders
- Leadership endorsement
- Identify the coin of the realm



- Protected time
- Use established service gaps
- Reciprocity
- Lift not just Shift

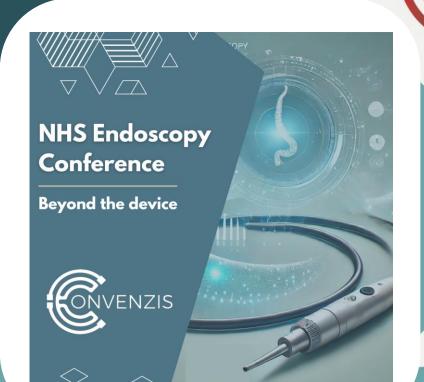


What's essential? What's malleable?



### Learning that has helped me:

- Accept, "Life will be challenging" and be kind to myself and colleagues
- Normalise talking about difficulties and mental health issues
- Running
- Mindfulness & Gratitude
- Books/ podcast: Self-compassion, Only Human
- Job crafting/ Chosen suffering
- Umakant.dave@wales.nhs.uk







**Dr Charlie Andrews**GPwER in Gastroenterology
Somer Valley Medical Group



Dr Toyosi Adeniji
GP Partner & Trainer; PCN Co-Clinical Director;
GPwER in Gastroenterology and Endoscopy;
RCGP National First5 Chair, Eleanor Cross
Healthcare, Northampton; University Hospitals
of Northamptonshire and the Royal College of
General Practitioners



**Dr Marion Sloan**Partner, Sloan Medical Centre,
NHS



Sas Banerjee
Cancer Clinical Lead | National Speciality
Advisor – Provider Support, NHS England
| Barking Haverin, Redbridge University
Hospitals NHS Trust





# **Main Sponsor**







# **Main Sponsor**



Paul Whittle
Market Access Manager
Pentax Medical UK



# PENTAX Medical UK Partners in endoscopy

Paul Whittle
Market Access & Communications Manager

paul.whittle@pentaxmedical.com

#### **NHS Endoscopy Landscape**



#### Population challenge

- The population is aging
- Cancer prevalence is increasing at all ages
- Diagnosis is expected/directed to be achieved earlier

#### Workforce challenge

- Existing workforce pressures due to insufficient Gastroenterologist/Endoscopist numbers
- Predicted further decline in workforce numbers due to imminent retirements & poor recruitment

#### **Endoscopy Transformation**



- Y
- There has been a BIG focus separating Diagnostics from the Acute setting

Significant resource allocated to low-risk procedures to free up resource in the Acute setting

CDC's taking Endoscopy back in to the Community

Extra Endoscopy activity in Outpatient & Clinic settings

-\/-

Was the released capacity used strategically?

#### **Endoscopy Pathways**





Full system pathways must be prioritised



These pathways will inevitably mean certain stakeholders such as GPs or Nurse Endoscopists need more/different skills as they see more patient groups/more pathologies



Regional Networks will need to create their own solutions, such as:

Expanded CDCs

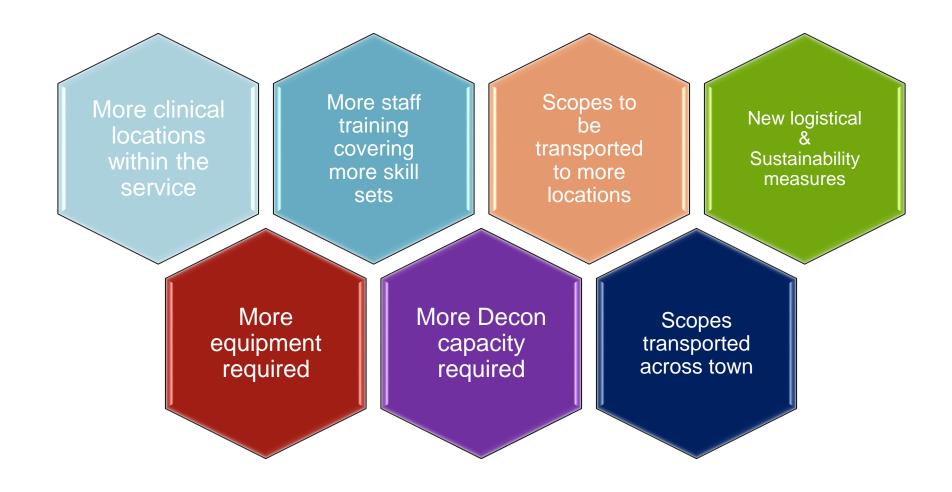
Stand alone community endoscopy (including GP practices)



Critical diagnostic aspects of biopsy/pathology will phase out, replaced by AI (as the technology comes around)

#### What does that look like on the front line?

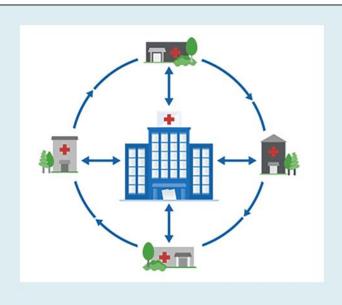












# REDUCE ENDOSCOPE DRYING AND STORAGE TO JUST 1-3 MINUTES











#### AUTOMATED BRUSHLESS CHANNELS PRE-CLEANING IN JUST 2-7 MINUTES













# Independent Real-World Evaluation of PlasmaTYPHOON+ & PlasmaBAG

Comparison to Surestore & storage cabinet

kWh 22 times lower than the cabinet

64% less single-use plastic waste was generated

approximately 2,628kg less waste per year

Actual savings to the decontamination unit in FY23-24 was £107,856.59



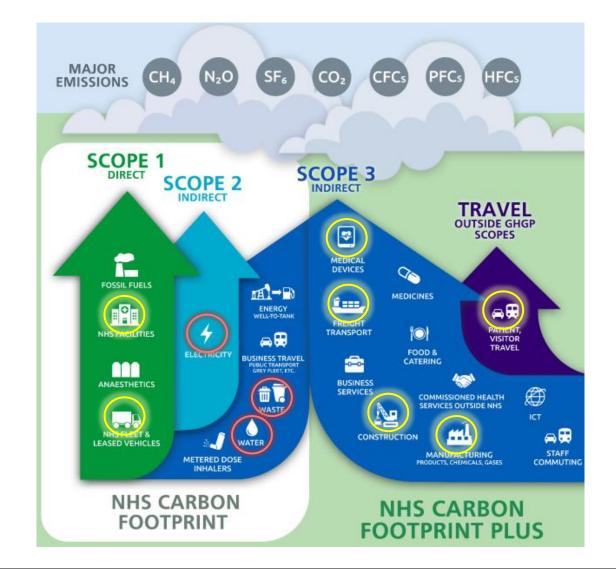
"There is a need for a coordinating force to drive and manage the various stakeholders required to update / create guidance for drying cabinet replacement systems like PlasmaTYPHOON+"

### **Suppliers or Partners**



All contracts above £5 million will require **APRIL** suppliers to publish a CRP for their UK Scope 1 and 2 emissions as a minimum (building on 2023 PPN 06/21). All suppliers will be required to publish a CRP, APRIL irrespective of contract value. Suppliers will need to include their UK Scope 1 and 2 as a 2024 minimum. All suppliers will be required to publicly report APRIL targets and publish a CRP aligned to the NHS net zero target, for Scope 1, 2 and 3 2027 emissions.

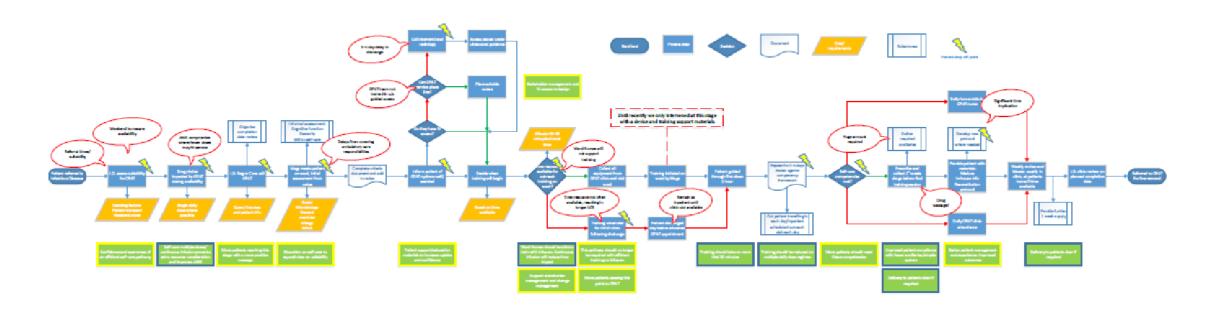




## Pathway consultancy



- •In-depth analysis of the patient flow through the Hospital
- •Engage a wide range of stakeholders
- Uncover genuine opportunity and need for change
- Deliver real change within an organisation











Blackbox Innovation workshops
Small group of advisor are host in our
R&D sites to assess to the latest
research in a specific fields



Blackbox Innovation room
Products in an early stage of
development are
demonstrating in a closed
environment to gather
clinical input prior to the
market introduction









#### Artificial Intelligence

#### PENTAX Medical Discovery™



- Powerful Panel-PC for seamless integration
- 4k touch screen for intuitive interaction
- Customizable profiles adjustable to your preferences

#### Video Processor INSPIRA



- Most advanced platform for GI, ERCP, EUS and Pulmonology
- Resolutions up to 4K
- Powerful 5 LED light source
- Broadest range of image enhancement functions with i-scan SE, TE and OE 1&2
- Smartphone-like touchscreen for intuitive usability

#### Duodenoscopes

#### **DEC Duodenoscopes**



- HD+ image ERCP procedures
- Fewer reprocessing steps for faster cleaning
- Disposable elevator cap
- Reduces cross contamination

### Balloon for Cryoablation **C2 CryoBalloon**



- Treatment for Barrett's esophagus
- Offers flexible ablation options
- Suitable for a wide range of patients
- Less post-procedure pain









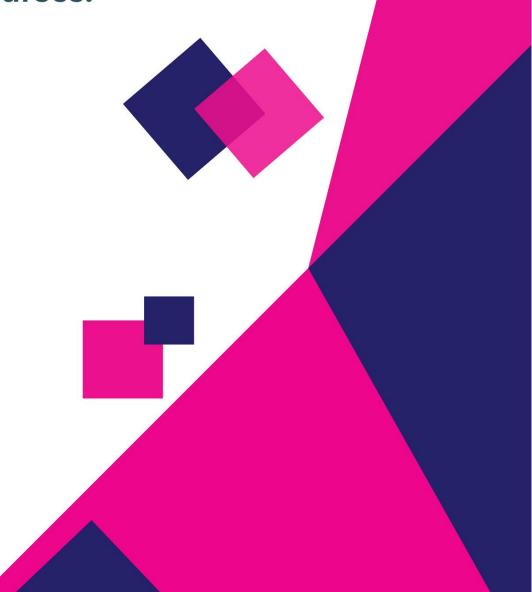


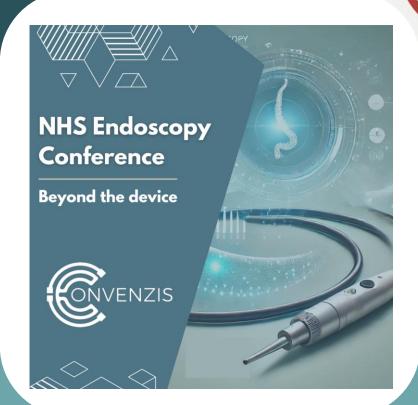
# Refreshments & Networking



Please scan the QR Code on the screen below to register your interest for our accredited training courses.







**Chair Morning Reflection** 

**NVENZIS** 



Mr Anil Vara, Bsc (Hons), Msc, MBA, CMgr, FCMI
Director of Elective Recovery (Ex) and Clinical
Technologist in Nuclear Medicine
University Hospitals Sussex NHS Foundation Trust





# **Case Study**

3 inform people





## **Case Study**



Christopher Thomas
CEO
Inform People Ltd

# **THRIVE**

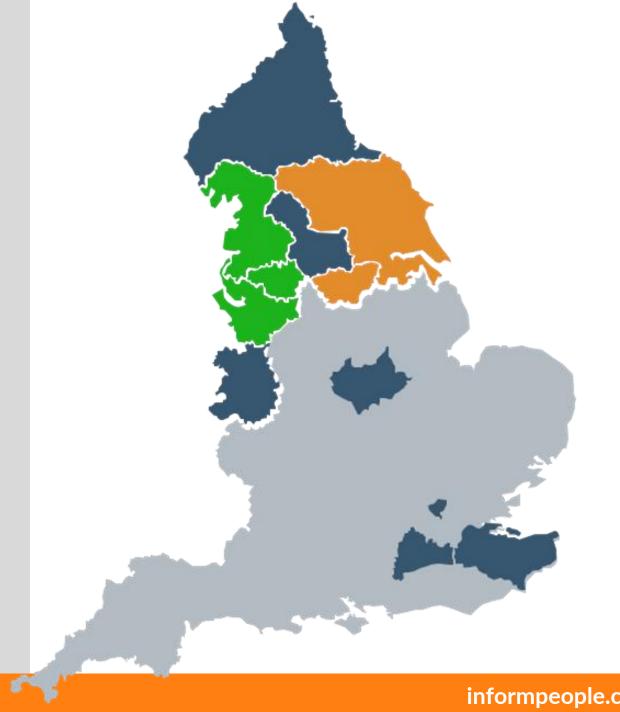
Increasing capacity and performance through list utilisation at scale



### Introduction

How THRIVE supported in improving performance across multiple regions, with some Trusts increasing productivity by up to

23% year on year.

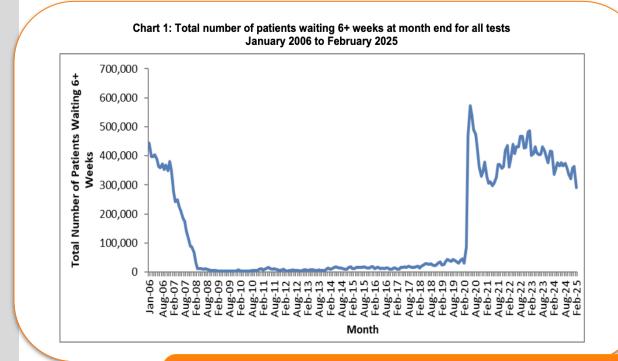


### Why a new approach?

Diagnostic Procedure Waiting
Times have not yet recovered
from Covid-19

NHS **Budgets are more restricted** than ever before

Nationwide staffing issues/shortages



# There is a **need** to do more with what we already **have**

\*Information taken from the NHS Statistics Statistical Commentary Report for February 2025

# How this can be addressed

Understand current capacity and list utilisation

**Set goals** on what should be achieved - KPIs

Test changes in working practices, monitor the impact, *sharing* success AND failures



'Data alone will not solve problems: it is an enabler to achieve change'.

Extract from NHS Sponsored Innovation Agency detailing the impact of THRIVE on a trust in the Cheshire & Merseyside Endoscopy Network available on their website

## **Starting Point**

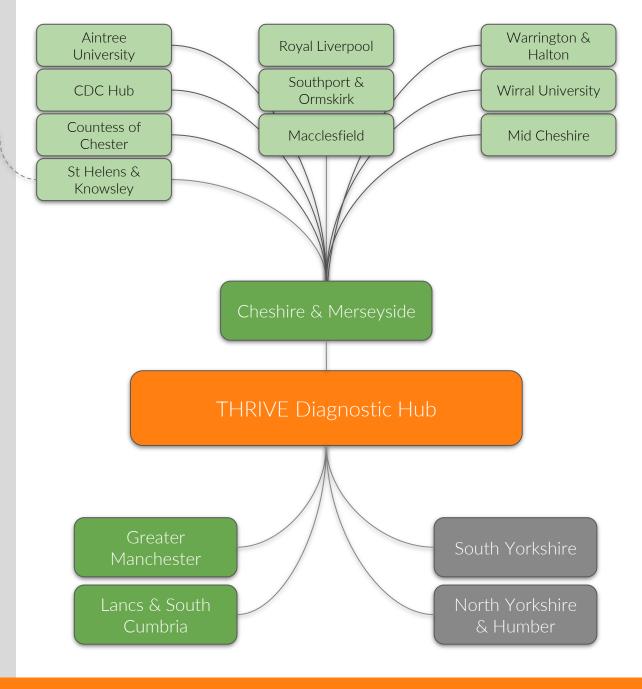
Excel Trial Site

Started with an Excel sheet being used in 1 trust to monitor productivity

Moved to **digital system** across the region

Accepted as a key part of regional endoscopy user group meetings

Move to *cross region reporting* tool to share best practice



### What is THRIVE?

Cloud based real time activity data

Minimal input requirements

**Set baselines** for future improvement

Set and track KPIs at scale

Share best practice



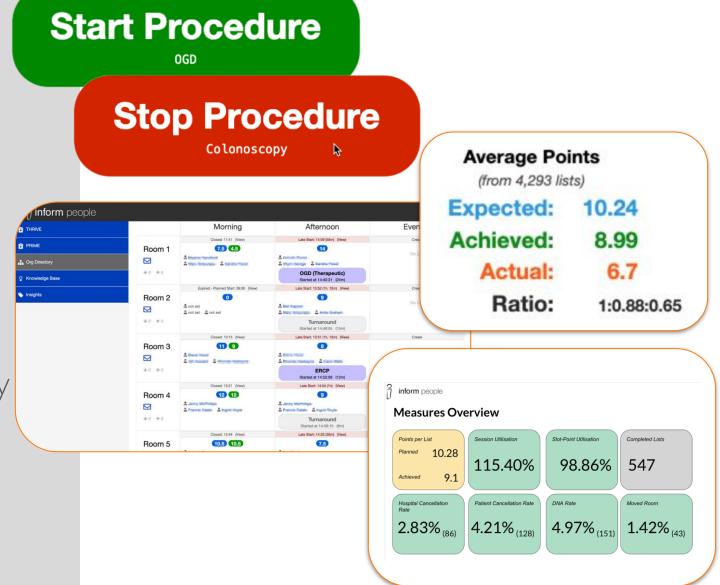
### **THRIVE** in use

Nurses/HCA's - Stop/Start button

**Unit Managers** - Unit overview

**Senior Manager** - Quick access live reporting and curated reports to monitor KPIs designed for Endoscopy

**Regional Team** - Detailed management reports for trials and support for business change

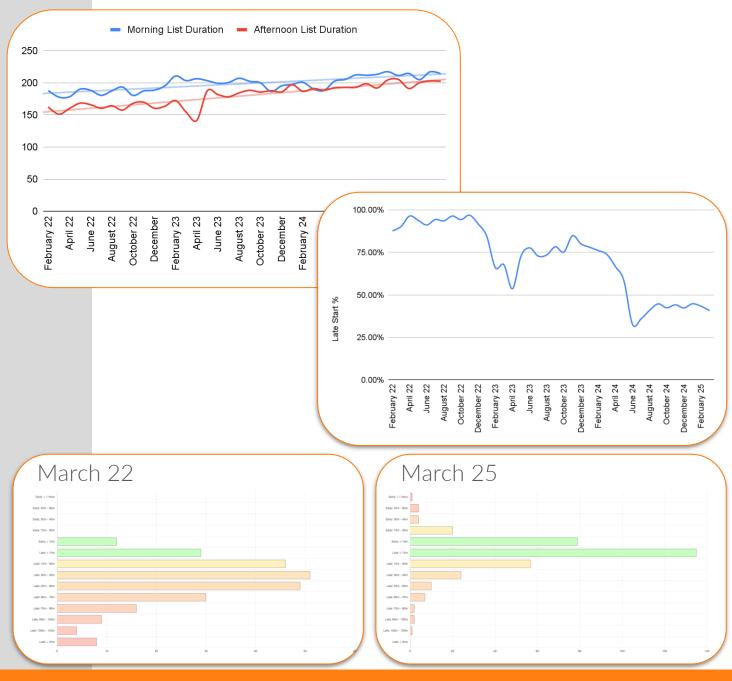


# Cheshire & Merseyside Results

# 42 % reduction in late starts

over a 3 year period

**175** hours **per month** at this 1 trust in C&M



# Cheshire & Merseyside Results

Increase on average points per list, both planned and achieved

Number of lists completed remaining steady

#### **Single Location Results:**

	March 2024	March 2025
Planned	9.82	10.40
Achieved	8.80	9.50

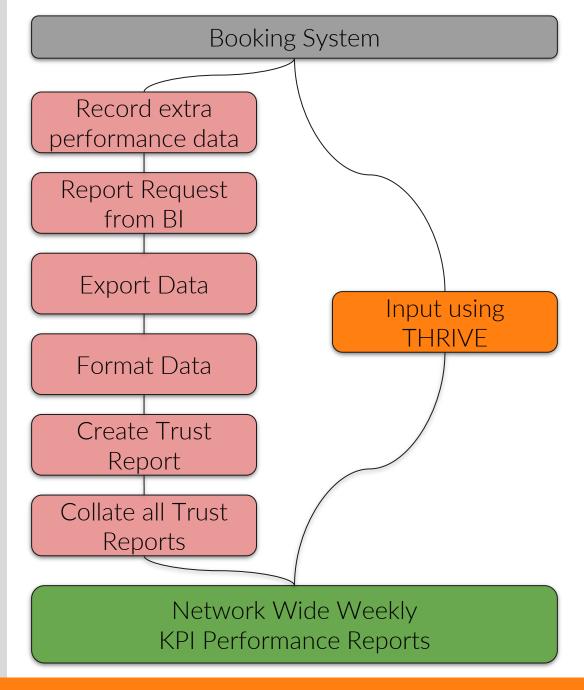
\*kept anonymous for GDPR



# Streamlined Reporting

Example of 1 reporting stream that has been simplified in Cheshire & Merseyside, reducing overall admin requirements.

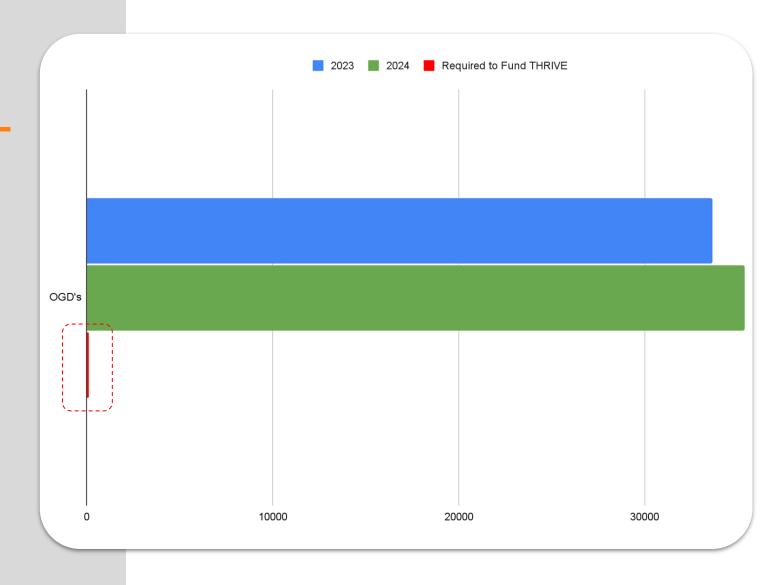
Example based on measuring performance against KPIs on a weekly basis.



### **Cost of THRIVE**

To run THRIVE for a whole year would require an increase productivity by

3 OGD's (or 2 Colons) per room per year



### Whats next...



The THRIVE team are incredibly helpful and always on hand to support when needed. We have seen a number of valuable and measurable benefits of THRIVE and have received great feedback from staff using the tool.

Lucy Howard, Lancs and South Cumbria

#### **EXTRA Greater Manchester...**

	January 2024	January 2025	Change
Planned Points	9.36	9.65	+ 0.29
Achieved Points	8.09	8.43	+ 0.34
Session Utilisation	80.93%	86.87%	+ 5.94%
Did Not Attend Rate	8.04%	6.05%	- 1.99%
Hospital Cancellation Rate	4.26%	3.35%	- 0.91%



THRIVE is brilliant for measuring data and performance, which is then presented in a clear, easy to understand format... The admin support is extremely helpful and responsive.

Kelly Langley, Unit Manager



We have been truly impressed by the ease of implementation and the user-friendly nature of the system itself. Our teams have been highly engaged and have found the onsite training and support to be exceptional. I eagerly anticipate our first data set and the service improvements that THRIVE will enable us to achieve in the future.

Craig Prince, Service Manager



I love this tool, previously I was collecting turnaround times, start/finish and room utilisation by hand - THRIVE saves me and my team so much time.

Carole Lyth, Clinical Service Manager Endoscopy

# **Questions and Contact Information**



inform people

Chris Thomas, CEO Inform People Ltd Chris@informpeople.com Cloud based **real time** activity data

Minimal input requirements

**Set baselines** for future improvement

Set and track KPIs at scale

**Sharing of best practice** 





## **Case Study**







## **Case Study**



**Mr David Simpson**Product Director
Medilogik



Dr Tim Elliott

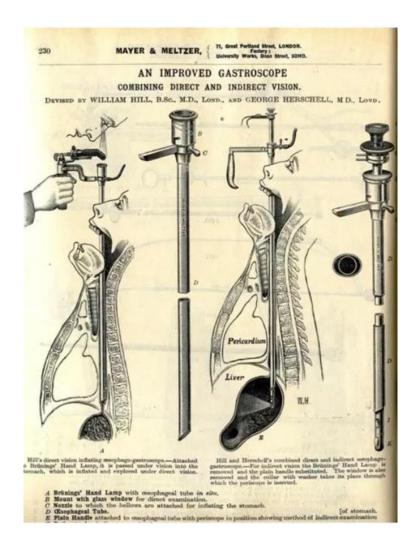
Business Development

Director

Medilogik

## ..... we've come a long way





'Hold the endoscope still and I'll thread the patient over it'

Michael Debakey

## **MEDILOGIK**



Ryan Beegan Managing Director

Dr Tim Elliott

Business Development Director

David Simpson
Product Director

www.medilogik.co.uk

## **Company Overview**



- **❖** MEDILOGIK formed in 2012
- Multi-skilled team of 25 located throughout the UK
- Staff have > 130 years endoscopy experience
- ❖ All development work carried out in the UK for the UK market

## EMS™ Core Product



- Endoscopy Reporting for Gi, Respiratory & Urology
- \* with our proprietary HD Image & Video Capture
- delivered via our fully managed Azure Cloud
- supported with FHIR Integration to customer EPR

## EMS™ Colonoscopy Report

## **MEDILOGIK ENDOSCOPY MANAGEMENT SYSTEM**

#### Colonoscopy Report

MCCANN, Stefanie (Mrs) 22-Mar-1939 (86y) (Female) 407 Rocky New Blvd., Northampton, Lee-on-Solent, Antrim, PE49 7YY

NHS Trust

Referral Details

Patient Category

Referral Source

Registered GP

Endoscopist

Instrument

Medication

Extent of Exam

2

Scope Guide Used

Procedure Summary

Referral Date

122827615 Procedure Date 15-Apr-2025 11:13 EMS Report Id 94126

3

NHS/Day Case/Urgent

08-Apr-2025

**Toby Decker** 

Mr Jim Docherty

32790 (Olympus)

50 mcg Fentanyl 2.5 mg Midazolam

Terminal ileum

Entonox

Mrs Stefanie Mccann 407 Rocky New Blvd. Northampton Lee-on-Solent Antrim PE49 7YY

#### Referral Reasons

Reasons

Rectal bleeding (Type: Altered blood)

Atrial fibrillation Co-morbidities

Pacemaker Current Medication Clopidogrel Preparation 2 x PLENVU

Boston Bowel Score 9 (Excellent) WHO/ECOG Grade Grade 0

#### Findings & Procedures

- 1 Terminal ileum: (1 image)
- 2 Distal ascending colon: (3 images)
  - 1 x 15mm, Paris 1s polyp
- 1 x polyp removed and 1 x retrieved by polypectomy. Excised piecemeal, cold snare with excision - complete. Pre-injected with 6ml lifting solution, 2 clips placed
- 3 Proximal descending colon: (2 images)

#### Diagnosis (recorded at procedure)

Polyp(s), The rest of the colon to the extent of the examination was normal

#### Post Pathology Diagnosis

**Awaiting Results** 

#### **Procedure Comments**

Two simple polyps removed - likely SSL in ascending and TVA in left. If confirmed histologically would come into high risk group in surveillance guidelines suggesting repeat in 3 years. However, having discussed further scopes with patient, both of us in agreement risk is far greater than benefit.

#### Patient Management & Follow Up

Clopidogrel should be restarted on 16-Apr-2025. Histology report to be returned to Endoscopist

Follow up to be decided: by pathology

#### Colonoscopy Image Report

MCCANN, Stefanie (Mrs) 22-Mar-1939 (86y) (Female)

407 Rocky New Blvd., Northampton, Lee-on-Solent, Antrim, **PE49 7YY** 

PERMIT TERRES

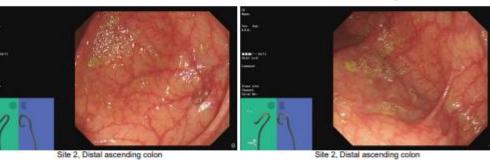
Hospital No. Procedure Date EMS Report Id

122827615 15-Apr-2025 11:13



Site 1. Terminal ileum









### **Customer Base**



- All Independent/Private Sector suppliers with >5 Units.
- Scotland 5 Health Boards Wales 6 Health Boards
- ❖ NHS Trusts 52 LIVE at present and growing month by month

**MEDILOGIK EMS Customer Map by Post Code** 

**MEDILOGIK Customers – Google My Maps** 

## EMS™ Annual Customer Activity

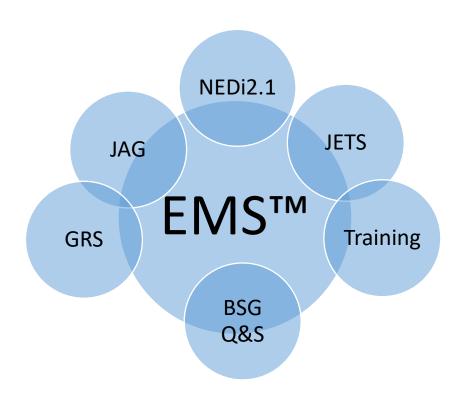


- ❖ > 100 Azure cloud instances across UK & Ireland
- ❖ > 20k configured users
- ❖ > 1 Million procedure reports signed off
- ❖ > 5 million images saved each year



## Supporting GI National Requirements









# NED Uploads & Supplier Comparison Quarter to March 2025



Supplier	Software Version	Procedures Loaded *	% Sites NEDi2.1		
Endosoft	nedi2service 2.1.0.10 nedi2service 2.1.0.15 nedi2service 2.0.0.3	52,442			
Epic Lumens Endoscopy	_		0%		
HD Clinical	HD Clinical 2		62%		
HICSS	08.02.01 08.02.03 08.04.01 08.04.00 08.02.02	46,339	32%		
Medilogik	medilogik ems nedi2 export v1.0	286,281	100%		

MEDILOG	IK EMS	
	Uploaded	Rate
Apr-24	74,250	99.92%
May-24	85,229	99.96%
Jun-24	80,070	99.98%
Jul-24	88,363	99.94%
Aug-24	81,342	99.88%
Sep-24	81,299	99.97%
Oct-24	90,621	99.85%
Nov-24	92,846	99.97%
Dec-24	84,959	99.95%
Jan-25	94,952	99.95%
Feb-25	91,823	99.86%
Mar-25	99,506	99.99%

https://ned.thejag.org.uk/SupplierStatus.aspx

# Security & Standards















# Scheduling & Booking



## In use by >70% of NHS Customers

- Advantages of scheduling module:
  - o real time status across the organisation
  - select appointments from any hospital in the database
  - calculation of breach dates to meet WT targets
  - match appointments to Endoscopist technical ability
  - Optimises endoscopy list utilisation

# What can you expect from EMS™



- Cloud Hosted ERS with image capture
- Inbound Integration with Trust EPR
- Outbound Proc Report and images to Trust TIE
- GRS Audit Reports
- NEDi2.1 and JETS uploads
- Enhancements driven by User Groups
- All Enhancements delivered at no additional charge
- ❖ No downtime FREE Upgrades delivered OOH

# **EPR Integration**





**MEDILOGIK** integrate with

**Altera Health** 

**Daedalus (Lorenzo)** 

**EPIC** 

**InterSystems TrakCare** 

**Meditech Expanse** 

Orbis

**Oracle Cerner** 

System C

# Medtronic PillCam Integration

# 

#### ENDOSCOPY MANAGEMENT SYSTEM

## NHSH Etta Grant 2017-10-11

#### Polyp 1



FINGSHIT GOLONE	
13 mm	Sessile (polypoi
	Towner

#### Polyp 2



8 mm. Sessile (polypoid)

#### Polyp 3



#### **Medilogik North**

Medilogik Hospital

#### Capsule Endoscopy Report

Name CORNISH, Wayne (Mr) 05-Jan-1987 (33y) (Male)

Case Notes Copy

Address

Weblogik Ltd, IP-City Centre, 1 Bath Street, Ipswich, Suffolk, IP2 8SD Hospital No. NHS No. Capsule Issued EMS Report Id WRC123334 123 123 4321 28-Aug-2020 15:11

MEDILOGIK

Referral Details

Patient Category NHS/Outpatient/Urgent

Referral Date 28-Aug-2020 Referral Source Out Patients

#### Referral Reasons

Reasons Abdominal distress/pain

Co-morbidities None
Current Medication None
ASA Status ASA I

#### **Procedure Summary**

Endoscopist Lady Lawrence Melvin

Capsule Type Colon
Capsule Serial Number 123

#### Diagnosis

Colon - Polyp(s)

#### **Procedure Comments**

This is a test

#### Patient Management & Follow Up

This is also a test

Patient discharged (no further action required)

Approved electronically

Mr David Simpson (Signed Electronically)

Consultant Surgeon

Recipients: Registered GP, Case Notes

Additional Findings

Procedure Date

2017-10-06

Excreted

No	Size (mm)	Location	Morphology	Surface		
1	13	Cecum	Sessile (polypoid)	intact		
2	8	Right Colon	Sessile (polypoid)	intact		
3	4	Left Colon	Sessile (polypoid)	intact		
4	3	Rectum	Sessile (polypoid)	intact		
5	4	Rectum.	Sessile (polypoid)	intact		

Gender Age

Male

**Technical Quality** 

Details of Passage Completion, Section Quality and Position of Polyps >=6mm

KCEVDQ3300\_F

Polyps

**Bowel Prep Quality** 

1 Other Rectum
2

Indication

Anal Valve

Procedure Duration

Evaluation by / on Additional Notes

Ursula Valentiner 2017-10-11

# Supporting NHS Regions & ICB's



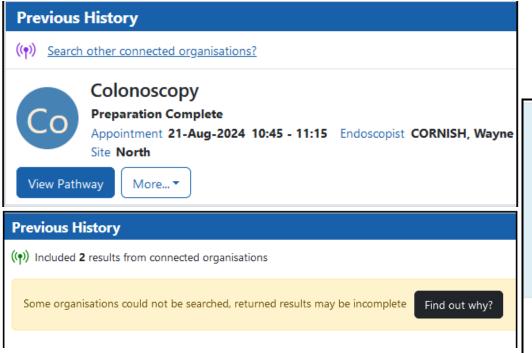
Scenario 1 - ICB of 3 Trusts all LIVE with EMS™

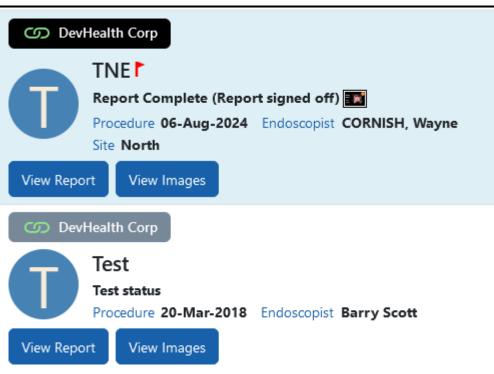
Scenario 2 - ICB with 1 Trust LIVE & additional Trusts joining.

Scenario 3 - with no current EMS Trusts.

# 1 - Region EMS Report Share





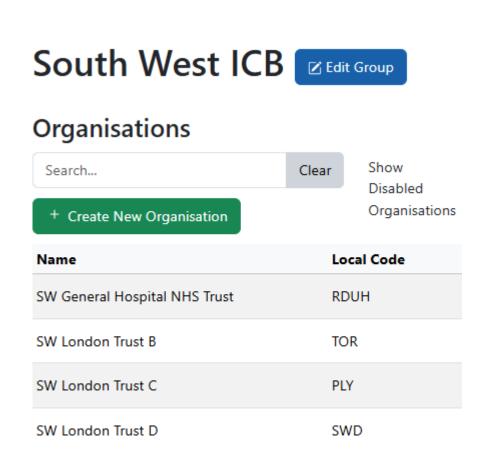


## 2 - Add Trust(s) to existing EMS Environment

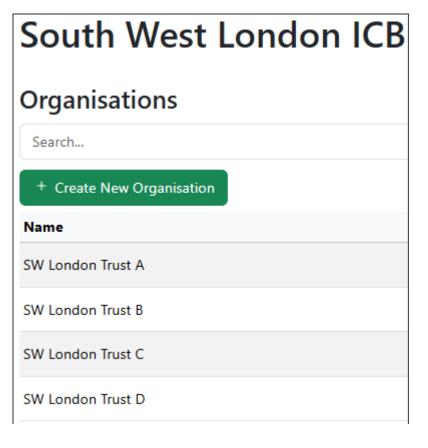


#### SW General Hospital NHS Trust Lett Group

# Organisations Search... Clear Show Disabled Organisation Create New Organisation Name Local Code Global ML Code SW General Hospital NHS Trust RDUH RDUH



## 3 - New ICB with 4 Trusts





## **ICB Solution Benefits**



- Multi tenancy ICB solution
- Maintains 'sovereignty' for each Trust activity & KPI's
- Legacy Reports uploaded and visible across all Trusts
- ❖ Patient History visible across all Trusts
- **Economies of scale for EMS Licence, Integration & Cloud Hosting**

## Questions?



Please visit any of the team for more information

# **Current Development Workload**



- Enhanced EPR Integration
- Integration with Medtronic PillCam
- Optical Diagnosis
- Post Colonoscopy Colorectal Cancer Audit
- Nurse Care Plan & Pre-assessment Module
- Additional Specialities e.g. ENT

## Post Colonoscopy Colorectal Cancer Audit



#### Workflow

- Upload Cancer Registry/MDT Data to EMS
- Map against EMS procedures
- Display results in an EMS data view for Audit
- Specification agreed and work in progress.

### Post-Endoscopy Upper GI (PEUGIC)

Data set to be agreed to use same workflow

#### **Evidence requirements**

- Evidence that individual endoscopists are given feedback on their safety outcomes at least annually, eg PCCRC
- Minutes that show that any PCCRC that have arisen in the service (cancer diagnosed within 3 years after a colonoscopy has been performed) have an RCA with action planned as required.
- Operational policy which describes how PCCRCs are identified and acted upon.

# Optical Diagnosis – Resect & Discard



Summary Optical diagnosis

Site	Site Summary	Images	Diagnostic Confidence		Optical Diagnosis	Pol	ps Dis	carded
Site 1: Proximal ascending colon	<ul> <li>1 x 5mm, Paris 2b polyp</li> <li>1 x polyp removed and 1 x retrieved by polypectomy. Excised en-bloc, cold biopsy with excision - complete</li> <li>1 x polyp specimen discarded - optically diagnosed as serrated with high confidence</li> </ul>	1)	High confidence	~	Serrated (including hyper 💙		1	+
Site 2: Distal ascending colon	<ul> <li>1 x 3mm, Paris 2c polyp</li> <li>1 x polyp removed and 1 x retrieved by polypectomy. Excised en-bloc, cold biopsy with excision - complete</li> </ul>	None	N/A		N/A	N/A	V.	
Site 3: Distal ascending colon	<ul> <li>1 x 6mm, Paris 2c polyp</li> <li>1 x polyp removed and 1 x retrieved by polypectomy. Excised en-bloc, cold biopsy with excision - complete</li> </ul>	1	Select	~	N/A	N/A	<u>V</u>	
Site 4: Distal ascending colon	<ul> <li>1 x 3mm polyp</li> <li>1 x polyp removed and 1 x retrieved by polypectomy. Excised en-bloc, cold biopsy with excision - complete</li> </ul>	1	No confidence	~	N/A	N/A		
Site 5: Distal ascending colon	<ul> <li>1 x 3mm polyp</li> <li>1 x polyp removed and 1 x retrieved by polypectomy. Excised en-bloc, cold biopsy with excision - complete</li> </ul>	2	Low confidence	~	Adenomatous	-	0	+



## MediShout<> MEDILOGIK Partnership

Who: MediShout: Partly owned by the NHS and founded by two doctors

What: A one-stop app digitally connecting our customers to our support teams

**How:** Digital Triage, self-guided question sets, image-based troubleshooting, escalation to

our technical experts.

**Benefits:** 1. Immediate reporting of issues

2. Self-guided resolutions of common issues

3. Improves JAG compliance

4. Saves staff time

MediShout's application is proven to reduce admin burden: Peer-reviewed study





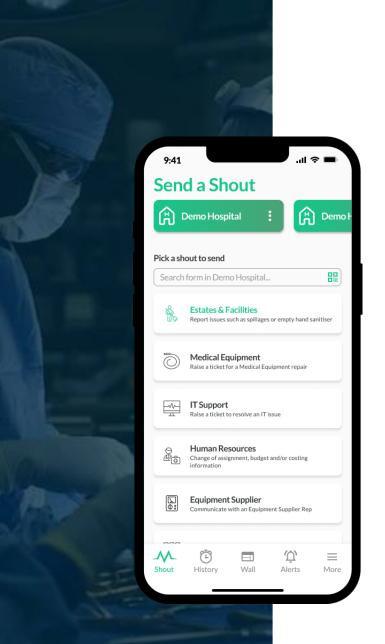












# Planned/Possible add Specialities



- Committed to adding ENT Module
- Opportunities to add further Oscopies such as

Arthroscopy

Colposcopy

Hysteroscopy

# Partnership Opportunities



- CHKS
- Ergea
- Dr Doctor
- Health Edge
- IQ Endoscopes
- Medishout
- Medtronic
- Odin-Vison

## **Procurement Route**



- Direct via NHS Terms & Conditions
- ❖ G-Cloud 14
- Framework Partners



For advice and guidance on most suitable option

Ryan Beegan will be pleased to assist

## **MEDILOGIK Contacts**



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Business Development Director

tim.elliott@medilogik.co.uk

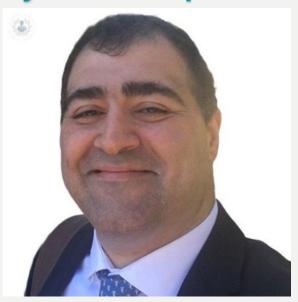
David Simpson
Product Director
david.simpson@medilogik.co.uk

Medilogik Limited 5 Deansway, Worcester, WR1 2JG Tel: +44 (0) 1473 351666 www.medilogik.co.uk

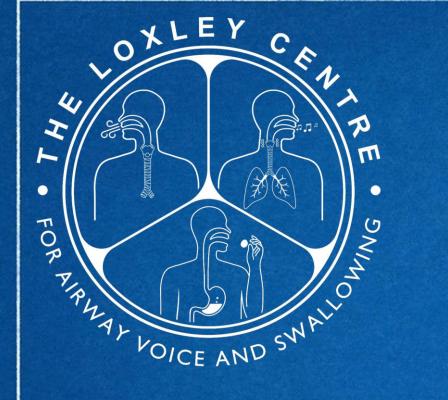




# Keynote Speaker



Professor Reza Nouraei
Consultant Airway and Laryngeal Surgeon
The Loxley Centre for Airway Voice and Swallowing,
Queen's Medical Centre, Nottingham, UK | The
Clinical Informatics Research Unit, Southampton
University, UK



## Integrated Foregut Pathways

The NHS Endoscopy Conference, London

Prof. Reza Nouraei MA BChir PhD FRCS

Consultant Airway and Laryngeal Surgeon
Nottingham University Hospitals NHS Trust



## #TeamNottingham

## Nottingham University Hospitals **NHS**









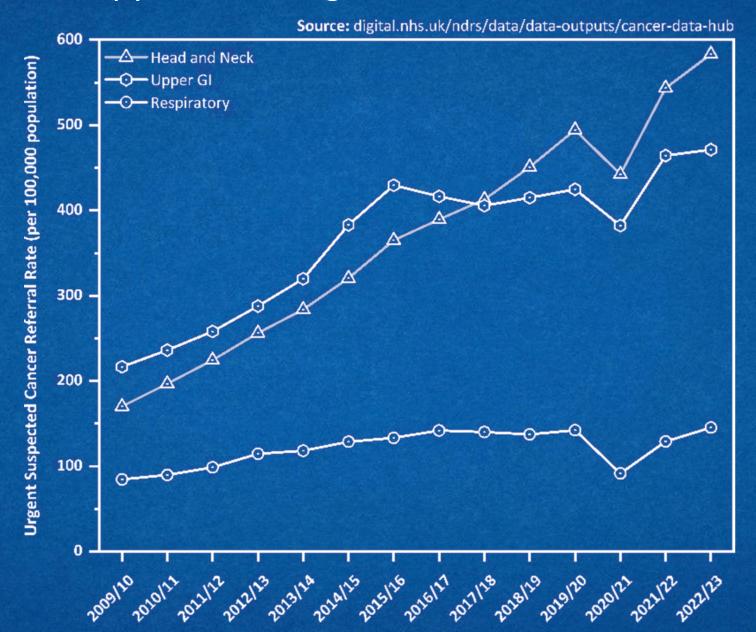




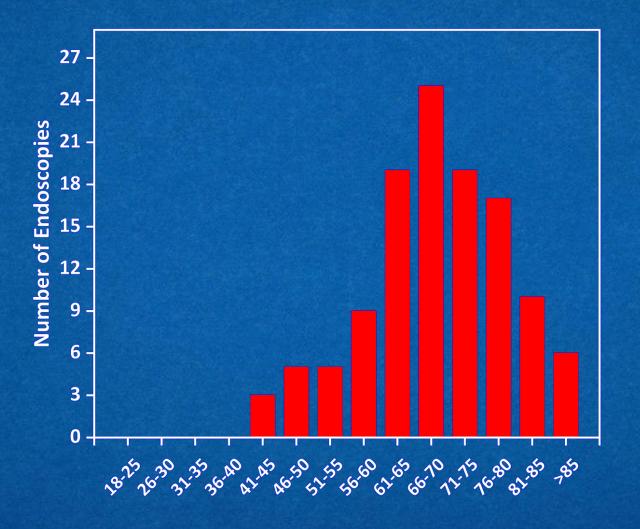




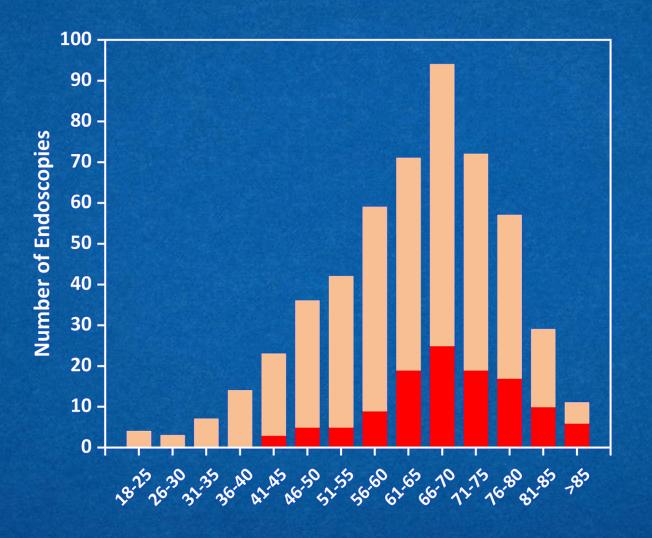




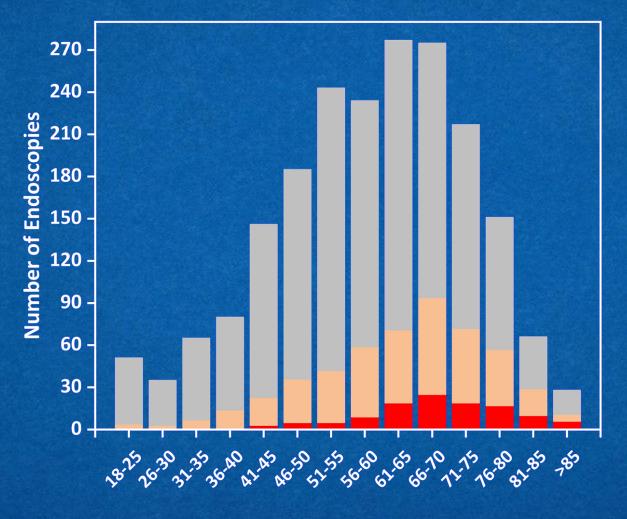










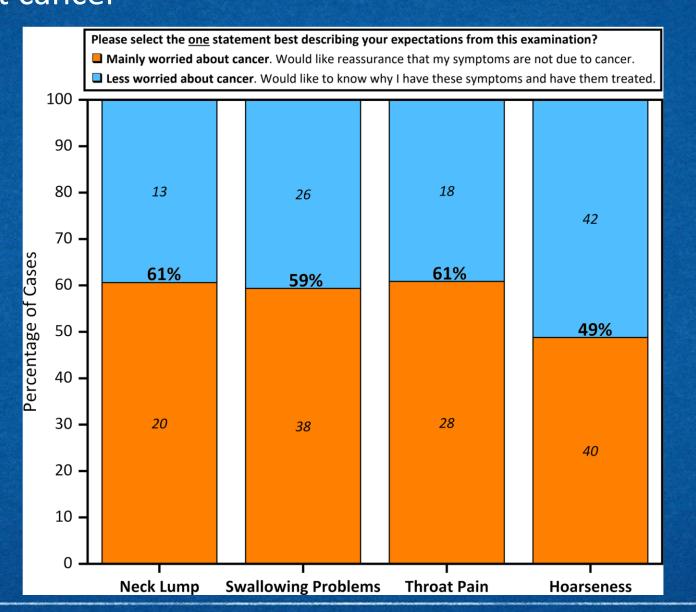




Independent Investigation of the **National Health Service in England** 

The Rt Hon. Professor the Lord Darzi of Denham OM KBE FRS FMedSci HonFREng









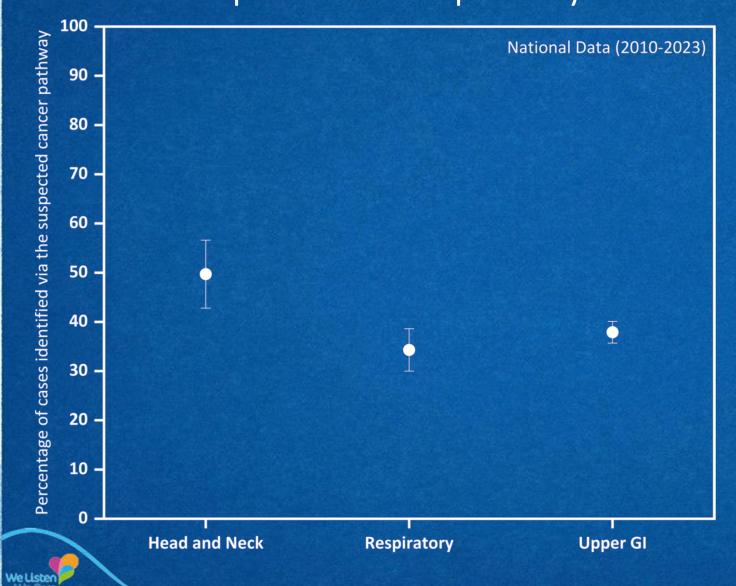




Most cancers are not actually identified in patients referred to suspected cancer pathways









1. Clinical History as Diagnostic Technology

2. One-stop Awake, Definitive, and Holistically-Supported Endoscopies

3. Vendor-neutral, technology-enabled, tariff-supported communication and quality-assurance within and between specialties



### The governing frameworks for the approach

#### Nottingham University Hospitals **NHS**

NHS Trust



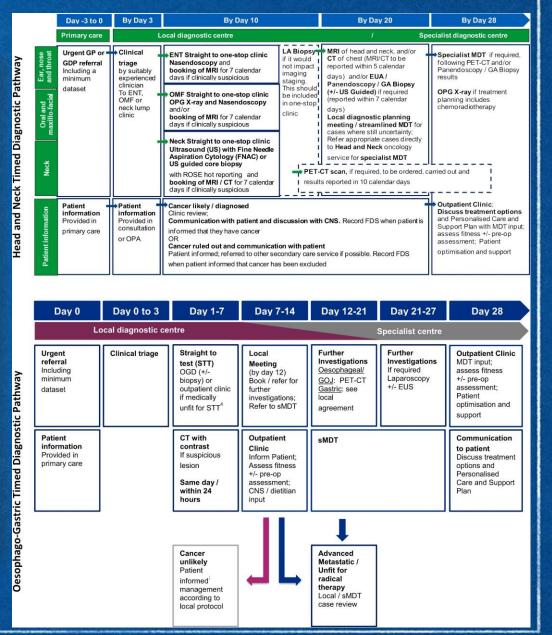


# Suspected cancer: recognition and referral

NICE guideline

Published: 23 June 2015

nice.org.uk/guidance/ng12





Nottingham University Hospitals **NHS** Which area does our approach cover? **Suspicious Lesions Pathway Neck Lump Pathway** Swallowing Pathway ◀ — -Throat Pathway Voice Pathway Integrated Sinonasal & Misc. Dysphagia **Abnormal Radiology Pathway** Swallowing Pathway ← - - -**Indigestion Pathway** Reflux Pathway Iron-deficiency anemia L UGL-HPB Symptoms / Radiology adjacents Non-specific symptoms

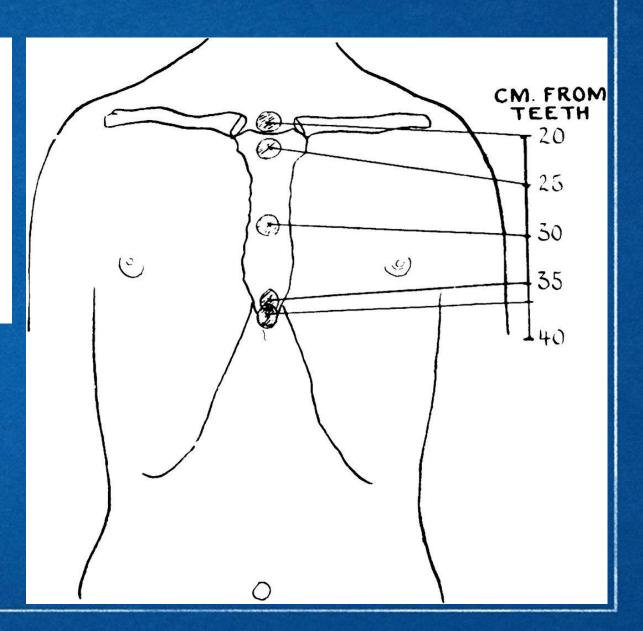
#### EXPERIMENTAL REFERRED PAIN FROM THE GASTRO-INTESTINAL TRACT. PART I. THE ESOPHAGUS

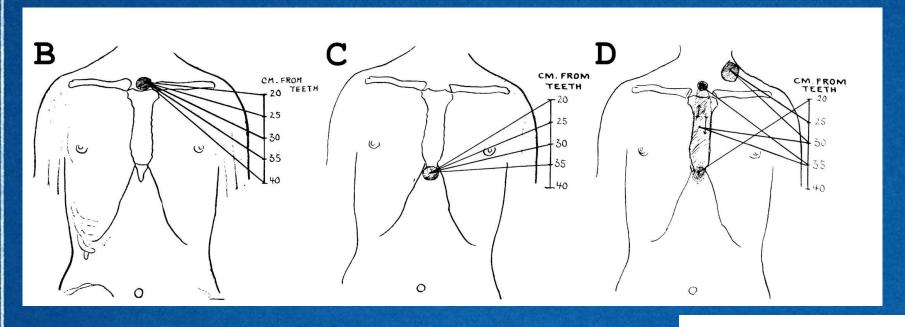
By W. S. POLLAND AND A. L. BLOOMFIELD

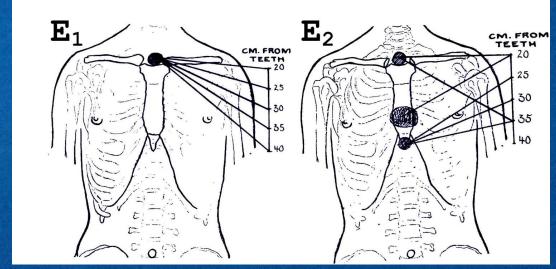
(From the Department of Medicine, Stanford University School of Medicine, San Francisco)

(Received for publication March 30, 1931)

Despite the development of modern diagnostic methods, the exact recognition of the disorders or lesions which are responsible for digestive symptoms remains a difficult problem. In practice the percentage of error in this domain of medicine is high and in many instances diagnosis is based more on the general clinical intuition of the









# The biology has been optimised to control integrated functions

Nottingham University Hospitals **NHS** 

Accepted: 25 March 2018

DOI: 10.1111/coa.13115

### ORIGINAL ARTICLE

WILEY

Oesophageal causes of dysphagia localised only to the pharynx: Implications for the suspected head and neck cancer pathway

S.A.R. Nouraei<sup>1</sup> | I.A. Murray<sup>2</sup> | K.J. Heathcote<sup>1</sup> | H.R. Dalton<sup>3</sup>

<sup>1</sup>Department of Ear Nose and Throat Surgery, Poole Hospital NHS Foundation Trust, Poole, UK

<sup>2</sup>Department of Gastroenterology, Raigmore Hospital, Inverness, UK
<sup>3</sup>Department of Gastroenterology, Royal Cornwall Hospital, Truro, UK

#### Correspondence

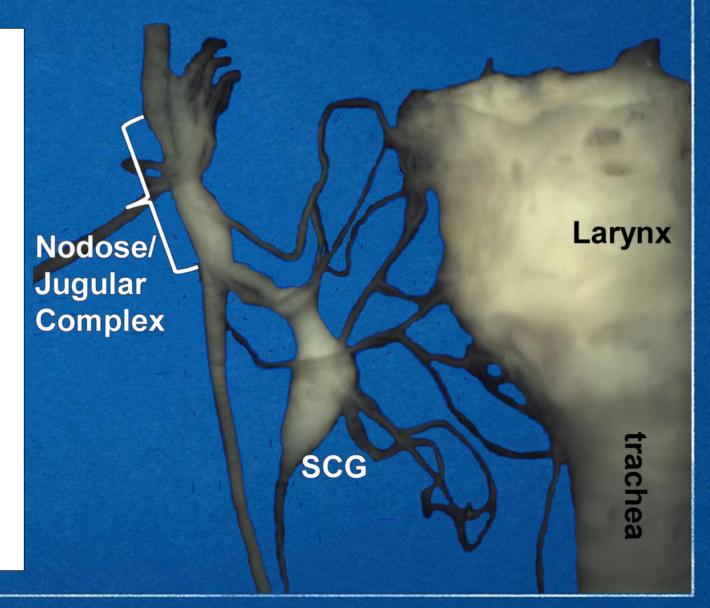
S.A.R. Nouraei, The Robert White Centre fo Airway Voice and Swallowing, Department of Ear Nose and Throat Surgery, Poole Hospital NHS Foundation Trust, Poole, UK. Email: RN@cantab.net Objectives: Dysphagia is a presenting symptom of both pharyngeal and oesophageal cancers. The referral pathway choice is determined by whether it is thought to be oropharyngeal or oesophageal, and this is in turn influenced by whether dysphagia is perceived to be above or below the suprasternal notch. We studied the concordance between the presence of pharynx-localised dysphagia (PLD) and the location of the underlying disease processes.

Design: A subset analysis of the Dysphagia Hotline Cohort, collected between 2004 and 2015, of patients with PLD and a structural diagnosis.

Main outcome measures: Information about patient demography and presenting symptoms were recorded. The incisor-to-pathology distance, and the nature of the pathology, were recorded. Logistic regression analysis was used to identify independent predictors of mailgnancy.

Results: The study included 177 patients. There were 92 males, and mean age at presentation was 74 years. The commonest benign pathologies were cricopharyngeal dysfunction with or without pharyngeal pouch (n = 67), peptic stricture (n = 44) and Schatzki's ring (n = 11). There were 49 cases of cancer, including one hypopharyngeal cancer, one cervical oesophageal cancer, 28 cancers of the upper/mid-thoracic oesophagus, 15 cancers of the lower thoracic oesophagus and 4 cardio-oesophageal cancers. In 105 (59%) patients, PLD was caused by oesophageal disease. Independent predictors of malignancy were weight-change (loss >2.7 kg), a short history (<12 weeks) and presence of odynophagia. Nineteen (39%) of oesophageal cancers that presented with dysphagia that was localised only to the pharynx would have been beyond the reach of rigid oesophagoscopy.

Conclusions: Pharynx-localised dysphagia is more likely to be a referred symptom of structural oesophageal disease, including cancer, than a primary symptom of structural pharyngeal disease. Absence of additional alarm symptoms such as a short history, weight-loss, and odynophagia, do not adequately exclude the possibility of oesophageal cancer. When the differential diagnosis of PLD includes malignancy, cancer should be presumed to be arising from the oesophagus or the cardio-oesophageal region until proven otherwise. This requires direct visualisation of the mucosal surfaces of the oesophagus and the cardio-oesophageal region, using either transnat ransansaal flexible endoscopy, irrespective of whether the initial assessment occurs within head and neck or upper gastrointestinal suspected cancer pathways.

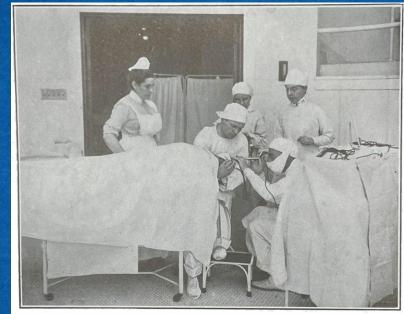


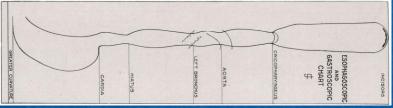


# One diagnostic biology has become fractured across organ-based, technology-driven pathways









Squamous-celled	and a	tvni	cal	epit	hel	lion	na			4				337
Basal-celled .														2
Adenocarcinoma														316
Lymphosarcoma		37			3									2
Round-celled sar													4	2
Fibrocarcinoma	coith	elion	na d	level	or	ing	on	SCO	ar?)					1
Squamous-celled	, plus	gun	ma								4			- 1
Squamous-celled													+	1
Mixed, type unc														2
Ulceration but p	robab	ly m	alig	man	t									7



## CHRONIC PEPTIC ULCER OF THE ŒSOPHAGUS AND

THE terms 'esophagitis' and 'peptic ulcer of the esophagus' connote one thing to some people and mething quite different to others. Confusion has ertaken us partly because the rich legacy of clinical servations recorded by Morell Mackenzie and his

Albers in 1839 and from then onwards had bee In 1884 Mackenzie defined 'œsophagitis' as occasionally reported by pathologists. Rokitansk



ADENOCARCINOMA OF THE OESOPHAGUS AND ECTOPIC

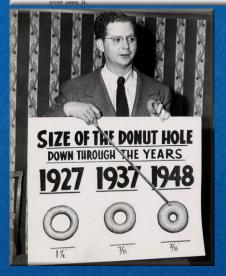
B. C. MORSON AND J. R. BELCHER.

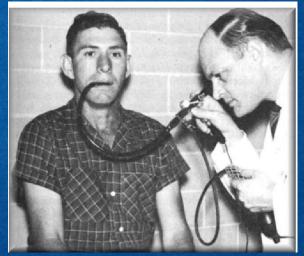
From the wards and the Bland-Sutton Institute of Pathology The Middlesex Hospital, London, W.

Adenocarcinoma in the oesophagus may arise in three ways: (1) as an upward extension of a carcinoma of the stomach, (2) as malignant change in the ucous glands that are normally found in the oesophageal submucosa, and (3) from ectopic gastric mucosa. The first is not uncommon; the second is rare. The third, also rare, is the type that concerns us here.

In 1950 Carrie reported a case of adenocarcinoma of the oesophagus that had risen in an area of ectopic gastric mucosa. He reviewed the literature and likened the lesion to the unicorn in that many authors had described it, but only one had



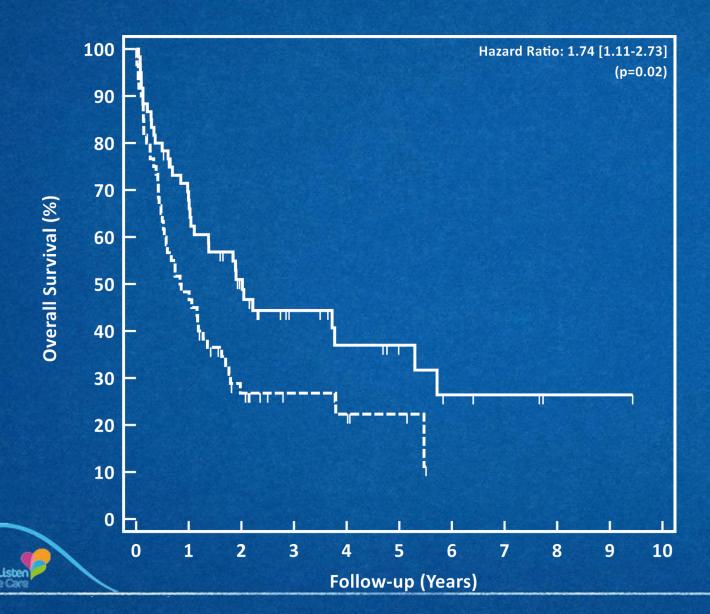






## With consequence

# Nottingham University Hospitals NHS



ORIGINAL ARTICLE

WILEY

Interspecialty referral of oesophagogastric and pharyngolaryngeal cancers delays diagnosis and reduces patient survival: A matched case-control study

Jon H. Bird<sup>1</sup> | Elizabeth J. Williams<sup>2</sup> | Kate J. Heathcote<sup>1</sup> | Lachlan Ayres<sup>2</sup> | Nilantha De Zoysa<sup>1</sup> | Emma V. King<sup>1</sup> | Sally D. Parry<sup>2</sup> | S. A. Reza Nouraei<sup>1,3</sup> •

<sup>2</sup>Department of Ear Nose and Throat Surgery, Poole Hospital NHS Foundation Trust, Poole, UK

<sup>2</sup>Department of Gastroenterology, Poole Hospital NHS Foundation Trust, Poole, UK

<sup>9</sup>Clinical Informatics Research Unit, University of Southampton, Southampton, UK

### orrespondence

Reza Nouraei, The Robert White Centre for Airway Voice and Swallowing, Poole Hospital NHS Foundation Trust, Poole BH15 2BJ, UK.

Email: R.Nouraei@Southampton.ac.uk

#### Abstract

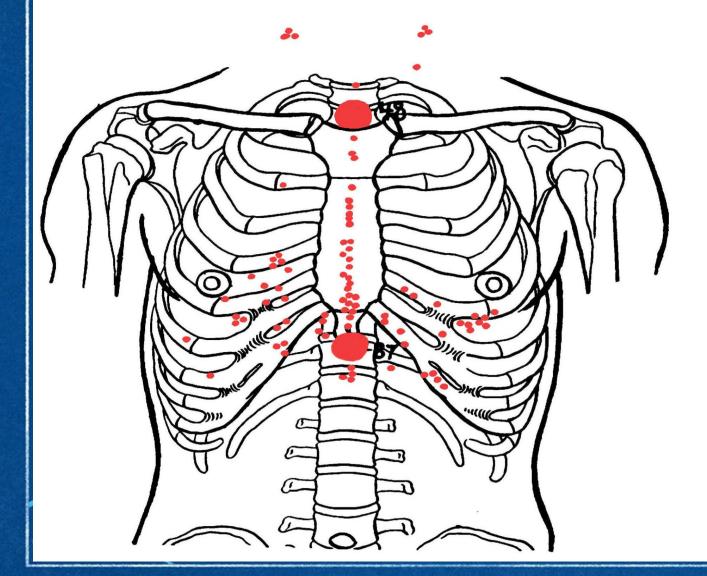
Objectives: Pharyngolaryngeal and oesophagogastric cancers present with swallowing symptoms and as such, their clinical evaluation traverses boundaries between different specialties. We studied the incidence and significance of interspecialty cancer referrals (ICRs), that is, pharyngolaryngeal cancers first evaluated by gastroenteroloev and oesophagogastric cancers first evaluated by otolaryngology.

Design: A subset analysis of our Integrated Aerodigestive Partnership's audit dataset, of all ICR patients, and an equal number of controls matched for age, sex and cancer

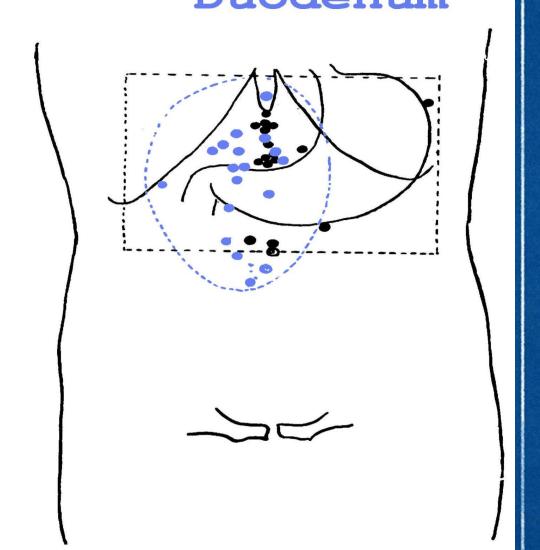
Main outcome measures: Information about patient age and presenting symptoms was recorded. The relationship between symptoms and ICR risk was examined with binary logistic regression. Referral-to-diagnosis latency was compared between ICR and control patients with unpaired Student's t test. Cox regression was used to identify independent predictors of overall survival.

Results: Of 1130 patients with pharvngolarvngeal and oesophagogastric cancers between 2008 and 2018, 60 diagnoses (5.3%) were preceded by an ICR. Referral-to-diagnosis latency increased from  $43 \pm 50$  days for control patients to  $115 \pm 140$  days for ICR patients (P < .0001). Dysphagia significantly increased the risk of an ICR (odds ratio 3.34; 95% CI 1.30-8.56), and presence of classic gastroesophageal reflux symptoms (heartburn or regurgitation; OR 0.25; 95% CI 0.08-0.83) and "distal" symptoms (nausea/vomiting, abdominal pain or dyspepsia; OR 0.23; 95% CI 0.08-068) significantly reduced the risk. Eleven pharyngolaryngeal cancers (of 26; 42%) were missed by gastroenterology, and eight (of 34; 24%) oesophageal cancers were missed by otolaryngology. An ICR was an independent adverse prognostic risk factor on multivariable analysis (hazard ratio 1.76; 95% CI 1.11-2.73; P < .02; log-rank test). Two systemic root causes were poor visualisation of pharynx and larynx by per-oral oesophago-gastro-duodenoscopy (OGD) for pharyngolaryngeal cancers, and poor sensitivity (62.5%) of barium swallow when it was used to 'evaluate' oesophageal mucosa. Conclusions: An interspecialty cancer referral occurs in a significant proportion of patients with foregut cancers. It almost triples the time to cancer diagnosis and is associated with a high incidence of missed cancers and diminished patient survival. It is a complex phenomenon, and its reduction requires an integrated approach between

# Oesophagus



# Stomach Duodenum





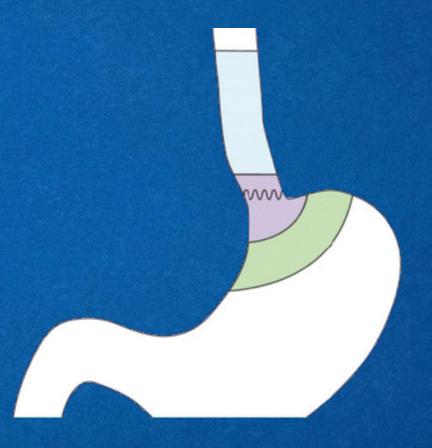
Dysphagia (2014) 29:305–309 DOI 10.1007/s00455-013-9507-4

ORIGINAL ARTICLE

# **Incidence and Predictive Features of Pharyngeal Pouch** in a Dysphagic Population

Iain Alexander Murray · David R. Grimes · Adam D. Wilde · Jo Palmer · Carolyn Waters · Harry R. Dalton

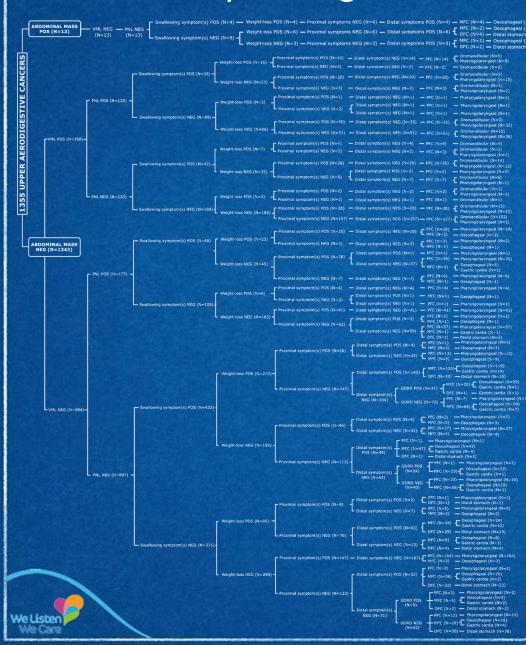
- X Dyspepsia
- X Epigastric Pain
- X Nausea & Vomiting
- **X** Early Satiety
- X History of peptic ulcers

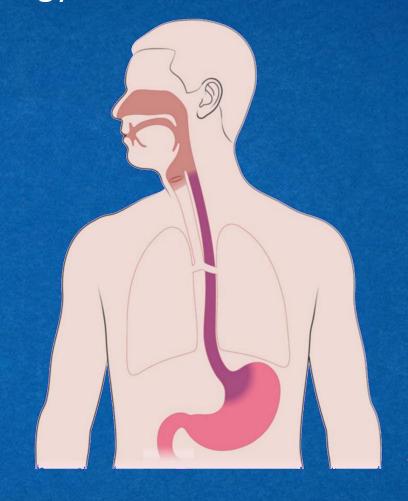




## Clinical History as Diagnostic Technology

## Nottingham University Hospitals **NHS**





## **Proximal Field**



# Middle Field



## **Proximal Field**

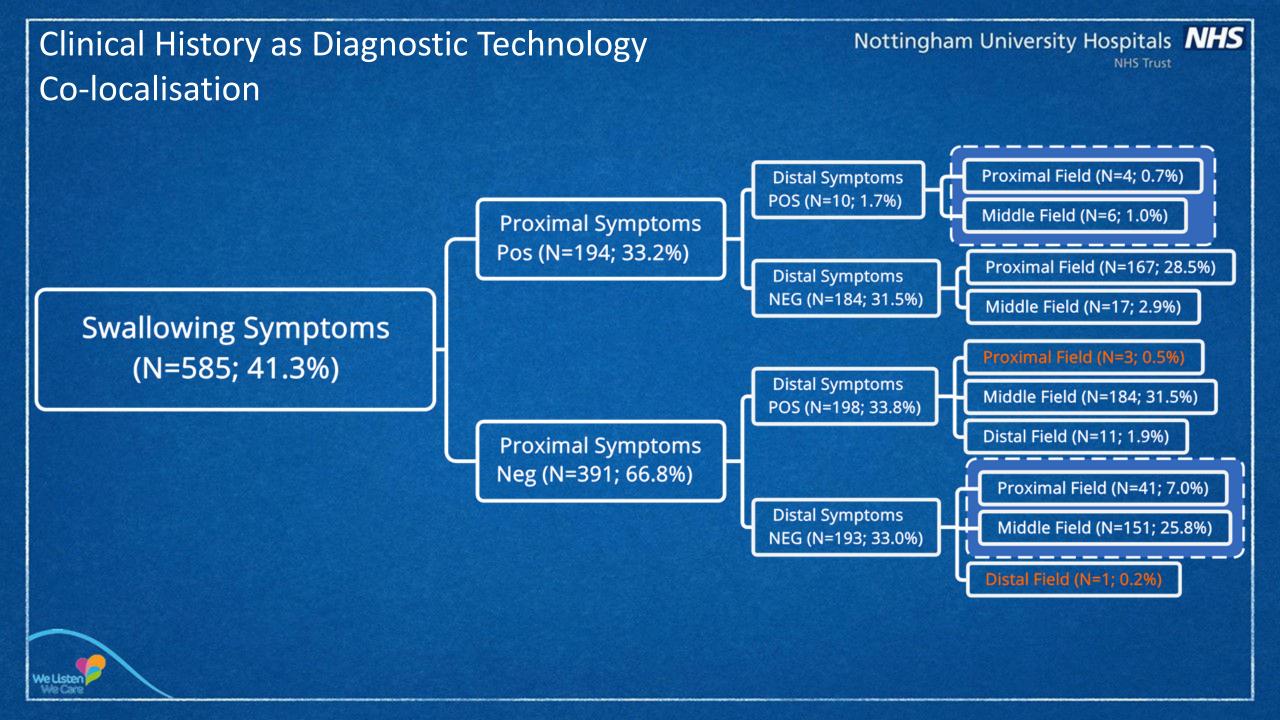
- Abnormal Radiology
- ❖ Visible Oral/Pharyngeal Lesion
- Palpable Neck Lump
- Throat Pain / Odynophagia
- ❖ Lateralised Throat Symptoms
- Hoarseness
- Aspiration
- Pharynx-localised Dysphagia
- Daily, typically dry cough >8 weeks
- Non-acid regurgitation
- Painless Midline Throat Symptoms

## Middle Field

- ❖ Abnormal Radiology
- Non-cardiac Chest Pain
- ❖ Swallow-associated Chest Pain
- Retrosternal Dysphagia
- Classical Reflux Symptoms
- Epigastric Mass
- Iron-deficiency Anaemia
- Epigastric Pain
- Dyspepsia

## **Distal Field**

- ❖ Abnormal Radiology
- Nausea and/or Vomiting
- Early Satiety
- History of Peptic Ulcer(s)
- Bloating



# Clinical History as Diagnostic Technology The Integrated Foregut Clinical History

Nottingham University Hospitals **NHS** 

leview

## The medical history as a diagnostic technology

Nick Summerton

#### ABSTRACT

The medical interty is a powerful diagnostic technology, However, in selecting the substantial and appropriate balance between the history and the other appropriate balance between the history and the other appropriate balance between the history and the other balance between the history and the propriate the propriate to make the balance and the propriate to make the balance and the propriate to make the balance and the substantial that the subs

Keywords diagnosis; Bayes theorum; likelihood ratios; prin

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DOI: 10.3399/bjgp08X279779

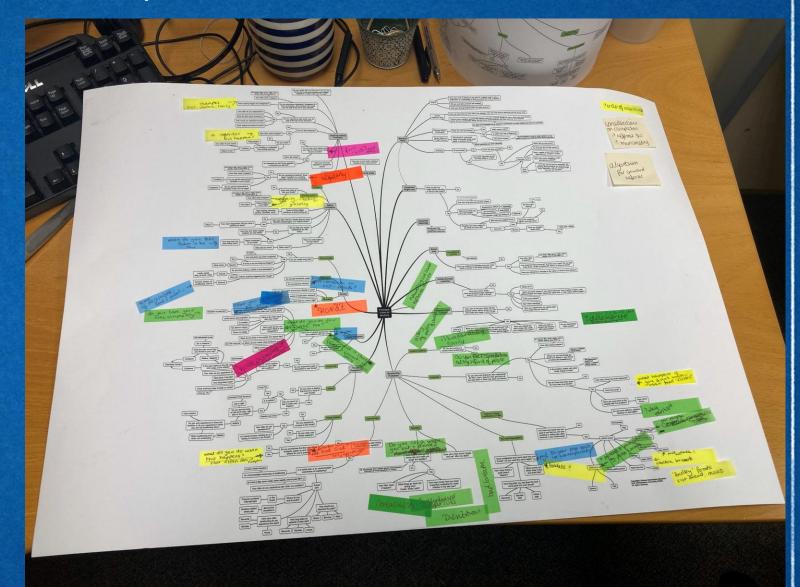
INTRODUCTION

Has the medical history become redundant? Over 30 years ago Hampton and colleagues suggested that the history determined 83% of the diagnoses in medical outgatients. I however, with the rapid growth in new diagnostic technologies there is now a suggestion that it is more efficient and cost-effective to employ a technician to undertake a battery of investigations rather than have an expensive clinician speech on the health service the Prime Minister, Gordon Brown, stated 'utilizing' these new technologies must be at the heart of any progressive health policy."

Diagnostics is a central element within the Department of Health's initiative, designed to deliver an 18-week patient pathway from GP referral to the start of treatment. However, whereas there is a particular focus on endoscopy, imaging, pathology, and physiology testing, with the appointment of four clinical leads in these areas, the medical history has not been afforded any similar special prominence Furthermore, although the National Institute for Health and Clinical Excellence (NICE) is charged with appraising diagnostic technologies, its remit is restricted to those newer technologies that are CE marked.4 Nowadays it also seems as if anyone is permitted to take a medical history without the equirement for any specific training to understand the complexities of symptom reporting, symptom evolution, symptom classification, or symptom interpretation,14

British Journal of General Practice, April 2008

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# Clinical History as Diagnostic Technology The Nonspecific Symptoms Pathway Approach

"...Patients referred have comprehensive history taken, including details of their symptoms, and will usually receive a range of including blood tests, chest X-ray, CT scan and endoscopy to rapidly progress them to the most appropriate diagnostic and treatment pathway..."

## Research

Dave Chapman, Veronique Poirier, Karen Fitzgerald, Brian D Nicholson, and Willie Hamilton on behalf of the Accelerate Coordinate Evaluate Multidisciplinary Diagnostic Centre projects

## Non-specific symptoms-based pathways for diagnosing less common cancers in primary care:

a service evaluation

## Abstract

### Background

Although less common cancers account for almost half of all cancer diagnoses in England, their relative scarcity and complex presentation. often with non-specific symptoms, means that patients often experience multiple primary care consultations, long times to diagnosis, and poor clinical outcomes. An urgent referral pathway for non-specific symptoms, the Multidisciplinary Diagnostic Centre (MDC), may address this problem.

To examine the less common cancers identified during the MDC pilots and consider whether such an approach improves the diagnosis of

### Design and setting

A service evaluation of five MDC pilot projects in England from December 2016 to March 2019.

Data items were collected by pilot sites in nearreal time, based mainly on the English cancer outcomes and services dataset, with additional project-specific items. Simple descriptive and comparative statistics were used, including  $\chi^2$  tests for proportions and t-tests for means

### INTRODUCTION

Rare and less common cancers (hereafter 'less common cancers') account for almost half of all cancer diagnoses in England and over half of all cancer deaths. 1-3 This broad term incorporates >200 different tumour types, excluding the four most common malignancies: breast, colorectal, lung, and prostate cancers [hereafter 'common

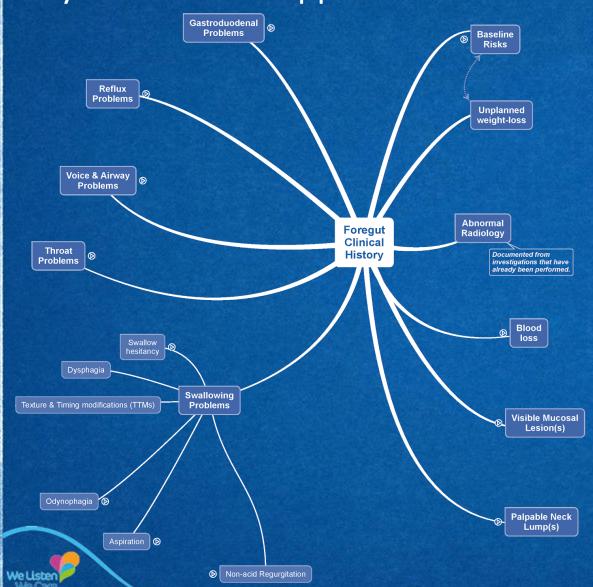
With the exception of cervical cancer, there is currently no established screening programme for less common cancers.5 and recognition of disease relies on the development and presentation of symptoms. 6-8 In many cases, these cancers present with non-specific symptoms, which can also originate from multiple benign conditions.<sup>6,9–11</sup> For example, unexpected weight loss is associated with several cancers at all cancer stages but may also arise from serious and non-serious diagnoses associated with a wide range of body systems. 12-13 Additionally, the relative scarcity of less common cancers often makes the risk of cancer in symptomatic patients lower than the UK's recommended 3% threshold for urgent cancer investigation,

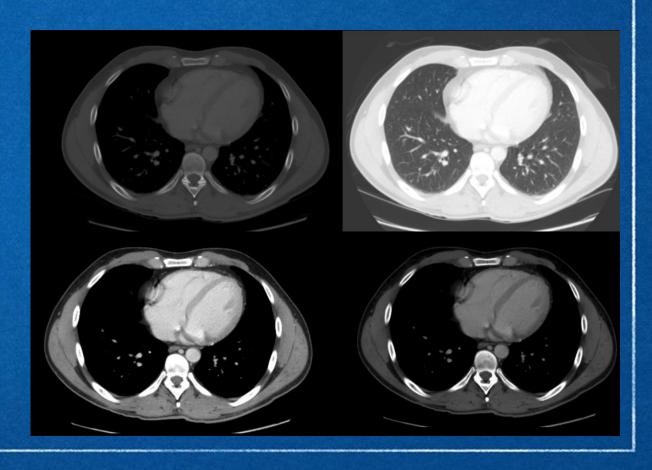
as well as those presenting with nonspecific symptoms is often characterised by multiple primary care consultations, investigations, and referrals. 15-19 Lengthy intervals from presentation to diagnosis are common, 6,16,17,20 as is diagnosis by emergency presentation. 16,21-22 with both being associated with high rates of advanced stage diagnosis,16 worse survival.23 and a poorer experience of

A Multidisciplinary Diagnostic Centre (MDC) approach was piloted in England from December 2016, establishing a dedicated pathway for patients presenting with nonspecific symptoms indicative of possible cancer. An evaluation by the Accelerate Coordinate Evaluate (ACE) Programme, which aimed to improve cancer pathways and associated outcomes through the provision of evidence-based information and support, 25 demonstrated that the MDC approach diagnosed a broad range of cancers, including a notable proportion of less common cancers. 10 The aim of this study was to examine the less common cancers identified during the MDC pilots in detail and to consider whether such an approach has henefit for the diagnosis of these cancers



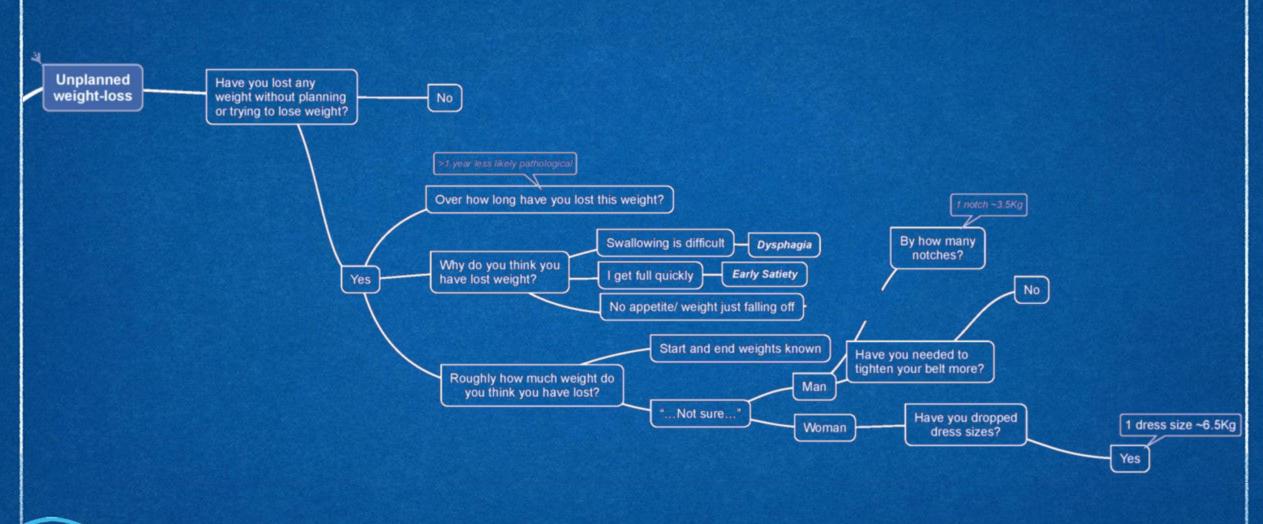
# Integrated Foregut Clinical History A Systems-based Approach











# Clinical History as Diagnostic Technology Structured Language as "Test Ingredients"

Nottingham	University	Hospitals	NHS
		NHS Trust	

Age group	0-39	0
	40-49	4
	50-59	5
	60-69	6
	70-79	7
	80-89	8
	90-99	9
+ Weight Loss of > 3 kg	(present=1,absent=0)	(0 or 1) X 2
+ Duration of symptoms	( > 6 months = 1 < 6 months = 0 )	(0 or 1) X -1.5
+ Sex	(male = 0, female=1)	(0 or 1 ) X -1

Quest Journals Journal of Medical and Dental Science Research Volume 2~ Issue 12 (2015) pp: 09-13 ISSN(Online): 2394-076X ISSN (Print):2394-0751

www.questjournals.org

Research Paper



## Evaluation of validity of Edinburgh Dysphagia score in predicting oesophageal cancer in patients with dysphagia

Dr SS Prasad<sup>1</sup>, Dr Chethan Kishanchand<sup>2</sup>, Dr Inugala Anusiri<sup>3</sup>, Dr Padmapriya J<sup>4</sup>, Dr Anitha S<sup>5</sup>

Received 05 December, 2015; Accepted 15 December, 2015 © The author(s) 2015. Published with open access at <a href="https://www.questjournals.org">www.questjournals.org</a>

ABSTRACT: - Background: The Edinburgh dysphagia score was developed at the University of Edinburgh in 2010 to predict carcinoma oesophagus in patients presenting with symptoms of dysphagia. We designed a prospective observational study at our institution to validate this scoring system at our institution.

Materials and Methods: 341 patients who presented with dysphagia and underwent esophagogastroduodenoscopy were included in the study conducted for a period of two and half years at Kasturba Hospital. Observations were made with regards to the components of the scoring system and Edinburgh dysphagia score was calculated for all patients.

Observations and Results: The Edinburgh dysphagia score had a sensitivity of 89.20% in detecting patients with carcinoma oesophagus. Specificity of Edinburgh dysphagia score was 70.30% and the positive predictive value was 76.21% The negative predictive value was 85.92%.

Conclusion: The sensitivity of Edinburgh dysphagia score being low cannot be used to definitely rule out cancer in patients stratified as being at low risk, and hence patients at low risk also need to be thoroughly evaluated to rule out malignancy. However we are of the opinion that more studies may be required to study the validity of the score in different populations

Keywords: - dysphagia score, carcinoma, oesophagus Abbreviations: EDS - Edinburgh Dysphagia Score

### I. INTRODUCTION

Dysphagia is a common symptom among patients presenting to surgical clinic. The causes for dysphagia vary from benign causes like gastro esophageal reflux disease to simisterly etiology like carcinoma of the esophagus. Suspecting carcinoma in a patient presenting with dysphagia results in early evaluation with endoscopic studies and initiation of timely treatment.

Edinburgh dysphagia score was first described by Rhatigan et al [1]. In this study the authors claimed that application of EDS effectively predicts carcinoma of the esophagus in a patient presenting with dysphagia. Edinburgh dysphagias score is a scoring system developed to predict carcinoma esophagus in patients presenting with the symptom of dysphagia. Six parameters are used to calculate the score. The parameters are age, sex, loss of weight, duration of dysphagia and calization of dysphagia and acid reflux. The score stratifies the patients with dysphagia into high risk and low risk for carcinoma esophagus. The allocation of points in the scoring system is as shown in Table 1. A patient with a score of < 3.5 is considered to be at low risk for carcinoma esophagus and a patient with a score of < 3.5 is considered to be at high risk for Carcinomaesophagus.

Age group	0-39	0
	40-49	4
	50-59	5
	60-69	6
	70-79	7
	80-89	8
	90-99	9
+ Weight Loss of > 3 kg	(present=1,absent=0)	(0 or 1) X 2
+ Duration of symptoms	( > 6 months = 1 < 6 months = 0 )	(0 or 1) X -1.5
+ Sex	(male = 0, female=1)	(0 or 1 ) X -1

\*Corresponding Author: Dr Chethan Kishanchand

Evaluation of validity of Edinburgh Dysphagia score in predicting oesophageal cancer in patients by the Edinburgh Dysphagia score in this study. There were 157 true positive cases, 19 true negative cases and

by the Edinburgh Dysphagia score in this study. There were 157 true positive cases, 19 true negative cases an 49 false positive cases in the study

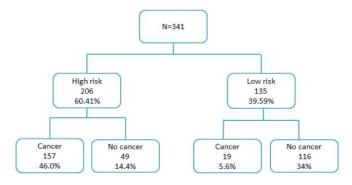


Fig 1: flow chart showing risk stratification according to EDS and cancer detection by OGD

	Cancer	No Cancer	Total
EDS > 3.5 High risk	157	49	206
EDS < 3.5 Low risk	19	116	135
Total	176	165	341

Table 2: Table showing cancer detection in risk groups as stratified by EDS

The Edinburgh Dysphagia score had a sensitivity of 89.20% in detecting patients with carcinoma oesophagus. Specificity of Edinburgh score was 70.30%.

The positive predictive value of Edinburgh Dysphagia score was 76.21%.

The negative predictive value of the Edinburgh Dysphagia score was 85.92%.

### **ROC Curve**

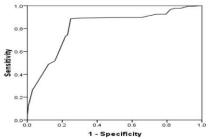


Fig 2: Area under Receiver operating characteristic (ROC) curve of EDS = 0.890

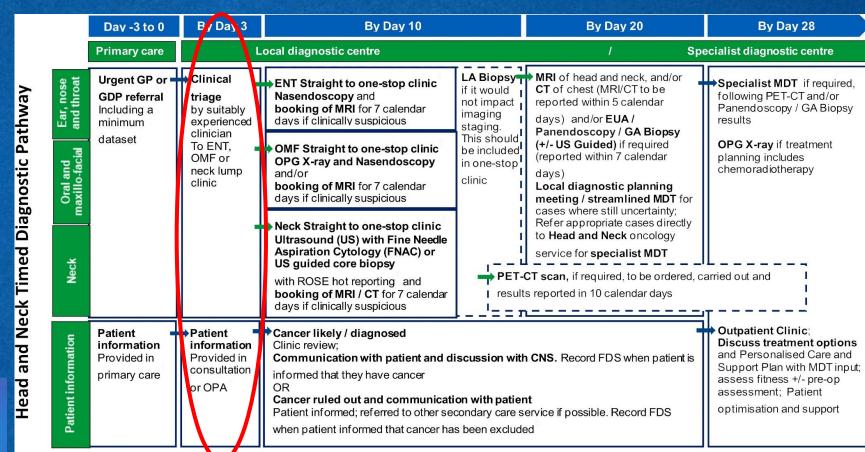
# Clinical History as Diagnostic Technology Implemented as "Pre-Visit Planning"







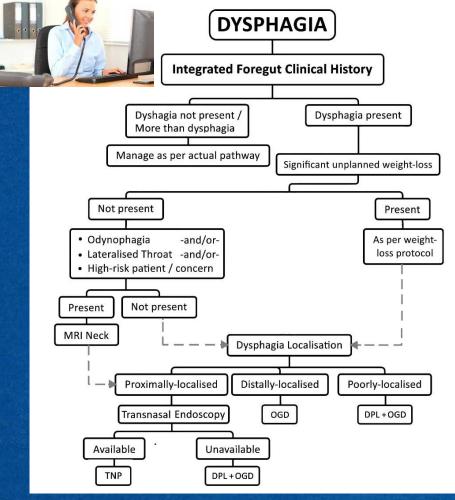




# Clinical History as Diagnostic Technology

Nottingham University Hospitals **NHS** 





## **SWALLOWING (CONTINUED)** B

■ No non-acid regurgitation

Does undigested food come back into your throat?

Do you meet the carrot again? Do peas or pills pop back up unexpectedly?

Non-acid regurgitation is different from acid regurgitation, and it is different from vomiting. Food boluses, rather than passing through the throat and into the oesophagus, get 'stored' somewhere and come back up. If the pea pops back up undigested, it will have been sitting somewhere above the stomach.

- Think **Pharungeal Pouch** is >65 and >1 year history
- Think Oesophageal Cancer if short history and older patient
- Think **Achalasia** in all patients, but especially if also chest pain.
- Think Oesophageal Dysmotility for every presentation of non-acid regurgitation.

After enquiring about non-acid regurgitation, you can consider 'jumping page' to reflux and then back.

How often does it happen? Is it □ less than once a month, □ less than once a week,

□ some time every week, □ every day, □ during every meal or □ every swallow

How soon after eating does it happen? ☐ Seconds after ☐ Minutes ☐ Hours ☐ Next day

What comes up? What does it look and smell like? ☐ Fresh ☐ Old/fermented

Do you experience bad breaths? ☐ No ☐ Rarely ☐ Often

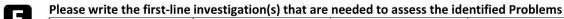
## Please write a history of the patient with pertinent features and negatives in flowing language

Stefan is a 68 years old male who presents with 8 months history of increasingly frequent solid-food pharynxlocalised dysphagia. He has lost 5Kg of weight over the last 4 months without planning to do so. He does not report throat pain or pains associated with swallowing, and does not report aspiration or non-acid regurgitation. His father died of oesophageal cancer age 65 and he is quite concerned about this. He experiences weekly heartburn but does not report acid regurgitation, gastroduodenal, or other symptoms. He had a gastroscopy 10 years ago which showed a hiatus hernia. He is hypertensive and has raised cholesterol. He takes atorvastatin, amlodipine and omeprazole. He has no allergies.

## Please write the "Problems" that need to be assessed

ricase write the Tropicina	- 111dt 110dd 10 20 ddddddd	<u> </u>	
Problem #1	Problem #2	Problem #3	Problem #4
Progressive dysphagia	Unplanned weight-loss		

A "Problem" is an **investigation-requiring / pathway-defining** symptom and/or sign. This is not exactly the same as a symptom and/or sign. There is often one, and sometimes, there are many. For example, retrosternal dysphagia and refractory GORD are one problem, because their initial investigation is one test (gastroscopy). Dysphagia and Odynophagia (different to swallow-associated chest pain) are two problems, because odynophagia needs neck MRI and path-of-swallowing endoscopy. Dysphagia and unplanned weightloss (i.e. >3Kg as per Edinburgh Dysphagia Score thredhold) are two problems. They need a gastroscopy and CT Chest-Abdomen-Pelvis. Lateralised throat pain is one problem, but its assessment requires two investigations (a Definitive Pharyngolaryngoscopy and a neck MRI) as a matter of course.

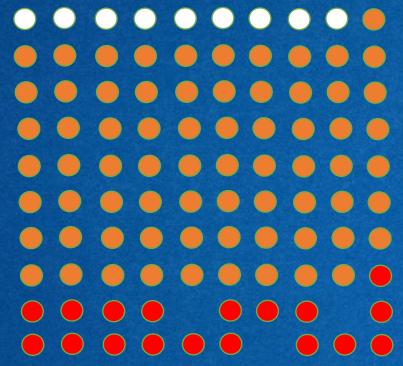


Problem #1 Test(s)	Problem #2 Test(s)	Problem #3 Test(s)	Problem #4 Test(s)
Gastroscopy	CT chest-abdo-pelvis		

# The Integrated Foregut Clinical History: Why not ask the GP to do it?



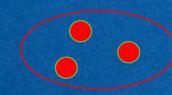
NHS Trust



Tiredness
Night-time urination
Lack of energy
Headache
Back pain
Abdominal bloating
Memory problems
Abdominal pain
Erectile dysfunction
Coughing
Concentration problems
Change in stool texture
Dizziness
Pelvic pain
Feeling unwell

à	Constipation
	Increase in waist circumference
	Change in stool frequency
	Diarrhoea
	Nausea
	Swollen legs
	Difficulty in emptying the bladder
	Frequent urination
	Stress incontinence
	Shortness of breath
	Pelvic pain during intercourse
	Hoarseness
	Urge incontinence
	Loss of appetite
Š	Fever

Blood in stool/rectal bleeding Difficulty swallowing Weight loss Incontinence without stress/urge Vaginal bleeding after intercourse Pain/burning when urinating Swollen lymph/nodes Black stool Postmenopausal bleeding Repeated vomiting Blood in urine Blood in semen Coughing up blood Blood in vomit





## Research

Chris Salisbury, Sunita Procter, Kate Stewart, Leah Bowen, Sarah Purdy, Matthew Ridd, Jose Valderas, Tom Blakeman and David Reeves

# The content of general practice consultations:

cross-sectional study based on video recordings

### Abstract

### Backgroui

Demographic and policy changes appear to be increasing the complexity of consultations in general practice.

### Aim

To describe the number and types of problems discussed in general practice consultations, differences between problems raised by patients or doctors, and between problems discussed and recorded in medical records.

## Design and setting

Cross-sectional study based on video recordings of consultations in 22 general practices in Bristol and North Somerset.

### Method

Consultations were examined between 30 representative GPs and adults making a pre-booked day-time appointment. The main outcome measures were number and types of problems and issues discussed; who raised each problem/issue; consultation duration; whether problems were recorded and coded.

### Results

Of 318 eligible patients, 229 (F2,056) a participated. On average, 2.5 (95% CI = 2.3 to 2.6) problems were discussed in each consultation, with 41% of consultations involving at least three problems. Seventy-two per cent [165/229] of consultations included problems in multiple disease areas. Mean consultation duration was 11.9 minutes [95% CI = 11.2 to 12.6]. Most problems discussed were raised by patients, but 43% (99/229) of consultations included problems raised by dictors. Consultation duration increased the

#### INTRODUCTION

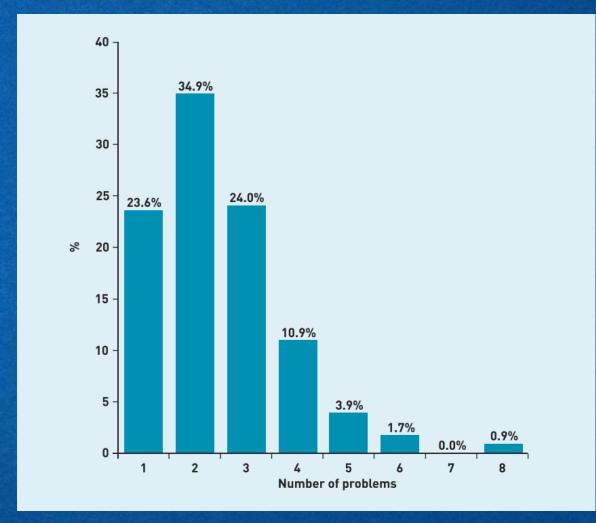
been based historically on providing short consultations to provide accessible treatment for common health problems, while identifying patients with serious problems requiring specialist referral. Several trends are challenging this approach. The ageing population and the shift of work from hospitals into the community mean that the main role of general practice is now managing chronic conditions.1 To improve quality of care, managing chronic conditions has become highly structured, based on evidence-based guidelines, with adherence incentivised through pay-for-performance schemes.2 However, most patients consulting in general practice have multiple coexisting chronic conditions, or multimorbidity,3 which means that a large number of guidelines and incentivised actions could apply to each patient encountered in typical consultations.4.5

General practice in most countries has

These trends are likely to have an impact on the content and complexity of general practice consultations. Clinicians may be expected to undertake screening, health promotion, and chronic disease management alongside responding to the patient's presenting complaints. Given that each patient may have multiple chronic conditions, typical consultations may

require consideration of a wide range of problems, some raised by the patient and some by the doctor. It can be impossible to adequately deal with all these problems within a short time-limited consultation, so prioritisation is sometimes necessary?

There is a long history of research to describe the clinical content of general practice, for example the national morbidity studies in the UK8, the BEACH study in Australia.9 and the CONTENT project in Germany<sup>10</sup>. However, fewer studies have explored the number of different problems dealt with at each consultation. Most of these have been based on analysis of medical records or encounter forms completed by GPs11-14 (an approach which assumes that doctor's records capture the full content of consultations), whereas those based on direct observation or video recordings15-18 have been limited in scope and have had methodological limitations, in particular providing little information about the reliability of the process of coding consultations. Furthermore, since this research was conducted there have been major changes that are likely to have increased the complexity of consultations, including new models of chronic disease management, the use of guidelines, introduction of pay-forperformance schemes, and developments in computerised record systems which





# The Integrated Foregut Clinical History: Is it cost-effective?

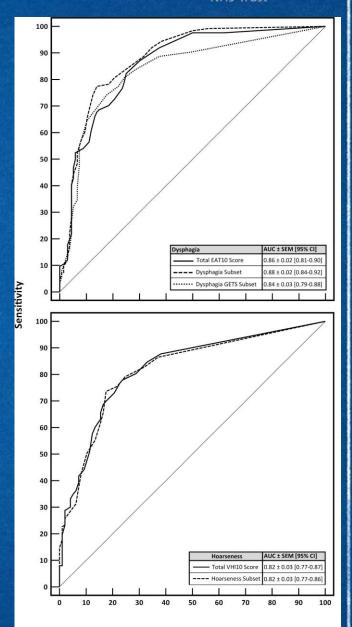
## CT Neck with Contrast requires:

- To registered staff (band 6)
- One cannulator (band 3)
- One imaging assistant (band 2)

# Integrated Foregut Clinical History requires:

One trained band 6 nurse



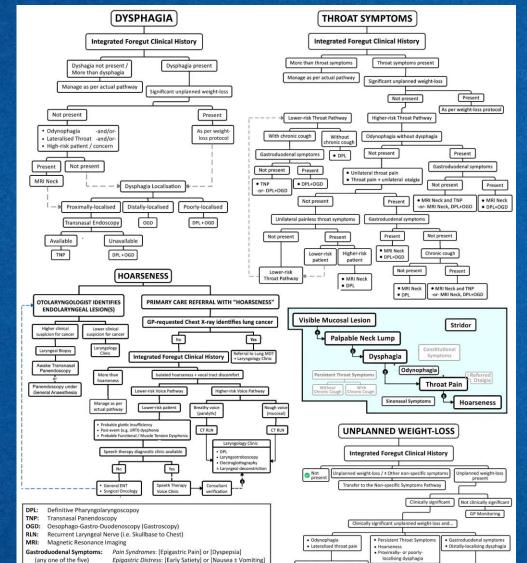




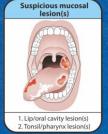
# The Integrated Foregut Clinical History: Can it reduce downstream variation?

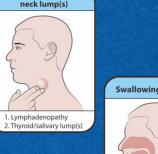
[History of peptic ulcers]





. MRI Neck & CT Chest to Pely

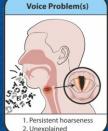




Persistent palpable









# The Integrated Foregut Clinical History: Does it work?

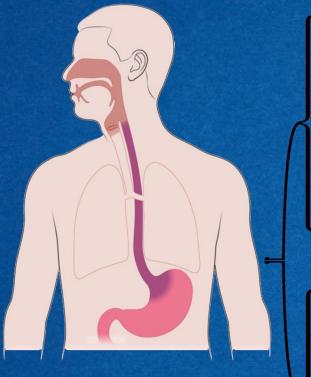
A total of 301 (241 H&N and 60 UGI) patients, referred through the suspected-cancer (2week-wait) pathway, underwent pre-visit planning.

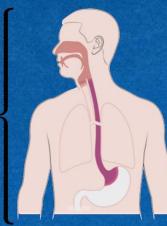
- ❖H&N pathway waiting time fell from 51 days before pre-visit planning, to 28.3 days;
- ❖16.6% of patients (10/60) originally referred for Gastroscopy did not need it;
- ❖10.8% of H&N patients (10/93) who needed Gastroscopy had major oesophageal pathologies, including oesophageal cancer and Eosinophilic Oesophagitis.



## Path-of-Swallowing Endoscopy

# Nottingham University Hospitals **NHS**





Lateralised throat pain±Otalgia Pharynx localised odynophagia

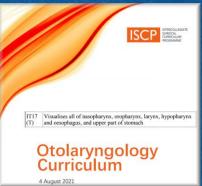
Head and Neck biopsy
Pharynx localised odynophagia
Lateralised throat pain±Otalgia
Head and Neck biopsy

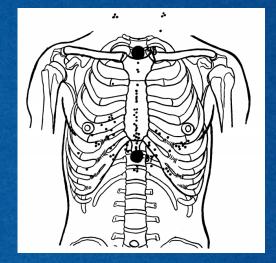
Proximally localised dysphagia

**Panendoscopy** 

Chronic cough±throat symptoms reatment unresponsive throat symptoms Chronic cough±throat symptoms

Recalcitrant globus pharyngeus













Palpable epigastric mass Iron deficiency anaemia Abnormal radiology and proposed in the control of t

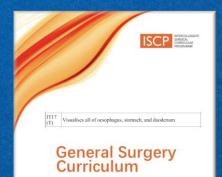
Gastroscopy

Persistent epigastric pain ± dyspepsia

Unexplained weight loss

Refractory reflux symptoms

Regular nausea ± vomiting



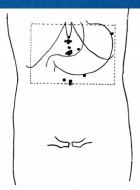


Fig. 2. Each Dot Indicates the Center of the Area of Referred SENSATION-FROM INFLATION OF THE STOMACH IN SIXTEEN CASES.



# High-definition transnasal endoscopies are not available



## **FUNCTIONAL PHARYNGOESOPHAGOSCOPY:** A NEW TECHNIQUE FOR DIAGNOSTICS AND **ANALYZING DEGLUTITION**

INGO F. HERRMANN, MD, SARA ARCE RECIO, MD



FIGURE 1. Video image of a fibroendoscopic view of the pharyngolarynx in position 1 during the oropharyngeal phase of the deglutition. The bolus is collected in the valleculae.





## Creating a Specific Visual Documentation Standard

Nottingham University Hospitals **NHS** 

Received: 28 January 2021 Revised: 23 February 2021 Accepted: 7 March 2021

DOI: 10.1111/coa.13783

LETTERS TO THE EDITOR

WILEY

## Should twin-mode white-light and virtual chromoendoscopy of pre-defined mucosal stations be considered a standard of care for Transnasal Panendoscopy?

### 1 | SIR,

Robust cancer diagnostics is central to delivering the long-term NHS Plan of saving 55,000 lives a year. For Foregut cancers, symptomsdirected visualisation of the relevant at-risk mucosal stations (between the lips and the second part of the duodenum) forms the mainstay of evaluation. Available tools include direct inspection, flexible nasendoscopy (FNE), examination under general anaesthesia (Panendoscopy), and Oesophago Gastro Duodenoscopy (OGD).

Gastrointestinal endoscopy is regulated and audited against explicit quality standards, including specific mucosal stations that need to be documented during every OGD.2 Head and neck evaluations are not regulated in the same way, and whilst some diagnostic pathways (e.g. suspicious lesions and palpable neck lumps) are becoming standardised, symptom-based presentations (i.e. dysphagia, odynophagia, lateralising throat pain, and hoarseness) are evaluated in

Process variations arise because different cancers manifest the same symptom(s) and can initiate different diagnostic pathways. For example, dysphagia is common to gastroenterology and head and neck, hoarseness is common to respiratory and head and neck, and neck lump is common to haematology and head and neck. Moreover, what constitutes a safe and cost-effective pathway for excluding cancer, with standardised anatomical definitions and documentation standards for at-risk mucosal stations, remain

Digital endoscopes are superior to fibreoptic endoscopes for cancer diagnosis3 and using Virtual chromoendoscopy further enhances their performance. Virtual chromoendoscopy emphasises a narrow range of the light spectrum to enhance surface microvasculature and mucosal lesions. This is achieved either by passing lightthrough a physical filter (e.g. Narrow Band Imaging) or by applying software algorithms to achieve a similar effect digitally (Flexible Spectral Imaging Colour Enhancement-FICE- and i-Scan). Softwarebased chromoendoscopy enables concurrent display of white-light and enhanced images (Figure 1). Virtual chromoendoscopy wasshown to enable detection of primary mucosal cancers in 36% of patients who had been declared as having a carcinoma of unknown primary.4 Moreover, routine use of virtual chromoendoscopy and structured pharyngeal evaluation in Japan may have contributed to the fact that most hypopharyngeal cancers are identified at an early stage (Tis to T2) in that country.5

Transnasal Panendoscopy thus could provide an effective onestop evaluation for patients with dysphagia, odynophagia, and lateralising throat pain. In this context, structured evaluation and dual-light documentation of pre-defined mucosal stations could increase cancer diagnostic yield4 and confidence in negative findings. This may in turn enable safe cancer exclusion and cost-effective discharge in order to maintain high-quality diagnostics in the settings of long-standing increases in demand which now need to be supported by services that have been profoundly affected by the coronavirus

We believe that a standardised approach to performing transnasal panendoscopy and dual-light digital endoscopy and documentation should be considered as a standard of care and part of the solution in the new normal, and its safety and cost-effectiveness in largescale deployment should be evaluated through a multicentre

## **ACKNOWLEDGEMENT**

## CONFLICT OF INTEREST

University of Southampton (SARN) has received an unrestricted research and educational grant from Pentax Corporation.

> Elizabeth J Williams<sup>1</sup> S A Reza Nouraei<sup>2</sup>

<sup>1</sup>Consultant Gastroenterologist, University Hospitals of Dorset NHS Foundation Trust Poole LIK <sup>2</sup>Robert White Professor of Laryngology and Clinical Informatics University of Southampton, Southampton, UK

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Professor Reza Nouraei, Robert White Centre for Airway Voice and Swallowing, Department of Ear Nose and Throat Surgery, University Hospitals of Dorset NHS Foundation Trust, Poole, BH15 2JB, UK. Email: RNouraei@nhs.net





# Using the BSG Documentation Standard as Template for Path-of-Swallowing Endoscopy

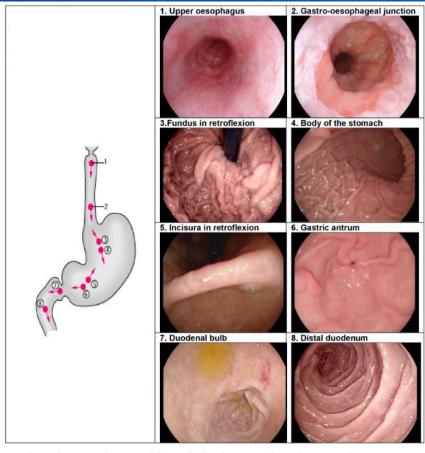
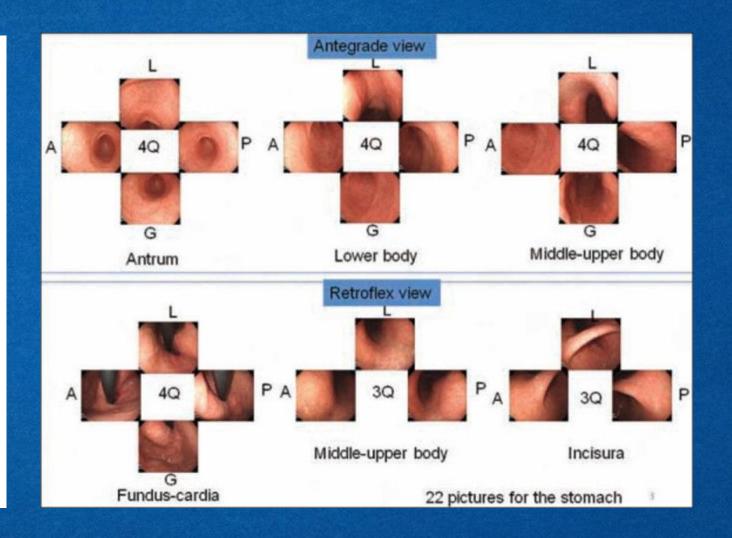


Figure 2 A schematic demonstrating the recommended stations for photo-documentation during a diagnostic oesophago-gastro-duodenoscopy. (Reproduced with permision from Thieme [43]).





# Awake Endoscopy must be equivalent or superior to examinations under general anaesthesia

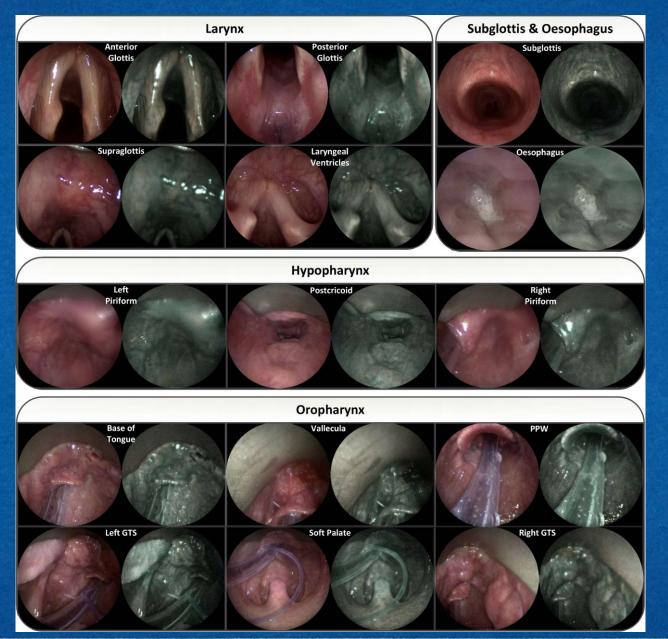






# Panendoscopy Standard

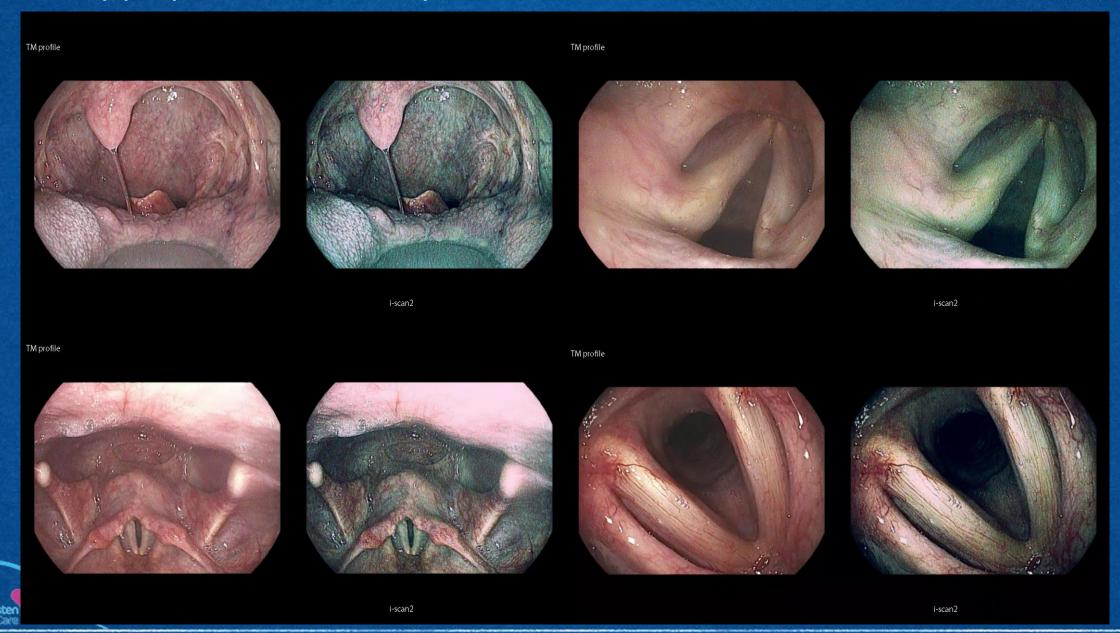
# Nottingham University Hospitals **NHS**

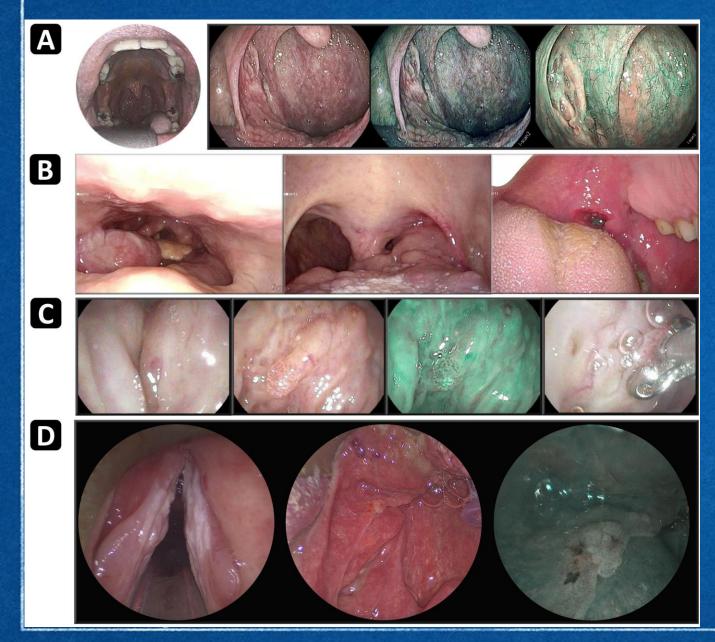


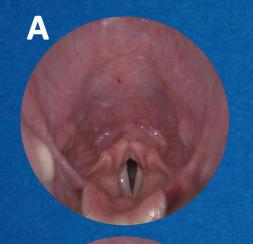


# Endoscopy Optimised for Early Disease Detection

# Nottingham University Hospitals **NHS**

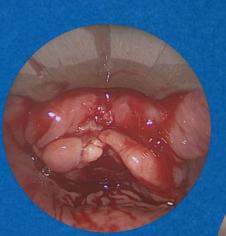










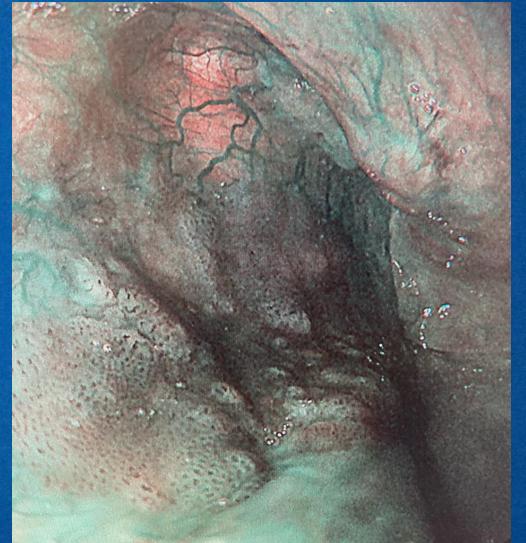








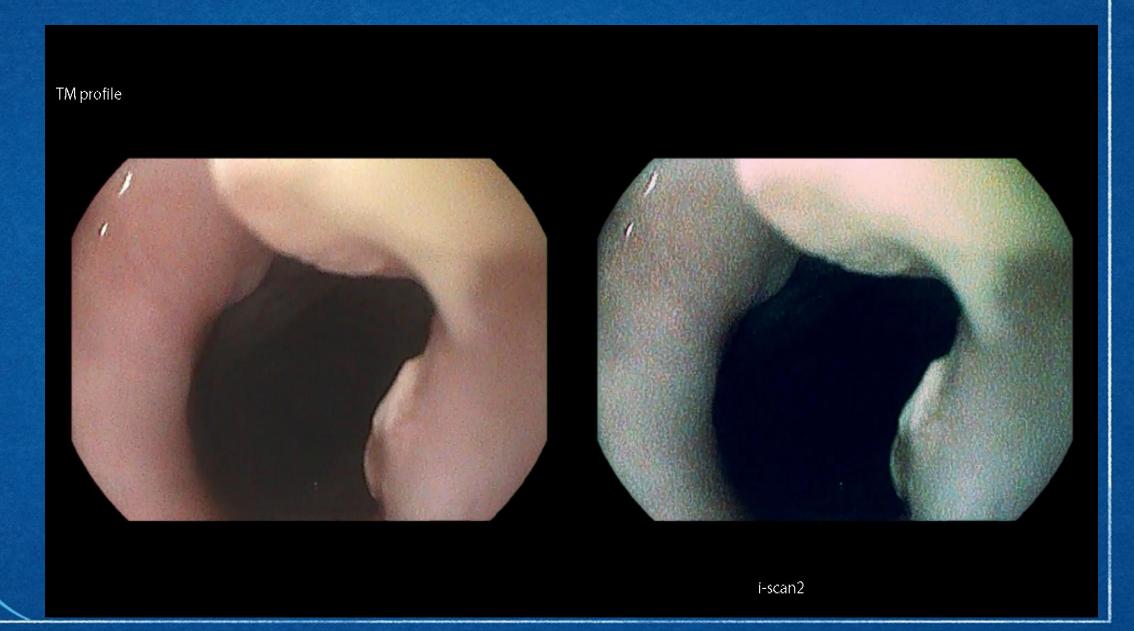




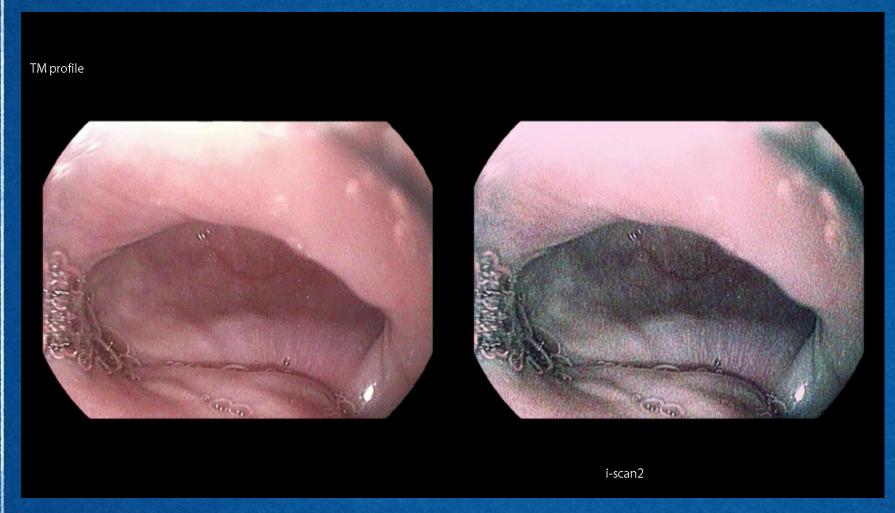


# **Endoscopy Optimised for Early Disease Detection**

Nottingham University Hospitals **NHS** 

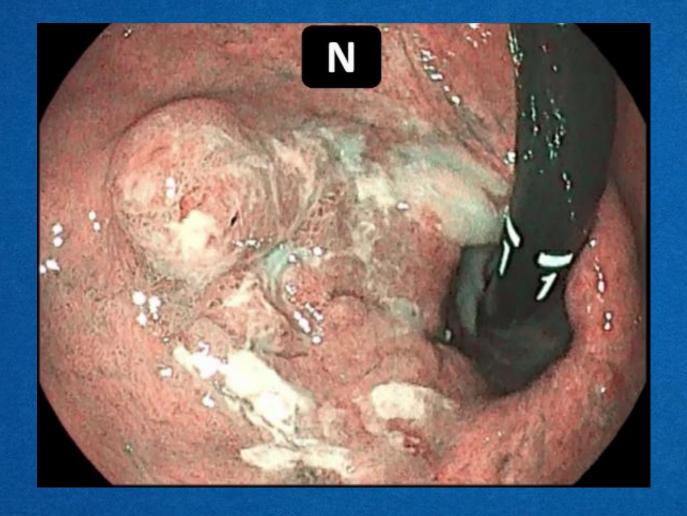


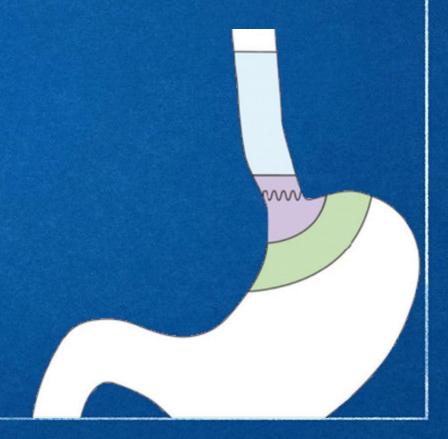






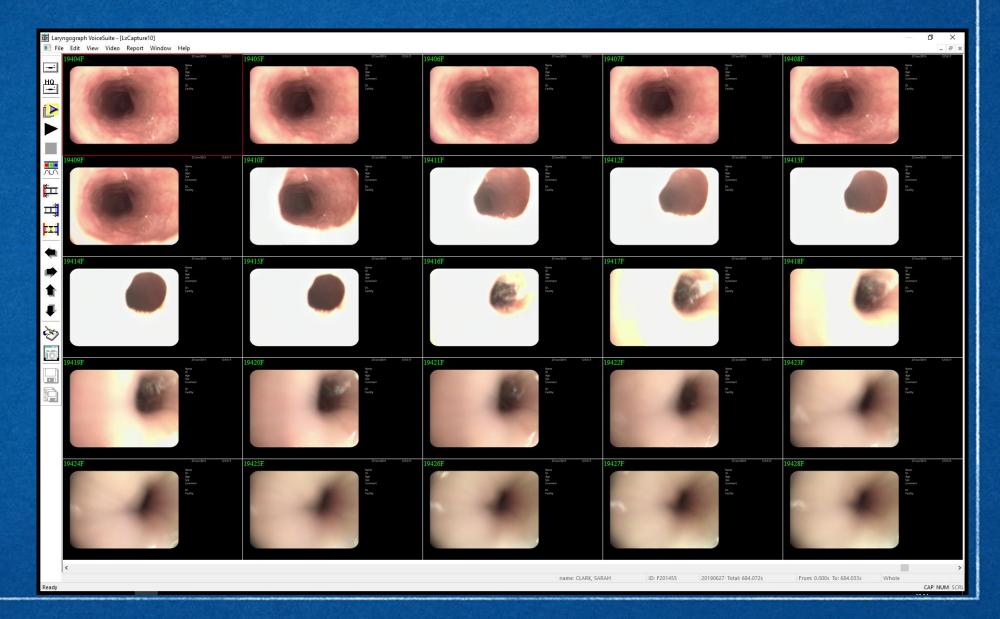














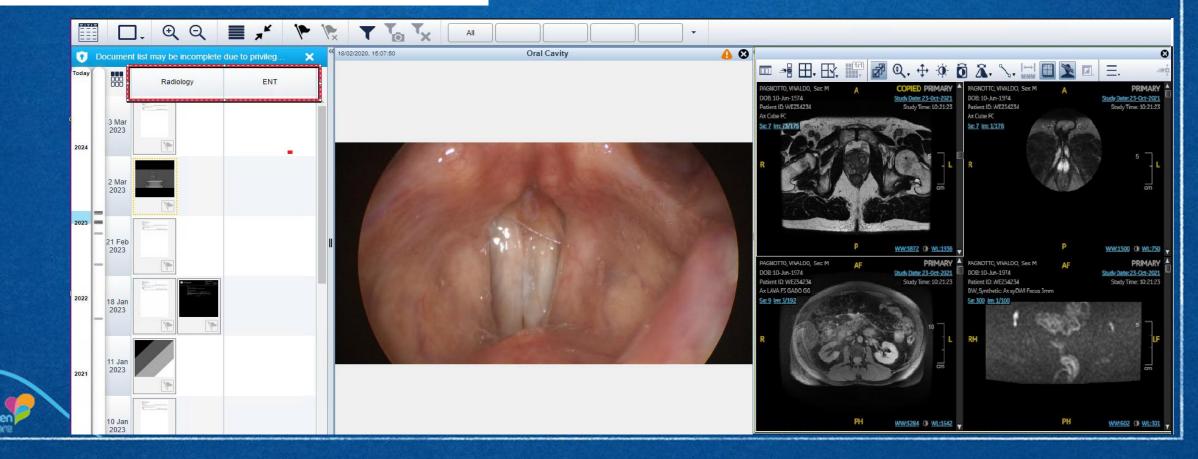
## Vendor-neutral endoscopy data integration

## Nottingham University Hospitals **NHS**

```
NHS Trust
```

```
?xml version="1.0" encoding="UTF-8"?>
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  <comments>Oral cavity comment</comments>
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  </eventCodeList>
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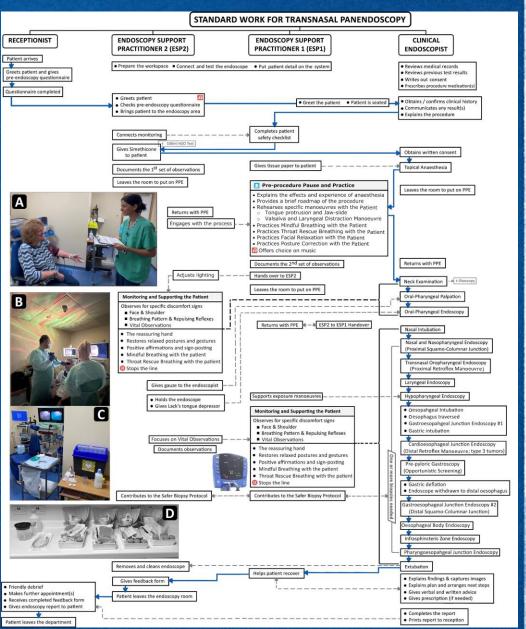


# Complete Oral & Pharyngeal Endoscopy

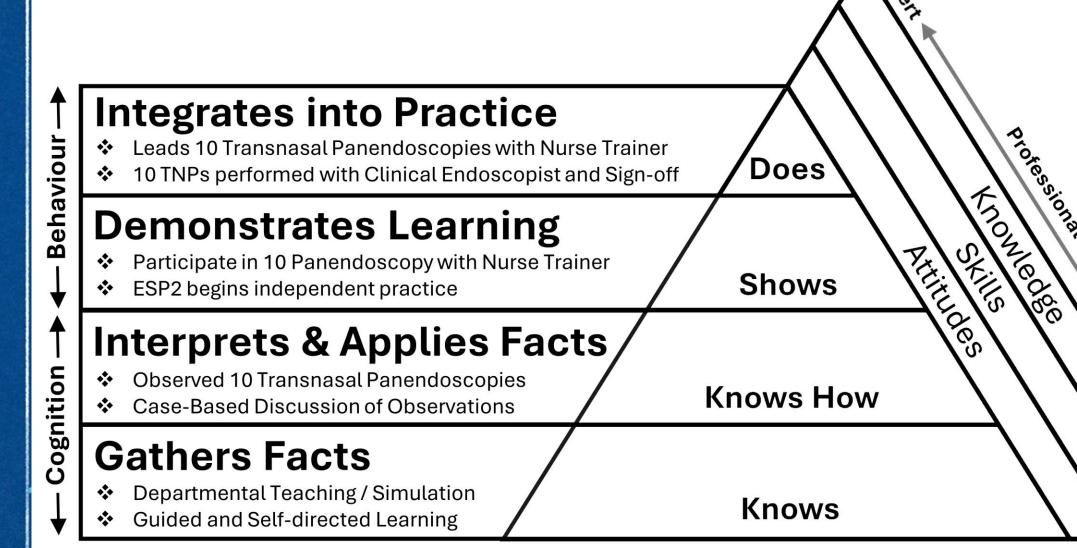
requires holistic patient support

Patient Height:	Transnasal Endoscopy Process Flow & Patient Safety Checklist
Patient Height:	Date of the Examination:/202/
100ml H <sub>2</sub> 0 Test:secs   Cough:   Y   N   We	Patient Height:cm   Weight: Kg BMI:
Step 1. Before the patient enters the room  Healthcare Assistant (ESP2) and Trained Nurse (ESP2) to do  Have all paper/specimen(s) of the previous patient been removed?   Yes    Ste the room clean and ready for use?   Yes    Are oxygen and the resuscitation trolley immediately accessible?   Yes    Have 4 drops of Otrivine been added to the Co-Phenylcaine bottle?   Yes    Has silicone-based lubricant been applied to endoscope buttons?   Yes    Has sthe correct instruments table been laid out for the procedure?   Yes    Has silicone-based lubricant been applied to endoscope buttons?   Yes    Has sthe endoscope been connected and tested?   Yes    Has the patient completed the pre-endoscopy questionnaire?   Yes   No   ESP2 to supp    Endoscopist to do: Has the patient's clinical history / indication(s) / previous results been checked?  Step 2. Patient enters the room   ESP2 to the left of the patient. Connects me    Introductions, Starting the checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the Checklist and Infacol   ESP2, to the left of the patient. Starting the ESP2, to the left of the patient. Starting the ESP2, to the left of the patient. Starting the E	100ml H₂O Test:secs   Cough: ☐ Y ☐ N   Wet Voice: ☐ Y ☐ N
Healthcare Assistant (ESP2) and Trained Nurse (ESP2) to do Have all paper/specimen(s) of the previous patient been removed?    Yes	Toom 120 Testsees   Cough. a   a     Wee Voice. a   a
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Are oxygen and the resuscitation trolley immediately accessible?	Yes enters the room. IJ
Has the correct instruments table been laid out for the procedure?  Has silicone-based lubricant been applied to endoscope buttons?  Has the endoscope been connected and tested?  Have patient's details been entered onto the endoscopy software?  Has the patient completed the pre-endoscopy questionnaire?  Has the patient completed the pre-endoscopy questionnaire?  Has the patient completed the pre-endoscopy questionnaire?  Has the patient enters the room  ESP2 to the left of the patient: Connects me (Introductions, Starting the checklist and Infacol)  ESP2 to the left of the patient: Connects me (Introductions, Starting the checklist and Infacol)  ESP2 to the right of the patient: Starts  Led by the Trained Nurse (ESP2). Team members introduce themselves and reassure the "Please can you tell us your full name & date of birth?"  "Mow many hours ago did you last have something to eat?"  "Mow many hours ago did you last have something to eat?"  "Mow pou have allergies, especially to medicines, you are aware of?"  "No you have allergies, especially to medicines, you are aware of?"  No you have allergies, especially to medicines, you are aware of?"  No yes —STOP—  "Do you have allergies of citrus? Could you eat an orange if you wanted?"  If explanation needed: This drinks helps reduce bubbles and secretions to help us see better. It has citrus in it"  "Has a doctor ever told you that you have Mad Cow Disease (CID)?"  No you take any medicines that thins the blood?"  If patient usuare these are medicines like aspirin, clopidagrel, warfain, riverosiban, and aphsaban, and sockaban.  "Are you wearing any dentures at the moment?"  After consent and anaesthesia  Has the pottory been been given their copy of the consent form?  Been and caring atmosphere matters more to some suggestions: We will be looking affer you through the whole procedure (Teamwork). You can be read and caring atmosphere matters more to some suggestions: We will be looking affer by out through the work throog to mak	
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Has the endoscope been connected and tested?   Yes   Yes   Have patient's details been entered onto the endoscopy software?   Yes   Yes   No   ESP2 to supp   Endoscopist to do: Has the patient's clinical history / indication(s) / previous results been checked?   Step 2. Patient enters the room   ESP2 to the left of the patient: Connects me (Introductions, Starting the checklist and Infacol)   ESP2 to the left of the patient: Connects me (Introductions, Starting the checklist and Infacol)   ESP2 to the left of the patient: Connects me (Introductions, Starting the checklist and Infacol)   ESP2 to the left of the patient: Connects me (Introductions, Starting the checklist and Infacol)   ESP2 to the left of the patient: Connects me (Introductions, Starting the checklist and Infacol)   ESP2 to the left of the patient: Connects me (Introductions, Starting the checklist and Infacol)   ESP2 to the left of the patient: Connects me (Introductions, Starting the checklist and Infacol)   ESP2 to the left of the patient: Connects me (Introductions, Starting the Confirm against Paperwork and the starting the checklist and Infacol)   ESP2 to the left of the patient: Connects me (Introductions, Starting the Confirm against Paperwork and the starting the checklist and Infacol)   ESP2 to the left of the patient: Connects me (Introductions)   ESP2 to the left of the patient: Connects me (Introductions)   ESP2 to the left of the patient: Connects me (Introductions)   ESP2 to the left of the patient: Connects me (Introductions)   ESP2 to the left of the patient: Connects me (Introductions)   ESP2 to the left of the patient: Connects me (Introductions)   ESP2 to the left of the patient Espa to the patient of the patient of the left of the patient Espa to the left of the patient Espa to the left of the patient Espa to the left of the patient Introductions   ESP2 to the left of the patient Espa to the left of the patient Introductions   ESP2 to the left of the patient   ESP2 to the left of the patient   ESP2 to the left of the patient	
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Confirm against Paperwork and Infacol   SSP1 to the right of the patients Starts	tory / indication(s) / previous results been checked?
"Please can you tell us your full name & date of birth?"  "What name would you like us to call you?"  "How many hours ago did you last have something to eat?"  "How many hours ago did you last have something to eat?"  "Do you have allergies, especially to medicines, you are aware of?"  "Do you have allergies, especially to medicines, you are aware of?"  "Do you have allergies of this drinks helps reduce bubbles and secretions to help us see better. It has citrus in it"  "Do you have allergy to titrus? Could you eat an orange if you wanted?"  If explanation needed: This drinks helps reduce bubbles and secretions to help us see better. It has citrus in it"  "Do you have allergy to titrus? Could you eat an orange if you wanted?"  If explanation needed: This drinks helps reduce bubbles and secretions to help us see better. It has citrus in it"  "Do you take any medicines that thins the blood?"  "If patient unsure: these are medicines like aspirin, clopidagrel, warfarin, riveroxiban, and apkaban, and coosabn.  "Are you wearing any dentures at the moment?"  Step 3. First set of Observations  ESP; records. Can be around consent discussion. ESP;  Systolic BP  Diastolic BP  Diastolic BP  Diastolic BP  Heart Rate  Oz Sats.  Step 4. Consent and Anaesthesia  After consent and anaesthesia, endos  Has the patient been given their copy of the consent form?  Yes  Step 5. Preprocedure Pause and Practice  Led by ESP,, but could be led by an explanation of the patient? Can the patient do it van each of the patient of the some suggestions: We will be looking after you through the whole procedure (Finamwork). You can be therefore manulisy and We are all a com working together today and helping each other (Teamwork). Your part is to keep your breathing inc. slow and steady. Focus on the senation of air going through your nose and coming out of your mouth. Technique.	
"What name would you like us to call you?"  "How many hours ago did you last have something to eat?"    hours ago ate	
"How many hours ago did you last have something to eat?" hours ago ate	
If capable of pregnancy and <55"Are you or could you be, pregnant?"   N/A   No   Yes - ST "Do you have allergies, especially to medicines, you are aware of?"   No   Yes	
"Do you have allergies, especially to medicines, you are aware of?" No Yes	nething to eat?" hours ago ate
"Specifically, do you have allergy to lidocaine or chlorhexidine?"   No   Yes -STOP - "Do you have allergy to citrus? Could you eat an orange if you wanted?"   No   Yes - STOP - "Do you have allergy to citrus? Could you eat an orange if you wanted?"   No   Yes - STOP - "Bo you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   No   Yes - STOP - "Do you take any medicines that thins the blood?"   Yes   No   Yes - STOP - "Do you take any medicines that the medicine that the patient to be a pure the discussion. ESP, systolic BP   Heart Rate   O₂ Sats.  Step 3. First set of Observations   SSystolic BP   Heart Rate   O₂ Sats.  Step 4. Consent and Anaesthesia   After consent and anaesthesia, endos   Yes   No   Please genth that the patient been given their copy of the consent form?   Yes   Yes   No   Please genth the patient been given?   Yes   Yes   No   Please genth the patient to be patient the patient of the patient that the patient of the patient that the patient of the patient of the patient that the patient of the p	you be, pregnant?" □ N/A □ No □ Yes - STOP -
"Do you have allergy to citrus? Could you eat an orange if you wanted?"  If explanation needed: This drinks helps reduce bubbles and secretions to help us see better. It has citrus in it"  "Has a doctor ever told you that you have Mad Cow Disease (CID)?"  In you take any medicines that thins the blood?"  If patient unsure: these are medicines like aspirin, clopidogrel, warfain, riveroxiban, and apixaban, and eosaban.  "Are you wearing any dentures at the moment?"  Step 3. First set of Observations  Step 3. First set of Observations  Step 4. Consent and Anaesthesia  After consent and anaesthesis, endos  Heart Rate  O2 Sats.  Step 4. Consent and Anaesthesia  After consent and anaesthesia, endos  Has the patient been given their copy of the consent form?  We see No Please genth  Has advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Have relaxation and Mindful Breathing been practiced with the patient? Can the patient do it vale relaxation and Mindful Breathing been practiced with the patient? Can the patient do it vale relaxation and Mindful Breathing been practiced with the patient? Can the patient do it vale relaxation and Mindful Breathing been practiced with the patient? Can the patient do it vale relaxation and the looking after broady and helping each other (Teamwork). Your part is to keep your breathing inc. slow and steed, tell solve down your breathing in general proceeding the roady your prose and coming out of your mouth. (Technique).  Focusing on breathing is a going through your nose and coming out of your mouth. (Technique).	nes, you are aware of?" No 🗀 Yes
If explanation needed: This drinks helps reduce bubbles and secretions to help us see better. It has citrus in it"  "Has a doctor ever told you that you have Mad Cow Disease (CID)?"  In Do you take any medicines that thins the blood?"  If patient unsure: these are medicines like aspirin, clopidagrel, warfarin, riveroxiban, and apixaban, and eoxaban.  "Are you wearing any dentures at the moment?"  In No Yes  **Make no Yes  Step 3. First set of Observations  Step 3. First set of Observations  Systolic BP  Diastolic BP  Diastolic BP  Diastolic BP  Diastolic BP  Heart Rate  O <sub>2</sub> Sats.  Step 4. Consent and Anaesthesia  After consent and anaesthesia, endos  Has the doctor obtained written consent for the procedure?  Has the patient been given their copy of the consent form?  Yes  Step 5. Preprocedure Pause and Practice  D Has advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Have relaxation and Mindful Breathing been practiced with the patient? Can the patient do it vane according to the consent for the procedure of the patient of the some suggestions: We will be looking dire you through the whole procedure (Teamwork). You can be rearned and seep the matters more the Some suggestions: We will be looking dire you through the whole procedure (Teamwork). You can be rearned and seep the matters more the some suggestions: We will be looking dire you through the whole procedure (Teamwork). You can be rearned will be coloured for the other of the procedure (Teamwork). You can be rearned to the procedure (Teamwork). You can be rearned to the procedure (Teamwork) to the procedure (Te	e or chlorhexidine?"
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If patient unsure: these are medicines like aspirin, copilogreti, warfarin, riveroulban, and apixaban, and eoxaban.  "Are you wearing any dentures at the moment?"    Step 3. First set of Observations   S5P <sub>2</sub> records. Can be around consent discussion. ESP. Systolic BP   Diastolic BP   Heart Rate   O <sub>2</sub> Sats.    Step 4. Consent and Anaesthesia   After consent and anaesthesia, endos   Heart Rate   O <sub>2</sub> Sats.    Step 4. Consent and Anaesthesia   After consent and anaesthesia, endos   Heart Rate   O <sub>2</sub> Sats.    Step 5. Preprocedure Pause and Practice   Yes   No Please genth   Please	Cow Disease (CJD)?"    No    Yes - STOP -
If patient unsure: these are medicines like applin, clopidogrel, worfarin, rheroxiban, and apkaban, and sovaban.  "Are you wearing any dentures at the moment?"    Step 3. First set of Observations   ESP_ records. Can be around consent discussion. ESP, systolic BP   Diastolic BP   Heart Rate   O2 Sats.    Step 4. Consent and Anaesthesia   After consent and anaesthesia, endos   Has the doctor obtained written consent for the procedure?   Yes   No   Please genth   Please genth   Please genth   Please   Please genth   Please genth   Please   Please genth   Please gent	lood?"
Step 4. Consent and Anaesthesia  After consent and anaesthesia, endos Has the doctor obtained written consent for the procedure? Has the patient been given their copy of the consent form?  Step 5. Preprocedure Pause and Practice  The Has advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Has advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Have relaxation and Mindful Breathing been practiced with the patient? Can the patient do it want a reason with the locking after you through the whole pracedure (Faramwork). You not breath and saving together today and helping each other (Teamwork). Your part is to keep your breathing ince. slow and steady, Let Slow down your breathing at "feachte is through the nose, out slowly through pure lips, like whisting. Leep breathing out ogning longer" focusing on breathing of a igning through your nose and coming out of your mouth. (Technique).	rarfarin, riveroxiban, and apixaban, and eoxaban.
Step 4. Consent and Anaesthesia  Has the doctor obtained written consent for the procedure?  Has the patient been given their copy of the consent form?  Yes No Please genth Has the patient been given their copy of the consent form?  Yes  Step 5. Preprocedure Pause and Practice  Has advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Has advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Has advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Has advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Has advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Some suggestions: We will be looking after you through the whole procedure (Teamwork). You can breathe and swallow normally and We are all a team working together today and helping each other (Teamwork). Your part is to keep your breathing nice, slow and steady, Let Slow down your breathing. He should be nose, out slowly through pursed lips, like whisting. Lete practing out going longer" focus on the sensation of air going through your nose and coming out of your mouth. (Technique)  Focusing on breathing is a good way of distracting the brain from the procedure which is not poinful, but can feel very peculiar. (Why it work	ESP <sub>2</sub> records. Can be around consent discussion. ESP <sub>2</sub> then leaves for PPE
Has the doctor obtained written consent for the procedure?  Has the patient been given their copy of the consent form?  Step 5. Preprocedure Pause and Practice  Uhas advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Have relaxation and Mindful Breathing been practiced with the patient? Can the patient do it was relaxed and reassuring tone is key. How things are said to communicate a calm and caring atmosphere matters more the Some suggestions: We will be looking after you through the whole procedure (Fearmwork). You not metathe and swallow morthly and We are all a team working together today and helping each other (Teamwork). Your part is to keep your breathing nice, slow and steady, tell solve down your breathing. The screek is through the nose, out slowly through pure lifts, like whisting. Alse preathing out og going forcus on the sensation of air going through your nose and coming out of your mouth. (Technique).	Heart Rate O <sub>2</sub> Sats.
Has the doctor obtained written consent for the procedure?  Has the patient been given their copy of the consent form?  Step 5. Preprocedure Pause and Practice  Has advice about "throat and swallowing feeling peculiar" after local anaesthetic been given?  Have relaxation and Mindful Breathing been practiced with the patient? Can the patient do it was relaxation and Mindful Breathing been practiced with the patient? Can the patient do it was relaxation and many tone is key. How things are said to communicate a calm and caring atmosphere matters more it some suggestions: We will be looking ofter you through the whole procedure (Teamwork). You can better do as woulknown mornily and We are all a team working together today and helping each other (Teamwork). You part is to keep your breathing is, slow and steady, tell so the breather through the mose, out slowly through pursed light, like whiteling. keep breathing out going longer (Focus on the sensation of dir going through your nose and coming out of your mouth, (Technique).  Focusing on breathing is a good way of distraction the brain from the procedure which is not painful, but can feel very peculiar. (Why it work focusing on the painful for the procedure).	After consent and anaesthesia, endoscopist leaves for PPE
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	we whole procedure (Teamwork). You can breathe and swallow normally and talk to us (Reassurance), er (Teamwork). Your part is to keep your breathing nice, slow and steady. Let's practice (Signposting), slowly through pursed lips, like whistlingkeep breathing out going longer" (Technique) ing out of your mouth. (Technique) in the procedure within is not poinful, but can feel very peculiar, (Why it works - Distraction)
These sentences and phrases are to help, not to be read out loud. Each interaction is unique and needs your clinical judgement to be	
These Please turn overleaf for further steps	

## Nottingham University Hospitals **NHS**





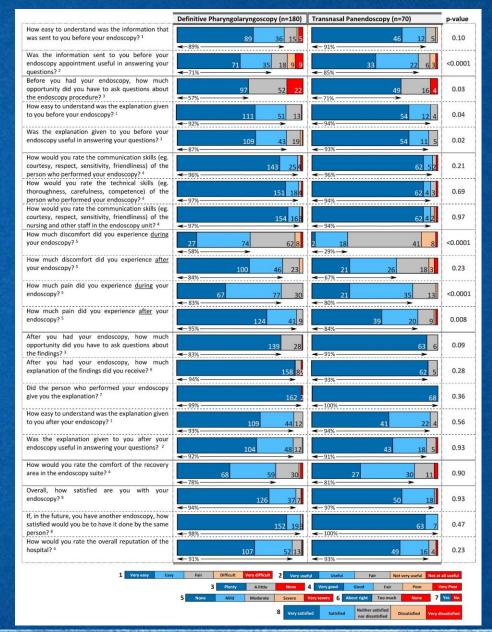


# Validated Patient-Reported Experience Measures

## Nottingham University Hospitals **NHS**

NHS Trust

		Satisfaction Q		INITE
Affix Patient Label here		This section has been developed with the aim of obtaining YOUR personal views based upon YOUR experience of having an endoscopy. There are no right or wrong answers to any of the questions: simply put a cross in the box that best describes how you think. Your answers will be treated in a confidential manner, and they will not affect your treatment in any way. The information		
Date:/			ove the endoscopy se	ed people are with their rvice.
How easy to und	erstand was the infor	mation that was sent t	to you before your ende	oscopy?
Very easy	Easy	Fair	Difficult	Very difficult
2. Was the information	ion sent to you befor	e your endoscopy app	pointment useful in ans	wering your questions?
Very useful	Useful	Fair	Not very useful	Not at all useful
Before you had y endoscopy proce		much opportunity did	I you have to ask quest	ions about the
	Plenty	A little	None	
4. How easy to un	derstand was the ex	planation given to	you before your endo	scopy?
Very easy	Easy	Fair	Difficult	Very difficult
5. Was the explana	ation given to you b	pefore your endosco	py useful in answerii	ng your questions?
Very useful	Useful	Fair	Not very useful	Not at all useful





# Patient Experience drives immediate reflective practice

I was cared for and looked after and reascined extremly well by Josh and Jess and the whole team. My conscertant was freindly and cared for me well. I arrived feeling worreld and left leeling Maxed and relieved due to the cared I recieved. Fleanor Leake

All the staff who undertook the procedure were brilliant.

Everything before, during and after was explained to me perfectly.

I was extremely nervous and they did everything to put me at my ease.

Thank you everyone

All the staff have been brittent today, so halpfull and kind, they put me of my ease and took away any wornies i had.

Thank you all you lookly kind people.

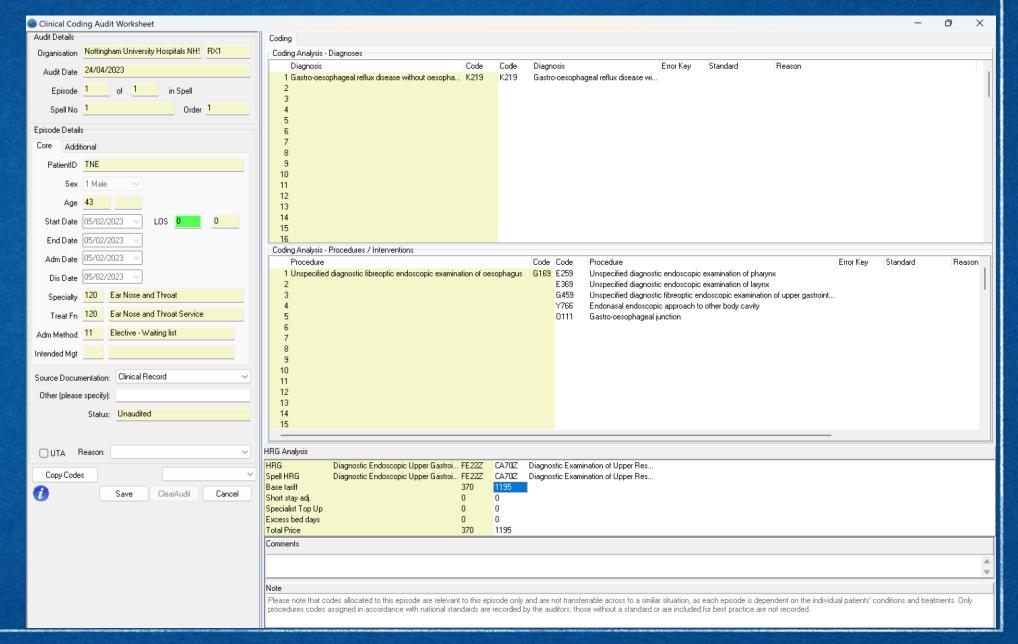
I have seen Professor Nouraei twice, & both him & the supporting team have been exemplary on both occasions. They have been kind & understanding and have made me feel that I am not just a number. Thank you

Really appreciated being able to Share in the decision making process. Thank yo

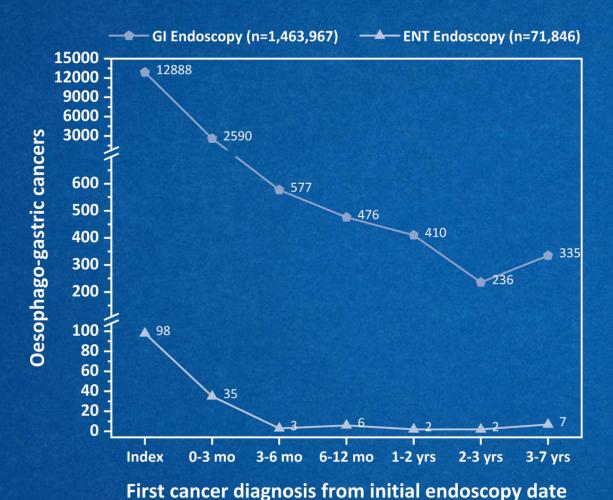
# Agreement with commissioners around tariff



NHS Trust



# **Audit and Post-investigation Cancers**



## Nottingham University Hospitals **NHS**

**NHS Trust** 

#### Head & Neck Cancer (C00 to C14 OR C30-C32 \*)

Age-specific incidence rate per 10<sup>5</sup> UK population. Source: cancerresearchuk.org (2017-19 data)

Age Range	Male	Female
0 to 4	0.1	0.1
5 to 9	0.1	0.1
10 to 14	0.3	0.3
15 to 19	0.4	0.7
20 to 24	0.5	0.7
25 to 29	0.9	1.0
30 to 34	2.2	1.9
35 to 39	4.0	3.2
40 to 44	10.2	5.4
45 to 49	22.3	9.3
50 to 54	40.8	15.1
55 to 59	59.1	21.6
60 to 64	74.6	28.0
65 to 69	84.6	30.7
70 to 74	80.8	31.2
75 to 79	77.9	32.9
80 to 84	73.1	32.1
85 to 89	65.5	36.5
90+	65.4	34.8
All Ages	29.3	11.9

SIR = 263.2	[99% CI	1.3-1955.3
-------------	---------	------------

	Calculating Standardised Incidence Ratio (SIR)
63M	2.8 years followup (FU) after an all-clear
	$= 1 - e^{-(\frac{I_{Granular}}{100,000} \times FU)}$ $P_{63M,2.8y} = 1 - e^{-(\frac{74.6}{100,000} \times 2.8)}$
= 1 - EXP( -((	74.6 / 100000) * 2.8) ) • 0.00208662
P 63M, 2.8y FU	0.00208662

Age	Sex	Followup	Probability	Missed Cancer
63	М	2.8	0.0021	О
57	F	3.7	0.0008	0
81	М	0.7	0.0005	1
43	М	4.1	0.0004	0
Expected = 0.0021+0.0008+0.0005+0.0004			Observed	
$SIR = \frac{Obser}{}$		$\frac{1}{8} = 263.2$	0.0038	1
$\frac{Expected}{\alpha = 0.05 (95\% CI)} = \frac{0.0038}{0.0038} = \frac{203.2}{0.001 (99\% CI)}$				
$Lower\ DOF = 2 \times Observed = 2 \times 1 = 2$				
$Upper\ DOF = 2 \times (Observed + 1) = 2 \times (1 + 1) = 4$				

SIR Lower =(CHISQ.INV([Alpha], 2 \* [Observed]) / 2) / [Expected] =(CHISQ.INV(0.01, 2 \* 1) / 2) / 0.0038 = 1.3

SIR Upper =(CHISQ.INV([1 - Alpha], 2 \* ([Observed] + 1)) / 2) / [Expected] = (CHISQ.INV(0.995, <math>2 \* (1 + 1)) / 2) / 0.0038 = 1955.3

$$SIR_{Lower~(99\%)} = \frac{Upper~Limit~of~Expected}{Observed} = \frac{\frac{1}{2}\chi_{(\frac{\alpha}{2},Lower~DOF)}^{2}}{Observed} = \frac{\frac{1}{2}\chi_{0.005,2}^{2}}{Observed} = \frac{\frac{1}{2}\times0.010025}{0.0038} = 1.3$$

$$SIR_{Upper~(99\%)} = \frac{Upper~Limit~of~Expected}{Observed} = \frac{\frac{1}{2}\chi_{(1-\frac{\alpha}{2},~Upper~DOF)}^{2}}{Observed} = \frac{\frac{1}{2}\chi_{0.995,4}^{2}}{Observed} = \frac{\frac{1}{2}\times14.8603}{0.0038}$$

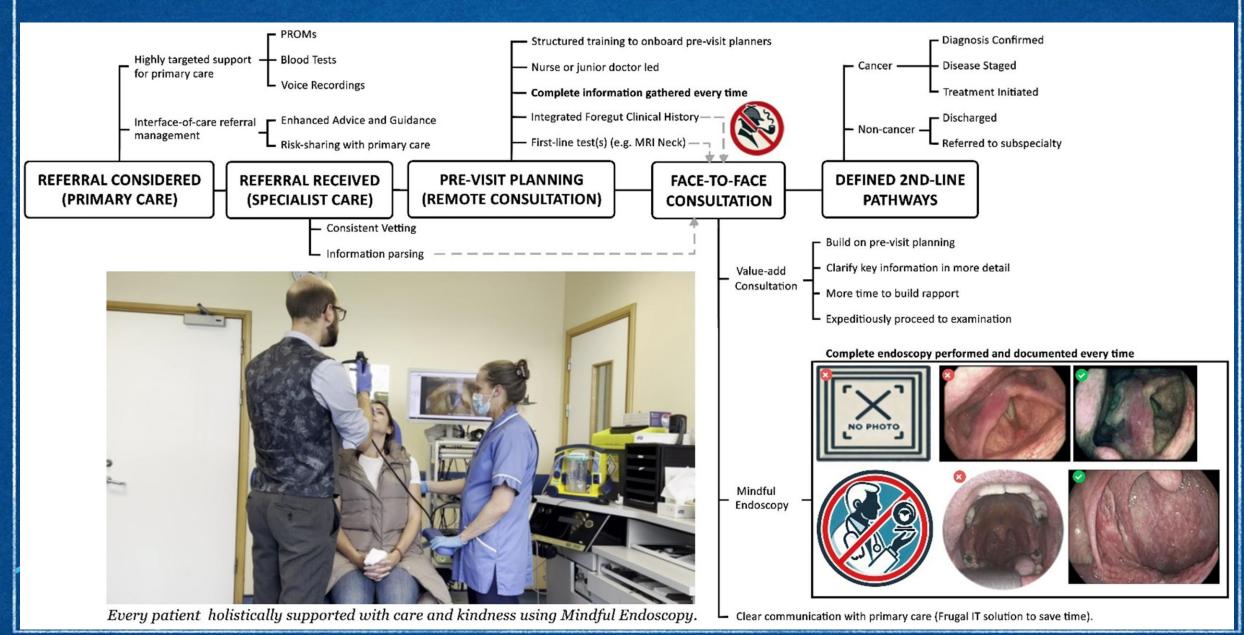
$$= 1955.3$$



# In Summary

## Nottingham University Hospitals **NHS**

NHS Trust



- 1. The vagus nerve shows no deference to 'traditional specialty boundaries'
- 2. Clinical History as diagnostic technology
- 3. Standardised pathways within and between specialities
- 4. Holistically-supported Awake and Definitive Endoscopies
- 5. Fully captured endoscopies to enable community → specialist support
- 6. Clearly defined standards supported by best-practice tariffs
- 7. Perpectual quality assurance



**NHS Trust** 

## **SWALLOWING DOMAINS**

#### **DYSPHAGIA**

Do you have any problems with swallowing? By that I mean, does the food get stuck on the way down or does it go down too slowly?

#### **ODYNOPHAGIA**

Do you experience actual pains when you are swallowing or very soon after it?

#### **NON-ACID REGURGITATION**

Does undigested food, or drink, come back into your throat some time after you have swallowed?

#### **ASPIRATION**

Do foods or drink go down the wrong way and make you cough and splutter?



Nottingham University Hospitals **NHS** 

#### Screening patients with sensorineural hearing loss for vestibular schwannoma using a Bayesian classifier

Nouraei, S.A.R., \* Huys, Q.J.M., † Chatrath, P., \* Powles, J., \* & Harcourt, J.P.\*

\*Department of Otolaryngology, Charing Cross Hospital, London, and †Gatsby Computational Neuroscience Unit, Queen Sauare, London, UK

Clin. Otolaryngol. 2007, 32, 248-254

Objectives: Selecting patients with asymmetrical sensorineural hearing loss for further investigation continues to pose clinical and medicolegal challenges, given the disparity between the number of symptomatic patients, and the low incidence of vestibular schwannoma as the underlying cause. We developed and validated a diagnostic model using a generalisation of neural networks, for detecting vestibular schwannomas from clinical and audiological data, and compared its performance with six previously published clinical and audiological decisionsupport screening protocols.

Design: Probabilistic complex data classification using a neural network generalization.

Settings: Tertiary referral lateral skull base and a computational neuroscience unit

Participants: Clinical and audiometric details of 129 patients with, and as many age and sex-matched patients without vestibular schwannomas, as determined with

Main outcome measures: The ability to diagnose a patient as having or not having vestibular schwannoma.

Results: A Gaussian Process Ordinal Regression Classifier was trained and cross-validated to classify cases as 'with' or 'without' vestibular schwannoma, and its diagnostic performance was assessed using receiver operator characteristic plots. It proved possible to pre-select sensitivity and specificity, with an area under the curve of 0.8025. At 95% sensitivity, the trained system had a specificity of 56%, 30% better than audiological protocols with closest sensitivities. The sensitivities of previously-published audiological protocols ranged between 82-97%, and their specificities ranged between 15-61%.

Discussion: The Gaussian Process ORdinal Regression Classifier increased the flexibility and specificity of the screening process for vestibular schwannoma when applied to a sample of matched patients with and without this condition. If applied prospectively, it could reduce the number of 'normal' magnetic resonance (MR) scans by as much as 30% without reducing detection sensitivity Performance can be further improed through incorporating additional data domains. Current findings need to be reproduced using a larger dataset.

A vestibular schwannoma is a benign nerve sheath tumour which most commonly arises from the Schwann cells of the vestibular division of the eighth cranial nerve.1 It has a reported incidence of 1 in 100 000 and grows at a slow mean rate of approximately 1.2 mm/year. Many lesions reach a static size without surgical intervention and a small proportion of tumours may spontaneously regress,1 Conversely, tumour growth at the cerebello-pontine angle can lead to potentially life-threatening neurological complications (Fig. S1),2 and furthermore, when

Correspondence: Dr Reza Nouraei MA (Cantab) DO-NHS, Department of Otolaryngology, Charing Cross Hospital, London W6 8RF, UK, Tel.: 0044 7841 124610; fax: 0044 870 4580775; e-mail: RN@cantab.net. Presented at the Royal Society of Medicine, London, UK (March 2006) Poster presented at the Triological Society, Marco Island, Florida, USA Dr Nouraei and Dr Huys contributed equally to the manuscript

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surgery is indicated, excision of a smaller tumour is associated with less postoperative morbidity.2 This is therefore a diagnosis that once suspected, should be secured or satisfactorily discounted.

The majority of patients with a vestibular schwannoma present with asymmetrical sensorineural hearing loss,3 but in terms of the overall number of otolaryngology consultations for the evaluation of audiovestibular symptoms this diagnosis remains an uncommon cause of a very common presentation. Indeed, as many as one in five of all patients presenting to general ENT clinics have symptoms which could be considered compatible with the diagnosis of vestibular schwannoma.4 This presents the otolaryngologist with the difficult diagnostic and medicolegal conundrum of deciding which of the many patients evaluated for audiovestibular symptoms are at higher risk of harbouring a vestibular schwannoma, and should be

#### Supplementary material

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The following supplementary material is available as part of the online article from http://blackwell-synergy.com:

Figure S1. Radiology of a case.

Figure S2. Distribution of the degree of hearing threshold asymmetry in patients with and without a vestibular

Please note: Blackwell Publishing is not responsible for the content or functionality of any supplementary materials supplied by the authors. Any queries (other than missing material) should be directed to the corresponding author for the article.

#### Appendix 1

A mathematical description of the machine learning process. Let  $\{x^i\}_{i=1}^N$  be training data from N patients. For each patient, indexed by i=1...N,  $x^{i}$  is a D-dimensional vector containing the data on the basis of which we would like to predict the presence of vestibular schwannoma. In this study D = 16 when all the data was used: auditory thresholds for each ear at six frequencies and age, sex and presence of tinnitus and vertigo. For each patient output is a binary variable  $y_i \in \{0,1\}$  indicating the presence  $(y^{i}=1)$  or absence  $(y^{i}=0)$  of vestibular

The aim is to use a new patient's input vector x and the training data  $\{y_i, x^i\}_{i=1}^N$  to probabilistically predict whether the patient suffers from a vestibular schwannoma, i.e. the probability  $P(\hat{y}|x, D)$ . A Gaussian Process Ordinal Regression Classifier (GPORC) 12,13 achieves this in several steps. First, GPORC partitions the real line into two parts using a logit function, i.e. for each value  $f \in R$  on the real line, there is a  $p(\hat{y} = 1|f)$ , x is mapped onto the real line, writing  $p(\hat{y}|f(x))$ , i.e. rather than using the simple input x, some function f(x) is used for prediction. This is related to what hidden layers achieve in neural networks and is a powerful approach, 12,13

Rather than assuming a particular f(x) however, a GPORC averages over all possible mappings, weighted by some prior distribution p(f(x)) and the predictive distribution of interest then becomes  $p(\hat{y}|x) = \int df(x)p(y|f(\hat{x}))$ .

This prior is chosen to incorporate the evidence from the data D, writing the predictive prior given the data.

$$\begin{split} p(f(x)|D) &= \int p(f(x)|\mathbf{f})p(\mathbf{f}|D)\mathrm{d}f \\ &= \int p(f(x)|\mathbf{f})\frac{p(D|\mathbf{f})p(\mathbf{f})}{\int \mathrm{d}f'p(D|\mathbf{f}')p(f')}\mathrm{d}f \end{split}$$

where f is a vector, with its ith component the mapping f(xi) for each input data point xi and y is similarly a vector with y<sub>i</sub> = y<sup>i</sup>. The second equality holds by Bayes' theorem. Let  $p(D|f) = p(y^i|f(x^i))$  be the likelihood of all the outcomes  $y = \{y^i\}_{i=1}^N$  given the input  $x^i$  given by the logit function described above. Let finally the joint distribution p(f) of all hidden functions f(x1) for all i be a normal distribution (this is a Gaussian Process

$$p(\mathbf{f}) = N(0, \Sigma) \sum_{ij} = \exp(-rac{k}{2} \sum_{d=1}^D (x_d^i - x_d^i)^2)$$

with parameter  $\kappa > 0$  which is chosen during training. Then, using approximations to some of the hard integrals, we can evaluate the distribution over outcomes given the data:  $p(\hat{y}|x, D) = \int df(x)p(\hat{y}|f(x)p(f(x)|D)$ .

Thus, assuming a joint prior p(f) over hidden functions f(xi) of the data, together with a mapping from these hidden functions onto probabilities of binary events y allows a full probabilistic data classification.

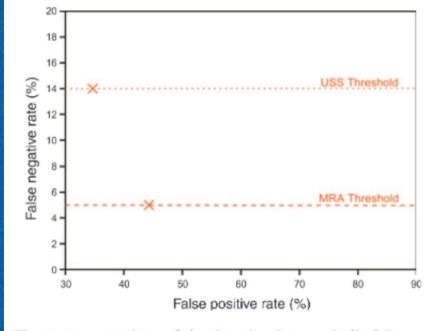


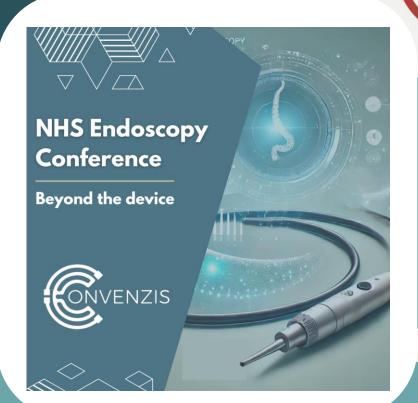
Fig. 3. A comparison of the Gaussian Process Ordinal Regression Classifier with existing audiological screening protocols. A, Seattle Protocol; B, Charing Cross Protocol; C, Nashville Protocol;10 D, Oxford Protocol;9 E, UK Department of Health; F, Sunderland Protocol.<sup>6</sup> The threshold levels (95% and 86%) correspond to the pooled sensitivity of MR angiography (MRA) and carotid ultrasonography (USS) for detecting significant carotid artery stenosis on meta-analysis. 16 The crosses on the threshold lines correspond to the specificity of the system at those levels.







# Lunch & Networking



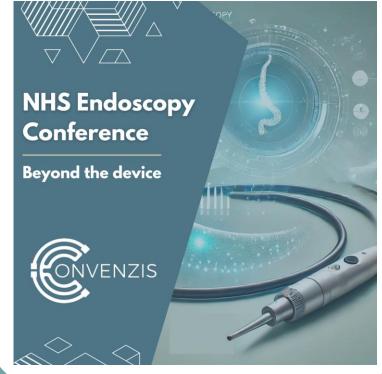
**Chair Afternoon Reflection** 

**NVENZIS** 

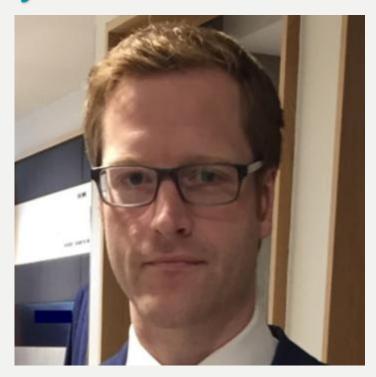


Mr Anil Vara, Bsc (Hons), Msc, MBA, CMgr, FCMI
Director of Elective Recovery (Ex) and Clinical
Technologist in Nuclear Medicine
University Hospitals Sussex NHS Foundation Trust





# **Keynote Presentation**



**Dr Charlie Andrews**GPwER in Gastroenterology
Somer Valley Medical Group





The Primary Care Society for Gastroenterology

# What is a GPwER (GP with extended role)

'a GP with a UK license to practice, who is maintaining a primary care medical role, but undertaking an activity that is beyond the scope of general practice and requires further training'

(RCGP, 2021)





Guidance and competences to support the accreditation of GPs with Extended Roles (GPwERs) in Dermatology (including Skin Surgery)





Guidance and competences for the provision of services using practitioners with extended roles in allergy



#### **GPwER in MSK Medicine Framework**

Guidance to the role, competencies, and accreditation for GPs with an Extended role in Musculoskeletal Medicine & Rheumatology

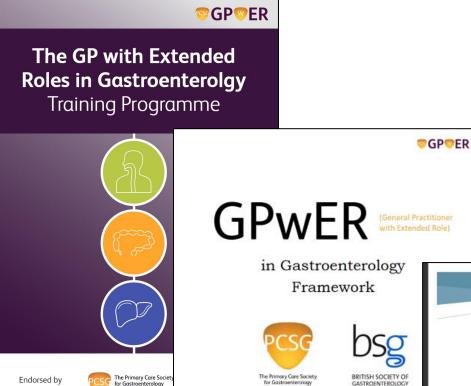












Approved and endorsed by the BSG and the

This framework is a training framework and does not include or

infer a scope of practice for the GPwER in Gastroenterology.

#### **GP WITH EXTENDED ROLE IN** GASTROENTEROLOGY TRAINING PROGRAMME

A report evaluating the first year of the GP with extended role in Gastroenterology training programme and the potential value that GPs with extended roles in Gastroenterology offer the NHS in

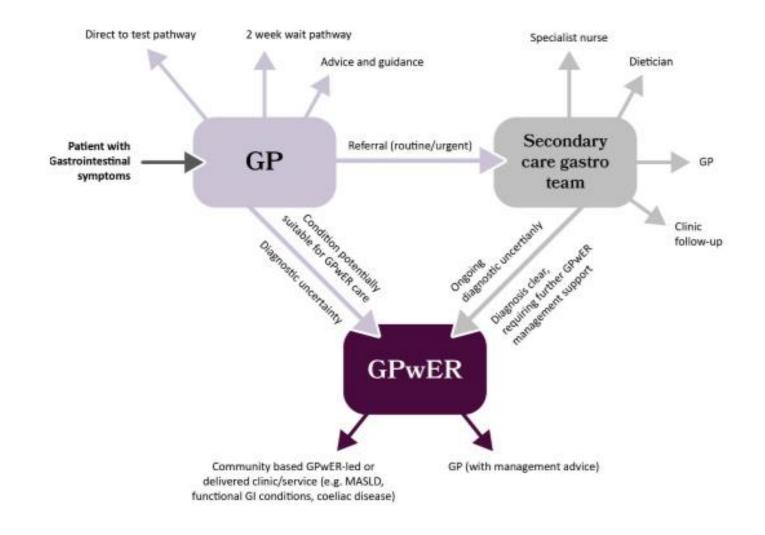
#### With support and sponsorship from:

The South West Endoscopy Training Academy and Network Economics by Design Oloucestershire Hospitals NHS Foundation Trust Research and Innovation Department



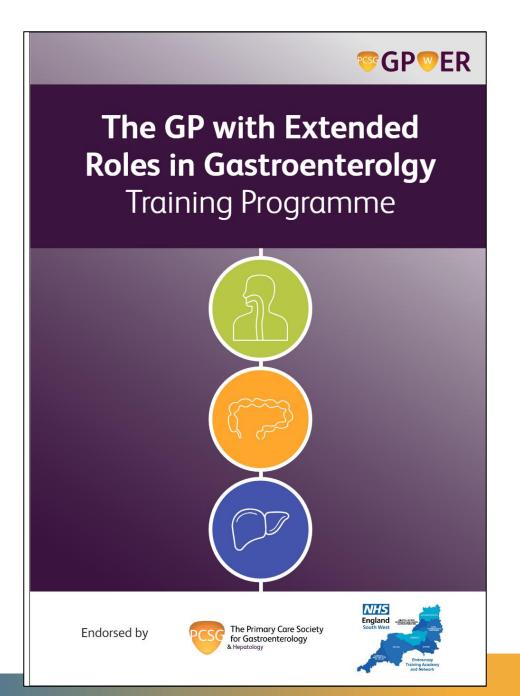


### Example of potential GPwER role within gastroenterology pathway







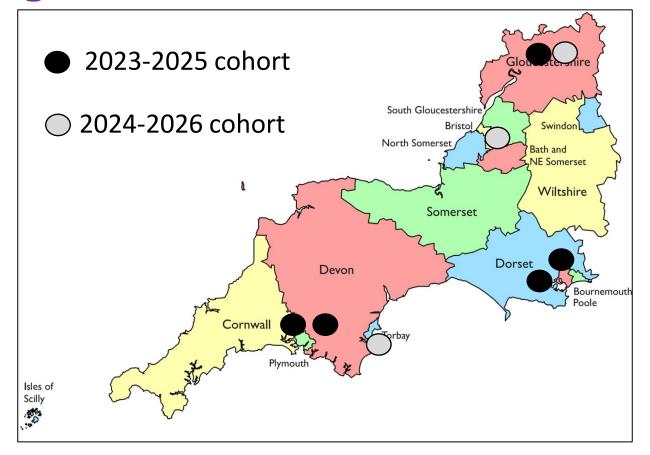






# The Southwest GPwER programme

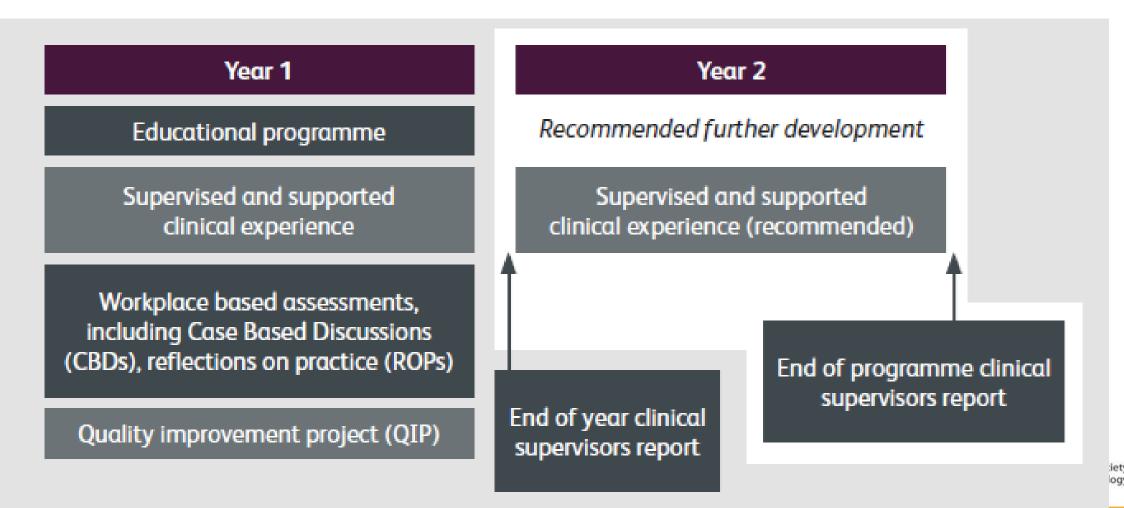
- Launched April 2023
  - Cohort 1 April '23 April '25
  - Cohort 1 Sept '25 Sept '27
- 4 GPs training per year
- 2-year programme, 'all-in-one' programme
  - Clinical training
  - Education programme







# The GPwER in gastroenterology training programme





# GPWER (General Practitioner with Extended Role)

in Gastroenterology Framework



for Gastroenterology



#### Approved and endorsed by the BSG and the PCSG

This framework is a training framework and does not include or infer a scope of practice for the GPWER in Gastroenterology.





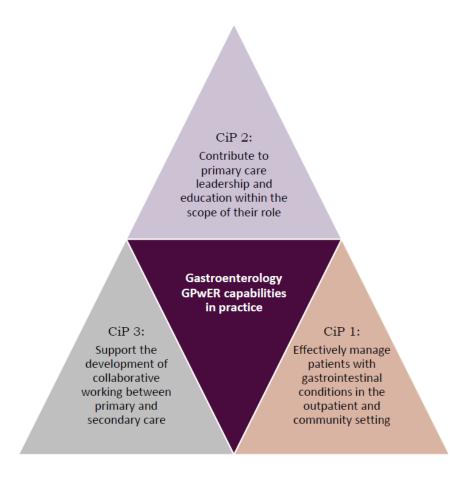
# The GPwER framework

- A competency-based framework
- Completed October 2024
- Approved and endorsed by the BSG and PCSG
- 'Best practice' for the development of a GPwER
- Guidance around:
  - The acquisition and demonstration of appropriate clinical knowledge, skills and experience
  - Ongoing appraisal and continued professional development





## Capabilities in practice



## Comprehensive curriculum

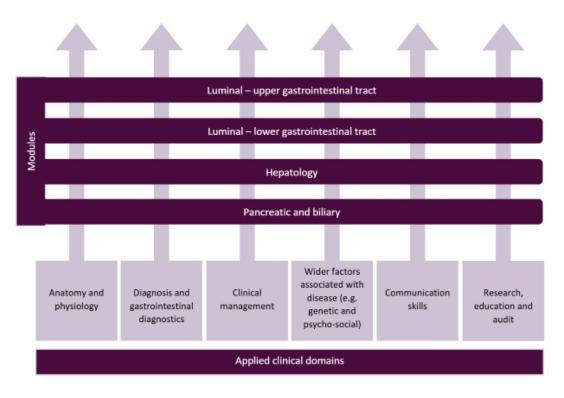


Figure 1: Knowledge acquisition framework, including domains and modules to help guide GPwER training.





## GP WITH EXTENDED ROLE IN GASTROENTEROLOGY TRAINING PROGRAMME

A report evaluating the first year of the GP with extended role in Gastroenterology training programme and the potential value that GPs with extended roles in Gastroenterology offer the NHS in England

#### With support and sponsorship from:

The South West Endoscopy Training Academy and Network Economics by Design Otoucestershire Hospitals NHS Foundation Trust Research and Innovation Department



Dr Rebecca Anderson
Rebecca anderson4@inhs.net



- Mixed methodology evaluation:
  - Formative process evaluation of training programme
  - Impact evaluation of pre-existing GP-led community Gastro services
  - Economic evaluation

www.pcsg.org.uk/gpwer-training-programme-evaluation/





## Formative process evaluation of training programme

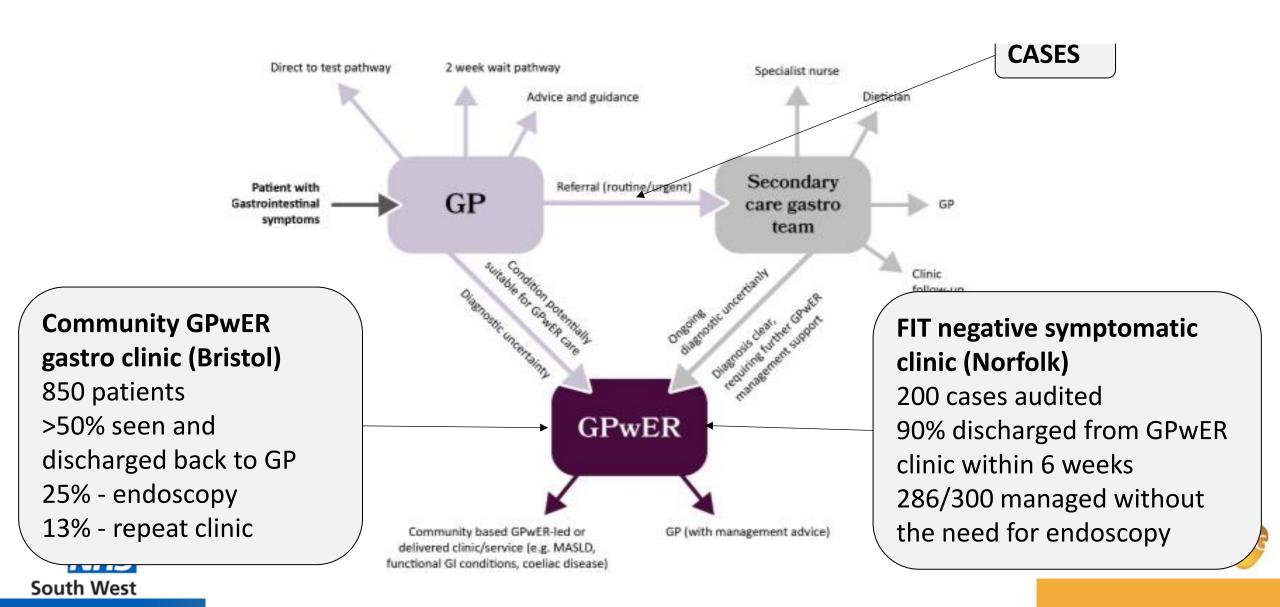
- 4 GPs have completed year 1 of programme
- Oversubscribed
- 100% found online portal easy to use and the course to be well organised
- 100% increased knowledge/confidence
- 100% increased motivation for GP
- All GPs felt they would be equipped to work independently
- Feedback from GPs and clinical supervisors has been extremely positive

MODULE	Pre- module score	Post module score	Paired T- Test
Upper Gastrointe stinal	49%	82%	t=4.6, p<0.01, df=4
Lower Gastrointe stinal	63%	86%	t=3.5, p<0.05, df=3





## Impact evaluation of pre-existing GP-led community Gastro services



## **Economic evaluation**

**South West** 

	Regional programme	National programme
GPs trained (5 yrs)	16	112
Discounted total cost of training	£375,000	£1,898,000
Discounted cost per GP	£23,440	£16,950
Minimum required OP referrals avoided over 5 year period	58.92 (annually) 1.37 (weekly)	36.45 (annually) 0.85 (weekly)

The above is based on 4 GPs training per year (regional programme). Scaled to 4 GPs across each of the 7 English NHS regions, ie. 28 GPs per year (national programme).



# **Sustainability of the GPwER**









# **Sustainability**

Is the GPwER a cost-effective addition to the GI healthcare system?

Potential cost-saving per GPwER per year:

<u>GPwER referral triage</u> – 21% OP appointment avoidance, 30 referrals per session cost saving per year per GP : £33,538.52

<u>GPwER community clinic</u> - 6 new patients per session (258 patients managed in the community per year) : £30,571.52

\*Based on the 25/26 national outpatient tariff for a gastroenterology appointment (£230 new)

\*\*Cost per session of £28,768.45 (including GPwER cost of £15,352.48 + clinic overheads £13,416)





## ICB case study

750 general gastroenterology referrals are received per month (+ 250 endoscopy)

GPwER can triage 30 referrals per session worked = 300 sessions per year

The total cost of running 300 clinics per year = £200,710.32

The total saving to the system = £434,700

Yearly total cost saving = £233,989.68

\*based on a 21% rate of referrals being returned to GP

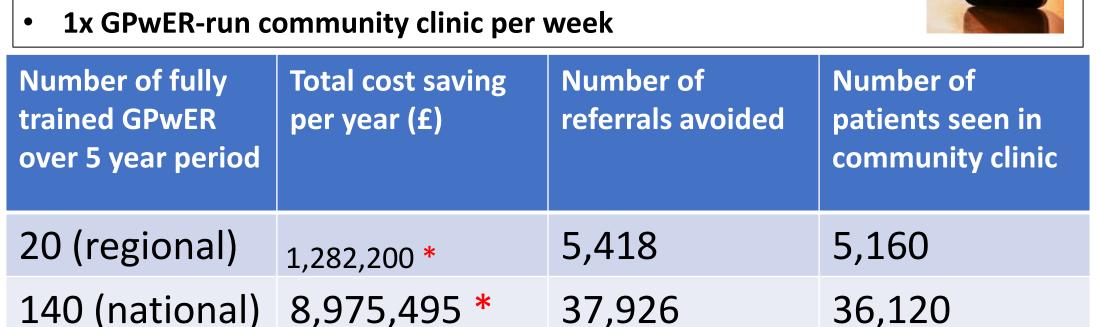




# Sustainability and service output

## Job plan:

• 1x clinical triage session per week



<sup>\*</sup>Based on cost saving of £33,538.52 (triage clinic session) and £30,571.52 (outpatient clinic session)





# Why now?

System-wide need

The changing NHS landscape

Policy alignment

A framework and training programme

Clinician interest





# A more collaborative future

- Better management of gastroenterology waiting lists
- Improved communication between primary and secondary care
- Greater gastroenterology expertise within the community
- GP recruitment and retention







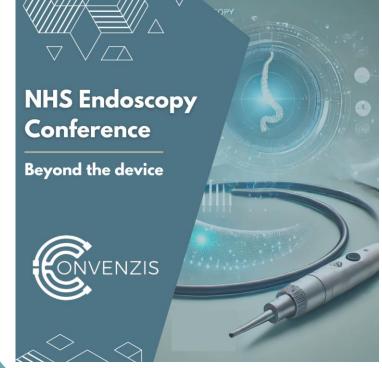
# Thank you for listening

Charles.andrews@nhs.net









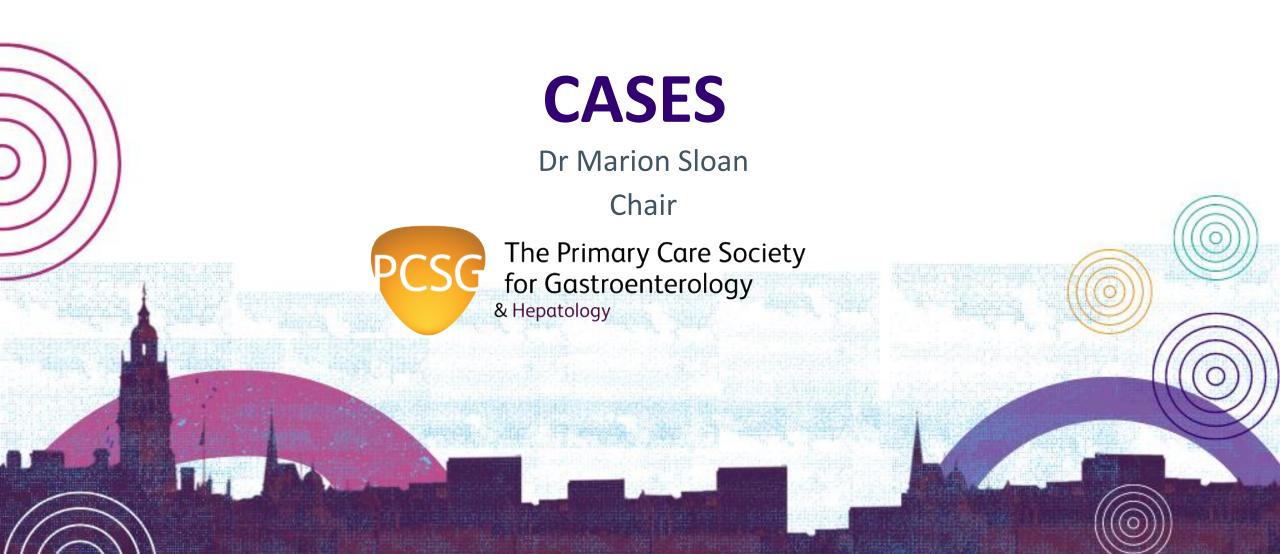
# **Keynote Presentation**



**Dr Marion Sloan**Partner, Sloan Medical Centre
NHS







# Introduction to CASES

- A GP led pre-referral triage service to enhance referral quality whilst upskilling referrers and improving the patient journey
- GPs with special interest triage routine referrals directed by Primary Care to 10 secondary care specialties; Cardiology, Dermatology, Ear, Nose and Throat, Gastroenterology, General Surgery, Gynaecology, Haematology, Neurology, Respiratory and Urology.
- CASES GPs receive mentorship from secondary care specialists.
- CASES is contracted to triage referrals within 2-3 working days (98% in 2 days, 100% in 3 days)
- Data collected to inform referrer education, pathway improvement and service development

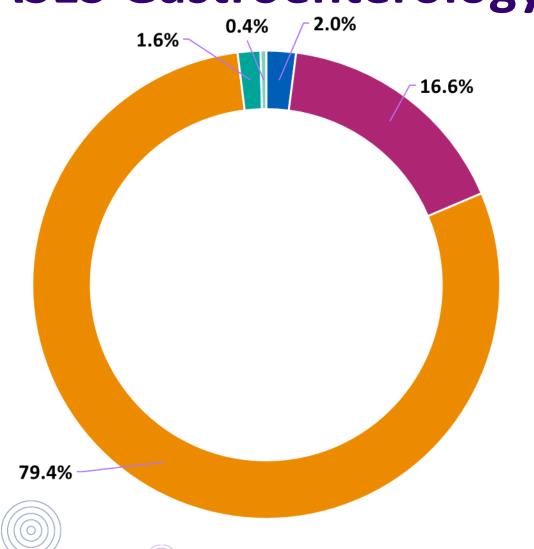






# **CASES Gastroenterology outcomes**

Data Feb 24 to Jan 25



- refer back to GP for the following additional information
- refer back to GP with the following advice/guidance
- refer onto Secondary Care
- return to GP (incorrect speciality)
- return to GP 2 week wait referral required

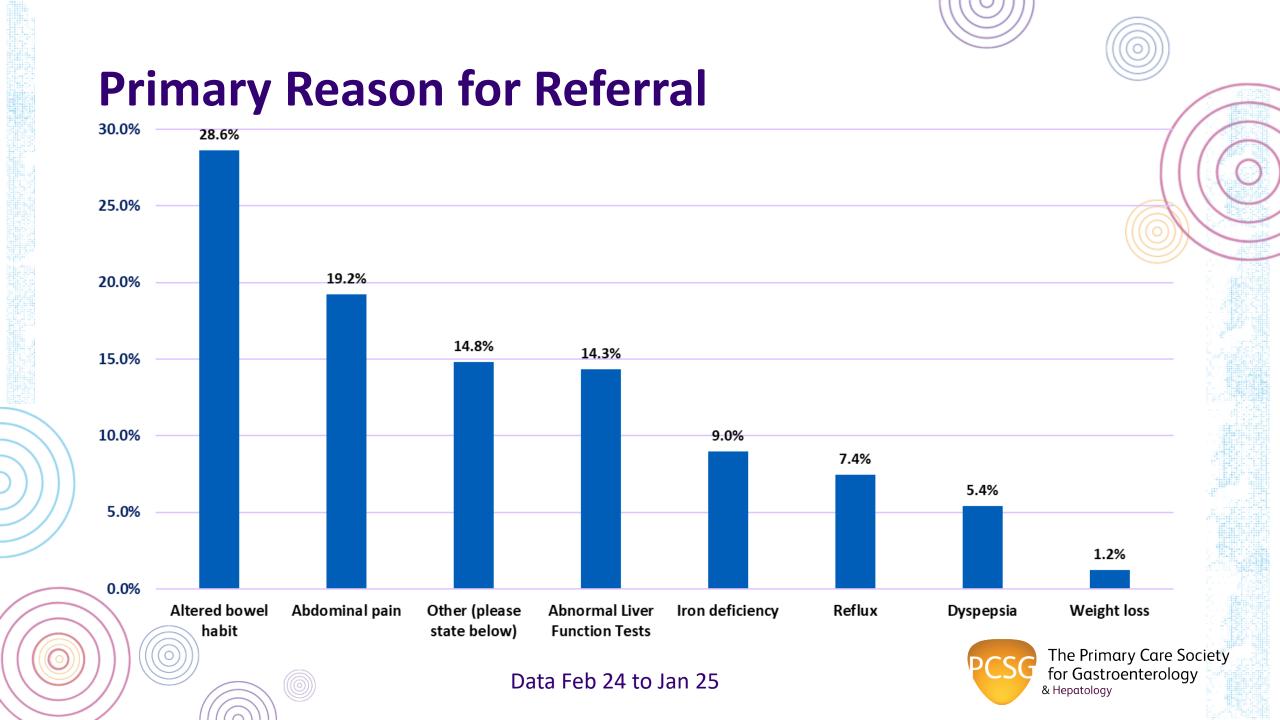


# **CASES Gastroenterology outcomes 2**

Outcome	Percentage		
Refer back to GP for the following additional information	2.0%		
Refer back to GP with the following advice/guidance	16.6%		
Refer onto Secondary Care	79.4%		
Return to GP (incorrect speciality)	1.6%		
Return to GP 2 week wait referral required	0.4%		



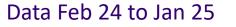






Specialty	% referral returned by CASES with advice
Cardiology	17%
Dermatology	19%
ENT	15%
Gastroenterology	21%
General Surgery	24%
Gynaecology	20%
Haematology	30%
Neurology	11%
Respiratory	29%
Urology	13%





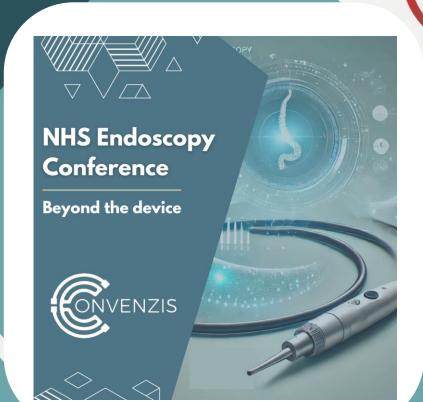
## **Evaluation of CASES Service**

CASES underwent a recent external evaluation and the highlights were as follows:

- Every referral passed through CASES, saves the NHS money on a cost of CASES review versus outpatient appointments saved basis.
- There are additional savings realised, based on less quantifiable areas, such as earlier cancer detection, patients attending with full work ups etc.
- The service has upskilled GPs and improved relations and understanding between primary and secondary care particularly in relation to pathway development and changes.







## **Keynote Presentation**

NVENZIS



Dr Ed Seward

Consultant Gastroenterologist and Divisional
Clinical Director
University College London Hospital



# Rewriting Pathways of Care

NHS Endoscopy Conference May 2025

**Ed Seward** 

GI Divisional Clinical Director UCLH

NHS London Clinical Director for Endoscopy

# Learning objectives

Why endoscopy lends itself to improvement

Learning from examples of improvement

The importance of the bigger picture in endoscopy improvement



Whipps Cross 2006

1994 JAG formed

2004 NCEPOD report

2004 GRS piloted

2006 Audit lead

2009 Endoscopy lead

Cullinane M, Gray AJG, Hargraves CMK et al. Scoping our practice: the 2004 report of the confidential enquiry into patient outcome and death.

3. Comfort

#### **Contents**

Introduction	4
1. Leadership and organisation	6
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### JAG accreditation Global rating scale (GRS)

for UK services





3.6: The service is able to offer a full range of sedation technique to maximise comfort, minimise patient anxiety and perform high technical endoscopy in line with nationally accepted guidelines.

#### Guidance

A full range of sedation techniques means that the patient is aware of the full options available to them and what is safe and appropriate for that patients' needs.

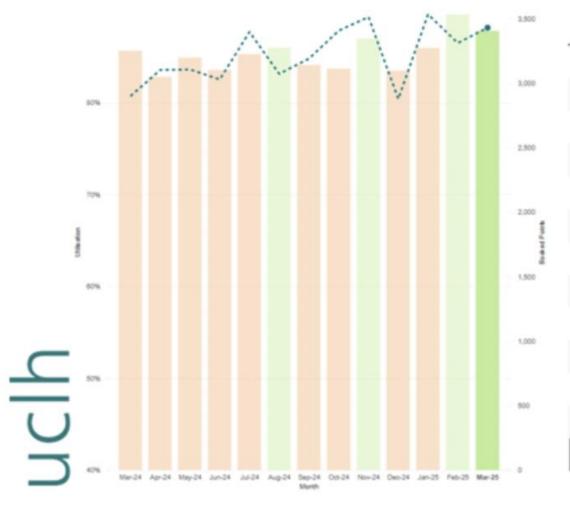


### **Operational Performance Endoscopy Utilisation**



#### Based on attended appointments in Rooms 1 - 8 only

Month



MOTH	Otilisation	booked Politis				
Mar-24	85.7%	2,900				
Apr-24	82.8%	3,103				
May-24	84.9%	3,107				
Jun-24	83.6%	3,029				
Jul-24	85.3%	3,398				
Aug-24	86.0%	3,073				
Sep-24	84.1%	3,191				
Oct-24	83.7%	3,408				
Nov-24	87.0%	3,514				
Dec-24	83.5%	2,878				
Jan-25	86.0%	3,534				
Feb-25	89.6%	3,312				
Mar-25	87.8%	3,431				

Utilisation Booked Points

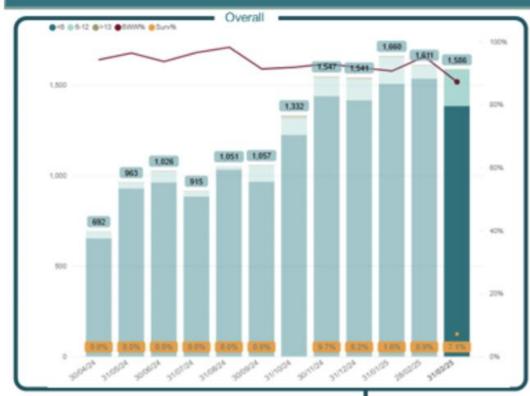
YTD (M1-12): 85.4%

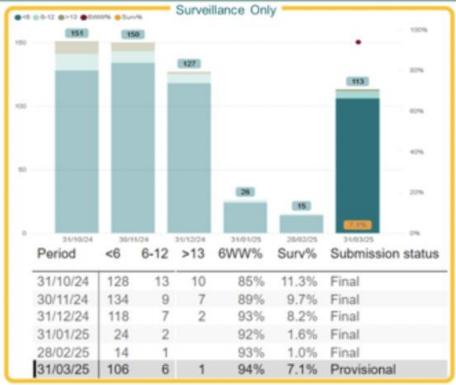
## University College London Hospitals MHS

**NHS Foundation Trust** 

#### **DM01 Performance**







nclh

Modality	30/04/24	31/05/24	30/06/24	31/07/24	31/08/24	30/09/24	31/10/24	30/11/24	31/12/24	31/01/25	28/02/25	31/03/25
Colonoscopy	97%	99%	94%	97%	99%	90%	93%	94%	91%	92%	95%	87%
Flexi sigmoidoscopy	96%	97%	92%	99%	98%	95%	93%	93%	92%	89%	98%	85%
Gastroscopy	92%	94%	94%	96%	97%	92%	90%	91%	93%	90%	96%	88%
Non-obstetric ultrasound	88%	96%	72%	80%	96%	91%	94%	88%	85%	84%	85%	85%
Total	94%	96%	94%	97%	98%	91%	92%	93%	92%	91%	95%	87%

#### Cancer Collaborative **Endoscopy Unit Efficiency** NCEL/WE

19 Jan 2017

Report produced by 2020 Delivery - duncankemp@2020delivery.com

The UCLH Cancer Collaborative is a part of the national Cancer Vanguard, working with Greater Manchester Cancer Vanguard Innovation and RM Partners

www.uclh.nhs.uk/cancercollaborative

#uclhcancer #cancervanguard

University College London Hospitals MHS



NHS Foundation Trust



Dr Ed Seward **Endoscopy Clinical Lead UCLH** 



We are committed to delivering top-quality patient care, excellent education and world class research

Safety **Kindness Teamwork** Improving

## VANGUARD ENDOSCOPY QUALITY COLLABORATIVE

Ed Seward Dec 2016



Making Endoscopy More Efficient What has worked for us

# Problem #1 – when a pathway isn't straight

Observation: all patients going through 2ww colorectal clinics ended up having a colonoscopy (>90% on audit), sometimes inappropriately

*Idea:* shouldn't we just go straight to a colonoscopy? What does the clinic add in terms of patient care?

Plan: Straight to test

When a pathway isn't straight...straight to test

Needed to address NPSA and JAG concerns over safety of prep

Allowed a more rational approach to investigation (eg CTC in  $\geq$ 80s or performance score >1)

Nurse endoscopists trained and supported to make calls

## Straight to test

2 weekly meetings to troubleshoot problems

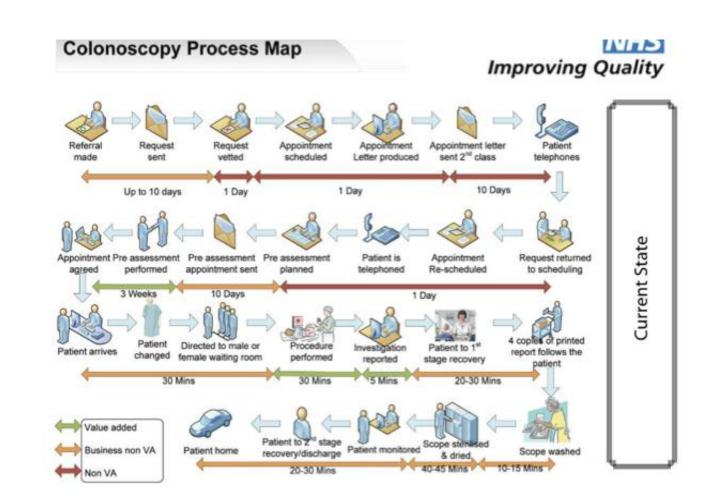
Stakeholder engagement sessions with patient groups, GPs and colorectal/endoscopy teams

**Audit outcomes** 

BMJ Awards finalist

Taken up nationally by CRUK

Now standard of care



## Learning points

Don't tolerate a poor patient pathway, aim for best clinical outcomes

Approach it logically – process mapping is great for this

Hothouse your project, meet regularly

Consult everyone, it improves your idea and gets buy-in

## UCLH 2014

Observation: Data from Dundee suggested a 'negative' FIT was 100% predictive of the absence of cancer

Idea: could we replicate this with local data, as a means of improving the 2ww pathway

Plan: Lever Cancer Alliance to fund a study across North London

Mowat C, Digby J, Strachan JA, Wilson R, Carey FA, Fraser CG, Steele RJ. Faecal haemoglobin and faecal calprotectin as indicators of bowel disease in patients presenting to primary care with bowel symptoms. Gut. 2016 Sep;65(9):1463-9. doi: 10.1136/gutjnl-2015-309579.



## Problem #2 – is FIT fit?

This was a big ask

Study performed and data collected and written up

FIT < 10 = 0.5% CRC risk, FIT  $\geq 10 = 10\%$  CRC risk 80% of 2ww referrals are FIT < 10

What do we do with this?

Laszlo, H. E., Seward, E., Ayling, R. M., et al. (2022). Faecal immunochemical test for patients with 'high-risk'bowel symptoms: a large prospective cohort study and updated literature review. British Journal of Cancer, 126(5), 736-743.

Problem #2 – is FIT fit?

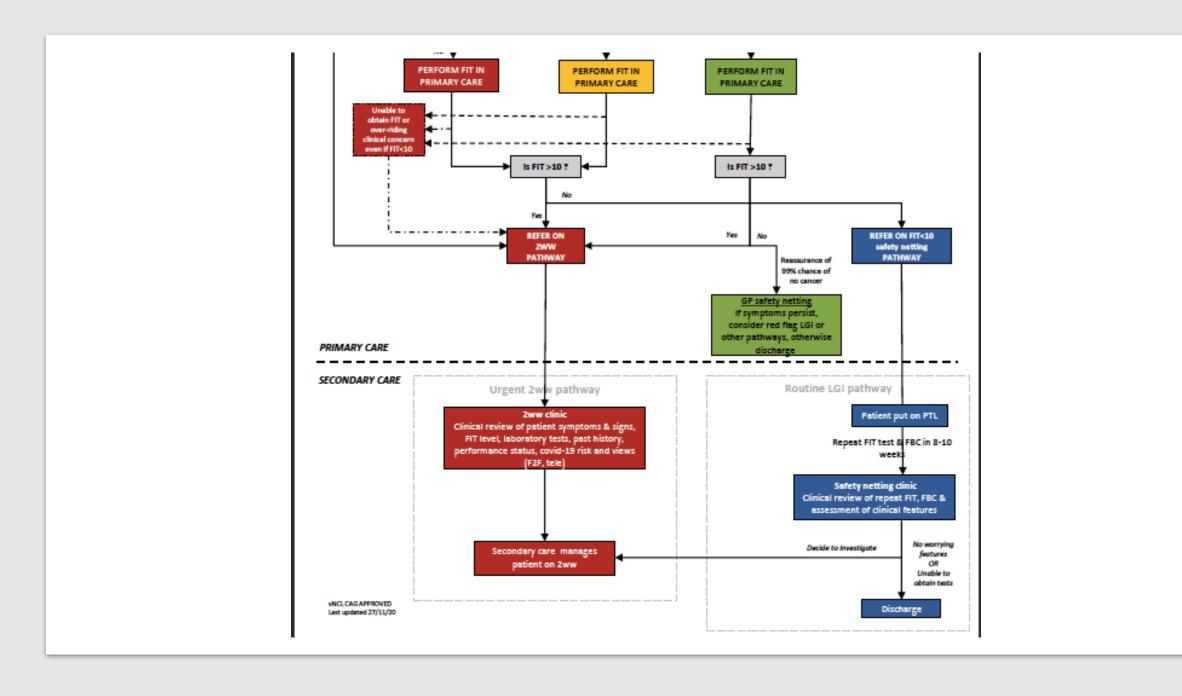
Initially rejected for clinical use

Then came Covid – overnight accepted as triage tool

Meta-analysis confirmed efficacy of FIT

Booth, R., Carten, R., D'Souza, N., et al (2022). Role of the faecal immunochemical test in patients with risk-stratified suspected colorectal cancer symptoms: A systematic review and meta-analysis to inform the ACPGBI/BSG guidelines. The Lancet Regional Health–Europe, 23.

But what about 'FIT negatives'?



## Problem #2 – is FIT fit?

Concentration of 'FIT negatives' in secondary care allowed collection of data

Outcomes collected for 600 patients across NCL

No missed cancers, very low pathology rate, very high investigation rate

= FIT < 10 a reliable predictor of the absence of pathology

# Learning points

**Embrace** innovation

Don't be afraid to push back if you think you're right

Surround yourself with good people

See an idea through

Collect data, and more data, and then more data

# Problem #3 – outpatients out of control

Observation: Massive and increasing demand for gastroenterology outpatients

*Idea:* can we look at other models of care to fix our problem?

*Plan:* outpatient transformation programme to introduce improvement bundle to NCL outpatients

# Problem #3 – outpatients out of control

#### **Out Patient Bundle**

GP update pathways of care

FIT/FCP

advice and guidance

Hospital RAS

'School of IBS'

Chronic care Reducing F2F (this was pre-Covid!)

Patient portal

# Problem #3 – outpatients out of control

#### **Out Patient Bundle**

GP update pathways of care

FIT/FCP

advice and guidance

Hospital RAS

'School of IBS'

Chronic care Reducing F2F

Patient portal



#### **Definition**

Symptom based disorder which describes defecation that is unsatisfactory because of infrequent stools, difficulty passing stools or the sensation of incomplete emptying. Constipation is a passage of stools less frequent than a person's normal pattern. Associated symptoms include: excessive straining, lower abdominal pain/discomfort and bloating.

#### **NCL Gastroenterology: Constipation Primary Care Protocol**

#### Patient history and examination

- Clarify what patient "means by constipation" and their normal pattern of defecation
- Duration of constipation; frequency and consistency of stools.
- Is the patient on any drugs (see overleaf) that causes constipation?
- Any nocturnal symptoms or associated symptoms (rectal discomfort, excessive straining, feeling of incomplete evacuation, rectal bleeding, abdominal pain or distension.)
- Any associated urinary symptoms or incontinence, and dyspareunia.
- Any FH colorectal cancer or IBD if appropriate increased risk thresholds met, refer for screening colonoscopy (refer to Gastroenterology via RMS)
- Assess patient's diet fibre and fluid intake
- Assess patient's toileting habits
- Any associated psychological or mental health conditions
- Any underlying systemic illness causing constipation Measure weight any unexplained weight loss
- Examine for abdominal mass
- Digital rectal examination
- Recognise and actively treat patients with learning disabilities and ensure carers are informed to monitor stools using Bristol Stool Chart Remember: abdominal pain may be due to constipation and

diarrhoea may be overflow

Are there any alarm symptoms? Lifestyle Advice \* Healthy balanced diet with regular meals (https://patient.info/health/constipation-in-adults-leaflet) \* Diet high in fibre and fluids – adults should aim to consume 30g fibre per day Increase activity and exercise levels Helpful toileting routines (regular, unhurried routine, respond immediately to sensation to defecate) \* Optimal toileting position

#### FBC, TFT, Calcium, Coeliac screen

- Consider CA125 / US pelvis test for female patients over 50 with suspected cancer.
- FIT test if appropriate (see FIT Test Pathway)

#### Short duration constipation (< 3 months)

- Stepped approach to oral laxatives 1) bulk-forming laxative e.g. Isphagula (must drink adequate fluids)
- 2) add/switch to osmotic laxative e.g. macrogol

Opioid-induced constipation: 1) Macrogol AND Bisocodyl (avoid bulk-forming laxatives)

Version 8.0: January 2020 Review Date: January 2021

#### Kev

- "Must do" actions for GP's / (Triaged by RMS where available)
- Recommendations for Primary Care
- Red flag / urgent referral
- Routine referral
- Public health intervention
- Audio-visual aids for patients and GP
- Click icon for clinical evidence

Symptoms / signs of OBSTRUCTION (absolute constipation, vomiting, abdominal pain and bloating) require urgent same day admission.

Refer under 2-week wait pathway to colorectal team if 2-week waits vmptoms criteria met:

- Any age with suspicious abdominal/ rectal mass or unexplained anal mass/ulceration
- > or equal to 40 years with unexplained abdominal pain AND weight loss
- > or equal to 40 years with unexplained iron deficiency anaemia
- < or equal to 50 years with rectal bleeding AND any of the following UNEXPLAINED symptoms: abdominal pain, change in bowel habit, weight loss or iron deficiency anaemia
- > or equal to 50 years with UNEXPLAINED rectal bleeding or abdominal pain or weight loss or change in bowel habit
- > or equal to 60 years with unexplained anaemia, even in the absence of iron deficiency
- raised / positive FIT\* test suggestive of cancer

Yes

#### Wolverhampton idea

Patients get pre-assessed and managed virtually

UCLH data: slashed wait times for new OPD

Upfront investigations = early diagnosis, good for patients
Shifted problem to follow-ups

= further improvement cycle...

Yeo JH, Graham D, Seward E, et al P247 Rapid access service – is it an efficient way of triaging gastroenterology referrals? Gut 2022;**71**:A160-A161.



# Learning points

*Try and think outside the box* 

Do not reinvent the wheel, borrow (and also share!)

Don't be afraid to fail - not everything is achievable

Relentlessly pursue your improvement cycles

## Summary

You are surrounded by endoscopy improvement experts

Scrutinise your pathways

Relentless scrutiny is the only way to maintain improvement

Endoscopy transformation does not stop in endoscopy

# Any questions?

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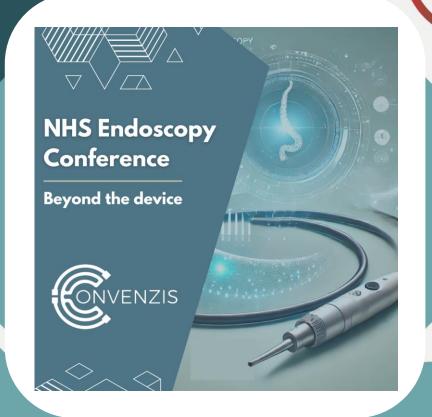




## Slido

Please scan the QR Code on the screen. This will take you through to Slido, where you can interact with us.









Professor Reza Nouraei

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Consultant Gastroenterologist and Divisional
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Hospital



Mr Simon Parsons
Consultant Oesophago Gastric surgeon and
honorary Professor
Nottingham University Hospitals NHS Trust





# Food, Drinks & Networking