



WELCOME TO

Government Transformation Conference: Driving Change & Integration



**Government
Transformation
Conference
2022**

Check Out Our
Agenda Here...



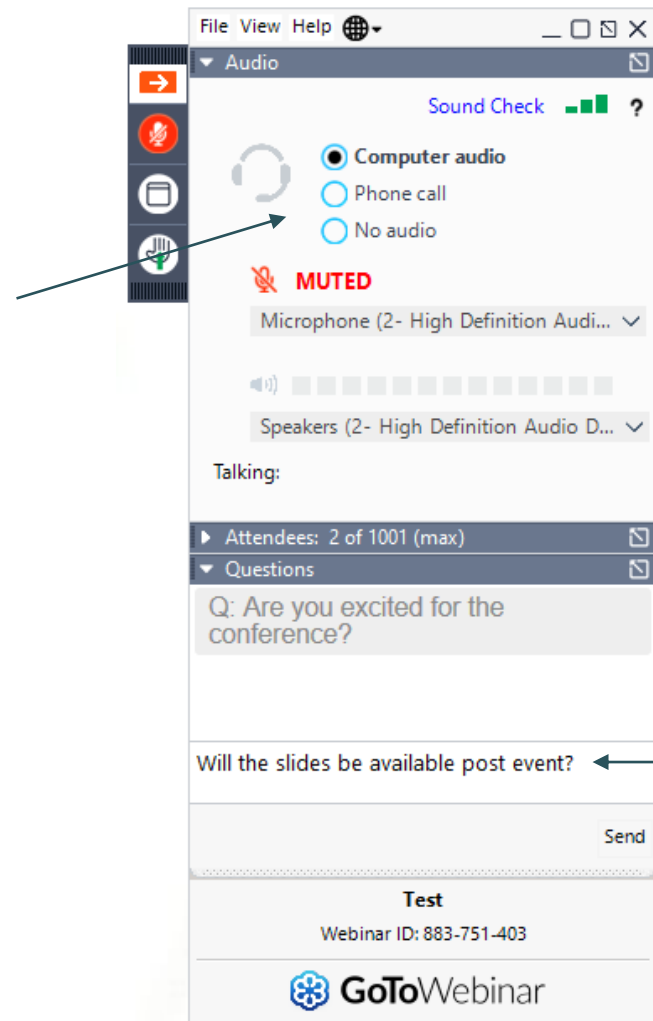
Please remain logged in, the conference will begin shortly.

Thursday 1st December 2022- 10:50am – 13:00pm – GoTo Webinar

Conference hosted by Convenzis Group Limited

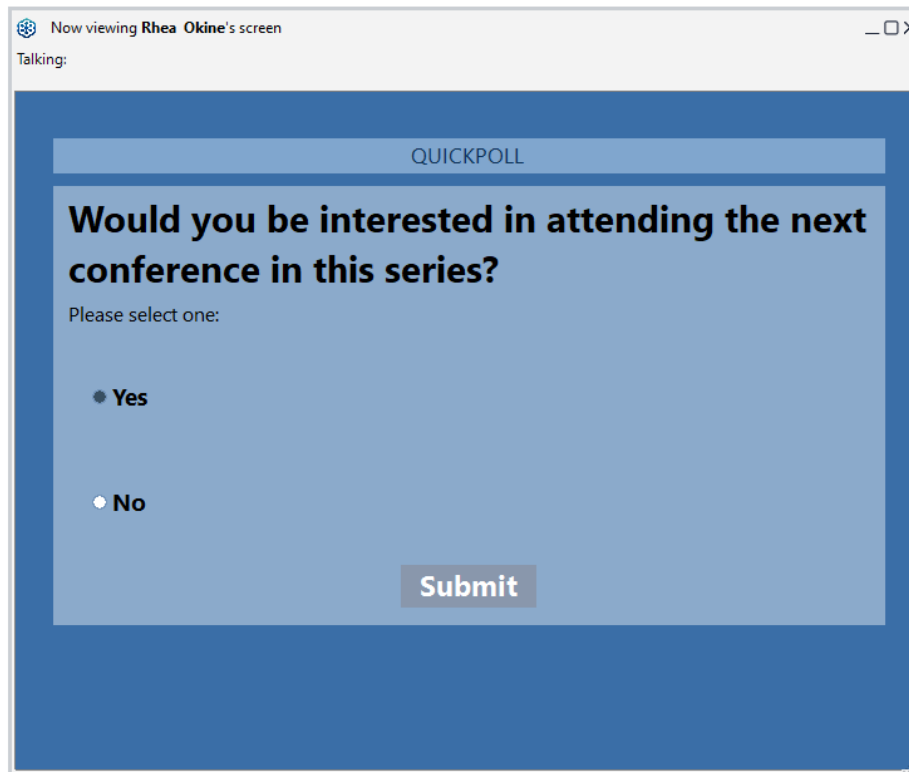
Government Transformation Conference: Driving Change & Integration

Make sure you are connected via Computer Audio for the conference. You can test your audio via the 'Sound Check' tab.



If you have any questions or comments for Speakers across the day, please expand the Questions Section on the GoToWebinar panel. You will not be able to see each others questions.

Government Transformation Conference: Driving Change & Integration



Now viewing Rhea Okine's screen

Talking:

QUICKPOLL

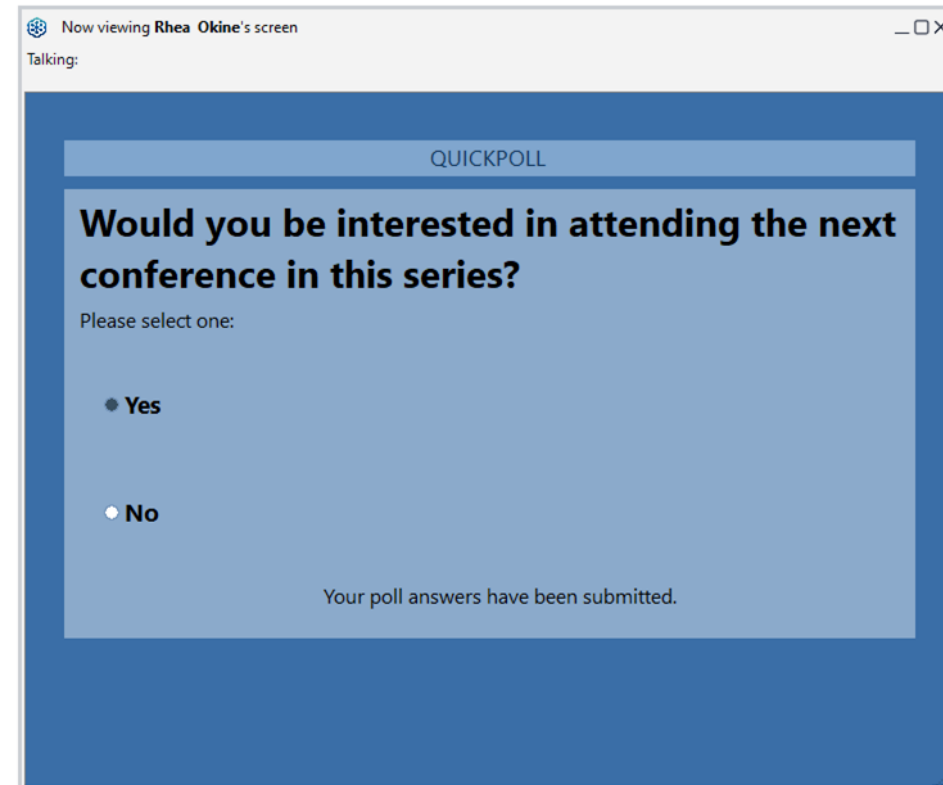
Would you be interested in attending the next conference in this series?

Please select one:

- Yes
- No

Submit

Click on **one** of the multiple choice options, then press 'Submit'



Now viewing Rhea Okine's screen

Talking:

QUICKPOLL

Would you be interested in attending the next conference in this series?

Please select one:

- Yes
- No

Your poll answers have been submitted.

Once **Submitted** your screen will look like this



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OUR SPONSORS





Expand the Handouts tab, and click on the Hyperlinked PDF. That will then open a document where you can view all of the Sponsor stands. Click on the Sponsor Logo to open their stand. There you will find free demos, downloadable assets and promotional material. You can also arrange meetings with the sponsors.

The screenshot shows the GoToWebinar interface. At the top, there is a menu bar with 'File View Help' and a globe icon. Below it, the 'Audio' section is visible, including a 'Sound Check' indicator, radio buttons for 'Computer audio' (selected), 'Phone call', and 'No audio', a 'MUTED' status, and dropdown menus for 'Microphone (2- High Definition Audi...)' and 'Speakers (2- High Definition Audio D...'. The 'Talking:' section is empty. The 'Handouts: 1' tab is expanded, showing a list of documents with 'Convenzis Example Handout.pdf' selected. Below this is the 'Questions' section, which contains a text input field with the placeholder '[Enter a question for staff]' and a 'Send' button. At the bottom, the event name 'Test Event' and 'Webinar ID: 540-069-299' are displayed, along with the GoToWebinar logo.



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UP NEXT...



SPEAKING NOW



Leon Van Der Merwe

CEO
SigniFlow

I will be discussing...

“The True Costs of
Digitisation”

SPEAKING NOW



James Freed

Chief Digital and Information Officer
Health Education England

I will be discussing...

“Creating a digital culture: A case study across health, social care and local government”



Creating a digital culture: A case study across health, social care and local government

James Freed
CDIO, Health Education England
SRO, The Digital Academy

@jamesfreed5



IMPROVING POPULATION HEALTH

Preventing and managing prevalent, costly, and chronic diseases^{2,4}



REDUCING COST OF CARE

Reducing resource utilization and readmissions while assuming greater risk²

QUADRUPLE AIM³



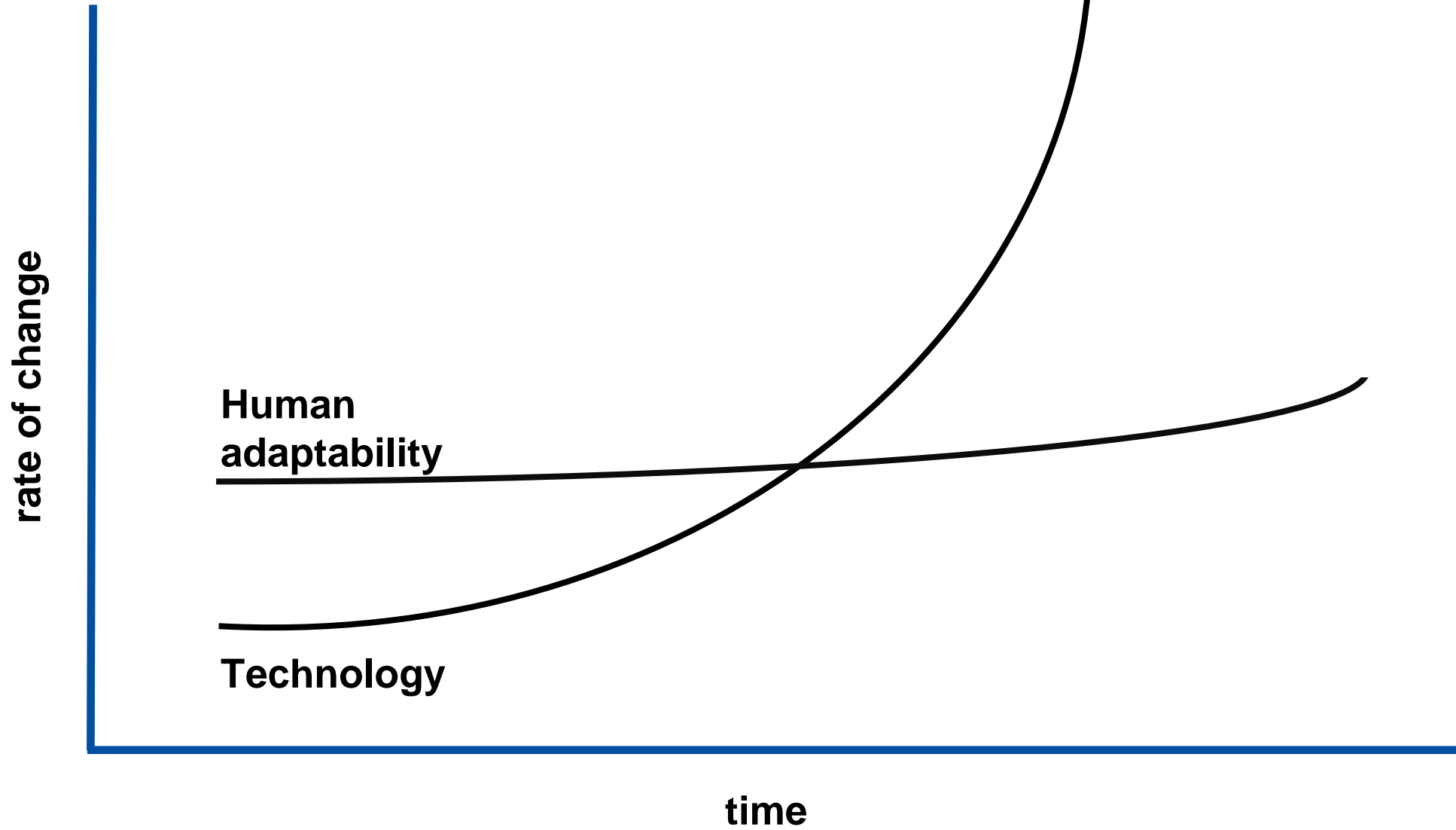
ENHANCING THE PATIENT EXPERIENCE

Motivating and engaging patients to play an active role in their care to improve outcomes and safety⁴



IMPROVING PROVIDER SATISFACTION

Providing access to tools and resources to address provider burden and burnout³







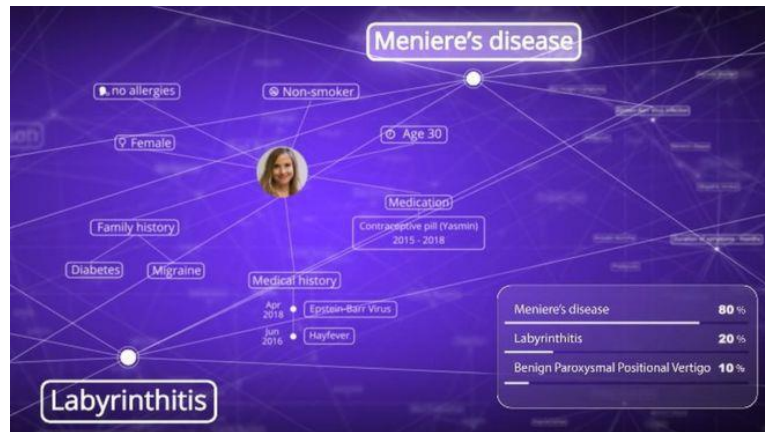
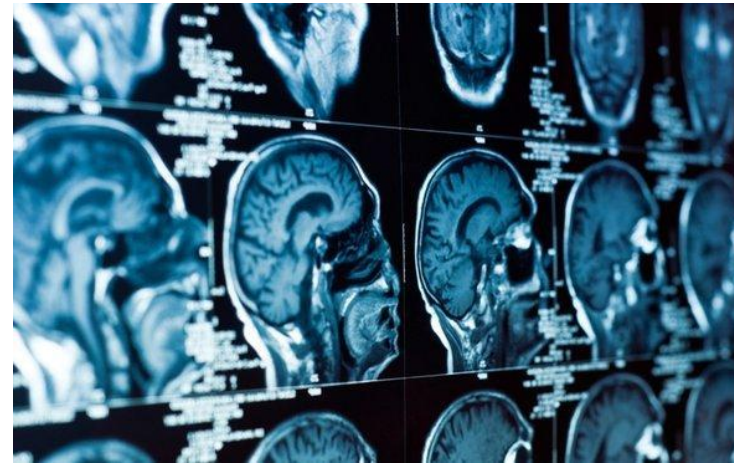


The type of change

FILTER BY CATEGORY

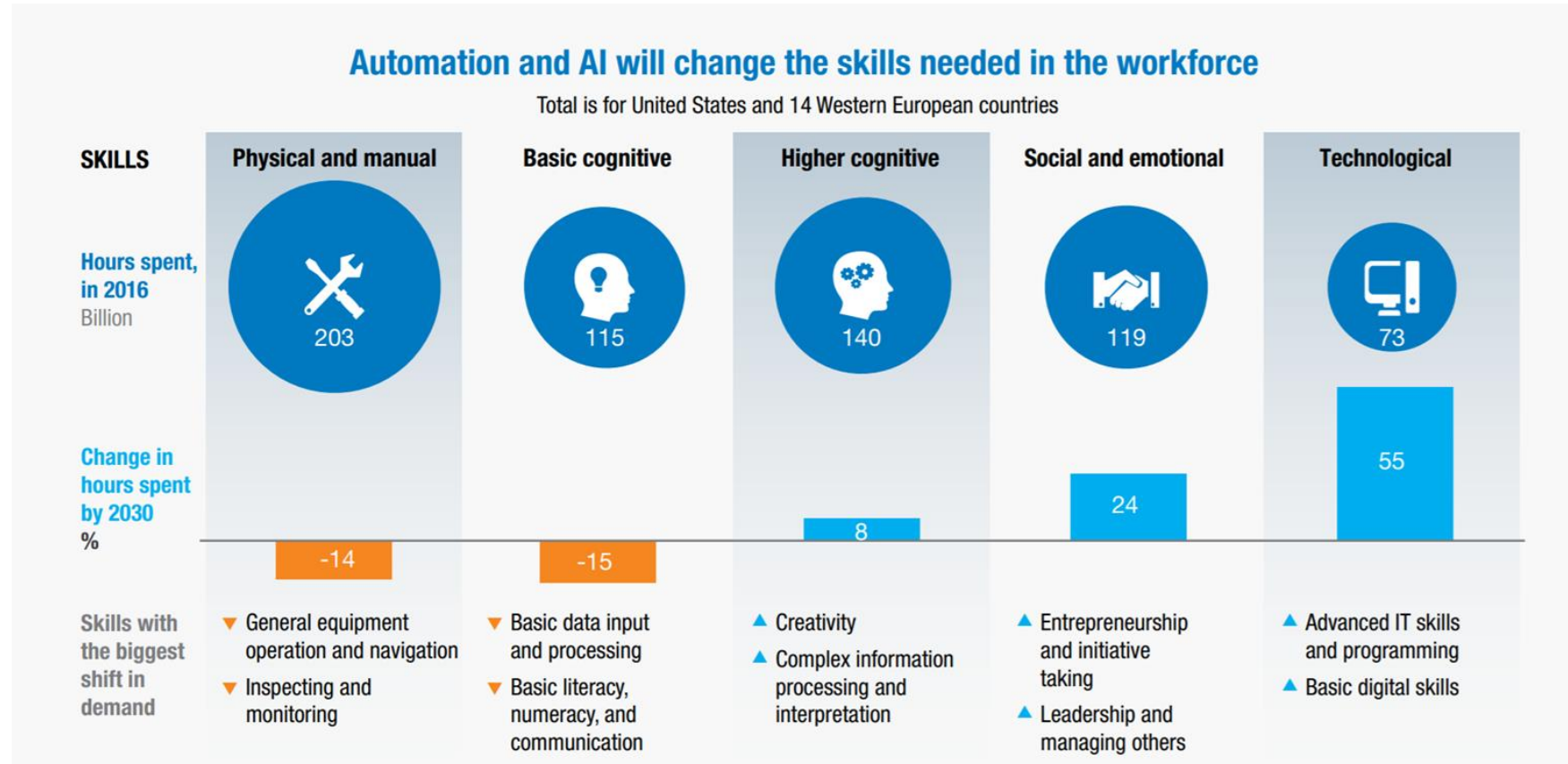
- All
- [Cancer](#)
- [COPD](#)
- [Dementia](#)
- [Dental](#)
- [Diabetes](#)
- [Healthy Living](#)
- [Learning Disabilities](#)
- [Mental Health](#)
- [Online Community](#)
- [Other](#)
- [Pregnancy and Baby](#)

 myCOPD ✓ NHS Approved myCOPD helps people with COPD to better manage their condition. COPD	 Cove Being Tested in the NHS Create music to capture your mood and express how you feel with the Cove app. MENTAL HEALTH
 Chill Panda Being Tested in the NHS Learn to relax, manage your worries and improve your wellbeing with Chill Panda. MENTAL HEALTH	 Bluece Bluece is an evidenced-based app to help young people manage their emotions and reduce urges to self-harm. MENTAL HEALTH





The scale of change



This growth is mirrored in the NHS



Data Driven Future

Gap between current workforce size in 2020 and projected demand in 2030:

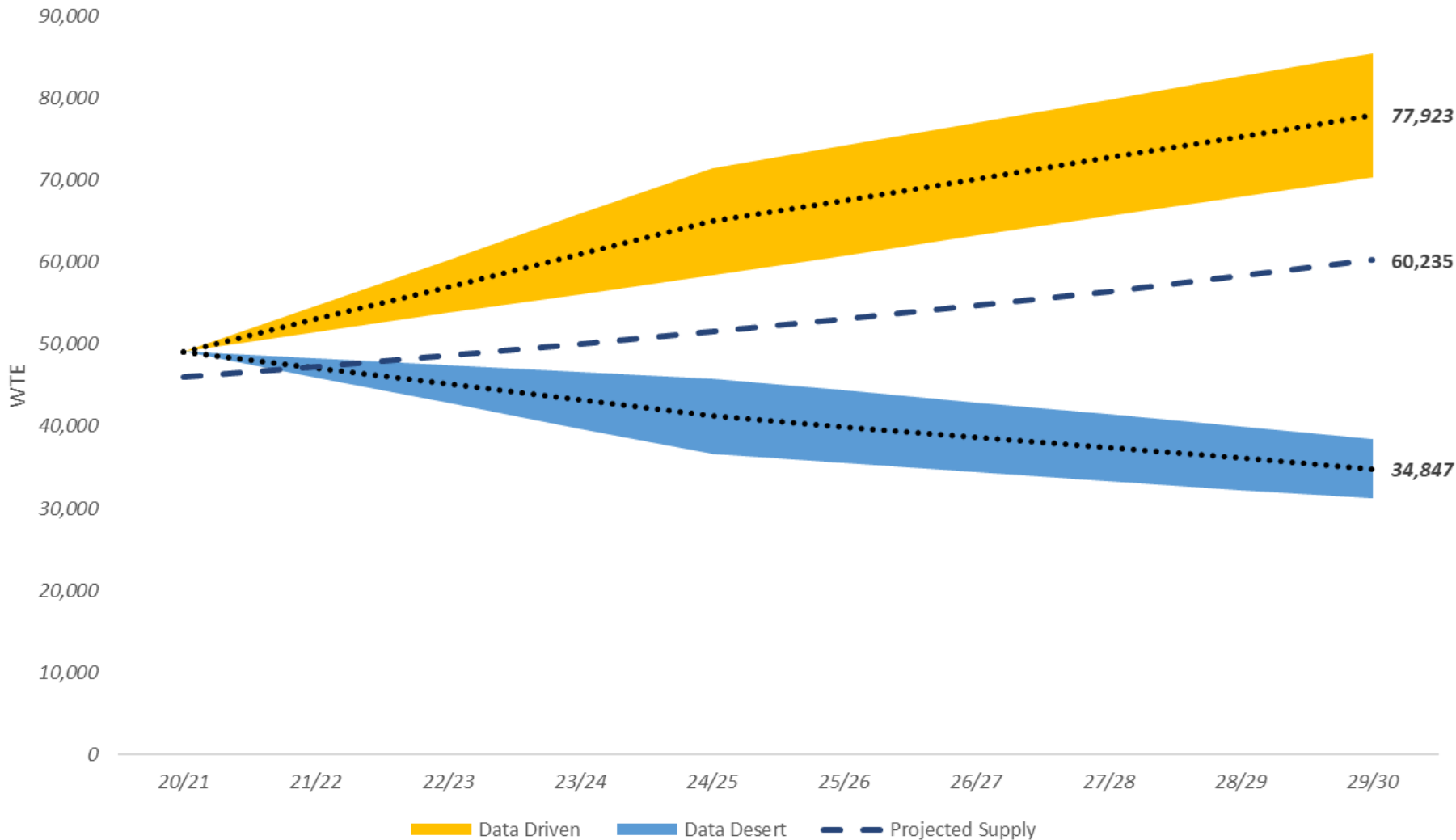
32,000 FTEs or +69% increase required between 2020-30

- Current 2020 workforce size (supply): 46,000 FTEs
- Estimated demand by 2030: 78,000 FTEs

Gap between projected supply and projected demand in 2030

17,700 FTEs shortfall

- Even though supply has increased by 31% from 46,000 FTEs to 60,250

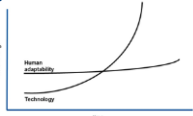


Get more value from Health & Care

- IMPROVING POPULATION HEALTH
- REDUCING COST OF CARE
- ENHANCING THE PATIENT EXPERIENCE
- IMPROVING PROVIDER SATISFACTION

More

Different



Digital

Non - Digital

People

Process

Tech

Leaders

DDaT

Workforce

Different (capability)

More (capacity)

Different (capability)

Different (capability)

Education

Capacity building

Education

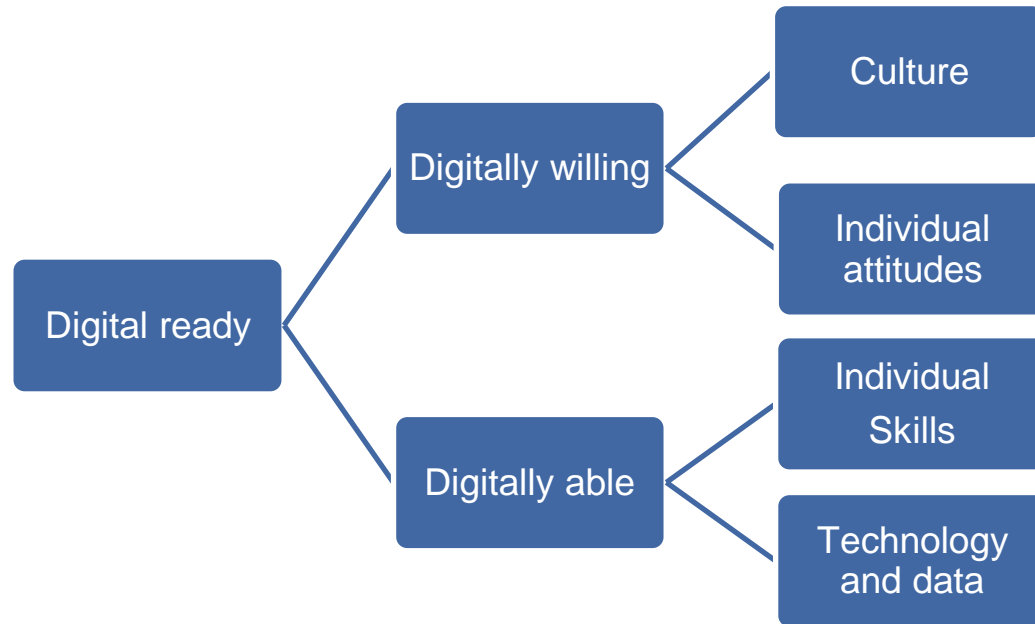
Professionalism

Education

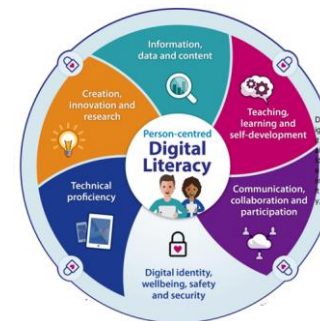
WFP



Digital Academy Learning Products



DIGITAL BOARDS



NHS Digital Capability Self Assessment BETA

digital health leadership

[Digital Health Leadership Programme](#)

[Topol Fellowships in Digital Healthcare](#)

[Digital Futures Programme](#)

[Health Innovation Placement \(HIP\) Pilot](#)



What is a 'digital culture'?

People

- 1: Does the organisation understand the **changes being brought about by the use of digital** in healthcare?
- 2: Does the organisation have a **culture of open discussion & experimentation** led by visible leaders?
- 3: Does everyone understand **users' needs** and are they empowered to act to improve them?
- 4: Does the organisation have a **suitably skilled and empowered workforce**?

Process

- 5: Is the organisation supportive of **cross-functional, non-hierarchical structures**?
- 6: Are organisational processes **fast, integrated and light** and do they meet users' needs?

Technology

- 7: Are digital **risks understood, weighed against benefits** and is appropriate assurance is available?
- 8: Is technology **scalable, interoperable, flexible, fixable, resilient and fit-for-purpose** and does the organisation understand how to assure themselves of this?

NHS Providers Digital Boards offer



Board resources

7 'how to' guides across the three years

A series of board level briefings

The NHS Providers knowledge hub

Events

'Go see visits' Sessions at chairs & chief executives meetings and NHSP annual conference

Seminars and sessions at 12 network meetings, exec and NED induction programme and new content for foundation trust governors

Delivery of individual board sessions

A pilot of a peer mentoring offer to provide ongoing peer support after the board session

"My Board found it incredibly inspiring to take part in the session with Digital Boards. It helped us to understand what digital really means and perhaps as importantly what it is not, enabling us all to participate in the discussions and debates. We recognised a number of fundamental issues that have the potential to drive us forward as a result of the session, which will help us to frame our future strategies. The session also very practically gave us the bones of an action plan to take things forward and ensure we stay on track. It has been by far the most useful event we have taken part in virtually."

What is digital?	Why digital transformation matters	Pre-conditions for success
Factors that help or hinder digital delivery	Lessons from other sectors	Resources

Thank you



James Freed

james.freed@hee.nhs.uk

@jamesfreed5

SPEAKING NOW



Jack Barratt

ULEV Grant Project Officer
Nottingham City Council

I will be discussing...

“Nottingham City Council:
Road to Zero”



Government Transformation Conference: Driving Change & Integration



COMFORT BREAK

SPEAKING NOW



David Finlay

Director
Transforming Lives

I will be discussing...

“Getting More for Less”

GETTING MORE FOR LESS

How to address spending constraints and inflation

David Finlay



A SIMPLE EQUATION $A + B = C$

A: Less public funding than we would like

B: High inflation

C: We need more for less to preserve public services



ACTION PLAN



Objective



Strategy



Collaboration



Schedule



Act



Check



Implementation

WHAT IS MORE FOR LESS?

It could be:

- Focusing spending on key priorities and not other spend
- Getting better value from suppliers
- Working more efficiently

FOCUSING SPENDING ON KEY PRIORITIES

- If I only have a £1 to spend how would I spend it?
- Link spending to strategic objectives
- Consider the benefits being delivered for each area of spend
- Think through areas of uncertainty
- Don't overcommit: be prepared to cap expenditure plans

GETTING BETTER VALUE FROM SUPPLIERS

- Benchmarking: Are we paying more than others do?
- At scale: Should we collaborate for economies of scale?
- Learning lessons from the past: what went well/went wrong?
- Proactive contract management: suppliers are facing risks

WORKING MORE EFFICIENTLY

- KPIs: Have we set performance targets for our priorities?
- Data: Do we have good quality data on performance?
- Evaluate: If we are not performing well why is this?
- Comparisons: How do we compare with other organisations?
- Skills: Do we have the right skills and learn lessons?





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GETTING MORE FOR LESS

How to address spending constraints and inflation

David Finlay
davidfinlay2012@hotmail.co.uk



THANKS FOR ATTENDING



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REGISTER FOR OUR 2023 EVENTS!

