



Adapting NHS Insights to Shape a Scalable Welsh EHR

18TH NOV 2025 | CARDIFF MARRIOTT HOTEL

SCAN FOR AGENDA



EHR WALES 18TH NOVEMBER 2025

ONVENZIS

Healthcare
Innovation
Consortium

Opening Remarks & Event Overview



Hadleigh Stollar
Chief Executive Officer
Healthcare Innovation Consortium

Welcome to EHR Wales!

Brought to you by Healthcare Innovation Consortium (HIC) in collaboration with Convenzis Group

18th November 2025





Hadleigh Stollar

Founder and Chief Executive Officer

Healthcare Innovation Consortium (HIC)







Thank you to the HIC team and Convenzis Group for helping making this happen!







Thank you to our sponsors & partners





























Thank you to Welsh government and DHCW











A growing community...

the UK's first and only EPR Network



































Launching...







130+

registered healthcare professionals

partners and sponsors

20

speakers sharing insights





HIC: Our Role in the EHR Journey

Readiness & Maturity Assessments – Understand your starting

Procurement Guidance – Define the right specs

Options Appraisals – Identify best-fit solution

Implementation & Utilisation – Deploy and optimise systems

Benefits Realisation – Achieve measurable outcomes















EPR SUMMIT

Digital Interoperability Maturity Matrix (DIMM)

Developed by SI-Squared and introduced through the EPR Network from 2026







The EHR Community Achieves More Together

Together, we're stronger.

Key challenges:

- Strategy
- Engagement
- Lessons
- Optimisation







For more queries...

Contact Me!



in www.linkedin/in/hadleigh-stollar-5a228728/









18TH NOVEMBER 2025

Digital Transformation Across Wales: Strategic Prioritisation and Our Journey Ahead



Anthony Tracey
Cyfarwyddwr Digidol / Director of Digital
Bwrdd Iechyd Prifysgol Hywel Dda / Hywel Dda University
Health Board

Building a Unified Digital Health Future for Wales



Dr Penny Kechagioglou
Chief Clinical Information
Officer and Consultant Clinical
Oncologist
University Hospitals Coventry
and Warwickshire



Gayle Dellow
Lead Digital Midwife | Chair of
MNDN for East of England
Bedfordshire Hospitals NHS
Foundation Trust





Innovation Spotlight – Leading Digital Change

EHR WALES

18TH NOVEMBER 2025







Dr Penny Kechagioglou
Chief Clinical Information Officer
and Consultant Clinical Oncologist
University Hospitals Coventry and
Warwickshire



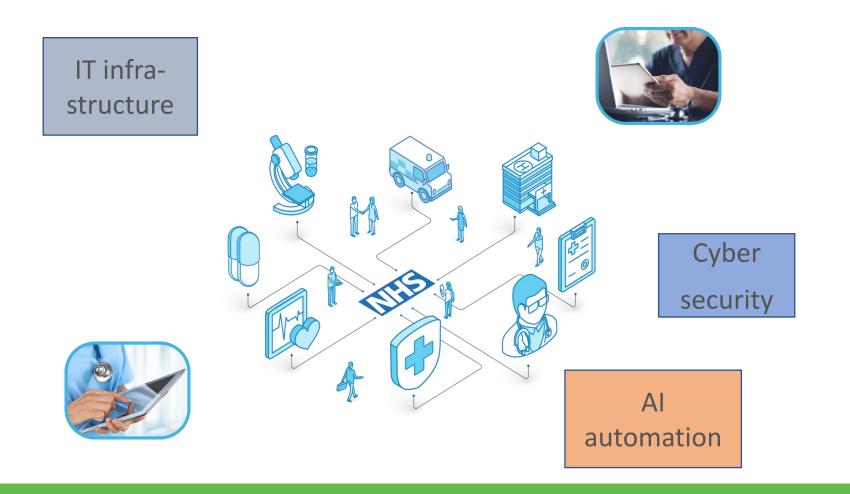


Dr Penny Kechagioglou

Digital a Key Enabler to Strategic Vision



"Our EPR will transform the way we work, enabling us to provide a joined-up, clinically effective and world class experience to our patients and staff" – EPR Mission



Our Trust Vision "To be a national and international leader in healthcare, rooted in our communities"



Value based healthcare

 The benefits of a value-based healthcare system extend to patients, providers, payers, suppliers, and society as a whole.

Value-Based Health Care Benefits

PATIENTS

Lower Costs & better outcomes

PROVIDERS

Higher Patient
Satisfaction
Rates &
Better Care
Efficiencies

PAYERS

Stronger Cost Controls & Reduced Risks

S

Alignment of Prices with Patient Outcomes

SUPPLIERS

SOCIETY

Reduced
Healthcare
Spending &
Better Overall
Health

NEJM Catalyst (catalyst.nejm.org) © Massachusetts Medical Society

Transform the way we work

Transformation Years 1-3



Purpose

Aim

More time to care for

patients

Patient medical records in one place

Transformation

Day 1

- Bedside mobile solution
- Digital dictation
- Full visibility of every bed and patient

 Prevention of patient deterioration through mobile EWS and remote monitoring

Valuing and Enabling
Our People

Integrated Care

Improving Quality of Care

- Improved handover and transfer of patient information
- Patient Portal improved patient interface and experience
- No repetition of patient history
- Alerting and dashboard visibility prompting reviews

- Single instance across C&W footprint
- Rich data enabling
 PHM and analytics

Sustainability

Working more efficiently

- Decrease reliance on paper for patient care
- Reduction in duplicate testing and improved stock control
- Better patient flow

- Reduced carbon footprint
- Improved outpatient and theatre utilisation

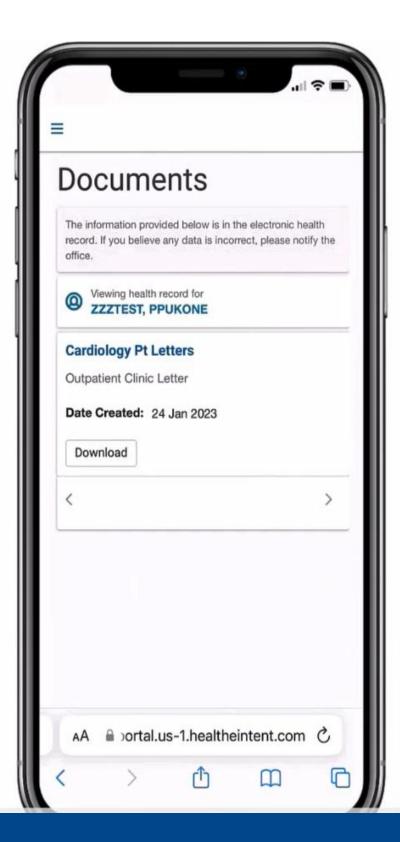
patient flow theatre utilisation

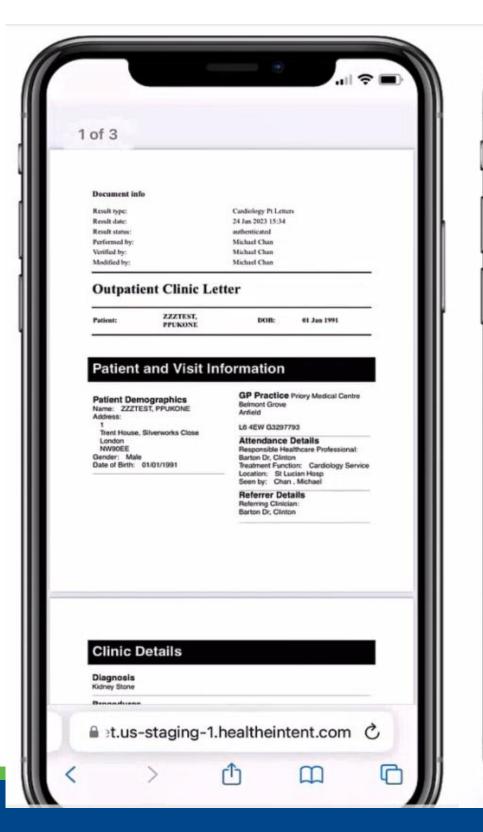
Patient Engagement Portal

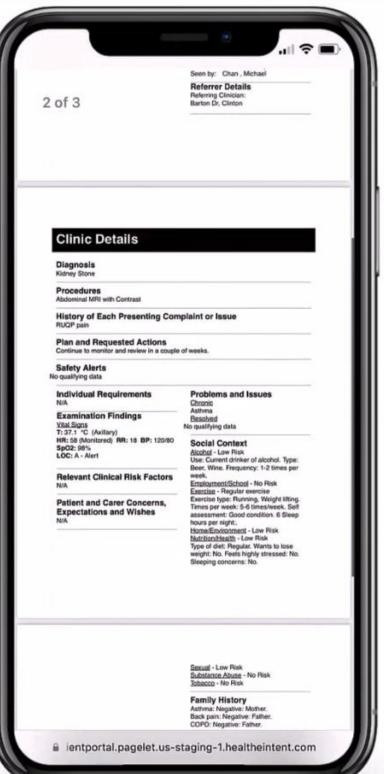
EPR

Health Record - Documents

Patients have the ability to view, download and share documents from the portal







University Hospitals
Coventry and Warwickshire
NHS Trust

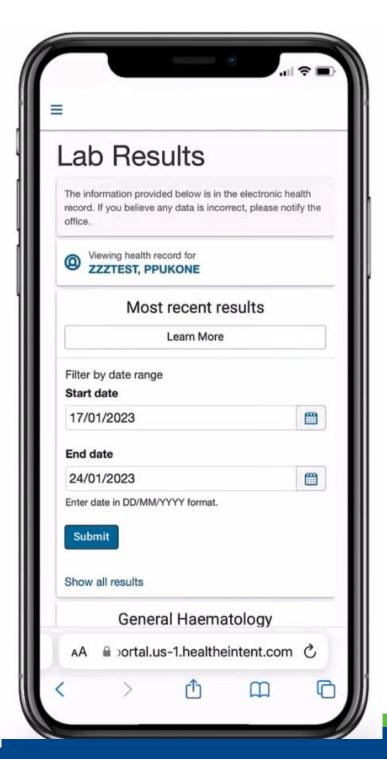
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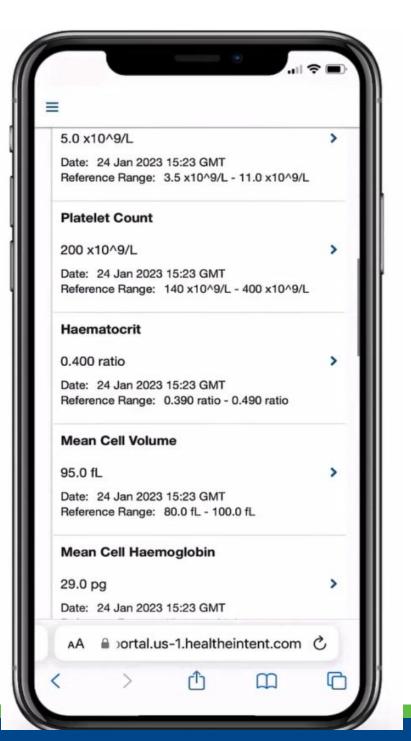
Patient Engagement Portal



Health Record - Results incl. Labs







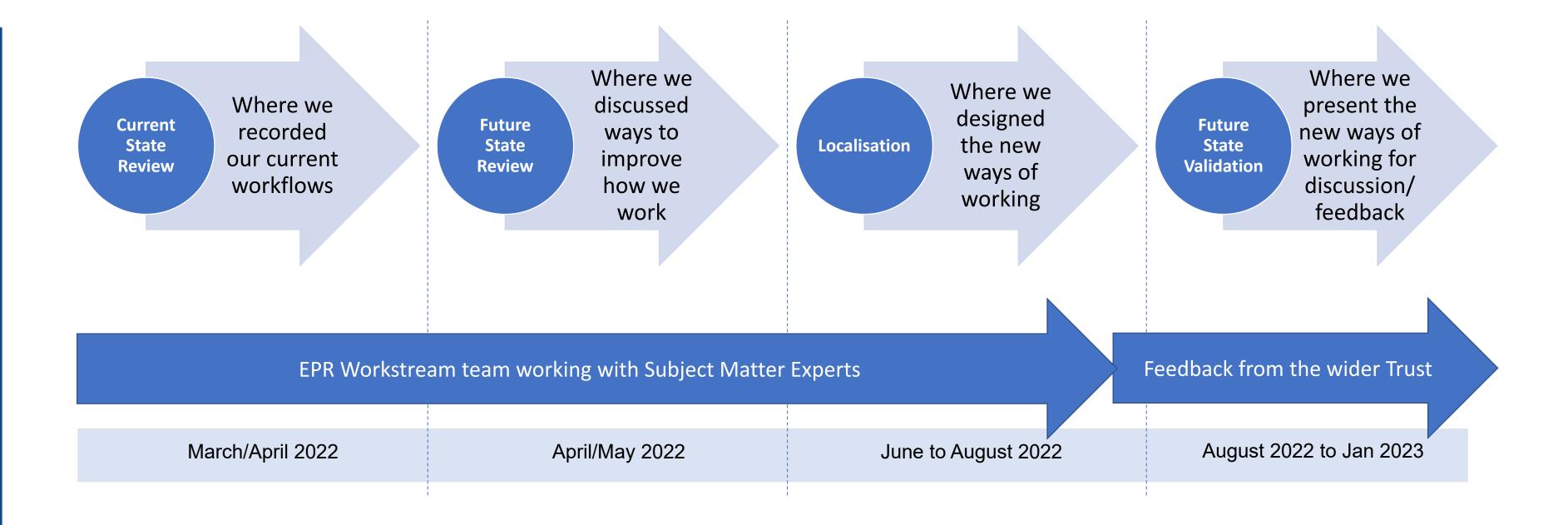


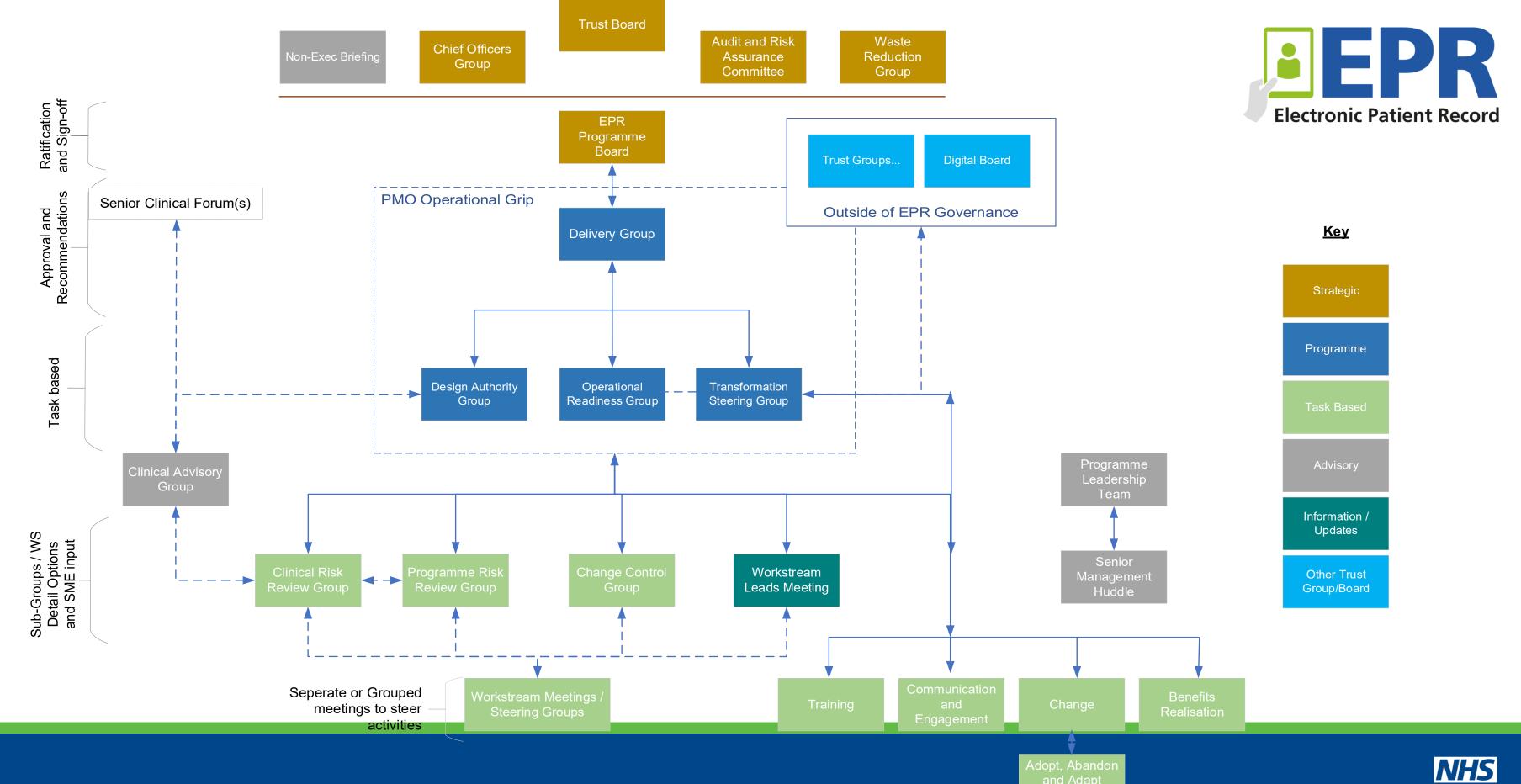


Our EPR Journey

Early EPR implementation journey

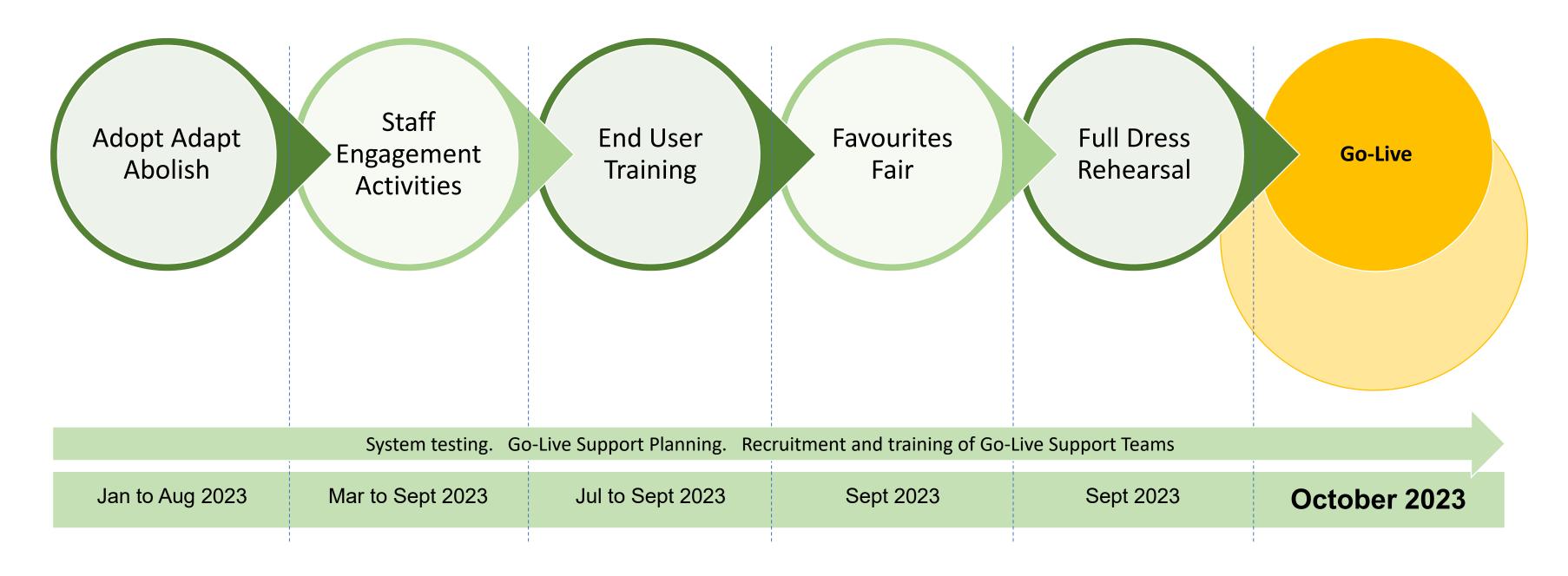






EPR Advanced Stages





Communication and Engagement





Staff engagement events: Attend group and team meetings, huddles and groups boards, Grand rounds, Leadership forums



Digital communications:

News/updates (EPR Brief), Staff newsletters, Team bulletins, direct emails, TrustNav, FAQs



Printed communications: Posters/flyers distributed by EPR Champions



EPR Champion network: more is more!



Social media:

EPR events and news posted via Staff Facebook group



Pulse Surveys: Short question engagement surveys via EPR Champions



Drop in events: EPR Champion calls, Town Hall events, Admin Big Rooms

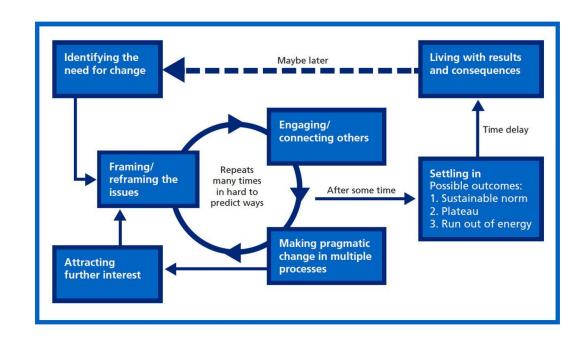


Videos: 'What's in EPR for me'

UHCW Leadership program in collaboration with WBS







Smith IM, et al. BMJ Open Quality 2021;10:e000980. doi:10.1136/bmjoq-2020-000980



Clinical Risk Management Data Migration Testing

CRM Activities





Project Kick-off and current state
Supplier
CRM plan
Scope of work



Future State Localisations

CRM Gateway checklist compliance (CRM plan in place) and Hazard Log formation

Training of workstream leads, SMEs and senior teams, CSO recruitment



Future State Validation

Hazard workshops and develop Safety
Case iteration
CRM Gateway



Testing and Training

Validation of controls, Safety Case iteration
Validation of mitigations

Change control group



Safety Case closure report

Pre-Go Live CRM Gateway Scope extension

Clinical Safety Standards



- In the UK, digital health system vendors are required to comply with Safety Standard DCB 0129.
- Organisations who implement digital health systems are required to comply with DCB 0160.
- The DTAC is designed to be used by healthcare organisations to assess suppliers at the point of procurement or as part of a due diligence process, to make sure digital technologies meet our minimum baseline standards. For developers, it sets out what is expected for entry into the NHS and social care.
- A DPIA is a process designed to help analyse, identify and minimise the data protection risks of a project or plan. It is a key part of digital leader accountability obligations under the UK GDPR.



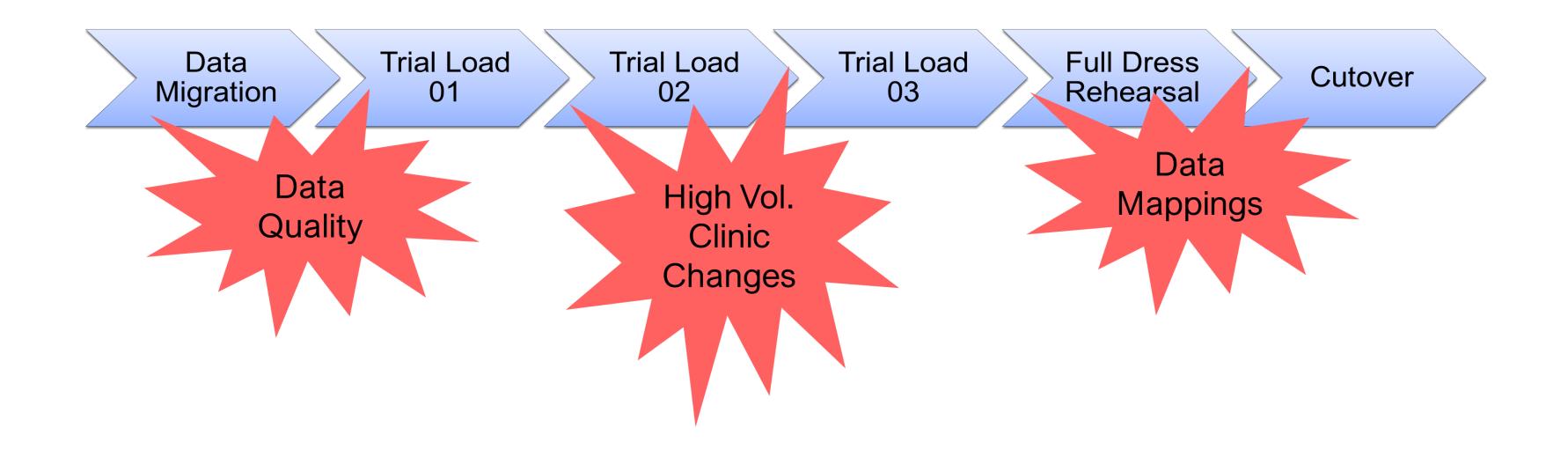
The Clinical Safety Officer

- Must hold a current registration with an appropriate professional body relevant to their training and experience.
- Should be trained in risk management and how this is applied to clinical system implementation and maintenance.
- The CSO is responsible for ensuring that the Clinical Risk Management Plan is delivered within the organisation for all digital programmes.
- Responsible for producing and maintaining a valid Hazard Log and Clinical Safety Case Report and recommending to the organisation whether Digital systems are fit to be deployed.
- The vendor CSO should work with the organisational CSO during the deployment of digital technologies.



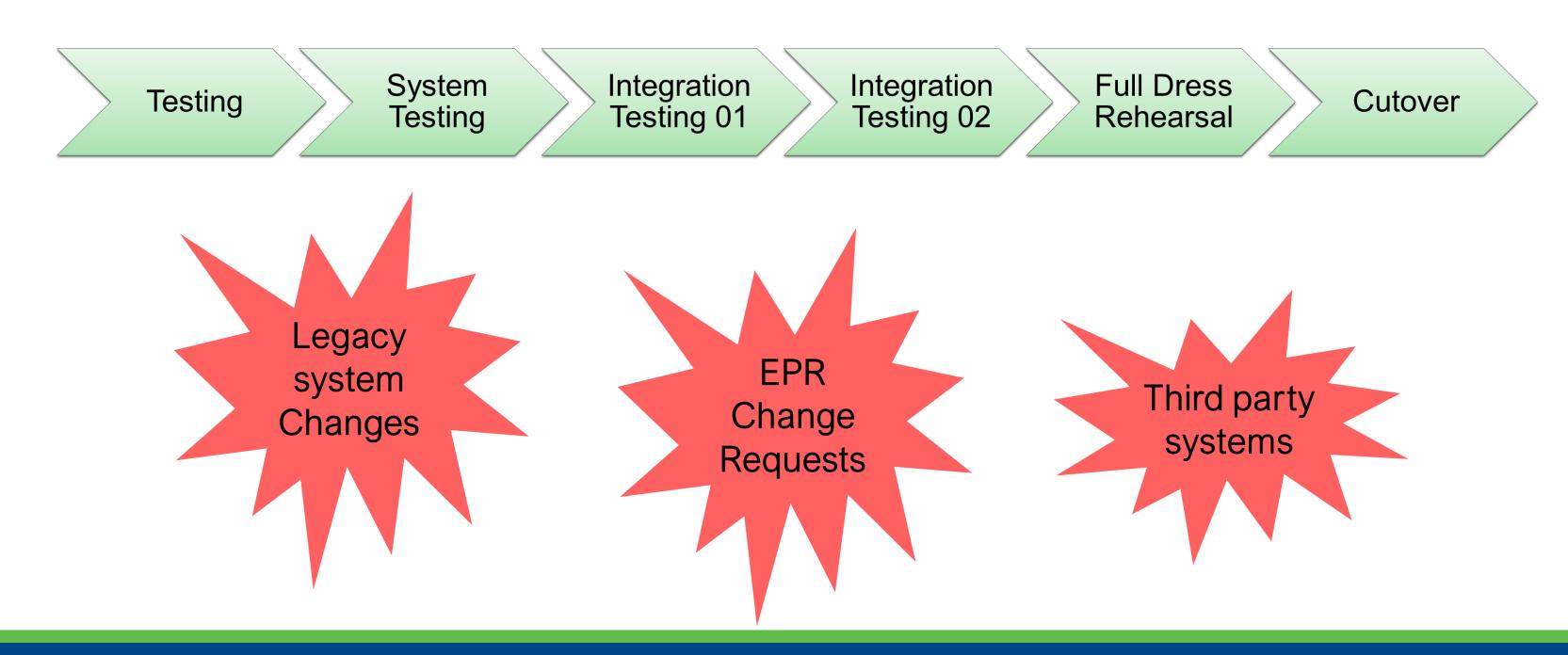
Data Migration





Testing







Cutover



Operation ally ready for Cutover

Pre-Downtime Stage Prep - 1wk Downtime stage – on paper 48 to 72 hrs

Technical live and operation al Data catchup stage

Go-live in departme nts

Early Life Support -2-3 wks Stabilisati on 1- 3m

Examples

- Staff trained
- Staff have access
- Resources available
- Technically ready and all hardware in place

Examples

- Cash-in clinics in Outpatients
- Printout of drug charts in pharmacy
- ED on business continuity
- Print theatre lists

Examples

- Referrals on paper etc
- Ordering on paper

Examples

- add patients to bed on EPR
- Meds transcriptions on EPR
- Typically always starts with ED
- Then wards
- Finally other areas

• Enhanced support available from programme, staff and suppliers to resolve high severity incidents with new EPR use

This may take 1-3 months to close down all issues and Trust in BAU

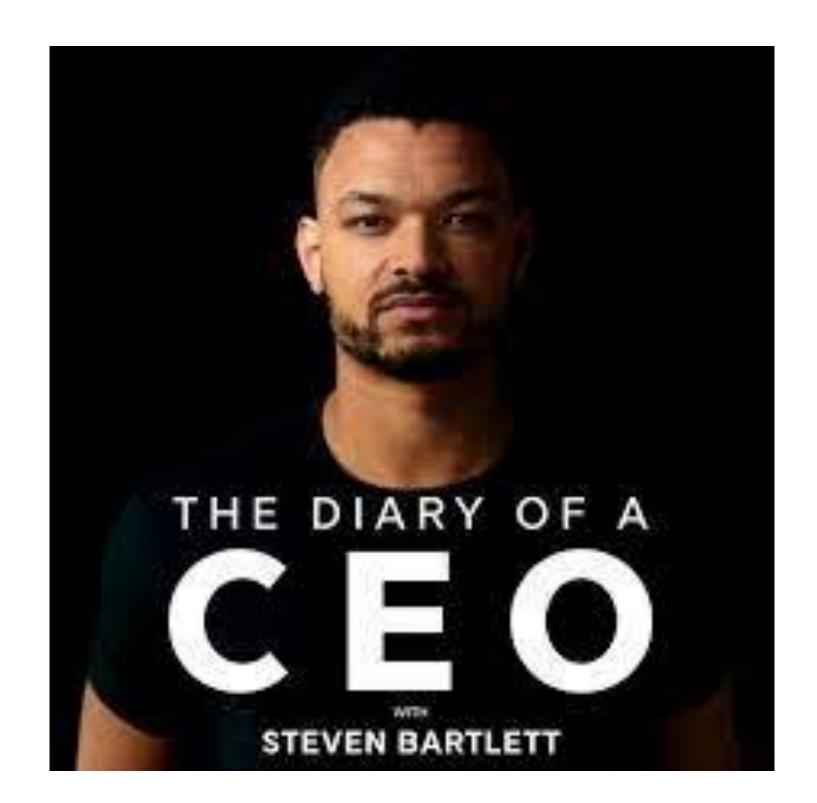


October 2023

- https://www.digitalhealth.net/2023/10/university-hospitals-coventry-and-warwickshire-pause-oracle-epr-launch/
- University Hospitals Coventry and Warwickshire (UHCW) NHS Trust have temporarily put the brakes on the launch of their Oracle electronic patient record (EPR) system, a trust spokeswoman confirmed in a statement Wednesday.



Law 25
Why would this idea fail?





Overcoming challenges in spread of innovation



by Regina E. Herzlinger Harvard Business Review 2006



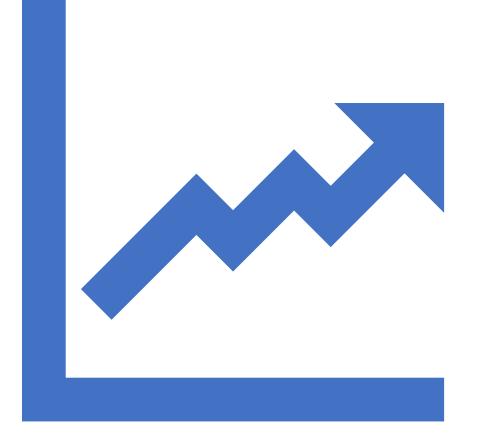


Consider adopter capability and readiness





- Bold Vision
- Invest in digital leadership teams
- What's in it for everyone
- Micro Meso Macro enablers
- Reverse engineer failure 'what could stop us'





Question time!

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Morning Insights & Key Themes Recap



Hadleigh Stollar
Chief Executive Officer
Healthcare Innovation Consortium



Uniting Wales to Realise Strategic Vision – brought to you from the people who authored the Welsh National Target Architecture

Vicky Rothwell and Matthew Pattison







Transforming Patient Care Through Digital Integration



Dr. Dennis RauschChief Medical Officer
Dedalus







Cardiff, 18 November 2025

Case Study: Transforming Patient Care Through Digital Integration

Dr. med. Dennis Rausch | Chief Medical Officer | Dedalus







Now Speaking



Janet Young
Acting CIO
Lancashire Teaching Hospitals NHS
Foundation Trust



Linda Watts

Associate Director of Digital
Transformation | Programme
Director Digital Outpatients
Imperial College Healthcare Trust,
Barts Health NHS Trust

Exploring Alcidion's work on intelligent clinical decision support & operational visibility





Darren Ransley
Chief Revenue Officer (UK)
Alcidion











How to look at EPR differently

18th November 2025



LUNCH & NETWORKING

Your Questions Answered this Afternoon

What questions do you hope to get answered this afternoon?

Scan the QR Code to submit your questions





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Afternoon Outlook & Priorities



Hadleigh Stollar
Chief Executive Officer
Healthcare Innovation Consortium

IGEĽ

What Happens When Access To Your EPR Is Compromised? Rethinking Business Continuity For Healthcare



James Millington
VP
Vertical Solutions



Vanessa Funmi Ullam Regional Sales Manager, Healthcare IGEL







Healthcare Innovation Consortium



Making Every Pound Count: Lessons from the EPR Ecosystem



Sarah Lomax VP - Healthcare Capgemini



Dr. Dennis RauschChief Medical Officer
Dedalus



Ron Hurtado Sales Engineer IGEL



Dr Jonathan BloorMedical Director
System C

EPR-Native Ambient Al: The Future of Healthcare





Dr Jonathan BloorMedical Director
System C







Why The EPR & Shared Care Record Need To Co-Exist: Life Outside The Hospital Walls



Karen Russell-Surtees
Digital Programme Manager
Cambridge Children's Hospital (CCH)



Rob Nimmo
Head of Digital Transformation
Cambridgeshire and
Peterborough ICS

Things You Need To Consider Other Than Functionally When You're Choosing EPR



Andy Meiner CEO Si-Squared



David HancockDirector and Chair
INTEROPen







Closing Remarks



Hadleigh Stollar
Chief Executive Officer
Healthcare Innovation Consortium



3RD MARCH 2026





Join the waitlist



EPR SUMMIT

Digital Interoperability Maturity Matrix (DIMM)

Developed by SI-Squared and introduced through the EPR Network from 2026







For more queries...

Contact Me!



in www.linkedin/in/hadleigh-stollar-5a228728/





